APPENDIX C.2 Supplemental Information for Contracts that Utilize Personally Identifiable Information

As per the Agreement between the undersigned and Nassau BOCES, this information must be completed by the Service Provider within ten (10) days of execution of the Agreement.

Name of Provider:	Jigsaw Learning LLC, dba TeachTown
Description of the purpose(s) for which Provider will receive/access PII:	TeachTown systems collect very limited student information that is entered into the software to create accounts by the district. Teacher information is also included. Please view the TeachTown Technical and Security Overview attached.
Type of PII that Provider will receive/access:	Check all that apply: X Student PII APPR Data
Contract Term:	Contract Start Date: July 1, 2025 Contract End Date: June 30, 2026
Subcontractor Written Agreement Requirement:	Provider will not utilize subcontractors without a written contract that requires the subcontractors to adhere to, at a minimum, materially similar data protection obligations imposed on the contractor by State and Federal laws and regulations, and the Contract. (check applicable option) X Provider will not utilize subcontractors. Provider will utilize subcontractors.
Data Transition and Secure Destruction:	 Upon expiration or termination of the Contract, Provider shall: Securely transfer data to Nassau BOCES, or a successor provider at Nassau BOCES' option and written discretion, in a format agreed to by the parties. Securely delete and destroy data.
Challenges to Data Accuracy:	Parents, teachers or principals who seek to challenge the accuracy of PII will do so by contacting Nassau BOCES. If a correction to data is deemed necessary, Nassau BOCES will notify Provider. Provider agrees to facilitate such corrections within 21 days of receiving Nassau BOCES' written request.

Secure Storage and Data Security:	Please describe where PII will be stored and the protections taken to ensure PII will be protected: (check all that apply) x Using a cloud or infrastructure owned and hosted by a third party. Using Contractor owned and hosted solution. Other: Please describe how data security and privacy risks will be mitigated in a manner that does not compromise the security of the data: Data is available 24/7 via our reporting center. To ensure secure access and proper handling of the data, TeachTown does not export or send any student data. We have a data destruction policy for after the contract terms. Please view the TeachTown Technical and Security Overview attached.
Encryption:	Data will be encrypted while in motion and at rest.

PROVIDER	
[Signature]	Docusigned by: Oaklay B Wall
[Printed Name]	Ashley B. Wall
[Title]	Chief Financial Officer
Date:	4/10/2025