


Directions

Below is the Third Party contact that will fill out the Part 121 questionnaire. If this is accurate, click the blue "Publish" button. If not, select the appropriate contact by clicking "Lookup" or create a new contact by clicking "Add New".

Vendor Compliance Contacts

Name (Full)	Email	Phone	Third Party Profile
Lee German	leegerman@fathomreads.com		Fathom Technologies, LLC
Eric Lund	eric@fathomreads.com		

General Information

Third Party Profile:	Fathom Technologies, LLC	Overall Status:	Approved
Questionnaire ID:	305643	Progress Status:	 100%
Engagements:	Fathom Technologies LLC (DREAM) 23-24	Portal Status:	Vendor Submission Received
Due Date:	3/10/2023	Submit Date:	3/6/2023
		History Log:	View History Log

Review

Reviewer:	CRB Archer Third Party: Risk Management Team	Review Status:	Approved
		Review Date:	3/7/2023
Reviewer Comments:			

Data Privacy Agreement and NYCRR Part 121

As used in this DPA, the following terms shall have the following meanings:

1. **Breach:** The unauthorized acquisition, access, use, or disclosure of Personally Identifiable Information in a manner not permitted by State and federal laws, rules and regulations, or in a manner which compromises its security or privacy, or by or to a person not authorized to acquire, access, use, or receive it, or a Breach of Contractor’s security that leads to the accidental or unlawful destruction, loss, alteration, unauthorized disclosure of, or access to Personally Identifiable Information.
2. **Commercial or Marketing Purpose:** means the sale, use or disclosure of Personally Identifiable Information for purposes of receiving remuneration, whether directly or indirectly; the sale, use or disclosure of Personally Identifiable Information for advertising purposes; or the sale, use or disclosure of Personally Identifiable Information to develop, improve or market products or services to students.
3. **Disclose:** To permit access to, or the release, transfer, or other communication of personally identifiable information by any means, including oral, written or electronic, whether intended or unintended.
4. **Education Record:** An education record as defined in the Family Educational Rights and Privacy Act and its implementing regulations, 20 U.S.C. 1232g and 34 C.F.R. Part 99, respectively.
5. **Educational Agency:** As defined in Education Law 2-d, a school district, board of cooperative educational services, school, charter school, or the New York State Education Department.
6. **Eligible Student:** A student who is eighteen years of age or older.
7. **Encrypt or Encryption:** As defined in the Health Insurance Portability and Accountability Act of 1996 (HIPAA) Security Rule at 45 CFR 164.304, means the use of an algorithmic process to transform Personally Identifiable Information into an unusable, unreadable, or indecipherable form in which there is a low probability of assigning meaning without use of a confidential process or key.
8. **NIST Cybersecurity Framework:** The U.S. Department of Commerce National Institute for Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity Version 1.1.
9. **Parent:** A parent, legal guardian or person in parental relation to the Student.
10. **Personally Identifiable Information (PII):** Means personally identifiable information as defined in section 99.3 of Title 34 of the Code of Federal Regulations implementing the Family Educational Rights and Privacy Act, 20 U.S.C 1232g , and Teacher or Principal APPR Data, as defined below.
11. **Release:** Shall have the same meaning as Disclose.
12. **School:** Any public elementary or secondary school including a charter school, universal pre-kindergarten program authorized pursuant to Education Law § 3602-e, an approved provider of preschool special education, any other publicly funded pre-kindergarten program, a school serving children in a special act school district as defined in Education Law § 4001, an approved private school for the education of students with disabilities, a State-supported school subject to the provisions of Article 85 of the Education Law, or a State-operated school subject to the provisions of Articles 87 or 88 of the Education Law.
13. **Student:** Any person attending or seeking to enroll in an Educational Agency.
14. **Student Data:** Personally identifiable information as defined in section 99.3 of Title 34 of the Code of Federal Regulations implementing the Family Educational Rights and Privacy Act, 20 U.S.C 1232g.
15. **Subcontractor:** Contractor’s non-employee agents, consultants and/or subcontractors engaged in the provision of services pursuant to the Service Agreement.
16. **Teacher or Principal APPR Data:** Personally Identifiable Information from the records of an Educational Agency relating to the annual professional performance reviews of classroom teachers or principals that is confidential and not subject to release under the provisions of Education Law §§ 3012-c and 3012-d.

<p>NYCRR - 121.3 (b)(1):</p>	<p>What is the exclusive purposes for which the student data or teacher or principal data will be used, as defined in the contract?</p>	<p>Fathom Reads is a learning platform providing online learning resources, include high-quality books, educational materials, and a learning management system.</p>
<p>NYCRR - 121.3 (b)(2):</p>	<p>Will the organization use subcontractors? If so, how will the organization ensure that the subcontractors, or other authorized persons or entities to whom the third-party contractor will disclose the student data or teacher or principal data, if any, will abide by all applicable data protection and security requirements, including but not limited to those outlined in applicable State and Federal laws and regulations (e.g., FERPA; Education Law section 2-d, NIST Cybersecurity Framework)?</p>	<p>We have legal agreements with subcontractors regarding following our own data security and privacy policies. Frequent auditing ensures understanding and compliance.</p>
<p>NYCRR - 121.3 (b)(3):</p>	<p>What is the duration of the contract including the contract's expected commencement and expiration date? If no contract applies, describe how to terminate the service. Describe what will happen to the student data or teacher or principal data upon expiration. (e.g., whether, when and in what format it will be returned to the educational agency, and/or whether, when and how the data will be securely destroyed and how all copies of the data that may have been provided to 3rd parties will be securely destroyed)</p>	<p>Dream Consortium is a 5-year duration. PII data is archived for three years after the license has expired. Then it is deleted from the server.</p>

NYCRR - 121.3 (b)(4):	How can a parent, student, eligible student, teacher or principal challenge the accuracy of the student data or teacher or principal data that is collected?	Anyone with an account can communicate their concerns or needs to us directly. We respond to email, phone, and our web service includes a built-in communication system. We will not discuss data that is out of the user's purview.
NYCRR - 121.3 (b)(5):	Describe where the student data or teacher or principal data will be stored, described in such a manner as to protect data security, and the security protections taken to ensure such data will be protected and data security and privacy risks mitigated.	All school data is stored in a relational database protected by several layers of security: both the DB and the server it sits on are protected by passwords and SSH limitations. Direct access is limited to a small number of developers. Indirect access (through our web app) is limited to users with appropriate roles and privileges.
NYCRR - 121.3 (b)(6):	Please describe how and where encryption is leveraged to protect sensitive data at rest and while in motion. Please confirm that all encryption algorithms are FIPS 140-2 compliant.	HTTPS is required for communication with the server. Communication with the database occurs under TLS.
NYCRR - 121.6 (a):	Please submit the organization's data security and privacy plan that is accepted by the educational agency.	Privacy Policy.pdf
NYCRR - 121.6 (a)(1):	Describe how the organization will implement all State, Federal, and local data security and privacy contract requirements over the life of the contract, consistent with the educational agency's data security and privacy policy.	We will communicate with the client regularly and perform audits to ensure the staff involved understand the requirements involved. We will respond promptly to any security incidents or concerns of non-compliance.
NYCRR - 121.6 (a)(2):	Specify the administrative, operational and technical safeguards and practices it has in place to protect personally identifiable information that it will receive under the engagement. If you use 3rd party assessments, please indicate what type of assessments are performed.	Data is only collected if it is necessary to meet the contract requirements. The web app is designed to isolate data so only users with appropriate privileges receive said data. As much as is practical, development will be against test (non-production) data. Direct access to the data is limited to a small number of developers and transmitted only under secure connections.
NYCRR - 121.6 (a)(4):	Specify how officers or employees of the organization and its assignees who have access to student data, or teacher or principal data receive or will receive training of the Federal and State laws governing confidentiality of such data prior to receiving access.	Employees have already been trained in appropriate federal laws regarding confidentiality of data. Additional NY state law requirements will identified and communicated to staff.
NYCRR - 121.6 (a)(5):	Specify if the organization will utilize sub-contractors and how it will manage those relationships and contracts to ensure personally identifiable information is protected.	Agreements with sub-contractors include stipulations regarding the protections of personally identifiable information.
NYCRR - 121.6 (a)(6):	Specify how the organization will manage data security and privacy incidents that implicate personally identifiable information including specifying any plans to identify breaches and unauthorized disclosures, and to promptly notify the educational agency.	Breaches are covered by an existing privacy policy, requiring us to notify customers as soon as feasible. Agreements with sub-contractors have similar requirements.
NYCRR - 121.6 (a)(7):	Describe whether, how and when data will be returned to the educational agency, transitioned to a successor contractor, at the educational agency's option and direction, deleted or destroyed by the third-party contractor when the contract is terminated or expires. Vendor will be required to complete a Data Destruction Affidavit upon termination of the engagement.	Any data which the agency exercises the option to destroy will be done so shortly after the agency's indication of such preference. Any other data is accessible from the web app, and can be exported at will by agency contacts.
NYCRR - 121.9 (a)(1):	Is your organization compliant with the NIST Cyber Security Framework ?	Yes

NYCRR - 121.9 (a)(2):	Describe how the organization will comply with the data security and privacy policy of the educational agency with whom it contracts; Education Law section 2-d; and this Part.	Communication with the agency contact will include discussion of its security/privacy needs and assessment of changes we'll need to make to gain compliance.
NYCRR - 121.9 (a)(3):	Describe how the organization will limit internal access to personally identifiable information to only those employees or sub-contractors that need authorized access to provide services.	We are a smaller company. Employees and contractors without the need to access services are not provided access to such services and accounts. Those will access are role-restricted. Access will undergo periodic review.
NYCRR - 121.9 (a)(4):	Describe how the organization will control access to the protected data and not use the personally identifiable information for any purpose not explicitly authorized in its contract. (e.g. Role Based Access, Continuous System Log Monitoring/Auditing)	A small number of developers have access to the raw data, which is protected on both a server level and a data level. Indirect access is available through the web app, which is designed to classify users based on their privileged needs and restrict their access to their role. Systems are monitored for signs of abuse.
NYCRR - 121.9 (a)(5):	Describe how the organization will not disclose any personally identifiable information to any other party without the prior written consent of the parent or eligible student: (i)except for authorized representatives of the third-party contractor such as a subcontractor or assignee to the extent they are carrying out the contract and in compliance with State and Federal law, regulations and its contract with the educational agency; or (ii)unless required by statute or court order and the third-party contractor provides a notice of disclosure to the department, district board of education, or institution that provided the information no later than the time the information is disclosed, unless providing notice of disclosure is expressly prohibited by the statute or court order.	It is against company policy to give any information to a non-trusted party except as required by law.
NYCRR - 121.9 (a)(6):	Describe how the organization will maintain reasonable administrative, technical and physical safeguards to protect the security, confidentiality and integrity of personally identifiable information in its custody.	We have a privacy policy in place and limit access to personally identifiable information. Such data is encrypted in the database and in transit over HTTPS. The server is physically separate from the office, and managed by a third party provider with security policies in place. Malicious attacks are mitigated through this use, and through the use of CDN and DNS proxy providers. Access to such data is limited to authorized personnel.
NYCRR - 121.9 (a)(7):	Describe how the organization will use encryption to protect personally identifiable information in its custody while in motion or at rest.	We implement industry-standard encryption protocols, such as TLS/SSL. Sensitive data will be encrypted using strong encryption algorithms, such as AES-256, before being stored in the database or on disk. Access to the encrypted data will be restricted to authorized personnel only.
NYCRR - 121.9 (a)(8):	Affirmatively state that the organization shall not sell personally identifiable information nor use or disclose it for any marketing or commercial purpose or permit another party to do so.	Affirm
NYCRR - 121.9 (a)(b):	Describe how the organization will supervise its subcontractors to ensure that as subcontractors perform its contractual obligations, the subcontractor will conform with obligations imposed on the third-party contractor by State and Federal law to keep protected data secure.	Agreements with sub-contractors stipulate adherence to our existing privacy policy. Their work is monitored.
NYCRR - 121.10 (a):	Describe how the organization shall promptly notify each educational agency with which it has a contract of any breach or unauthorized release of personally identifiable information in the most expedient way possible and without unreasonable delay but no more than seven calendar days after the discovery of such breach.	Breaches are covered by an existing privacy policy, requiring us to notify customers as soon as feasible. Agreements with sub-contractors have similar requirements.

NYCRR - 121.10 (f):	Affirmatively state that where a breach or unauthorized release is attributed to the organization, the organization shall pay for or promptly reimburse the educational agency for the full cost of such notification.	Affirm
NYCRR - 121.10 (f.2):	Please identify the name of your insurance carrier and the amount of your policy coverage.	Carrier: Hartford Fire Insurance Co. Policy: TECH E & O - FailSafe (76 TE0 333781) Period: 12/20/22 - 12/20/23 Coverage: \$1,000,000
NYCRR - 121.10 (c):	Affirmatively state that the organization will cooperate with educational agencies and law enforcement to protect the integrity of investigations into the breach or unauthorized release of personally identifiable information.	Affirm
Acceptable Use Policy Agreement:	Do you agree with the Capital Region BOCES Acceptable Use Policy? (Click here: http://go.boarddocs.com/ny/crboces/Board.nsf/goto?open&id=B U4QYA6B81BF)	I Agree
Privacy Policy Agreement:	Do you agree with the Capital Region BOCES Privacy Policy? (Click here: http://go.boarddocs.com/ny/crboces/Board.nsf/goto?open&id=B WZSQ273BA12)	I Agree
Parent Bill of Rights:	Please upload a signed copy of the Capital Region BOCES Parent Bill of Rights. A copy of the Bill of Rights can be found here: https://www.capitalregionboces.org/wp-content/uploads/2021/03/CRB_Parents_Bill_Of_Rights_-_Vendors.pdf	CRB_Parents_Bill_Of_Rights_-Vendors.pdf
DPA Affirmation:	By submitting responses to this Data Privacy Agreement the Contractor agrees to be bound by the terms of this data privacy agreement.	I Agree

Attachments

Name	Size	Type	Upload Date	Downloads
Privacy Policy.pdf	132975	.pdf	3/6/2023 4:43 PM	0

Comments

Question Name	Submitter	Date	Comment	Attachment
No Records Found				

Vendor Portal Details

Contact Name:	The Risk Mitigation & Compliance Office	Publish Date:	
Required Portal Fields Populated:	Yes	Contact Email Address:	crbcontractsoffice@neric.org
About NYCRR Part 121:	<p>In order for a vendor to engage with a New York State Educational Agency, the vendor must provide information required by the New York State Commissioner's Regulations Part 121 (NYCRR Part 121) and the National Institute of Standards and Technology Cyber Security Framework. If deemed appropriate, the responses you provide will be used as part of the data privacy agreement between the vendor and the Albany-Schoharie-Schenectady-Saratoga BOCES. This Data Privacy Agreement ("DPA") is by and between the Albany-Schoharie-Schenectady-Saratoga BOCES ("EA"), an Educational Agency, and Fathom Technologies, LLC ("CONTRACTOR"), collectively, the "Parties". The Parties enter this DPA to address the requirements of New York law. Contractor agrees to maintain the confidentiality and security of PII in accordance with applicable New York, federal and local laws, rules and regulations.</p>	Requesting Company:	Capital Region BOCES
Created By:		Third Party Name:	Fathom Technologies, LLC
		Name:	Fathom Technologies, LLC-305643