NEW HAMPSHIRE STUDENT DATA PRIVACY AGREEMENT VERSION (2019)

SAU 24

and

Studies Weekly, Inc.

December 03, 2020

This New Hampshire Student Data Privacy Agreement ("DPA") is entered into by and between the (hereinafter referred to as "LEA") and school district, SAU 24 (hereinafter referred to as "Provider") on December 03, 2020 Studies Weekly, Inc. The Parties agree to the terms as stated herein.

RECITALS

WHEREAS, the Provider has agreed or will agree to provide the Local Education Agency ("LEA") with certain digital educational services ("Services") as described in Article I and Exhibit "A"; and

WHEREAS, the Provider, by signing this Agreement, agrees to allow the LEA to offer school districts in New Hampshire the opportunity to accept and enjoy the benefits of the DPA for the Services described, without the need to negotiate terms in a separate DPA: and

WHEREAS, in order to provide the Services described in Article 1 and Appendix A, the Provider may receive or create and the LEA may provide documents or data that are covered by several federal statutes, among them, the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. 1232g and 34 CFR Part 99, Children's Online Privacy Protection Act ("COPPA"), 15 U.S.C. 6501-6506; Protection of Pupil Rights Amendment ("PPRA") 20 U.S.C. 1232h; the Individuals with Disabilities Education Act ("IDEA"), 20 U.S.C. §§ 1400 et. seq., 34 C.F.R. Part 300; and

WHEREAS, the documents and data transferred from New Hampshire LEAs and created by the Provider's Services are also subject to several New Hampshire student privacy laws, including RSA 189:1-e and 189:65-69; RSA 186; NH Admin. Code Ed. 300 and NH Admin. Code Ed. 1100; and

WHEREAS, the Parties wish to enter into this DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties.

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

- **ARTICLE I: PURPOSE AND SCOPE Purpose of DPA**. The purpose of this DPA is to describe the duties and responsibilities to 1. protect Student Data and Teacher Data (as defined in Exhibit "C") transmitted to Provider from the LEA pursuant to Exhibit "A", including compliance with all applicable state privacy statutes, including the FERPA, PPRA, COPPA, IDEA, SOPIPA, RSA 189:1-e and 189:65 through 69; RSA 186-C; NH Admin. Code Ed. 300; NH Admin. Code Ed. 1100; and other applicable New Hampshire state laws, all as may be amended from time to time. In performing these services, to the extent Personally Identifiable Information (as defined in Exhibit "C") from Pupil Records (as defined in Exhibit "C") and Teacher Data are transmitted to Provider from LEA, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA with respect to the use and maintenance of Student Data and Teacher Data.
 - 2. Nature of Services Provided. The Provider has agreed to provide the following digital educational services described in Exhibit "A".

- **3.** <u>Student Data to Be Provided</u>. In order to perform the Services described in this Article and Exhibit "A", LEA shall provide the categories of Student Data and Teacher Data described in the Schedule of Data, attached hereto as <u>Exhibit "B"</u>.
- 4. <u>DPA Definitions</u>. The definition of terms used in this DPA is found in <u>Exhibit "C"</u>. In the event of a conflict, definitions used in this DPA shall prevail over terms used in all other writings, including, but not limited to, a service agreement, privacy policies or any terms of service.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

- 1. <u>Student Data Property of LEA</u>. All Student Data, Teacher Data or any other Pupil Records transmitted to the Provider pursuant to this Agreement is and will continue to be the property of and under the control of the LEA, or to the party who provided such data (such as the student or parent.). The Provider further acknowledges and agrees that all copies of such Student Data, Teacher Data or any other Pupil Records transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are also subject to the provisions of this Agreement in the same manner as the original Student Data, Teacher Data or Pupil Records. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data, Teacher Data or any other Pupil Records contemplated per this Agreement shall remain the exclusive property of the LEA. For the purposes of FERPA and state law, the Provider shall be considered a School Official, under the control and direction of the LEAs as it pertains to the use of Student Data and Teacher Data motwithstanding the above. The Provider will cooperate and provide Student Data and Teacher Data within ten (10) days at the LEA's request. Provider may transfer pupil-generated content to a separate account, according to the procedures set forth below.
- 2. <u>Parent Access</u>. LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review personally identifiable information on the pupil's records, correct erroneous information, and procedures for the transfer of pupil-generated content to a personal account, consistent with the functionality of services. Provider shall cooperate and respond within ten (10) days to the LEA's request for personally identifiable information in a pupil's records held by the Provider to view or correct as necessary. In the event that a parent of a pupil or other individual contacts the Provider to review any of the Pupil Records of Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
- **3.** <u>Separate Account</u>. Provider shall, at the request of the LEA, transfer Student Generated Content to a separate student account.
- 4. <u>Third Party Request</u>. Should a Third Party, including, but not limited to law enforcement, former employees of the LEA, current employees of the LEA, and government entities, contact Provider with a request for Student Data or Teacher Data held by the Provider pursuant to the Services, the Provider shall redirect the Third Party to request the data directly from the LEA and

shall cooperate with the LEA to collect the required information. Provider shall notify the LEA in advance of a compelled disclosure to a Third Party, unless legally prohibited. The Provider will not use, disclose, compile, transfer, sell the Student Data, Teacher Data, and/or any portion thereof to any third party or other entity or allow any other third party or other entity to use, disclose, compile, transfer or sell the Student Data, Teacher Data, and/or any portion thereof, without the express written consent of the LEA or without a court order or lawfully issued subpoena. Student Data and Teacher Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

- 5. <u>No Unauthorized Use</u>. Provider shall not use Student Data, Teacher Data or information in a Pupil Record for any purpose other than as explicitly specified in this DPA.
- 6. <u>Subprocessors</u>. Provider shall enter into written agreements with all Subprocessors performing functions pursuant to this DPA, whereby the Subprocessors agree to protect Student Data and Teacher Data in manner consistent with the terms of this DPA.

ARTICLE III: DUTIES OF LEA

- 1. <u>Provide Data In Compliance With Laws</u>. LEA shall provide Student Data and Teacher Data for the purposes of the DPA in compliance with the FERPA, PPRA, IDEA, RSA 189:1-e and 189:65 through 69; RSA 186-C; NH Admin. Code Ed. 300; NH Admin. Code Ed. 1100 and the other privacy statutes quoted in this DPA. LEA shall ensure that its annual notice under FERPA includes vendors, such as the Provider, as "School Officials."
- 2. <u>Reasonable Precautions</u>. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted data.
- **3.** <u>Unauthorized Access Notification</u>. LEA shall notify Provider promptly of any known or suspected unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

ARTICLE IV: DUTIES OF PROVIDER

- 1. <u>Privacy Compliance</u>. The Provider shall comply with all New Hampshire and Federal laws and regulations pertaining to data privacy and security, including FERPA, COPPA, PPRA, RSA 189:1-e and 189:65 through 69; RSA 186-C; NH Admin. Code Ed. 300; NH Admin. Code Ed. 1100 and all other applicable New Hampshire privacy statutes and regulations.
- 2. <u>Authorized Use</u>. Student Data and Teacher Data shared pursuant to this DPA, including persistent unique identifiers, shall be used for no purpose other than the Services stated in this

DPA and as authorized under the statutes referred to in subsection (1), above. Provider also acknowledges and agrees that it shall not make any re-disclosure of any Student Data, Teacher Data, or any portion thereof, including without limitation, any student data, meta data, user content or other non-public information and/or personally identifiable information contained in the Student Data or Teacher Data, without the express written consent of the LEA, unless it fits into the de-identified information exception in Article IV, Section 4, or there is a court order or lawfully issued subpoena for the information.

- **3.** <u>Employee Obligation</u>. Provider shall require all employees and agents who have access to Student Data or Teacher Data to comply with all applicable provisions of this DPA with respect to the data shared under this DPA. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data or Teacher Data pursuant to the DPA.
- 4. <u>No Disclosure</u>. De-identified information, as defined in Exhibit "C", may be used by the Provider for the purposes of development, research, and improvement of educational sites, services, or applications, as any other member of the public or party would be able to use de-identified data pursuant to 34 CFR 99.31(b). Provider agrees not to attempt to re-identify de-identified Student Data and Teacher Data and not to transfer de-identified Student Data and Teacher Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Provider shall not copy, reproduce or transmit any data obtained under this DPA and/or any portion thereof, except as necessary to fulfill the DPA. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which de-identified data is presented
- 5. Disposition of Data. Provider shall dispose or delete all personally identifiable Student Data and Teacher Data obtained under the DPA when it is no longer needed for the purpose for which it was obtained and transfer said data to LEA or LEA's designee within sixty (60) days of the date of termination and according to a schedule and procedure as the Parties may reasonably agree. Nothing in the DPA authorizes Provider to maintain personally identifiable data obtained under any other writing beyond the time period reasonably needed to complete the disposition. Disposition shall include (1) the shredding of any hard copies of any Pupil Records; (2) Erasing; or (3) Otherwise modifying the personal information in those records to make it unreadable or indecipherable. Provider shall provide written notification to LEA when the Student Data and Teacher Data has been de-identified or placed in a separate Student account, pursuant to the other terms of the DPA. The LEA may employ a "Request for Return or Deletion of Student Data" FORM, A Copy of which is attached hereto as <u>Exhibit "D"</u>). Upon receipt of a request from the LEA, the Provider will immediately provide the LEA with any specified portion of the Student Data or Teacher Data within ten (10) calendar days of receipt of said request.

6. <u>Advertising Prohibition</u>. Provider is prohibited from leasing, renting, using or selling Student Data or Teacher Data to (a) market or advertise to students or families/guardians; (b) inform, influence, or enable marketing, advertising or other commercial efforts by a Provider; (c) develop a profile of a student, family member/guardian or group, for any commercial purpose other than providing the Service to LEA; or (d) use the Student Data and Teacher Data for the development of commercial products or services, other than as necessary to provide the Service to Client.

ARTICLE V: DATA PROVISIONS

- <u>Data Security</u>. The Provider agrees to abide by and maintain adequate data security measures, consistent with industry standards and technology best practices, to protect Student Data and Teacher Data from unauthorized disclosure or acquisition by an unauthorized person. The general security duties of Provider are set forth below. Provider may further detail its security programs and measures in <u>Exhibit "F"</u> hereto. These measures shall include, but are not limited to:
 - a. Passwords and Employee Access. Provider shall secure usernames, passwords, and any other means of gaining access to the Services or to Student Data and Teacher Data, at a level suggested by Article 4.3 of NIST 800-63-3. Provider shall only provide access to Student Data and Teacher Data to employees or contractors that are performing the Services. Employees with access to Student Data and Teacher Data and Teacher Data and Teacher Data and Teacher Data shall have signed confidentiality agreements regarding said Student Data and Teacher Data. All employees with access to Student Data and Teacher Data and Teacher Data.
 - **b.** Destruction of Data. Provider shall destroy or delete all Personally Identifiable Data contained in Student Data and Teacher Data and obtained under the DPA when it is no longer needed for the purpose for which it was obtained or transfer said data to LEA or LEA's designee, according to a schedule and procedure as the parties may reasonable agree. Nothing in the DPA authorizes Provider to maintain personally identifiable data beyond the time period reasonably needed to complete the disposition.
 - c. Security Protocols. Both parties agree to maintain security protocols that meet industry best practices in the transfer or transmission of any Student Data or Teacher Data, including ensuring that data may only be viewed or accessed by parties legally allowed to do so. Provider shall maintain all Student Data and Teacher Data obtained or generated pursuant to the DPA in a secure computer environment and not copy, reproduce, or transmit Student Data and Teacher Data obtained pursuant to the DPA, except as necessary to fulfill the purpose of data requests by LEA. The foregoing does not limit the ability of the Provider to allow any necessary service providers to view or access data as set forth in Article IV, section 4.
 - **d.** Employee Training. The Provider shall provide recurring, periodic (no less than annual, with additional sessions as needed throughout the year to address relevant issues/changes, such as (but not necessarily limited to) new or evolving security threats, changes to security protocols or practices, changes to software and/or hardware, identified vulnerabilities, etc.) security training to those of its employees who operate or have access to the system. Such trainings must be tailored to the Provider's business and cover,

but not necessarily be limited to, the following topics: common types of attackers (e.g., cyber criminals, hacktivists, government sponsored groups, inside threats, etc.); common types of attacks (e.g., social engineering, spoofing, phishing, etc.) and how the information sought is typically used; identifying threats, avoiding threats, physical security and environmental controls; internal policies and procedures; and safe internet habits. Further, Provider shall provide LEA with contact information of an employee who LEA may contact if there are any security concerns or questions.

- e. Security Technology. When the service is accessed using a supported web browser, Secure Socket Layer ("SSL"), or equivalent technology shall be employed to protect data from unauthorized access. The service security measures shall include server authentication and data encryption. Provider shall host data pursuant to the DPA in an environment using a firewall that is periodically updated according to industry standards.
- **f.** Security Coordinator. Provider shall provide the name and contact information of Provider's Security Coordinator for the Student Data and Teacher Data received pursuant to the DPA.
- **g.** Subprocessors Bound. Provider shall enter into written agreements whereby Subprocessors agree to secure and protect Student Data and Teacher Data in a manner consistent with the terms of this Article V. Provider shall periodically conduct or review compliance monitoring and assessments of Subprocessors to determine their compliance with this Article.
- **h. Periodic Risk Assessment**. Provider further acknowledges and agrees to conduct periodic risk assessments and remediate any identified security and privacy vulnerabilities in a timely manner.
- i. **Backups.** Provider agrees to maintain backup copies, backed up at least daily, of Student Data and Teacher Data in case of Provider's system failure or any other unforeseen event resulting in loss of Student Data, Teacher Data, or any portion thereof.
- **j.** Audits. At least once a year, except in the case of a verified breach, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of the Student Data or Teacher Data or any portion thereof, subject to reasonable time and manner restrictions. The Provider will cooperate reasonably with the LEA and any state or federal agency with oversight authority/jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and Teacher Data and all records pertaining to the Provider, LEA and delivery of Services to the Provider.
- **k. New Hampshire Specific Data Security Requirements.** The Provider agrees to the following privacy and security standards from "the Minimum Standards for Privacy and Security of Student and Employee Data" from the New Hampshire Department of Education. Specifically, the Provider agrees to:
 - (1) Limit system access to the types of transactions and functions that authorized users, such as students, parents, and LEA are permitted to execute;
 - (2) Limit unsuccessful logon attempts;

- (3) Employ cryptographic mechanisms to protect the confidentiality of remote access sessions;
- (4) Authorize wireless access prior to allowing such connections;
- (5) Create and retain system audit logs and records to the extent needed to enable the monitoring, analysis, investigation, and reporting of unlawful or unauthorized system activity;
- (6) Ensure that the actions of individual system users can be uniquely traced to those users so they can be held accountable for their actions;
- (7) Establish and maintain baseline configurations and inventories of organizational systems (including hardware, software, firmware, and documentation) throughout the respective system development life cycles;
- (8) Restrict, disable, or prevent the use of nonessential programs, functions, ports, protocols, and services;
- (9) Enforce a minimum password complexity and change of characters when new passwords are created;
- (10) Perform maintenance on organizational systems;
- (11) Provide controls on the tools, techniques, mechanisms, and personnel used to conduct system maintenance;
- (12) Ensure equipment removed for off-site maintenance is sanitized of any Student Data or Teacher Data in accordance with NIST SP 800-88 Revision 1;
- (13) Protect (i.e., physically control and securely store) system media containing Student Data or Teacher Data, both paper and digital;
- (14) Sanitize or destroy system media containing Student Data or Teacher Data in accordance with NIST SP 800-88 Revision 1 before disposal or release for reuse;
- (15) Control access to media containing Student Data or Teacher Data and maintain accountability for media during transport outside of controlled areas;
- (16) Periodically assess the security controls in organizational systems to determine if the controls are effective in their application and develop and implement plans of action designed to correct deficiencies and reduce or eliminate vulnerabilities in organizational systems;
- (17) Monitor, control, and protect communications (i.e., information transmitted or received by organizational systems) at the external boundaries and key internal boundaries of organizational systems;

- (18) Deny network communications traffic by default and allow network communications traffic by exception (i.e., deny all, permit by exception);
- (19) Protect the confidentiality of Student Data and Teacher Data at rest;
- (20) Identify, report, and correct system flaws in a timely manner;
- (21) Provide protection from malicious code (i.e. Antivirus and Antimalware) at designated locations within organizational systems;
- (22) Monitor system security alerts and advisories and take action in response; and
- (23) Update malicious code protection mechanisms when new releases are available.
- 2. <u>Data Breach</u>. In the event that Student Data or Teacher Data is accessed or obtained by an unauthorized individual, Provider shall provide notification to LEA as soon as practicable and no later than within ten (10) days of the incident. Provider shall follow the following process:
 - a. The security breach notification shall be written in plain language, shall be titled "Notice of Data Breach," and shall present the information described herein under the following headings: "What Happened," "What Information Was Involved," "When it Occurred," "What We Are Doing," "What You Can Do," and "For More Information." Additional information may be provided as a supplement to the notice.
 - **b.** The security breach notification described above in section 2(a) shall include, at a minimum, the following information:
 - i. The name and contact information of the reporting LEA subject to this section.
 - **ii.** A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
 - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
 - **iv.** Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided.
 - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
 - vi. The estimated number of students and teachers affected by the breach, if any.
 - **c.** At LEA's discretion, the security breach notification may also include any of the following:
 - i. Information about what the agency has done to protect individuals whose information has been breached.

- **ii.** Advice on steps that the person whose information has been breached may take to protect himself or herself.
- **d.** Provider agrees to adhere to all requirements in the New Hampshire Data Breach law and in federal law with respect to a data breach related to the Student Data and Teacher Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
- e. Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data, Teacher Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a copy of said written incident response plan.
- **f.** At the request and with the assistance of the District, Provider shall notify the affected parent, legal guardian or eligible pupil of the unauthorized access, which shall include the information listed in subsections (b) and (c), above.

ARTICLE VI: MISCELLANEOUS

- 1. <u>Term</u>. The Provider shall be bound by this DPA for so long as the Provider maintains any Student Data or Teacher Data. Notwithstanding the foregoing, Provider agrees to be bound by the terms and obligations of this DPA for three (3) years.
- 2. <u>Termination</u>. In the event that either party seeks to terminate this DPA, they may do so by mutual written consent and as long as any service agreement or terms of service, to the extent one exists, has lapsed or has been terminated.

The LEA may terminate this DPA and any service agreement or contract with the Provider if the Provider breaches any terms of this DPA.

- **3.** <u>Effect of Termination Survival</u>. If the DPA is terminated, the Provider shall destroy all of LEA's data pursuant to Article V, section 1(b).
- 4. <u>Priority of Agreements</u>. This DPA shall govern the treatment of student records in order to comply with the privacy protections, including those found in FERPA, IDEA. COPPA, PPRA, RSA 189:1-e and 189:65-69; RSA 186; NH Admin. Code Ed. 300 and NH Admin. Code Ed. 1100. In the event there is conflict between the terms of the DPA and any other writing, such as service agreement or with any other bid/RFP, terms of service, privacy policy, license agreement, or writing, the terms of this DPA shall apply and take precedence. Except as described in this paragraph herein, all other provisions of any other agreement shall remain in effect.
- 5. <u>Notice</u>. All notices or other communication required or permitted to be given hereunder must be in writing and given by personal delivery, facsimile or e-mail transmission (if contact information is provided for the specific mode of delivery), or first class mail, postage prepaid,

sent to the designated representatives below.

The designated representative for the Provider for this Agreement is:

Name	Linda Miller	
Title	Vendor Relations Specialist	
Address	1140 N. 1430 W., Orem, UT 84057	
Telephone Number	866-311-8734	
Email	vendors@studiesweekly.com	

The designated representative for the LEA for this Agreement is:

Name	Gregory Reinert
Title	Director of Technology
Address	258 Western Ave, Henniker, NH 03242
Telephone Number	603-428-3269
Email	greg.reinert@sau24.org

- 6. <u>Entire Agreement</u>. This DPA constitutes the entire agreement of the parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both parties. Neither failure nor delay on the part of any party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.
- 7. <u>Severability</u>. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.
- 8. <u>Governing Law; Venue and Jurisdiction</u>. THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF NEW HAMPSHIRE, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS OF Merrimack COUNTY FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREB.Y

- **9.** <u>Authority</u>. Provider represents that it is authorized to bind to the terms of this Agreement, including confidentiality and destruction of Student Data, Teacher Data, and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data, Teacher Data, and/or any portion thereof, or may own, lease or control equipment or facilities of any kind where the Student Data, Teacher Data, and any portion thereof is stored, maintained or used in any way.
- **10.** <u>Waiver</u>. No delay or omission of the LEA to exercise any right hereunder shall be construed as a waiver of any such right and the LEA reserves the right to exercise any such right from time to time, as often as may be deemed expedient.
- 11. <u>Multiple Counterparts</u>: This Agreement may be executed in any number of identical counterparts. If so executed, each of such counterparts shall constitute this Agreement. In proving this Agreement, it shall not be necessary to produce or account for more than one such counterpart.

ARTICLE VII- GENERAL OFFER OF TERMS

Provider may, by signing the attached Form of General Offer of Privacy Terms (General Offer, attached hereto as Exhibit "E"), be bound by the terms of this to any other school district who signs the acceptance in said Exhibit.

[Signature Page Follows]

IN WITNESS WHEREOF, the parties have executed this New Hampshire Student Data Privacy Agreement as of the last day noted below.

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SAU 24

By: <u>Gregory J. Reinert</u>

December 03, 2020 Date:

Director of Technology Title/Position:

Studies Weekly, Inc.

By: 27

Gregory Reinert

Printed Name:

12/03/2020 Date:_____

Printed Name: Ron Taylor

Chief Technology Officer

EXHIBIT "A"

DESCRIPTION OF SERVICES

Studies Weekly will provide digital instructional materials. Online teacher and student accounts include digital curriculum, lesson plans, student assessments, activities and additional teacher tools and resources, Student, teacher, parent, principal, and district administrator system roles are provided. The scope of access for each user is limited and based on users current role. Users can have more than one system role allowing user to switch between role types via a user menu option. Students are limited to viewing their learning materials and tests. Teachers are able to view learning material, manage students in their classrooms, view their students' tests, and view reports related to their classrooms. Parents are able to view test results and highlighted articles for their children. Principals are able to view learning materials and utilization reports of classrooms within their school. District rostered administrators are able to view utilization reports, manage district roster and masquerade as a teacher and/or student. Studies Weekly applications are web-based and work on any workstation on which a web browser can be installed (desktop computers, laptops, tablet PCs, smartphones). Studies Weekly supports the latest versions of all modern web browsers (Firefox, Safari, Chrome) and any version of a browser actively supported by Microsoft and is fully integrated with Google Classroom. Access is available 24/7 outside of scheduled maintenance. A manual registration process and online rostering that support Clever, Classlink, and IMS Global OneRoster are available. Any teacher and student data captured is usergenerated. Only student data provided by the district, school, or teacher are stored.

EXHIBIT "B"

SCHEDULE OF STUDENT DATA

Category of Data	Elements	Check if used by your system
Application Technology Meta	IP Addresses of users, Use of cookies etc.	Х
Data	Other application technology meta data-Please specify:	
Application Use	Meta data on user interaction	N
Statistics	with application	Х
	Standardized test scores	
Assessment	Observation data	
	Other assessment data-Please specify:	
	Student school (daily)	
Attendance	attendance data	
	Student class attendance data	
Communications	Online communications that are captured (emails, blog entries)	
Conduct	Conduct or behavioral data	
Conduct		
	Date of Birth	
	Place of Birth Gender	
	Ethnicity or race	
Demographics	Language information (native, preferred or primary language spoken by student)	
	Other demographic information-Please specify:	
	Student school enrollment Student grade level	X X
	Homeroom	
Enrollment	Guidance counselor Specific curriculum programs	
	Year of graduation	
	Other enrollment information-Please specify:	
	Address	
Parent/Guardian	Email	x
Contact Information	Phone	
Parent/Guardian ID	Parent ID number (created to link parents to students)	Х
Parent/Guardian	First and/or Last	Х

Category of Data	Elements	Check if used by your system
Name		Х
Schedule	Student scheduled courses	×
	Teacher names	X
	English language learner information Low income status	
	Medical alerts	
	Student disability information	
Special Indicator	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator information- Please specify:	
Category of Data	Elements	Check if used by your system
Student Contact	Address	
Information	Email	
	Phone	
	Local (School district) ID	
	number	Х
	State ID number	
Student Identifiers	Vendor/App assigned student ID number	Х
	Student app username	Х
	Student app passwords	Х
Student Name		×
Student Name	First and/or Last	X
Student In App Performance	Program/application performance (typing program-student types 60 wpm, reading program- student reads below grade level)	
	Academic or extracurricular	
Student Program Membership	activities a student may	
Membership	belong to or participate in	
Stadaut Sa	Student men i	
Student Survey Responses	Student responses to surveys or questionnaires	
Responses	or questionnunes	
Student work	Student generated content;	Х
Student work	writing, pictures etc.	~

Category of Data	Elements	Check if used by your system
	Other student work data - Please specify:	nline assessr
	Student course grades	
	Student course data	
Transcript	Student course grades/performance scores	
	Other transcript data -Please specify:	

Category of Data	Elements	Check if used by your system
	Student bus assignment	
The second se	Student pick up and/or drop off location	
Transportation	Student bus card ID number	
	Other transportation data - Please specify:	
Other	Please list each additional data element used, stored or collected by your application	assessmen

SCHEDULE OF TEACHER DATA

Category of Data	Elements	Check if used by your system
Application Technology Meta	IP Addresses of users, Use of cookies etc.	Х
Data	Other application technology meta data-Please specify:	
Application Use Statistics	Meta data on user interaction with application	Х
Communications	Online communications that are captured (emails, blog entries)	
	Date of Birth	
	Place of Birth	
Demographics	Social Security Number Ethnicity or race	
	Other demographic information-Please specify:	
	Personal Address	
Personal Contact Information	Personal Email Personal Phone	Х
Performance evaluations	Performance Evaluation Information	
Schedule	Teacher scheduled courses	
	Madiaalalarta	
Special Information	Medical alerts Teacher disability information	
Special information	Other indicator information- Please specify:	
	Local (School district) ID number	X
Teacher Identifiers	State ID number Vendor/App assigned student	Ň
	ID number	X
	Teacher app username Teacher app passwords	X X
Tasahan In A	Program/application performance	-
Teacher In App Performance		
Teacher Survey	Teacher responses to surveys	
Responses	or questionnaires	
Teacher work	Teacher generated content; writing, pictures etc.	

Category of Data	Elements	Check if used by your system
	Other teacher work data - Please specify:	
Education	Course grades from schooling Other transcript data -Please specify:	
Other	Please list each additional data element used, stored or collected by your application	

EXHIBIT "C"

DEFINITIONS

De-Identifiable Information (DII): De-Identification refers to the process by which the Vendor removes or obscures any Personally Identifiable Information ("PII") from student records or Teacher Data in a way that removes or minimizes the risk of disclosure of the identity of the individual and information about them. The Provider's specific steps to de-identify the data will depend on the circumstances, but should be appropriate to protect students. Some potential disclosure limitation methods are blurring, masking, and perturbation. De-identification should ensure that any information when put together cannot indirectly identify the student, not only from the viewpoint of the public, but also from the vantage of those who are familiar with the individual.

NIST 800-63-3: Draft National Institute of Standards and Technology ("NIST") Special Publication 800-63-3 Digital Authentication Guideline.

Personally Identifiable Information (PII): The terms "Personally Identifiable Information" or "PII" shall include, but are not limited to, Student Data, Teacher Data, metadata, and user or pupil-generated content obtained by reason of the use of Provider's software, website, service, or app, including mobile apps, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians. PII includes, without limitation, at least the following:

First Name	Home Address
Last Name	Subject
Telephone Number	Email Address
Discipline Records	Test Results
Special Education Data	Juvenile Dependency Records
Grades	Evaluations
Criminal Records	Medical Records
Health Records	Social Security Number
Biometric Information	Disabilities
Socioeconomic Information	Food Purchases
Political Affiliations	Religious Information
Text Messages	Documents
Student Identifiers	Search Activity
Photos	Voice Recordings
Videos	Date of Birth
Grade	Classes
Place of birth	Social Media Address
Unique pupil identifier	

Credit card account number, insurance account number, and financial services account number Name of the student's parents or other family members

General Categories:

Indirect Identifiers: Any information that, either alone or in aggregate, would allow a reasonable person to be able to identify a student to a reasonable certainty

Information in the Student's Educational Record

Information in the Student's Email

Provider: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of pupil records.

Pupil Generated Content: The term "pupil-generated content" means materials or content created by a pupil during and for the purpose of education including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of pupil content.

Pupil Records: Means both of the following: (1) Any information that directly relates to a pupil that is maintained by LEA and (2) any information acquired directly from the pupil through the use of instructional software or applications assigned to the pupil by a teacher or other local educational LEA employee.

School Official: For the purposes of this Agreement and pursuant to 34 CFR 99.31 (B), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of education records; and (3) Is subject to 34 CFR 99.33(a) governing the use and re-disclosure of personally identifiable information from student records. The definition of "school official" encompasses the definition of "authorized school personnel" under 603 CMR 23.02.

Student Data: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to, information in the student's educational record or email, first and last name, home address, telephone number, email address, or other information allowing online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, food purchases, political affiliations, religious information, text messages, documents, the name of the student's parents or other family members, place of birth, social media address, unique pupil identifier, and credit card account number, insurance account number, and financial services account number, student identifiers, search activity, photos, voice recordings or geolocation information. Student Data shall constitute Pupil Records for the purposes of this Agreement, and for the purposes of New Hampshire and Federal laws and regulations. Student Data as specified in <u>Exhibit B</u> is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

Subscribing LEA: An LEA that was not party to the original Services Agreement and who accepts the Provider's General Offer of Privacy Terms.

Subprocessor: For the purposes of this Agreement, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its software, and who has access to PII.

Targeted Advertising: Targeted advertising means presenting an advertisement to a student where the selection of the advertisement is based on student information, student records or student generated content or inferred over time from the usage of the Provider's website, online service or mobile application by such student or the retention of such student's online activities or requests over time.

Teacher: It includes teachers, paraprofessionals, principals, school employees, contractors, and other administrators.

Teacher Data: For the purposes of this DPA, it applies to teachers, paraprofessionals, principals, school employees, contractors, and other administrators. It includes at least the following:

Social security number. Date of birth. Personal street address. Personal email address. Personal telephone number Performance evaluations.

Other information that, alone or in combination, is linked or linkable to a specific teacher, paraprofessional, principal, or administrator that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify any with reasonable certainty.

Information requested by a person who the department reasonably believes or knows the identity of the teacher, paraprofessional, principal, or administrator to whom the education record relates.

Third Party: The term "Third Party" means an entity that is not the provider or LEA.

EXHIBIT "D"

DIRECTIVE FOR DISPOSITION OF DATA

SAU 24

directs Studies Weekly, Inc.

to

dispose of data obtained by Company pursuant to the terms of the DPA between LEA and Provider. The terms of the Disposition are set forth below:

1. Extent of Disposition

_____ Disposition is partial. The categories of data to be disposed of are set forth below or are found in an attachment to this Directive:

Insert categories of data here.

X Disposition is Complete. Disposition extends to all categories of data.

2. Nature of Disposition

X Disposition shall be by destruction or deletion of data.

_____Disposition shall be by a transfer of data. The data shall be transferred to the following site as follows:

Insert special instructions

3. Timing of Disposition

Data shall be disposed of by the following date:

X As soon as commercially practicable

____By Enter Date

4. Signature

(Authorized Representative of LEA

Date

5. Verification of Disposition of Data

<u>OPTIONAL: EXHIBIT "F"</u> DATA SECURITY REQUIREMENTS

Having robust data security policies and controls in place are the best ways to ensure data privacy. Please answer the following questions regarding the security measures in place in your organization:

1. Does your organization have a data security policy? \checkmark Yes \Box No

If yes, please provide it.

2. Has your organization adopted a cybersecurity framework to minimize the risk of a data breach? If so which one(s):

- ISO 27001/27002
 CIS Critical Security Controls
 NIST Framework for Improving Critical Infrastructure Security
 Other: Studies Weekly implements measures to identify data bread
- 3. Does your organization store any customer data outside the United States? \Box Yes \Box No
- 4. Does your organization encrypt customer data both in transit and at rest? \checkmark Yes \square No

5. Please provide the name and contact info of your Chief Information Security Officer (CISO) or the person responsible for data security should we have follow-up questions.

Name: Ron Taylor, Chief Technology Officer

6. Please provide any additional information that you desire.



DATA SECURITY

Studies Weekly only has access to information that is provided via email or direct contact from the school/district. Data transferred through automated district rostering or individual user account interaction remains district property. Upon written request from the district, any district data collected can be returned to district for validation and accuracy. Data released is used consistent with FERPA and Studies Weekly's policy for managing student education records and other confidential information. Partnering organizations grant Studies Weekly license to use such data to create accounts for teachers, students, administrators, etc. Such data will also allow automatically resolving the corresponding relationships of each of these. Data from partners can also be used to identify users and allow them appropriate access to their correct corresponding data stored on Studies Weekly's servers and to create aggregated reports about Studies Weekly user accounts. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request. Student Data is stored in a secure database on Amazon's US-WEST-2 servers located in Oregon. We adhere to all industry-standard data security procedures including strong encryption, hashing, SSL, etc. All Studies Weekly content is transmitted via secure protocols including https and sftp. User passwords are secured via a 256-bit encryption scheme or an irreversible hash algorithm. Studies Weekly is compliant with relevant security storage requirements and implements firewall controls to its database-servers to limit access to only those Studies Weekly servers that share a security group. All servers limit access to only users who are registered via an RSA key pair. Users with access are required to encrypt their working machines to protect their RSA private keys. Data at rest is encrypted and system user passwords are further encrypted or hashed within the database.

We take necessary precautions to be in compliance with the Family Educational Rights and Privacy Act (FERPA), Children's Online Privacy Protection Act (COPPA) and other State Data Privacy Acts/ Laws. We will not distribute your personal information to outside parties without your consent.



Studies Weekly Data Privacy & Legal Policy

What information do we collect?

We only have access to/collect information that you voluntarily give us via email or other direct contact from you. We will not sell or rent this information to anyone. Data transferred from you or your organization (either through automated rostering process, or by individual interaction with user accounts) is and shall remain the property of the provider. Data that is released must be used consistent with the **Family Education Rights and Privacy Act** (**FERPA**) and Studies Weekly's policies for managing student education records and other confidential information. Partnering organizations grant Studies Weekly license to use such data for the following purposes:

To create accounts for teachers, students, administrators, and others. Such data will also allow automatically resolving the corresponding relationships of each of these. Data from partners and/or clients could also be used to identify users and allow them appropriate access to their correct corresponding data stored on Studies Weekly's servers. Data can also be used to create aggregate reports about Studies Weekly user accounts. Data could also be used in other ways, but will never be divulged to unauthorized third parties or used in any way that would violate FERPA.

We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization, other than as necessary to fulfill your request, e.g. to ship an order.

Unless you ask us not to, we may contact you via email in the future to tell you about specials, new products or services, or changes to this privacy policy.

Additionally, we collect information from you when you register on our site, place an order, subscribe to our newsletter or respond to a survey.

Any of the information we collect from you may be used in one of the following ways:

- Through online rostering services, or manual registration process
- User-generated data in the form of student assessments, teacher comments, & etc.
- To personalize your experience (your information helps us to better respond to your individual needs)
- To improve our website (we continually strive to improve our website offerings based on the information and feedback we receive from you)
- To improve customer service (your information helps us to more effectively respond to your customer service requests and support needs)
- To process transactions
- Your information, whether public or private, will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever, without your consent, other than for the express purpose of delivering the purchased product or service requested.
- To send periodic emails
- The email address you provide for order processing, may be used to send you information and updates pertaining to your order, in addition to receiving occasional company news, updates, related product or service information, etc.
- If at any time you would like to unsubscribe from receiving future emails, we include detailed unsubscribe instructions at the bottom of each email.

Registration

In order to use this website, a user must first complete the registration form. During registration a user is required to give certain information (such as name and email address). This information is used to contact you about the products/services on our site in which you have expressed interest. At your option, you may also provide demographic information (such as gender or age) about yourself, but it is not required.

Your Access to and Control Over Information

You may opt out of any future contacts from us at any time. You can do the following at any time by contacting us via the email address or phone number given on our website:

- See what data we have about you, if any.
- Change/correct any data we have about you.
- Have us delete any data we have about you.
- Express any concern you have about our use of your data.

What do we use your information for?

We implement a variety of security measures to maintain the safety of your personal information when you place an order or enter, submit, or access your personal information.

How do we protect your information?

We offer the use of a secure server. All supplied sensitive/credit information is transmitted via Secure Socket Layer (SSL) technology and then encrypted into our Payment gateway provider's database only to be accessible by those authorized with special access rights to such systems, and are required to keep the information confidential. After a transaction, your private information (credit cards, social security numbers, financials, etc.) will not be stored on our servers.

Do we use cookies?

Yes. Cookies are small files that a site or its service provider transfers to your computers hard drive through your Web browser (if you allow) that enables the sites or service provider's systems to recognize your browser and capture and remember certain information.

We use cookies to help us remember and process the items in your shopping cart, understand and save your preferences for future visits and compile aggregate data about site traffic and site interaction so that we can offer better site experiences and tools in the future. We may contract with third-party service providers to assist us in better understanding our site visitors. These service providers are not permitted to use the information collected on our behalf except to help us conduct and improve our business. No personally identifiable information is shared with any such third party service providers.

Do we disclose any information to outside parties?

We do not sell, trade, or otherwise transfer to outside parties your personally identifiable information. This does not include trusted third parties who assist us in operating our website, conducting our business, or servicing you, so long as those parties agree to keep this information confidential. We may also release your information when we believe release is appropriate to comply with the law, enforce our site policies, or protect ours or others rights,



property, or safety. However, non-personally identifiable, aggregate visitor information may be provided to other parties for marketing, advertising, or other uses.

Third party links

Occasionally, at our discretion, we may include or offer third party products or services on our website. These third party sites have separate and independent privacy policies. We therefore have no responsibility or liability for the content and activities of these linked sites. Nonetheless, we seek to protect the integrity of our site and welcome any feedback about these sites.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline. We will notify you by email or phone within 24 hours should we ever discover an unauthorized data breach.

Wherever we collect sensitive information (such as credit card data), that information is encrypted and transmitted to us in a secure way. You can verify this by looking for a closed lock icon at the bottom of your web browser, or looking for "https" at the beginning of the address of the web page.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only employees who need the information to perform a specific job (for example, billing or customer service) are granted access to personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment.

If you feel that we are not abiding by this privacy policy, you should contact us immediately via telephone at (866) 311-8734 or email support@studiesweekly.com.

Grantor

Limited Permission to Reprint and Distribute:

American Legacy Publishing is the creator of Studies Weekly publications, educational materials designed for use in classrooms and home schools in the United States. Studies Weekly publications are protected by U.S. Copyright Law, Title 17 of the U.S. Code.

Publications Covered under this Limited Permission:

This Limited Permission document applies to all Studies Weekly publications, including discontinued publications, publications currently in print and all future Studies Weekly publications.

Grantees:

Permission to reprint and distribute is granted solely to teachers who have a current and up-to-date subscription for a Studies Weekly publication. Teachers with current and up-to-date subscriptions are hereafter known as subscribers. Publications to which subscribers are subscribed are hereafter known as subscribed publications.

Purpose of the Agreement:

The purpose of this agreement is to allow limited reprint and distribution of Studies Weekly publications for the convenience of subscribers and their registered students. It does NOT allow for reprinting and distribution beyond the number of registered students or for use in classrooms other than that of the subscriber. Subscribers are strictly prohibited from reprinting multiple copies for the purpose of distribution to students of non-subscribers.

Reprint/Distribution Scope and Limitations:

This Limited Permission agreement applies to student editions, teacher editions and any supplemental materials - both in print and online - included with the subscribed publication.



Subscribers may reprint and distribute single copies of the subscribed publication only to students officially enrolled in her or his class or to students participating in home schools that comply with state and local guidelines subscribers must register students who may receive single-copy reprints of the subscribed publication at <u>www.studiesweekly.com/online</u> as soon after the beginning of the school year as is practicable. When new students are added to the class over the course of the school year, subscribers must register those students at <u>www.studiesweekly.com/online</u> as soon after enrollment as is practicable. The number of subscriptions a subscriber has to a publication **MUST** correlate to the number of students registered in the subscriber's class.

Permission to reprint and distribute is limited solely to the subscribed publication and is strictly limited to the school year for which the subscription was purchased. Example: A subscription for the current school year may only be distributed to registered students during that current school year.

Permission to reprint and distribute is **NOT** granted for school, class, teacher, student or any other websites. subscribers who wish to make publications available for online viewing to parents and students during the subscription year must register students at <u>www.studiesweekly.com/online</u>.

Permission to reprint and distribute is **NOT** granted for commercial purposes of any kind. Any reprint or distribution for commercial purposes is strictly prohibited.

Permission to reprint and distribute is **NOT** granted to any person who is not a subscriber, as described above. Any reprinting or distribution by any person who is not a subscriber and distribution to non-registered students are expressly prohibited.

Any questions regarding this Limited Permission may be sent to service@studiesweekly.com.

California Online Privacy Protection Act Compliance

Because we value your privacy we have taken the necessary precautions to be in compliance with the California Online Privacy Protection Act. We therefore will not distribute your personal information to outside parties without your consent.

Children's Online Privacy Protection Act Compliance

We are in compliance with the requirements of COPPA (Children's Online Privacy Protection Act).

Online Privacy Policy Only

This online privacy policy applies only to information collected through our website and not to information collected offline.

Your Consent

By using our site, you consent to our privacy policy.

Changes to our Legal and Privacy Policy

If we decide to change our legal and privacy policy, we will post changes on <u>Studies Weekly Legal</u> and <u>Studies</u> <u>Weekly Privacy</u>.



StudiesWeekly_SAU24

Final Audit Report

2020-12-07

Created:	2020-12-06
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