WASHINGTON STUDENT DATA PRIVACY AGREEMENT

Version 1.1 UO

SOUTH KITSAP SCHOOL DISTRICT

and

UNIVERSITY OF OREGON

OCTOBER 24, 2019

This Washington Student Data Privacy Agreement ("DPA") is entered into by and between the SOUTH KITSAP SCHOOL DISTRICT (hereinafter referred to as "LEA") and UNIVERSITY OF OREGON (hereinafter referred to as "Provider") on [Insert Date]. The Parties agree to the terms as stated herein.

RECITALS

WHEREAS, the Provider has agreed to provide the Local Education Agency ("LEA") with certain digital educational services ("Services") pursuant to a contract dated October 5, 2019 ("Service Agreement"); and

WHEREAS, in order to provide the Services described in the Service Agreement, the Provider may receive or create and the LEA may provide documents or data that are covered by several federal statutes, among them, the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 CFR Part 99), Children's Online Privacy Protection Act ("COPPA"), 15 U.S.C. § 6501-6506; Protection of Pupil Rights Amendment ("PPRA") 20 U.S.C. § 1232h; and

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several Washington State privacy laws, including Student User Privacy in Education Rights ("SUPER") 28A.604.010 et seq.

WHEREAS, for the purposes of this DPA, Provider is a School Official with legitimate educational interests in accessing educational records and performing Services pursuant to the Service Agreement; and

WHEREAS, the Parties wish to enter into this DPA to ensure that the Service Agreement conforms to the requirements of the privacy laws referred to above and to establish implementing procedures and duties; and

WHEREAS, the Provider may, by signing the "General Offer of Privacy Terms", agree to allow other LEAs in Washington the opportunity to accept and enjoy the benefits of this DPA for the Services described herein, without the need to negotiate terms in a separate DPA.

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

ARTICLE I: PURPOSE AND SCOPE

1. Purpose of DPA. The purpose of this DPA is to describe the duties and responsibilities to protect student data transmitted to Provider from the LEA pursuant to the Service Agreement, including compliance with all applicable statutes, including the FERPA, PPRA, COPPA, SUPER and other applicable Washington State laws, all as may be amended from time to time. In performing these Services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. With respect to the use and maintenance of Student Data, Provider shall be under the direct control and supervision of the LEA.

2. <u>Nature of Services Provided</u>. The Provider has agreed to provide the following digital educational products and Services described below and as may be further outlined in <u>Exhibit "A"</u> attached hereto:

SWISTM Suite License Agreement

3. <u>Student Data to Be Provided</u>. In order to perform the Services described in the Service Agreement, LEA shall provide the categories of data described below or as indicated in the Schedule of Data, attached hereto as <u>Exhibit</u> "B":

Demographic, behavior, discipline, enrollment and attendance data.

4. <u>DPA Definitions</u>. The definition of terms used in this DPA is found in <u>Exhibit "C"</u> attached hereto. In the event of a conflict, definitions used in this DPA shall prevail over term used in the Service Agreement.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

- 1. Student Data Property of LEA. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEAs as it pertains to the use of Student Data notwithstanding the above. Provider may transfer student-generated content to a separate account, according to the procedures set forth below.
- 2. Parent Access. LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Student Data in the student's records, correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of Services. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
- 3. <u>Separate Account</u>. DELETED Software does not provide for individual student accounts.
- 4. Third Party Request. Should a Third Party, including law enforcement and government entities, contact Provider with a request for data held by the Provider pursuant to the Services, the Provider shall redirect the Third Party to request the data directly from the LEA. Provider shall notify the LEA in advance of a compelled disclosure to a Third Party unless legally prohibited.

5. <u>Subprocessors</u>. DELETED – Provider does not use subprocessors.

ARTICLE III: DUTIES OF LEA

- 1. <u>Privacy Compliance</u> LEA shall provide data to Provider for the purposes of the Service Agreement in compliance with FERPA, COPPA, PPRA, SUPER and all other Washington privacy statutes.
- 2. Annual Notification of Rights. If the LEA has a policy of disclosing education records under 4 CFR § 99.31 (a) (1), LEA shall include a specification of criteria for determining who constitutes a School Official and what constitutes a legitimate educational interest in its annual notification of rights.
- 3. <u>Reasonable Precautions</u>. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to its computer systems, Services and hosted data.
- **4.** <u>Unauthorized Access Notification</u>. LEA shall notify Provider promptly of any known or suspected unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

ARTICLE IV: DUTIES OF PROVIDER

- 1. <u>Privacy Compliance</u>. The Provider shall comply with all applicable state and federal laws and regulations pertaining to data privacy and security, including FERPA, COPPA, PPRA, and SUPER.
- 2. <u>Authorized Use</u>. The data shared pursuant to the Service Agreement, including Persistent Unique Identifiers, shall be used for no purposes other than as stated in the Service Agreement and/or otherwise authorized under the statutes referred to in subsection (1), above.
- 3. <u>Employee Obligation</u>. Provider shall require all officers, employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the data shared under the Service Agreement.
- 4. No Disclosure. De-identified information may be used by the Provider for the purposes of development, research, or improvement of educational sites, Services, or applications, as any other member of the public or party would be able to use de-identified data pursuant to 34 CFR 99.31(b) or pursuant to the Service Agreement. Provider agrees not to attempt to re-identify de-identified Student Data and not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, (b) prior written notice has been given to LEA, which has provided prior written consent for such transfer, or (c) as pursuant to the Service Agreement. Provider shall not copy, reproduce or transmit any data obtained under the Service

- Agreement and/or any portion thereof, except as necessary to fulfill the Service Agreement or for purposes authorized by the Service Agreement.
- 5. <u>Disposal of Data</u>. Upon request, Provider shall dispose of or delete all Personally Identifiable Data obtained under the Service Agreement when it is no longer needed for the purposes as stated in the Service Agreement. Disposal shall include (1) the shredding of any hard copies of any Student Data; (2) Erasing; or (3) Otherwise modifying the personal information in those records to make it unreadable and/or indecipherable by human or digital means. Nothing in the Service Agreement authorizes Provider to maintain Personally Identifiable Data obtained under the Service Agreement beyond the time period reasonably needed to complete the purposes as stated in the Service Agreement.
 - a. Partial Disposal During Term of Service Agreement. DELETED
 - b. Complete Disposal Upon Termination of Service Agreement. DELETED
 - c. Pre-termination Data Disposal Meeting. In addition to the foregoing requirements, the LEA may request in writing that Provider participate in a meeting to discuss disposal of the Student Data prior to termination of the Service Agreement.
- 6. Advertising Prohibition. Provider is prohibited from using or selling Student Data to (a) market or advertise to students or families/guardians; (b) inform, influence, or enable marketing, advertising, or other commercial efforts by a Provider; (c) develop a profile of a student, family member/guardian or group, for any commercial purpose other than providing the Service to LEA; or (d) use the Student Data for the development of commercial products or Services, other than as necessary to provide the Service to LEA. This section does not prohibit Provider from using Student Data for adaptive learning or customized student learning purposes.

ARTICLE V: DATA PROVISIONS

- 1. <u>Data Security</u>. The Provider agrees to abide by and maintain adequate data security measures, consistent with a university providing similar services, to protect Student Data from unauthorized disclosure or acquisition by an unauthorized person. The general security duties of Provider are set forth below. These measures shall include, but are not limited to:
 - a. Passwords and Employee Access. Provider shall make best efforts to secure usernames, passwords, and any other means of gaining access to the Services or to Student Data on its systems. Provider shall only provide access to Student Data to employees and/or contractors that are performing the Services. Employees with access to Student Data shall receive training regarding the confidentiality of the Student Data.
 - b. Destruction of Data. Provider shall destroy or delete all Personally Identifiable Data obtained under the Service Agreement when it is no longer needed for the purpose for which it was obtained as stated in the Service Agreement or transfer said data to LEA or LEA's designee. Nothing in the Service Agreement authorizes Provider to maintain

- Personally Identifiable Data beyond the time period reasonably needed to complete the disposal work for the purposes authorized under the Service Agreement.
- c. Security Protocols. Both parties agree to maintain security protocols that meet standards for a university providing similar services in the transfer or transmission of any data, including ensuring that data may only be viewed or accessed by parties legally allowed to do so. Provider shall maintain all data obtained or generated pursuant to the Service Agreement in a secure digital environment and not copy, reproduce, or transmit data obtained pursuant to the Service Agreement, except as necessary to fulfill the purpose of data requests as stated in the Service Agreement.
- d. Employee Training. The Provider shall provide periodic security training to those of its employees who operate or who are authorized to access the Provider's computer systems and/or the Student Data. Upon request, Provider shall provide LEA with contact information of an employee who LEA may contact if there are any security concerns or questions.
- e. Mobile Use of Student Data. Provider shall ensure that any and all mobile devices of any type (including, but not limited to, laptops, tablets, and phones), which are used for access to, storage or analysis of Student Data by Provider's employees and/or contractors shall be protected by standard encryption for a university providing similar services to prevent unauthorized access by third parties.
- f. Security Technology. When the Student Data is accessed using a supported web browser, Provider shall employ measures consistent with a university providing similar services to protect data from unauthorized access. The service security measures shall include server authentication and data encryption. Provider shall host data pursuant to the Service Agreement in an environment using a firewall that is updated according to the standards for a university providing similar services.
 - i. Provider shall take actions designed to ensure the security and confidentiality of Student Data, that, based on the sensitivity of the data and the risk of unauthorized access, include but are not limited to:
 - 1. Using technologies and methodologies consistent with the guidance issued in the American Recovery and Reinvestment Act of 2009, Public Law 111-5, § 13402(h)(2), 42 U.S.C. § 17932; and
 - 2. Maintaining technical safeguards relating to the possession of education records in a manner consistent with 45 C.F.R. 164.312.
- g. Security Coordinator. If different from the designated representative identified in Article VII, section 5, Provider shall provide the name and contact information of Provider's customer services representative(s) for the Student Data received pursuant to the Service Agreement.
- h. Subprocessors Bound. DELETED, as Provider does not use subprocessors.

- **Periodic Risk Assessment**. Provider further acknowledges and agrees to conduct digital and physical periodic risk assessments and remediate any identified security and privacy vulnerabilities in a timely manner.
- i. Compliance Audit. LEA shall have the right but shall be under no obligation to conduct audit(s) at LEA's sole expense and during Provider's regular business hours, from time to time, of Provider's records concerning its compliance obligations as set forth in this Article V. Provider shall make such records and other applicable documents available to LEA upon request.
- 2. <u>Data Breach</u>. In the event that Student Data is accessed or obtained by an unauthorized individual, Provider shall provide notification to LEA as soon as reasonably possible following discovery of the incident. Provider shall follow the following process:
 - a. The security breach notification shall be written in plain language, shall be titled "Notice of Data Breach," and shall present the information described herein under the following headings: "What Happened," "What Information Was Involved," "What We Are Doing," "What You Can Do," and "For More Information." Additional information may be provided as a supplement to the notice.
 - **b.** The security breach notification described above in section 2(a) shall include, at a minimum, the following information:
 - i. The name and contact information of the reporting Provider subject to this section.
 - ii. A list of the types of Student Data that were or are reasonably believed to have been the subject of a breach.
 - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
 - iv. Whether the notification was delayed as a result of a law enforcement investigation and the law enforcement agency determined that notification would impede a criminal investigation.
 - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
 - c. At LEA's discretion, the security breach notification may also include any of the following:
 - i. Information about what the Provider has done to protect individuals whose information has been breached.
 - ii. Advice on steps that the person whose information has been breached may take to protect himself or herself.
 - d. Provider agrees to adhere to all requirements in applicable state and federal law with respect to a data breach related to the Student Data, including, when appropriate or

- required, the required responsibilities and procedures for notification and mitigation of any such data breach.
- e. Provider further acknowledges and agrees it has a written incident response.
- f. Provider does not receive any parent information and will not be responsible for directly contacting parents in the event of a data breach.
- g. In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the reasonable extent necessary to expeditiously secure Student Data.

ARTICLE VI – INDEMNITY

1. Indemnity. To the extent permitted by law and as between Provider and LEA, each party agrees to be solely responsible for any and all claims, demands, damages, and costs, by its officers, directors, employees, and agents for any acts related to any of its obligations under this DPA.

ARTICLE VII- GENERAL OFFER OF PRIVACY TERMS

DELETED - Provider does not extend the terms of this agreement to any other LEA.

ARTICLE VIII: MISCELLANEOUS

- 1. <u>Term.</u> The Provider shall be bound by this DPA for the duration of the Service Agreement or so long as the Provider maintains any Student Data. Notwithstanding the foregoing, Provider agrees to be bound by the terms and obligations of this DPA for a period of three (3) years, or so long as the Provider performs services under this Agreement, whichever shall be longer.
- 2. <u>Termination</u>. In the event that either party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. LEA shall have the right to terminate the DPA and Service Agreement in the event of a material breach by Provider, its employees, or agents of the terms of this DPA.
- 3. <u>Effect of Termination Survival</u>. If the Service Agreement is terminated, the Provider shall destroy all of LEA's data pursuant to the Service Agreement.
- 4. Priority of Agreements. This DPA shall govern the treatment of Student Data in order to comply with privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the DPA and the Service Agreement, the DPA shall apply and take precedence. No indemnification provisions granted by the LEA in the Service Agreement shall be effective as to a breach of the terms of this DPA by the Provider. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.
- 5. Notice. All notices or other communication required or permitted to be given hereunder must be

in writing and given by personal delivery, or e-mail transmission (if contact information is provided for the specific mode of delivery), or first class mail, postage prepaid, sent to the designated representatives before:

a. Designated Representatives

The designated representative for the LEA for this DPA is:

Name: Derry Lyons

Title: <u>Director</u>, <u>Information Technology Services</u>

Contact Information: 2689 Hoover Ave SE Port Orchard, WA 98366 (360) 874-7047

The designated representative for the Provider for this DPA is:

Name: Seth May

Title: Director of Application Development

Contact Information: 1235 University of Oregon Eugene, OR 97403 sethm@uoregon.edu

- **b.** Notification of Acceptance of General Offer of Terms. DELETED Provider is not proving a General Offer of Terms.
- 6. Entire Agreement. This DPA constitutes the entire agreement of the parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both parties. Neither failure nor delay on the part of any party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.
- 7. Severability. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the parties, it shall, as to such jurisdiction, be so narrowly drawn

without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.

8. Governing Law; Venue and Jurisdiction. DELETED

- 9. <u>Authority</u>. Provider represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, or employees who may have access to the Student Data and/or any portion thereof. Any third-party contractor will abide by best practices and applicable law regarding Student Data security and confidentiality. Provider agrees that any purchaser of the Provider shall also be bound to the Agreement.
- 10. <u>Waiver</u>. No delay or omission of the parties to exercise any right hereunder shall be construed as a waiver of any such right and the parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.
- 11. <u>Successors Bound</u>. This DPA is and shall be binding upon Provider's respective successors in interest in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business.

[Signature Page Follows]

IN WITNESS WHEREOF, the parties have executed this Washington Student Data Privacy Agreement as of the last day noted below.

South Kitsap School District

Y: [12/24/2019]

Printed Name: <u>Derry Lyons</u>

Title/Position: <u>Director, Information Technology Services</u>

Address for Notice Purposes: 2689 Hoover Ave SE

Port Orchard, WA 98366

University, of Oregon

4: Marke Villo Date: October 24, 2019

Printed Name: Charles R. Williams

Title/Position: Associate Vice President for Innovation

Address for Notice Purposes: 1238 University of Oregon Eugene, OR 97403

Note: Electronic signature not permitted.

EXHIBIT "A"

DESCRIPTION OF SERVICES

See the SWISTM Suite License Agreement.

EXHIBIT "B"

SCHEDULE OF DATA

Category of Data	Elements	Check if used by your system
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X
	Other application technology meta data-Please specify:	
Application Use Statistics	Meta data on user interaction with application	X
Assessment	Standardized test scores Observation data Other assessment data-Please specify:	
Attendance	Student school (daily) attendance data	X
	Student class attendance data	
Communications	Online communications that are captured (emails, blog entries)	
Conduct	Conduct or behavioral data	X
Demographics	Date of Birth Place of Birth Gender	X
	Ethnicity or race	X

Category of Data	Elements	Check if used by your system
	Language information (native, preferred or primary language spoken by student) Other demographic information-Please specify:	
Enrollment	Student school enrollment Student grade level Homeroom Guidance counselor Specific curriculum programs Year of graduation Other enrollment information-Please specify:	X
Parent/Guardian Contact Information Parent/Guardian ID	Address Email Phone Parent ID number (created to link parents to students)	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses Teacher names	

Category of Data	Elements	Check if used by your system
	English language	
	learner information	
	Low income status	
	Medical alerts	
	/health data	
	Student disability	X
	information	
Special Indicator	Specialized	
Special material	education services	X
	(IEP or 504)	
	Living situations	
	(homeless/foster	
	care)	
	Other indicator	
	information-Please	
	specify:	
	Address	
Student Contact Information	Email	
	Phone	
	1 Hone	
	Local (School	X
	district) ID number	
	State ID number	X
Student Identifiers	Vendor/App	37
	assigned student ID	X
	number	
	Student app	
	username	
	Student app	
	passwords	
Ch. J. A. N. T	Cinet and/out out	X
Student Name	First and/or Last	<u> </u>
	Program/application	
Student In Ann	performance (typing	
Student In App Performance	program-	
i di formanco	student types 60	
	student types ou	

Category of Data	Elements	Check if used by your system
	wpm, reading program-student reads below grade level)	
Student Program Membership	Academic or extracurricular activities a student may belong to or participate in	
Student Survey Responses	Student responses to surveys or questionnaires	
Student work	Student generated content; writing, pictures etc. Other student work data -Please specify:	·
Transcript	Student course grades Student course data Student course grades/performance scores Other transcript data -Please specify:	
Transportation	Student bus assignment Student pick up and/or drop off location Student bus card ID number Other transportation data -Please	

^{*}Provider shall immediately notify LEA if this designation is no longer applicable.

EXHIBIT "C"

DEFINITIONS

ACPE (Association for Computer Professionals in Education): Refers to the membership organization serving educational IT professionals in the States of Oregon and Washington to promote general recognition of the role of IT professionals in educational institutions; improve network and computer services; integrate emerging technologies; encourage appropriate use of information technology for the improvement of education and support standards whereby common interchanges of electronic information can be accomplished efficiently and effectively.

Educational Records: Educational Records are official records, files and data directly related to a student and maintained by the school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs as identified by Washington Compact Provision 28A.705.010. The categories of Educational Records under Washington law are also found in Exhibit B. For purposes of this DPA, Educational Records are referred to as Student Data.

De-Identifiable Information (DII): De-Identification refers to the process by which the Vendor removes or obscures any Personally Identifiable Information ("PII") from student records in a way that removes or minimizes the risk of disclosure of the identity of the individual and information about them.

Indirect Identifiers: Indirect identifiers include information that can be combined with other information to identify specific individuals, including, for example, a combination of gender, birth date, geographic indicator (e.g., state, county) and other descriptors.

NIST: Draft National Institute of Standards and Technology ("NIST") Special Publication Digital Authentication Guideline.

Operator: The term "Operator" means the operator of an Internet Website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used primarily for K-12 school purposes and was designed and marketed for K-12 school purposes. For the purpose of the Data Privacy Agreement, the term "Operator" is replaced by the term "Provider." This term shall encompass the term "Third Party," as it is found in applicable state statutes.

Persistent Unique Identifiers. A long-lasting identification for digital objects, which allows for those digital objects to be located even if they are moved or removed.

Personally Identifiable Information (PII): The terms "Personally Identifiable Information" or "PII" shall include, but are not limited to, student data, metadata, and user or student-generated content obtained by reason of the use of Provider's software, website, service, or app, including mobile apps, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians. PII includes Indirect Identifiers, which is any information that, either alone or in

aggregate, would allow a reasonable person to be able to identify a student to a reasonable certainty. For purposes of this DPA, Personally Identifiable Information shall include the categories of information listed in the definition of Student Data.

Provider: For purposes of the Service Agreement, the term "Provider" means provider of digital educational software or Services, including cloud-based services, for the digital storage, management, and retrieval of student records. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

Pupil Records: Means both of the following: (1) Any information that directly relates to a pupil that is maintained by LEA and (2) any information acquired directly from the pupil through the use of instructional software or applications assigned to the pupil by a teacher or other LEA employee. For the purposes of this Agreement, Pupil Records shall be the same as Educational Records, and Student Personal Information, all of which are deemed Student Data for the purposes of this Agreement.

Service Agreement: Refers to the Contract or Purchase Order to which this DPA supplements and modifies.

School Official: For the purposes of this Agreement and pursuant to 34 CFR 99.31 (B), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of education records; and (3) Is subject to 34 CFR 99.33(a) governing the use and re-disclosure of personally identifiable information from student records.

Student Data: Students Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to, information in the student's educational record or email, first and last name, home address, telephone number, email address, or other information allowing online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, food purchases, political affiliations, religious information text messages, documents, student identities, search activity, photos, voice recordings or geolocation information. Student Data shall constitute Pupil Records for the purposes of this Agreement, and for the purposes of federal laws and regulations. Student Data as specified in Exhibit "B" is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's Services.

Student Generated Content: The term "Student Generated Content" means materials or content created by a student during and for the purpose of education including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

Student Personal Information: "Student Personal Information" means information collected through a school service that personally identifies an individual student or other information

collected and maintained about an individual student that is linked to information that identifies an individual student, as identified by Washington Compact Provision 28A.604.010. For purposes of this DPA, Student Personal Information is referred to as Student Data.

Subscribing LEA: An LEA that was not party to the original Services Agreement and who accepts the Provider's General Offer of Privacy Terms.

Subprocessor: For the purposes of this Agreement, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its software, and who has access to Student Data.

Targeted Advertising: Targeted advertising means presenting an advertisement to a student where the selection of the advertisement is based on student information, student records or student generated content or inferred over time from the usage of the Provider's website, online service or mobile application by such student or the retention of such student's online activities or requests over time.

Third Party: The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of student records. However, for the purpose of this Agreement, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

EXHIBIT "D"

DIRECTIVE FOR DISPOSAL OF DATA DELETED

EXHIBIT "E"

GENERAL OFFER OF PRIVACY TERMS

DELETED

EXHIBIT "F"

DATA SECURITY REQUIREMENTS

DELETED