

SCHEDULE E

EDUCATION LAW 2-d RIDER

New York State Education Law 2-d was enacted in 2014 to address concerns relative to securing certain personally identifiable information. In order to comply with the requirements of Education Law 2-d, educational agencies and certain third-party contractors who contract with educational agencies must take certain additional steps to secure such data. These steps include enacting and complying with a Parents' "Bill of Rights" relative to protected data, ensuring that each third-party contractor has a detailed data privacy plan in place to ensure the security of such data, and that each third-party contractor sign a copy of the educational agency's Parents' Bill of Rights, thereby signifying that the third-party contractor will comply with such Parents' Bill of Rights. This Agreement is subject to the requirements of Education Law 2-d and SchFront LLC (the "Contractor") is a covered third-party contractor.

In order to comply with the mandates of Education Law 2-d, and notwithstanding any provision of the Agreement between the Board of Cooperative Educational Services, First Supervisory District of Suffolk County ("ESBOCES") and Contractor, including any Agreement to Terms attached thereto, to the contrary, Contractor agrees as follows:

Contractor will treat "Protected Data" (as defined below) as confidential and shall protect the nature of the Protected Data by using the same degree of care, but not less than a reasonable degree of care, as the Contractor uses to protect its own confidential data, so as to prevent the unauthorized dissemination or publication of Protected Data to third parties. Contractor shall not disclose Protected Data other than to those of its employees or agents who have a need to know such Protected Data under this Agreement. Contractor shall not use Protected Data for any other purposes than those explicitly provided for in this Agreement. All Protected Data shall remain the property of the disclosing party. As more fully discussed below, Contractor shall have in place sufficient internal controls to ensure that ESBOCES' and/or participating school districts' Protected Data is safeguarded in accordance with all applicable laws and regulations, including, but not limited to, the Children's Internet Protection Act ("CIPA"), the Family Educational Rights and Privacy Act ("FERPA"), and the Health Insurance Portability and Accountability Act of 1996 ("HIPAA"), and Part 121 of the Regulations of the Commissioner of Education, as it may be amended from time-to-time if applicable.

"Protected Data" includes any information rendered confidential by State or federal law, including, but not limited to student data, student demographics, scheduling, attendance, grades, health and discipline tracking, and all other data reasonably considered to be sensitive or confidential data by ESBOCES and/or participating school districts. Protected Data also includes any information protected under Education Law 2-d including, but not limited to:

"Personally identifiable information" from student records of ESBOCES and/or participating school districts as that term is defined in § 99.3 of FERPA,

-AND-

Personally identifiable information from the records of ESBOCES and/or participating school districts relating to the annual professional performance reviews of classroom teachers or principals that is confidential and not subject to release under the provisions of Education Law §§3012-c and 3012-d.

Contractor and/or any subcontractor, affiliate, or entity that may receive, collect, store, record or display any Protected Data shall comply with New York State Education Law § 2-d. As applicable, Contractor agrees to comply with ESBOCES' policy(ies) on data security and privacy. Contractor shall promptly reimburse ESBOCES and/or participating school districts for the full cost of notifying a parent, eligible student, teacher, or principal of an unauthorized release of Protected Data by Contractor, its subcontractors, and/or assignees. In the event this Agreement expires, is not renewed or is terminated, Contractor shall return all of ESBOCES' and/or participating school districts' data unless otherwise provided, including any and all Protected Data, in its possession by secure transmission.

Data Security and Privacy Plan

Contractor and/or any subcontractor, affiliate, or entity that may receive, collect, store, record or display any of ESBOCES' and/or participating school districts' Protected Data, shall maintain a Data Security and Privacy Plan which includes the following elements:

1. Specifies the administrative, operational and technical safeguards and practices in place to protect personally identifiable information that Contractor will receive under the contract;
2. Demonstrates Contractor's compliance with the requirements of Section 121.3 of Part 121;
3. Specifies how officers or employees of the Contractor and its assignees who have access to student data, or teacher or principal data receive or will receive training on the federal and state laws governing confidentiality of such data prior to receiving access;
4. Specifies how Contractor will utilize sub-contractors and how it will manage those relationships and contracts to ensure personally identifiable information is protected;
5. Specifies how Contractor will manage data security and privacy incidents that implicate personally identifiable information including specifying any plans to identify breaches and unauthorized disclosures, and to promptly notify the educational agency;
6. Specifies whether Protected Data will be returned to ESBOCES and/or participating school districts, transitioned to a successor contractor, at ESBOCES' and/or participating school districts' option and direction, deleted or destroyed by the Contractor when the contract and/or the Agreement to Terms is terminated or expires.

Pursuant to the Plan Contractor will:

1. Have adopted technologies, safeguards and practices that align with the NIST Cybersecurity Framework referred to in Part 121.5(a);
2. Comply with the data security and privacy policy of ESBOCES; Education Law § 2-d; and Part 121;
3. Have limited internal access to personally identifiable information to only those employees or sub-contractors that need access to provide the contracted services;
4. Have prohibited the use of personally identifiable information for any purpose not explicitly authorized in this contract;
5. Have prohibited the disclosure of personally identifiable information to any other party without the prior written consent of the parent or eligible student:
 - a. except for authorized representatives such as a subcontractor or assignee to the extent they are carrying out the contract and in compliance with state and federal law, regulations and its contract with the educational agency; or
 - b. unless required by statute or court order and Contractor has provided a notice of disclosure to the department, district board of education, or institution that provided the information no later than the time the information is disclosed, unless providing notice of disclosure is expressly prohibited by the statute or court order.
6. Maintain reasonable administrative, technical and physical safeguards to protect the security, confidentiality and integrity of personally identifiable information in our custody;
7. Use encryption to protect personally identifiable information in its custody while in motion or at rest; and


8. Not sell personally identifiable information nor use or disclose it for any marketing or commercial purpose or facilitate its use or disclosure by any other party for any marketing or commercial purpose or permit another party to do so.

In the event Contractor engages a subcontractor to perform its contractual obligations, the data protection obligations imposed on the third-party contractor by state and federal law and contract shall apply to the subcontractor.

Where a parent or eligible student requests a service or product from a third-party contractor and provides express consent to the use or disclosure of personally identifiable information by the third-party contractor for purposes of providing the requested product or service, such use by the third-party contractor shall not be deemed a marketing or commercial purpose prohibited by the Plan.

Contractor's signature below shall also constitute an acknowledgement, acceptance, and signature of ESBOCES' or participating school district's Parents' Bill of Rights.

SCHFRONT LLC

BY:  DATED: 5/21/2021
Managing Member

DATA PRIVACY AND SECURITY PLAN

CONTRACTOR'S DATA PRIVACY AND SECURITY PLAN IS ATTACHED HERETO AND INCORPORATED HEREIN.

DATA SECURITY AND PRIVACY PLAN

Vendor's DATA SECURITY AND PRIVACY PLAN is as follows:

SchFront LLC's Information Security and Privacy Plan

Purpose

The purpose of this plan is to provide a security framework that will ensure the protection, confidentiality, integrity, and availability of SchFront LLC ("Company") information assets, physical assets, Company information, and customer information (collectively, "Company Assets"). Standards and procedures related to this Information Security and Privacy Plan will be developed and published separately.

Scope

This plan is established and maintained by the Company Information Security Team. The plan includes the following elements:

1. Information security policies and procedures to provide for the confidentiality, integrity, and availability of Company Assets;
2. Computer access controls, including the identification, credentialing and authentication of employees, administrative consultants, contractors, non-employees, and clients;
3. An incident response plan ("IRP") to cover physical assets;
4. Laptop/mobile computing device controls for remote access of data;
5. Annual risk assessment to identify and assess reasonably foreseeable risks based on present threats and vulnerabilities to the security and confidentiality of Company Assets;
6. Investigation of improper behavior or potential criminal acts generated or transmitted electronically utilizing qualified personnel with investigative training, experience, and knowledge in pertinent laws and toolkits for doing forensics;
7. Security Awareness Training and Education ("SATE"), which emphasizes the importance of protecting Company Sensitive Information and personally identifiable information ("PII") during different states, as well as how and when to report a potential security breach or incident to Information Security;
8. Monitoring and auditing of all aspects of the Information Technology Department ("Information Technology") use and implementation of, and compliance with, the Information Security and Privacy Plan;
9. Monitoring for intrusions or other unauthorized use;
10. Annually revisiting Information Security policies and procedures for changes in laws, as well as technology and standards changes; and

11. Support the Human Resources Department with ensuring continuity between the Information Security and Privacy Plan and its operating procedures, such as background investigations, terminations, computer breaches, fraud, embezzlement, unlawful acts or other forms of dishonesty and violations of our policies.

Governance

1. The Information Security and Privacy Plan must have someone designated to perform oversight, conduct constant review and monitoring, complete maintenance and updates, and coordinate changes and deployments to stay in compliance with legal regulations, technical advancements, and industry best practices. The Information Security Manager will be responsible for this role.
2. General Counsel will assist Information Security in matters regarding the safeguarding of Company Sensitive Information and PII and compliance issues to uphold the Information Security and Privacy Plan and keep it current.
3. Information Technology plays a key role in the deployment of technology and implementation of appropriate access controls to maintain the confidentiality, integrity, and availability of our data.
4. Information Technology and Information Security must work closely to coordinate security measures to negate the possibility of data security breaches early on in the software development lifecycle.
5. Information Technology is responsible for ensuring that all Information Security policies, standards, and practices are implemented in the deployment and use of the Company network, as well as followed by employees and other users provided electronic access to Company Sensitive Information, PII or other Company data.
6. Users, whether employees, administrative consultants, contractors, or third parties, are responsible for following our Information Security policies, standards, and practices.
7. Everyone is responsible for notifying Information Security of any suspected data breach or computer incident/anomaly.

Policy

1. All Information Security policies are created to define our expectations for security practices in the Company computing environment. These policies assist us in meeting regulatory requirements mandated by the government and Customers by defining how data is to be handled and safeguarded while developed, stored or transmitted.
2. Policies, standards and practices are established to provide definition and the means for guidance on implementation and maintenance of our information security posture.

3. Policies should be written in a manner which requires little change as technology advances. In most cases, policies should refrain from identifying specific technology or products unless it relates to a mandated requirement or standard.
4. Policies, standards and practices should be reviewed annually to ensure they provide best practices for the handling and safeguarding of Company Sensitive Information and PII based on recent legislation.
5. Approved policies will be made available on the Company Intranet.

Compliance

Violations of the Information Security and Privacy Plan may lead to the suspension or revocation of system privileges and/or disciplinary action up to and including termination of employment. We reserve the right to advise appropriate authorities of any violation of law.

Exceptions

Due to the ramifications of misconduct or consequences of the lack of an operational Information Security and Privacy Plan, only the Chief Administrative Officer or General Counsel may dissolve this Plan.

**EASTERN SUFFOLK BOCES
PARENTS' BILL OF RIGHTS
FOR DATA SECURITY AND PRIVACY**

Eastern Suffolk BOCES is committed to protecting the privacy and security of student, teacher, and principal data. In accordance with New York Education Law § 2-d, parents, legal guardians and persons in parental relation to a student are entitled to certain rights with regard to their child's personally identifiable information. The Agency wishes to inform the school community of the following rights:

1. A student's personally identifiable information cannot be sold or released for any commercial purposes.
2. Parents have the right to inspect and review the complete contents of their child's education record maintained by Eastern Suffolk BOCES.
3. State and federal laws protect the confidentiality of personally identifiable information, and safeguards associated with industry standards and best practices, including but not limited to, encryption, firewalls, and password protection, must be in place when data is stored or transferred.
4. A complete list of all student data elements collected by the State is available for public review at: <http://www.p12.nysed.gov/irs/sirs/documentation/NYSEDstudentData.xlsx>, Or, by writing to the Office of Information & Reporting Services, New York State Education Department, Room 863 EBA, 89 Washington Avenue, Albany, New York 12234.

Parents have the right to have complaints about possible breaches of student data addressed. Complaints should be directed to:

Claudy Damus-Makelele
Associate Superintendent for Educational Services
Eastern Suffolk BOCES
201 Sunrise Highway
Patchogue, NY 11772
cdamus@esboces.org

Or in writing to:

Chief Privacy Officer
New York State Education Department
89 Washington Avenue
Albany, New York 12234.
CPO@mail.nysed.gov

Supplemental Information Regarding Third-Party Contractors:

In the course of complying with its obligations under the law and providing educational services, Eastern Suffolk BOCES has entered into agreements with certain third-party contractors. Pursuant to such agreements, third-party contractors may have access to "student data" and/or "teacher or principal data." Each contract the Agency enters into with a third party contractor where the third party contractor receives student data or teacher or principal data will include information addressing the following:

1. The exclusive purposes for which the student data or teacher or principal data will be used;

This data may be collected or stored during the completion of digital processes supported by our Employee Management System.

2. How the third party contractor will ensure that the subcontractors, persons or entities that the third party contractor will share the student data or teacher or principal data with, if any, will abide by data protection and security requirements;

Officers and employees who will have access to protected data will receive routine training on the federal and state laws governing the confidentiality of such data prior to receiving access to the data. Employee training is provided by Global Compliance Network (GCN) Training (or an equally qualified training vendor) during the new officer/employee (or new position) "onboarding" period with "refresher" training delivered annually (or when major changes to legislation occur) thereafter.

3. When the agreement expires and what happens to the student data or teacher or principal data upon expiration of the agreement;

The data will be deleted from our active systems within 30 days of expiration. Details provided in ISP.

4. If and how a parent, student, eligible student, teacher or principal may challenge the accuracy of the student data or teacher or principal data that is collected; and

Complaints should be directed to: the Associate Superintendent for Curriculum for your district; Or in writing to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, New York 12234, CPO@mail.nysed.gov

5. Where the student data or teacher or principal data will be stored (described in such a manner as to protect data security), and the security protections taken to ensure such data will be protected, including whether such data will be encrypted.

Data is housed in a class A secure datacenter in Rochester, NY. Best practices are employed to maintain the security of the data including physical safeguards, network firewalls, encryption while in motion and at rest.

Third Party Contractors are required to:

1. Provide training on federal and state law governing confidentiality to any officers, employees, or assignees who have access to student data or teacher or principal data;
2. Limit internal access to education records to those individuals who have a legitimate educational interest in such records.
3. Not use educational records for any other purpose than those explicitly authorized in the contract;
4. Not disclose personally identifiable information to any other party (i) without the prior written consent of the parent or eligible student; or (ii) unless required by statute or court order and the third-party contractor provides a notice of the disclosure to the New York State Education Department, board of education, or institution that provided the information no later than the time the information is disclosed, unless providing notice of the disclosure is expressly prohibited by the statute or court order;
5. Maintain reasonable administrative, technical and physical safeguards to protect the security, confidentiality and integrity of personally identifiable student information in its custody;
6. Use encryption technology to protect data while in motion or in its custody from unauthorized disclosure as specified in Education Law §2-d;
7. Notify Eastern Suffolk BOCES of any breach of security resulting in an unauthorized release of student data or teacher or principal data, in the most expedient way possible and without unreasonable delay;
8. Provide a data security and privacy plan outlining how all state, federal and local data security and privacy contract requirements will be implemented over the life of the contract;

9. Provide a signed copy of this Bill of Rights to Eastern Suffolk BOCES thereby acknowledging that they are aware of and agree to abide by this Bill of Rights.

This Bill of Rights is subject to change based on regulations of the Commissioner of Education and the New York State Education Department's Chief Privacy Officer, as well as emerging guidance documents.

A copy of this ESBOCES Parents' Bill of Rights must be made a part of Contractor's Data Security and Privacy Plan.