#### STANDARD STUDENT DATA PRIVACY AGREEMENT

# MASSACHUSETTS, MAINE, ILLINOIS, IOWA, MISSOURI, NEBRASKA, NEW HAMPSHIRE, NEW JERSEY, NEW YORK, OHIO, RHODE ISLAND, TENNESSEE, VERMONT, AND VIRGINIA

MA-ME-IL-IA-MO-NE-NH-NJ-NY-OH-RI-TN-VT-VA-NDPA, Standard Version 1.0

St. Charles R-VI School District

and

**Davis Publications** 

This Student Data Privacy Agreement ("**DPA**") is entered into on the date of full execution (the "**Effective Date**") and is entered into by and between: St. Charles R-VI School District, located at 400 N. 6th Street, Saint Charles, MO 63301 USA (the "**Local Education Agency**" or "**LEA**") and Davis Publications, located at 50 Portland St., Worcester, MA 01608 USA (the "**Provider**").

WHEREAS, the Provider is providing educational or digital services to LEA.

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 CFR Part 99); the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 CFR Part 312), applicable state privacy laws and regulations and

**WHEREAS**, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

**NOW THEREFORE**, for good and valuable consideration, LEA and Provider agree as follows:

1. A description of the Services to be provided, the categories of Student Data that may be provided by LEA to Provider, and other information specific to this DPA are contained in the Standard Clauses hereto.

#### 2. Special Provisions. Check if Required

√ If checked, the Supplemental State Terms and attached hereto as **Exhibit "G"** are hereby incorporated by reference into this DPA in their entirety.

√ If Checked, the Provider, has signed <u>Exhibit "E"</u> to the Standard Clauses, otherwise known as General Offer of Privacy Terms

- 3. In the event of a conflict between the SDPC Standard Clauses, the State or Special Provisions will control. In the event there is conflict between the terms of the DPA and any other writing, including, but not limited to the Service Agreement and Provider Terms of Service or Privacy Policy the terms of this DPA shall control.
- 4. This DPA shall stay in effect for three years. Exhibit E will expire 3 years from the date the original DPA was signed.
- 5. The services to be provided by Provider to LEA pursuant to this DPA are detailed in **Exhibit "A"** (the "**Services**").
- 6. <u>Notices</u>. All notices or other communication required or permitted to be given hereunder may be given via e-mail transmission, or first-class mail, sent to the designated representatives below.

| The designated representative for the Provider   | or this DPA is:                             |
|--|---|
| Name: Lindsey Proulx   | <sub>Title:</sub> Director of Davis Digital |
| 50 Portland Street Worcester MA  | 01608                                       |
| Address:   | @davisart.com                               |
| The designated representative for the LEA for the  | is DPA is:                                  |
| David Taylor, Director of Technology<br>400 N. 6th Street, Saint Charles, MO 63301<br>dtaylor@stcharlessd.org 636-443-4000 |   |
| IN WITNESS WHEREOF, LEA and Provider execute to  | nis DPA as of the Effective Date.           |
| St. Charles R-VI School District   |   |
| By: David Taylor  By: David Taylor (Apr 23, 2025 06-51 CDT)  | Date: 04/23/25                              |
| By: David Taylor   David Taylor   Printed Name: David Taylor   Title   | P/Position: Director of Technology          |
| Davis Publications   |   |
| By: Sindsay Tanly  | Date: 4/16/2025                             |
| By: Lindsey Proulx  Title  | Position: Director of Davis Digital         |

#### **STANDARD CLAUSES**

Version 3.0

#### ARTICLE I: PURPOSE AND SCOPE

- 1. Purpose of DPA. The purpose of this DPA is to describe the duties and responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing these services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA, with respect to its use of Student Data
- 2. <u>Student Data to Be Provided</u>. In order to perform the Services described above, LEA shall provide Student Data as identified in the Schedule of Data, attached hereto as <u>Exhibit "B"</u>.
- 3. <u>DPA Definitions</u>. The definition of terms used in this DPA is found in <u>Exhibit "C"</u>. In the event of a conflict, definitions used in this DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, Terms of Service, Privacy Policies etc.

#### ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

- 1. Student Data Property of LEA. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.
- 2. Parent Access. To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education Records and/or Student Data correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of services. Provider shall respond in a reasonably timely manner (and no later than forty five (45) days from the date of the request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA's request for Student Data in a student's records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
- **3.** <u>Separate Account</u>. If Student-Generated Content is stored or maintained by the Provider, Provider shall, at the request of the LEA, transfer, or provide a mechanism for the LEA to transfer, said Student-Generated Content to a separate account created by the student.
- 4. <u>Law Enforcement Requests</u>. Should law enforcement or other government entities ("Requesting Party(ies)") contact Provider with a request for Student Data held by the Provider pursuant to the

Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.

**5.** <u>Subprocessors</u>. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this DPA.

#### **ARTICLE III: DUTIES OF LEA**

- 1. <u>Provide Data in Compliance with Applicable Laws</u>. LEA shall provide Student Data for the purposes of obtaining the Services in compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time.
- 2. Annual Notification of Rights. If the LEA has a policy of disclosing Education Records and/or Student Data under FERPA (34 CFR § 99.31(a)(1)), LEA shall include a specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest in its annual notification of rights.
- **3.** Reasonable Precautions. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted Student Data.
- **4.** <u>Unauthorized Access Notification</u>. LEA shall notify Provider promptly of any known unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

#### **ARTICLE IV: DUTIES OF PROVIDER**

- <u>Privacy Compliance</u>. The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.
- 2. <u>Authorized Use</u>. The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit A or stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein this DPA.
- 3. Provider Employee Obligation. Provider shall require all of Provider's employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.
- 4. <u>No Disclosure</u>. Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or permitted by the LEA or this DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to subprocessors performing services on behalf of the Provider pursuant to this DPA. Provider will not Sell Student Data to any third party.

- 5. <u>De-Identified Data</u>: Provider agrees not to attempt to re-identify de-identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes: (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which de-identified data is presented.
- 6. <u>Disposition of Data</u>. Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to section II 3. The LEA may employ a "Directive for Disposition of Data" form, a copy of which is attached hereto as <u>Exhibit "D"</u>. If the LEA and Provider employ Exhibit "D," no further written request or notice is required on the part of either party prior to the disposition of Student Data described in Exhibit "D.
- 7. Advertising Limitations. Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits

#### **ARTICLE V: DATA PROVISIONS**

- **1.** <u>Data Storage</u>. Where required by applicable law, Student Data shall be stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
- 2. <u>Audits.</u> No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.

- 3. Data Security. The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth in Exhibit "F". Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in Exhibit "F". Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.
- **Data Breach**. In the event of an unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:
  - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:
    - i. The name and contact information of the reporting LEA subject to this section.
    - ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
    - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
    - iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
    - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
  - (2) Provider agrees to adhere to all federal and state requirements with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
  - (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.
  - (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.
  - (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.

#### **ARTICLE VI: GENERAL OFFER OF TERMS**

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as **Exhibit "E"**), be bound by the terms of **Exhibit "E"** to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

#### **ARTICLE VII: MISCELLANEOUS**

- 1. <u>Termination</u>. In the event that either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either party may terminate this DPA and any service agreement or contract if the other party breaches any terms of this DPA.
- **2.** <u>Effect of Termination Survival</u>. If the Service Agreement is terminated, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.
- 3. <u>Priority of Agreements</u>. This DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the terms of the DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA shall apply and take precedence. In the event of a conflict between the SDPC Standard Clauses and the Supplemental State Terms, the Supplemental State Terms will control. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.
- 4. Entire Agreement. This DPA and the Service Agreement constitute the entire agreement of the Parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Parties. Neither failure nor delay on the part of any Party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.
- 5. Severability. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the Parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.
- 6. Governing Law; Venue and Jurisdiction. THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY.
- **7.** <u>Successors Bound</u>: This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of

all or substantially all of the assets of such business In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.

- **8.** <u>Authority.</u> Each party represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.
- **9.** <u>Waiver</u>. No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.

### EXHIBIT "A" DESCRIPTION OF SERVICES

The **Davis Digital** platform allows students and teachers remote or in-class access to lessons, fine art images, videos, and Portfolios from any computer or tablet with an Internet connection.

### EXHIBIT "B" SCHEDULE OF DATA

| Category of Data           | Elements   | Check if Used by<br>Your System |
|----------------------------|--|---------------------------------|
| Application Technology     | IP Addresses of users, Use of cookies, etc.                          | х                               |
| Meta Data                  | Other application technology meta data-Please specify:               |                                 |
| Application Use Statistics | Meta data on user interaction with application                       | х                               |
| Assessment                 | Standardized test scores   |                                 |
|                            | Observation data   |                                 |
|                            | Other assessment data-Please specify:                                |                                 |
| Attendance                 | Student school (daily) attendance data                               |                                 |
|                            | Student class attendance data  |                                 |
| Communications             | Online communications captured (emails, blog entries)                | х                               |
| Conduct                    | Conduct or behavioral data   |                                 |
| Demographics               | Date of Birth  |                                 |
|                            | Place of Birth   |                                 |
|                            | Gender   |                                 |
|                            | Ethnicity or race  |                                 |
|                            | Language information (native, or primary language spoken by student) |                                 |
|                            | Other demographic information-Please specify:                        |                                 |
| Enrollment                 | Student school enrollment  | X                               |
|                            | Student grade level  | Х                               |
|                            | Homeroom   |                                 |
|                            | Guidance counselor   |                                 |
|                            | Specific curriculum programs   | Х                               |
|                            | Year of graduation   |                                 |
|                            | Other enrollment information-Please specify:                         |                                 |
| Parent/Guardian Contact    | Address  |                                 |
| Information                | Email  |                                 |
|                            | Phone  |                                 |
| Parent/Guardian ID         | Parent ID number (created to link parents to students)               |                                 |
| Parent/Guardian Name       | First and/or Last  |                                 |

| Category of Data               | Elements   | Check if Used by<br>Your System |
|--------------------------------|--|---------------------------------|
| Schedule                       | Student scheduled courses  | х                               |
|                                | Teacher names  | х                               |
| Special Indicator              | English language learner information   |                                 |
|                                | Low income status  |                                 |
|                                | Medical alerts/ health data  |                                 |
|                                | Student disability information   |                                 |
|                                | Specialized education services (IEP or 504)  |                                 |
|                                | Living situations (homeless/foster care)   |                                 |
|                                | Other indicator information-Please specify:  |                                 |
| Student Contact<br>Information | Address  |                                 |
| Intornation                    | Email  | Х                               |
|                                | Phone  |                                 |
| Student Identifiers            | Local (School district) ID number  | x                               |
|                                | State ID number  |                                 |
|                                | Provider/App assigned student ID number  | х                               |
|                                | Student app username   | х                               |
|                                | Student app passwords  |                                 |
| Student Name                   | First and/or Last  | х                               |
| Student In App<br>Performance  | Program/application performance (typing program-student types 60 wpm, reading program-student reads below grade level) |                                 |
| Student Program<br>Membership  | Academic or extracurricular activities a student may belong to or participate in                                       |                                 |
| Student Survey<br>Responses    | Student responses to surveys or questionnaires   |                                 |
| Student work                   | Student generated content; writing, pictures, etc.   | х                               |
|                                | Other student work data -Please specify:   |                                 |
| Transcript                     | Student course grades  |                                 |
|                                | Student course data  |                                 |
|                                | Student course grades/ performance scores  |                                 |
|                                | Other transcript data - Please specify:  |                                 |
| Transportation                 | Student bus assignment   |                                 |
|                                | Student pick up and/or drop off location   |                                 |

| Category of Data | Elements  | Check if Used by<br>Your System |
|------------------|---|---------------------------------|
|                  | Student bus card ID number  |                                 |
|                  | Other transportation data – Please specify:   |                                 |
| Other            | Please list each additional data element used, stored, or collected by your application:                                  |                                 |
| None             | No Student Data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable. |                                 |

Data elements collected are indicated above

### EXHIBIT "C" DEFINITIONS

**De-Identified Data and De-Identification**: Records and information are considered to be de-identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student's identity is not personally identifiable, taking into account reasonable available information.

**Educational Records**: Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs.

**Metadata**: means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

**Operator**: means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K–12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an "operator" for the purposes of this section.

Originating LEA: An LEA who originally executes the DPA in its entirety with the Provider.

**Provider**: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

**Student Generated Content**: The term "student-generated content" means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

**School Official**: For the purposes of this DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and redisclosure of personally identifiable information from Education Records.

Service Agreement: Refers to the Contract, Purchase Order or Terms of Service or Terms of Use.

**Student Data**: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to, information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline

records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data includes Meta Data. Student Data further includes "personally identifiable information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

**Subprocessor:** For the purposes of this DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

**Subscribing LEA**: An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

**Targeted Advertising:** means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted advertising" does not include any advertising to a student on an Internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

**Third Party**: The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

### <u>EXHIBIT "D"</u> DIRECTIVE FOR DISPOSITION OF DATA

[Insert Name of District or LEA] Provider to dispose of data obtained by Provider pursuant to the terms of the Service Agreement between LEA and Provider. The terms of the Disposition are set forth below:

| ta to be disposed of are set forth below or are found ir |
|--|
|  |
|  |
| ds to all categories of data.                            |
|  |
| tion of data.  |
| The data shall be transferred to the following site as   |
|  |
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|  |
|  |
|  |
|  |
|  |
|  |
| Date   |
|  |
| <br>Date   |
|  |

### <u>EXHIBIT "F"</u> DATA SECURITY REQUIREMENTS

### Adequate Cybersecurity Frameworks 2/24/2020

Cybersecurity Frameworks

|   | MAINTAINING ORGANIZATION/GROUP   | FRAMEWORK(S)   |
|---|--|--|
|   | National Institute of Standards and<br>Technology                                    | NIST Cybersecurity Framework Version 1.1   |
|   | National Institute of Standards and Technology                                       | NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171 |
| ~ | International Standards Organization   | Information technology — Security techniques — Information security management systems (ISO 27000 series)                      |
|   | Secure Controls Framework Council, LLC   | Security Controls Framework (SCF)  |
|   | Center for Internet Security   | CIS Critical Security Controls (CSC, CIS Top 20)   |
|   | Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S)) | Cybersecurity Maturity Model Certification (CMMC, ~FAR/DFAR)   |

# EXHIBIT "G" Massachusetts

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Massachusetts. Specifically, those laws are 603 C.M.R. 23.00, Massachusetts General Law, Chapter 71, Sections 34D to 34H and 603 CMR 28.00; and

**WHEREAS,** the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS,** the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Massachusetts;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Massachusetts does not require data to be stored within the United States.

## EXHIBIT "G" Maine

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Maine. Specifically, those laws are 20-A M.R.S. §6001-6005.; 20-A M.R.S. §951 et. seq., Maine Unified Special Education Regulations, Maine Dep't of Edu. Rule Ch. 101; and

**WHEREAS,** the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Maine;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Maine does not require data to be stored within the United States.
- 4. The Provider may not publish on the Internet or provide for publication on the Internet any Student Data.
- 5. If the Provider collects student social security numbers, the Provider shall notify the LEA of the purpose the social security number will be used and provide an opportunity not to provide a social security number if the parent and/or student elects.
- 6. The parties agree that the definition of Student Data in Exhibit "C" includes the name of the student's family members, the student's place of birth, the student's mother's maiden name, results of assessments administered by the State, LEA or teacher, including participating information, course transcript information, including, but not limited to, courses taken and completed, course grades and grade point average, credits earned and degree, diploma, credential attainment or other school exit information, attendance and mobility information between and within LEAs within Maine, student's gender, race and ethnicity, educational program participation information required by state or federal law and email.
- 7. The parties agree that the definition of Student Data in Exhibit "C" includes information that:
  - Is created by a student or the student's parent or provided to an employee or agent of the LEA or a
    Provider in the course of the student's or parent's use of the Provider's website, service or
    application for kindergarten to grade 12 school purposes;
  - b. Is created or provided by an employee or agent of the LEA, including information provided to the Provider in the course of the employee's or agent's use of the Provider's website, service or application for kindergarten to grade 12 school purposes; or
  - c. Is gathered by the Provider through the operation of the Provider's website, service or application for kindergarten to grade 12 school purposes.

### EXHIBIT "G" Illinois

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Illinois. Specifically, those laws are to the Illinois School Student Records Act ("ISSRA"), 105 ILCS 10/, Mental Health and Developmental Disabilities Confidentiality Act ("MHDDCA"), 740 ILCS 110/, Student Online Personal Protection Act ("SOPPA"), 105 ILCS 85/, Identity Protection Act ("IPA"), 5 ILCS 179/, and Personal Information Protection Act ("PIPA"), 815 ILCS 530/, and Local Records Act ("LRA"), 50 ILCS 205; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Illinois;

- 1. Paragraph 4 on page 2 of the DPA setting a three-year term for the DPA shall be replaced with: "This DPA shall be effective upon the date of signature by Provider and LEA, and shall remain in effect as between Provider and LEA 1) for so long as the Services are being provided to the LEA or 2) until the DPA is terminated pursuant to Section 15 of this Exhibit G, whichever comes first. The Exhibit E General Offer will expire three (3) years from the date the original DPA was signed."
- 2. Replace <u>Notices</u> with: "Any notice delivered pursuant to the DPA shall be deemed effective, as applicable, upon receipt as evidenced by the date of transmission indicated on the transmission material, if by e-mail; or four (4) days after mailing, if by first-class mail, postage prepaid."
- 3. In Article II, Section 1, add: "Further clarifying, in accordance with FERPA, ISSRA and SOPPA, in performing its obligations under the DPA, the Provider is acting as a school official with legitimate educational interest; is performing an institutional service or function for which the LEA would otherwise use its own employees; is under the direct control of the LEA with respect to the use and maintenance of Student Data; and is using Student Data only for an authorized purpose and in furtherance of such legitimate educational interest."
- 4. In Article II, Section 2, replace "forty-five (45)" with "five (5)". Add the following sentence: "In the event that the LEA determines that the Provider is maintaining Student Data that contains a factual inaccuracy, and Provider cooperation is required in order to make a correction, the LEA shall notify the Provider of the factual inaccuracy and the correction to be made. No later than 90 calendar days after receiving the notice of the factual inaccuracy, the Provider shall correct the factual inaccuracy and shall provide written confirmation of the correction to the LEA."

- 5. In Article II, Section 4, replace it with the following: "In the event the Provider is compelled to produce Student Data to another party in compliance with a court order, Provider shall notify the LEA at least five (5) school days in advance of the court ordered disclosure and, upon request, provide the LEA with a copy of the court order requiring such disclosure."
- 6. In Article II, Section 5, add: "By no later than (5) business days after the date of execution of the DPA, the Provider shall provide the LEA with a list of any subcontractors to whom Student Data may be disclosed or a link to a page on the Provider's website that clearly lists any and all subcontractors to whom Student Data may be disclosed. This list shall, at a minimum, be updated and provided to the LEA by the beginning of each fiscal year (July 1) and at the beginning of each calendar year (January 1)."
- 7. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 8. In Article IV, Section 6, replace the whole section with:

The Provider shall review, on an annual basis, whether the Student Data it has received pursuant to the DPA continues to be needed for the purpose(s) of the Service Agreement and this DPA. If any of the Student Data is no longer needed for purposes of the Service Agreement and this DPA, the Provider will provide written notice to the LEA as to what Student Data is no longer needed. The Provider will delete or transfer Student Data in readable form to the LEA, as directed by the LEA (which may be effectuated through Exhibit D of the DPA), within 30 calendar days if the LEA requests deletion or transfer of the Student Data and shall provide written confirmation to the LEA of such deletion or transfer. Upon termination of the Service Agreement between the Provider and LEA, Provider shall conduct a final review of Student Data within 60 calendar days.

If the LEA receives a request from a parent, as that term is defined in 105 ILCS 10/2(g), that Student Data being held by the Provider be deleted, the LEA shall determine whether the requested deletion would violate State and/or federal records laws. In the event such deletion would not violate State or federal records laws, the LEA shall forward the request for deletion to the Provider. The Provider shall comply with the request and delete the Student Data within a reasonable time period after receiving the request.

Any provision of Student Data to the LEA from the Provider shall be transmitted in a format readable by the LEA.

- 9. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 10. In Article IV, Section 7, add "renting," after "using."

- 11. In Article V, Section 1 Data Storage: Illinois requires all Student Data to be stored within the United States.
- 12. In Article V, Section 4, add the following: "'Security Breach' does not include the good faith acquisition of Student Data by an employee or agent of the Provider or LEA for a legitimate educational or administrative purpose of the Provider or LEA, so long as the Student Data is used solely for purposes permitted by SOPPA and other applicable law, and so long as the Student Data is restricted from further unauthorized disclosure."
- 13. In Article V, Section 4(1) add the following:
  - vi. A list of the students whose Student Data was involved in or is reasonably believed to have been involved in the breach, if known; and
  - vii. The name and contact information for an employee of the Provider whom parents may contact to inquire about the breach.

#### 14. In Article V, Section 4, add a section (6) which states:

In the event of a Security Breach that is attributable to the Provider, the Provider shall reimburse and indemnify the LEA for any and all costs and expenses that the LEA incurs in investigating and remediating the Security Breach, without regard to any limitation of liability provision otherwise agreed to between Provider and LEA, including but not limited to costs and expenses associated with:

- a. Providing notification to the parents of those students whose Student Data was compromised and regulatory agencies or other entities as required by law or contract;
- b. Providing credit monitoring to those students whose Student Data was exposed in a manner during the Security Breach that a reasonable person would believe may impact the student's credit or financial security;
- c. Legal fees, audit costs, fines, and any other fees or damages imposed against the LEA

as a result of the security breach; and

- d. Providing any other notifications or fulfilling any other requirements adopted by the Illinois State Board of Education or under other State or federal laws.
- 15. Replace Article VII, Section 1 with: "In the event either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or been terminated. One party may terminate this DPA upon a material breach of this DPA by the other party. Upon termination of the DPA, the Service Agreement shall terminate."
- 16. In Exhibit C, add to the definition of Student Data, the following: "Student Data includes any and all information concerning a student by which a student may be individually identified under applicable Illinois law and regulations, including but not limited to (a) "covered information," as defined in Section 5 of SOPPA (105 ILCS 85/5), (b) "school"

- student records", "student temporary record" or "student permanent record" as that term is defined in Section 2 of ISSRA (105 ILCS 10/2(d)) (c) "records" as that term is defined under Section 110/2 of the MHDDCA (740 ILCS 110/2), and (d) "personal information" as defined in Section 530/5 of PIPA."
- 17. The following shall be inserted as a new second sentence in Paragraph 1 of Exhibit E: "The provisions of the original DPA offered by Provider and accepted by Subscribing LEA pursuant to this Exhibit E shall remain in effect as between Provider and Subscribing LEA 1) for so long as the Services are being provided to Subscribing LEA, or 2) until the DPA is terminated pursuant to Section 15 of this Exhibit G, whichever comes first."
- 18. The Provider must publicly disclose material information about its collection, use, and disclosure of Student Data, including, but not limited to, publishing a terms of service agreement, privacy policy, or similar document.
- 19. **Minimum Data Necessary Shared.** The Provider attests that the Student Data request by the Provider from the LEA in order for the LEA to access the Provider's products and/or services is limited to the Student Data that is adequate, relevant, and limited to what is necessary in relation to the K-12 school purposes for which it is processed.
- 20. **Student and Parent Access.** Access by students or parents/guardians to the Provider's programs or services governed by the DPA or to any Student Data stored by Provider shall not be conditioned upon agreement by the parents/guardians to waive any of the student data confidentiality restrictions or a lessening of any of the confidentiality or privacy requirements contained in this DPA.
- 21. **Exhibits A and B.** The Services described in Exhibit A and the Schedule of Data in Exhibit B to the DPA satisfy the requirements in SOPPA to include a statement of the product or service being provided to the school by the Provider and a listing of the categories or types of covered information to be provided to the Provider, respectively.
- 22. The Provider will not collect social security numbers.

### EXHIBIT "G" Iowa

**WHEREAS**, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Iowa. Specifically, those laws are Iowa Code §§ 22; Iowa Code §§ 715C, 281 I.A.C. 12.3(4); 41; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Iowa;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Iowa does not require all Student Data to be stored within the United States.
- 4. In Exhibit "C" add to the definition of "Student Data" significant information on progress and growth, experiences, interests, aptitudes, attitudes, abilities, part-time employment, and future plans.

## EXHIBIT "G" Missouri

**WHEREAS**, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Missouri. Specifically, those laws are Sections 162.1475 and 407.1500 RSMo; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Missouri;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Missouri does not require data to be stored within the United States.
- 4. Replace Article V, Section 4(1) with the following:
  - a. In the event of a breach of data maintained in an electronic form that includes personal information of a student or a student's family member, Provider shall notify LEA within seventy-two (72) hours. The notice shall include:
    - i. Details of the incident, including when it occurred and when it was discovered;
    - ii. The type of personal information that was obtained as a result of the breach; and
    - iii. The contact person for Provider who has more information about the incident.
  - b. "Breach" shall mean the unauthorized access to or unauthorized acquisition of personal information that compromises the security, confidentiality, or integrity of the personal information. Good faith acquisition of personal information by a person employed by or contracted with, or an agent of, Provider is not a breach provided that the personal information is not used in violation of applicable Federal or Missouri law, or in a manner that harms or poses an actual threat to the security, confidentiality, or integrity of the personal information.
  - c. "Personal information" is the first name or initial and last name of a student or a family member of a student in combination with any one or more of the following data items that relate to the student or a family member of the student if any of the data elements are not encrypted, redacted, or otherwise altered by any method or technology such that the name or data elements are unreadable or unusable:
    - i. Social Security Number;
    - ii. Driver's license number or other unique identification number created or collected by a government body;
    - iii. Financial account information, credit card number, or debit card number in combination with any required security code, access code, or password that would permit access to an individual's financial account;
    - iv. Unique electronic identifier or routing code in combination with any required security code, access code, or password that would permit access to an individual's financial account;
    - v. Medical information: or
    - vi. Health insurance information.

### EXHIBIT "G" Nebraska

**WHEREAS**, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Nebraska. Specifically, those laws are Neb. Rev. Stat. Secs. 79-2,104; 79-2,153 to 79-2,155; 79-2, 539; 87-801 to 87-808; and 92 NAC 6; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Nebraska;

- In Article II, Section 5, add, "Specifically, any written agreement with a Subprocessor will:

   (1) prohibit the Subprocessor from using Student Data any purpose other than providing the contracted service to or on behalf of the Provider;
   (2) prohibit the Subprocessor from disclosing any Student Data provided by the Provider with subsequent third parties;
   (3) and requires the Subprocessor to implement and maintain reasonable security procedures and practices."
- 2. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 3. In Article IV, Section 4, replace: "Provider will not Sell Student Data to any third party" with "Provider will not Sell or rent Student Data to any third party.
- 4. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 5. In Article V, Section 1 Data Storage: Nebraska does not require data to be stored within the United States.

# EXHIBIT "G" New Jersey

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in New Jersey. Specifically, those laws are N.J. Stat. § 56:8-166.4 et seq.; N.J. Stat. § 18A:36-19; N.J. Stat. § 18A:36-19a; N.J. Stat. § 18A:36-35; N.J. Admin Code § 6A:16-7.9; N.J. Admin. Code § 6A:32-2.1; N.J. Admin. Code § 6A:32-7 et. seq.; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for New Jersey;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. The Provider will not disclose on its web site any personally identifiable information about a student, including, but not limited to student names, student photos, student addresses, student e-mail addresses, student phone numbers, and locations and times of class trips.
- 4. The Provider will not process Student Data in violation of State and federal laws that prohibit unlawful discrimination.
- 5. The Provider will not conduct processing that presents a heightened risk of harm to students without conducting and documenting a data protection assessment of each of its processing activities that involve Student Data.
- 6. In Article V, Section 1 Data Storage: New Jersey does not require data to be stored within the United States.
- 7. Add to the definition in Exhibit "C" of Student Data: "The location and times of class trips."

## EXHIBIT "G" Ohio

**WHEREAS**, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Ohio. Specifically, those laws are R.C. §§ 3319.32-3319.327, R.C. §§ 1349.17-19, Rule 3301-51-04; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Ohio;

**NOW THEREFORE**, for good and valuable consideration, the parties agree as follows:

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. In Article IV, Section 3, add: "The Provider will restrict unauthorized access by Provider's employees or contractors not providing services under the Service Agreement or DPA and its employees or contractors will only access Student Data as necessary to fulfill their official duties."
- 3. In Article IV, Section 6, replace "Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice," with "Upon termination of this DPA, unless the LEA provides notice that renewal of the contract is reasonably anticipated, within ninety (90) days of the expiration of the contract, Provider shall destroy or return Student Data to the LEA."
- 4. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 5. In Article V, Section 1 Data Storage: Ohio does not require data to be stored within the United States.
- 6. Provider will not access or monitor any of the following:
  - a. Location-tracking features of a school-issued device;
  - Audio or visual receiving, transmitting or recording features of a school-issued device;
  - c. Student interactions with a school-issued device, including, but not limited to, keystrokes and web-browsing activity

Notwithstanding the above, if the Provider has provided written notice to the LEA that it engages in this collection of the above information, which must be provided in the Service Agreement, and the LEA has provided written confirmation that the Provider can collect this information pursuant to its general monitoring, then the Provider may access or monitor the listed information.

# EXHIBIT "G" Rhode Island

**WHEREAS,** the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Rhode Island. Specifically, those laws are R.I.G.L. 16-71-1, et. seq., R.I.G.L. 16-104-1, and R.I.G.L., 11-49.3 et. seq.; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS,** the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Rhode Island;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Rhode Island does not require data to be stored within the United States.
- 4. The Provider agrees that this DPA serves as its written certification of its compliance with R.I.G.L. 16-104-1.
- 5. The Provider agrees to implement and maintain a risk-based information security program that contains reasonable security procedures.
- 6. In the case of a data breach, as a part of the security breach notification outlined in Article V, Section 4(1), the Provider agrees to provide the following additional information:
  - i. Information about what the Provider has done to protect individuals whose information has been breached, including toll free numbers and websites to contact:
    - 1. The credit reporting agencies
    - 2. Remediation service providers
    - 3. The attorney general
  - **ii.** Advice on steps that the person whose information has been breached may take to protect himself or herself.
  - **iii.** A clear and concise description of the affected parent, legal guardian, staff member, or eligible student's ability to file or obtain a police report; how an affected parent, legal guardian, staff member, or eligible student's requests a security freeze and the necessary information to be provided when requesting the security freeze; and that fees may be required to be paid to the consumer reporting agencies.

## EXHIBIT "G" Tennessee

**WHEREAS**, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Tennessee. Specifically, those laws are T.C.A. §§ 10-7-503 *et. seq.*, T.C.A. § 47-18-2107, T.C.A. § 49-1-701 *et. seq.*, T.C.A. § 49-2-211, T.C.A. § 49-6-902, § 49-6-3001, T.C.A. §§ 49-50-1501 *et. seq.*; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Tennessee;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Tennessee does not require data to be stored within the United States.
- 4. The Provider agrees that it will not collect any individual student biometric data, student data relative to analysis of facial expressions, EEG brain wave patterns, skin conductance, galvanic skin response, heart-rate variability, pulse, blood volume, posture, and eye-tracking.
- 5. The Provider agrees that it will not collect individual student data on:
  - a. Political affiliation;
  - b. Religion;
  - c. Voting history; and
  - d. Firearms ownership

## EXHIBIT "G" Vermont

**WHEREAS,** the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Vermont. Specifically, those laws are 9 VSA 2443 to 2443f; 16 VSA 1321 to 1324; and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS,** the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Vermont;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Vermont does not require data to be stored within the United States.

### EXHIBIT "G" Virginia

**WHEREAS**, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Virginia. Specifically, those laws are Code of Virginia § 22.1-289.01 and Virginia Code § 2.2-5514(c); and

**WHEREAS**, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS**, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Virginia;

- 1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 3. In Article V, Section 1 Data Storage: Virginia does not require data to be stored within the United States.
- 4. In Article V, Section 4, add: In order to ensure the LEA's ability to comply with its reporting requirements under Virginia Code § 2.2-5514(c), Provider shall provide initial notification to the LEA as soon as reasonably practical, and at a minimum within twenty-four (24) hours, where the Provider reasonably expects or confirms Student Data may have been disclosed in a data breach.

### EXHIBIT "G" New Hampshire

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in New Hampshire. Specifically, those laws are RSA 189:1-e and 189:65-68-a; RSA 186; NH Admin. Code Ed. 300 and NH Admin. Code Ed. 1100; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS,** the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for New Hampshire;

**NOW THEREFORE,** for good and valuable consideration, the parties agree as follows:

1. All references in the DPA to "Student Data" shall be amended to state "Student Data and Teacher Data." "Teacher Data" is defined as at least the following:

Social security number.
Date of birth.
Personal street address.
Personal email address.
Personal telephone number
Performance evaluations.

Other information that, alone or in combination, is linked or linkable to a specific teacher, paraprofessional, principal, or administrator that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify any with reasonable certainty.

Information requested by a person who the department reasonably believes or knows the identity of the teacher, paraprofessional, principal, or administrator to whom the education record relates.

"Teacher" means teachers, paraprofessionals, principals, school employees, contractors, and other administrators.

- 2. In order to perform the Services described in the DPA, the LEA shall provide the categories of Teacher Data described in the Schedule of Data, attached hereto as **Exhibit "I"**.
- 3. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 4. In Article IV, Section 7 amend each reference to "students," to state: "students, teachers,..."
- 5. All employees of the Provider who will have direct contact with students shall pass criminal background
- 6. Provider is prohibited from leasing, renting, or trading Student Data or Teacher Data to (a) market or advertise to students, teachers, or families/guardians; (b) inform, influence, or enable marketing, advertising or other commercial efforts by a Provider; (c) develop a profile of a student, teacher, family member/guardian or group, for any commercial purpose other than providing the Service to LEA; or (d) use the Student Data and Teacher Data for the development of commercial products or services, other than as

necessary to provide the Service to the LEA. This section does not prohibit Provider from using Student Data and Teacher Data for adaptive learning or customized student learning purposes.

- 7. The Provider agrees to the following privacy and security standards. Specifically, the Provider agrees to:
  - (1) Limit system access to the types of transactions and functions that authorized users, such as students, parents, and LEA are permitted to execute;
  - (2) Limit unsuccessful logon attempts;
  - (3) Employ cryptographic mechanisms to protect the confidentiality of remote access sessions;
  - (4) Authorize wireless access prior to allowing such connections;
  - (5) Create and retain system audit logs and records to the extent needed to enable the monitoring, analysis, investigation, and reporting of unlawful or unauthorized system activity;
  - (6) Ensure that the actions of individual system users can be uniquely traced to those users so they can be held accountable for their actions;
  - (7) Establish and maintain baseline configurations and inventories of organizational systems (including hardware, software, firmware, and documentation) throughout the respective system development life cycles;
  - (8) Restrict, disable, or prevent the use of nonessential programs, functions, ports, protocols, and services;
  - (9) Enforce a minimum password complexity and change of characters when new passwords are created;
  - (10)Perform maintenance on organizational systems;
  - (11)Provide controls on the tools, techniques, mechanisms, and personnel used to conduct system maintenance;
  - (12)Ensure equipment removed for off-site maintenance is sanitized of any Student Data or Teacher Data in accordance with NIST SP 800-88 Revision 1;
  - (13)Protect (i.e., physically control and securely store) system media containing Student Data or Teacher Data, both paper and digital;
  - (14)Sanitize or destroy system media containing Student Data or Teacher Data in accordance with NIST SP 800-88 Revision 1 before disposal or release for reuse;
  - (15)Control access to media containing Student Data or Teacher Data and maintain accountability for media during transport outside of controlled areas;
  - (16)Periodically assess the security controls in organizational systems to determine if the controls are effective in their application and develop and implement plans of action designed to correct deficiencies and reduce or eliminate vulnerabilities in organizational systems;

- (17)Monitor, control, and protect communications (i.e., information transmitted or received by organizational systems) at the external boundaries and key internal boundaries of organizational systems;
- (18)Deny network communications traffic by default and allow network communications traffic by exception (i.e., deny all, permit by exception);
- (19) Protect the confidentiality of Student Data and Teacher Data at rest;
- (20)Identify, report, and correct system flaws in a timely manner;
- (21)Provide protection from malicious code (i.e. Antivirus and Antimalware) at designated locations within organizational systems;
- (22)Monitor system security alerts and advisories and take action in response; and
- (23)Update malicious code protection mechanisms when new releases are available.

Alternatively, the Provider agrees to comply with one of the following standards: (1) NIST SP 800-171 rev 2, Basic and Derived Requirements; (2) NIST SP 800-53 rev 4 or newer, Low Impact Baseline or higher; (3) FedRAMP (Federal Risk and Authorization Management Program); (4) ISO/IEC 27001:2013; (5) Center for Internet Security (CIS) Controls, v. 7.1, Implementation Group 1 or higher; (6) AICPA System and Organization Controls (SOC) 2, Type 2; and (7) Payment Card Industry Data Security Standard (PCI DSS), v3.2.1. The Provider will provide to the LEA on an annual basis and upon written request demonstration of successful certification of these alternative standards in the form of a national or international Certification document; an Authorization to Operate (ATO) issued by a state or federal agency, or by a recognized security standards body; or a Preliminary Authorization to Operate (PATO) issued by the FedRAMP Joint Authorization Board (JAB).

- 8. In the case of a data breach, as a part of the security breach notification outlined in Article V, Section 4(1), the Provider agrees to provide the following additional information:
  - i. The estimated number of students and teachers affected by the breach, if any.
- 9. The parties agree to add the following categories into the definition of Student Data: the name of the student's parents or other family members, place of birth, social media address, unique pupil identifier, and credit card account number, insurance account number, and financial services account number.
- 10. In Article V, Section 1 Data Storage: New Hampshire does not require data to be stored within the United States.

### **EXHIBIT "I" – TEACHER DATA**

| Category of Data                 | Elements   | Check if used by<br>your system |
|----------------------------------|--|---------------------------------|
|                                  | IP Addresses of users, Use of cookies etc.   | Х                               |
| Application Technology Meta Data | Other application technology meta data-Please specify:                                 |                                 |
| Application Use Statistics       | Meta data on user interaction with application   | Х                               |
| Communications                   | Online communications that are captured (emails, blog entries)                         | Х                               |
|                                  | Date of Birth  |                                 |
|                                  | Place of Birth   |                                 |
| Demographics                     | Social Security Number   |                                 |
| Bemographies                     | Ethnicity or race  |                                 |
|                                  | Other demographic information-Please specify:  |                                 |
|                                  | Personal Address   |                                 |
| Personal Contact Information     | Personal Email   |                                 |
|                                  | Personal Phone   |                                 |
| Performance evaluations          | Performance Evaluation Information   |                                 |
| Schedule                         | Teacher scheduled courses  | Х                               |
| Schedule                         | Teacher calendar   |                                 |
|                                  | Medical alerts   |                                 |
| Special Information              | Teacher disability information   |                                 |
| Special information              | Other indicator information-Please specify:  |                                 |
|                                  | Local (School district) ID number  | х                               |
|                                  | State ID number  |                                 |
| Teacher Identifiers              | Vendor/App assigned student ID number  | х                               |
|                                  | Teacher app username   | х                               |
|                                  | Teacher app passwords  |                                 |
|                                  | Program/application performance  |                                 |
| Teacher In App Performance       |  |                                 |
| Teacher Survey Responses         | Teacher responses to surveys or questionnaires   |                                 |
|                                  | Teacher generated content; writing, pictures etc.                                      | х                               |
| Teacher work                     | Other teacher work data -Please specify:   |                                 |
| Education                        | Course grades from schooling   |                                 |
| Education                        | Other transcript data -Please specify:   |                                 |
| Other                            | Please list each additional data element used, stored or collected by your application | District email                  |

# Exhibit "G" New York

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in New York. Specifically, those laws are New York Education Law § 2-d; and the Regulations of the Commissioner of Education at 8 NYCRR Part 121; and

WHEREAS, the Parties wish to enter into these additional terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

**WHEREAS,** the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for New York;

**NOW THEREFORE,** for good and valuable consideration, the parties agree as follows:

- 1. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
- 2. Student Data will be used by Provider exclusively to provide the Services identified in Exhibit A to the DPA.
- 3. Provider agrees to maintain the confidentiality and security of Student Data in accordance with LEA's Data Security and Privacy Policy. The LEA's Data Security Policy is attached hereto as Exhibit J. Each Subscribing LEA will provide its Data Security Policy to the Provider upon execution of Exhibit "E". Provider shall use industry standard security measures including encryption protocols that comply with New York law and regulations to preserve and protect Student Data and APPR Data. Provider must Encrypt Student Data and APPR Data at rest and in transit in accordance with applicable New York laws and regulations.
- 4. Provider represents that their Data Privacy and Security Plan can be found at the URL link listed in Exhibit K and is incorporated into this DPA. Provider warrants that its Data Security and Privacy Plan, at a minimum: (a)implements all applicable state, federal and local data privacy and security requirements; (b) has operational technical safeguards and controls in place to protect PII that it will receive under the service agreement; (c) complies with the LEA's parents bill of rights for data privacy and security; (d) requires training of all providers' employees, assignees and subprocessors who have Access to student data or APPR data; (e) ensures subprocessors are required to protect PII received under this service agreement; (f) specifies how data security and privacy incidents that implicate PII will be managed and ensuring prompt notification to the LEA, and (g) addresses Student Data return, deletion and destruction.
- 5. In addition to the requirements described in Paragraph 3 above, the Provider's Data Security and Privacy Plan shall be deemed to incorporate the LEA's Parents Bill of Rights for Data Security and Privacy, as found at the URL link identified in Exhibit J. The Subscribing LEA will provide its Parents Bill of Rights for Data Security and Privacy to the Provider upon execution of Exhibit "E".

- 6. All references in the DPA to "Student Data" shall be amended to include and state, "Student Data and APPR Data."
- 7. To amend Article II, Section 5 to add: Provider shall ensure that its subprocessors agree that they do not have any property, licensing or ownership rights or claims to Student Data or APPR data and that they will comply with the LEA's Data Privacy and Security Policy. Provider shall examine the data privacy and security measures of its Subprocessors. If at any point a Subprocessor fails to materially comply with the requirements of this DPA, Provider shall: (i) notify LEA, (ii) as applicable, remove such Subprocessor's Access to Student Data and APPR Data; and (iii) as applicable, retrieve all Student Data and APPR Data received or stored by such Subprocessor and/or ensure that Student Data and APPR Data has been securely deleted or securely destroyed in accordance with this DPA. In the event there is an incident in which Student Data and APPR Data held, possessed, or stored by the Subprocessor is compromised, or unlawfully Accessed or disclosed, Provider shall follow the Data Breach reporting requirements set forth in the DPA.
- 8. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
- 9. To amend Article IV, Section 3 to add: Provider shall ensure that all its employees and subprocessors who have Access to or will receive Student Data and APPR Data will be trained on the federal and state laws governing confidentiality of such Student Data and APPR Data prior to receipt. Access to or Disclosure of Student Data and APPR Data shall only be provided to Provider's employees and subprocessors who need to know the Student Data and APPR Data to provide the services and such Access and/or Disclosure of Student Data and APPR Data shall be limited to the extent necessary to provide such services.
- 10. To replace Article IV, Section 6 (Disposition of Data) with the following: Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within ninety (90) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Provider is prohibited from retaining disclosed Student Data or continuing to Access Student Data beyond the term of the Service Agreement unless such retention is expressly authorized for a prescribed period by the Service Agreement, necessary for purposes of facilitating the transfer of disclosed Student Data to the LEA, or expressly required by law. The confidentiality and data security obligations of Provider under this DPA shall survive any termination of this contract to which this DPA is attached but shall terminate upon Provider's certifying that it and it's subprocessors, as applicable: (a) no longer have the ability to Access any Student Data provided to Provider pursuant to the Service Agreement and/or (b) have destroyed all Student Data and APPR Data provided to Provider pursuant to this DPA. The Provider agrees that the timelines for disposition of data will be modified by any assurance of discontinuation, which will control in the case of a conflict.

Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all student data after providing the LEA with ninety (90) days prior notice.

The duty to dispose of student data shall not extend to Student Data that had been de-identified or placed in a separate student account pursuant to section II 3. The LEA may employ a "<u>Directive for Disposition of Data"</u> form, a copy of which is attached hereto as **Exhibit "D"**, or, with reasonable notice to the Provider, other form of its choosing. No further written request or notice is required on the part of either party prior to the disposition of Student Data described in "Exhibit D".

- 11. To amend Article IV, Section 7 to add: 'Notwithstanding the foregoing, Provider is prohibited from using Student Data or APPR data for any Commercial or Marketing Purpose as defined herein. And add after (iii) account holder, "which term shall not include students."
- 12. To replace Article V, Section 1 (Data Storage) to state: Student Data and APPR Data shall be stored within the United States and Canada only. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
- 13. To replace Article V, Section 2 (Audits) to state: No more than once a year or following an unauthorized Access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA or its designee(s) to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA or its designee(s) and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable Access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA.

Upon request by the New York State Education Department's Chief Privacy Officer (NYSED CPO), Provider shall provide the NYSED CPO with copies of its policies and related procedures that pertain to the protection of information. In addition, the NYSED CPO may require Provider to undergo an audit of its privacy and security safeguards, measures, and controls as they pertain to alignment with the requirements of New York State laws and regulations, and alignment with the NIST Cybersecurity Framework. Any audit required by the NYSED CPO must be performed by an independent third party at Provider's expense and the audit report must be provided to the NYSED CPO. In lieu of being subject to a required audit, Provider may provide the NYSED CPO with an industry standard independent audit report of Provider's privacy and security practices that was issued no more than twelve months before the date that the NYSED CPO informed Provider that it required Provider to undergo an audit. Failure to reasonably cooperate with any of the requirements in this provision shall be deemed a material breach of the DPA.

To amend the third sentence of Article V. Section 3 (Data Security) to read: The Provider shall implement security practices that are in alignment with the NIST Cybersecurity Framework v1.1 or any update to this Framework that is adopted by the New York State Department of Education.

- 14. To replace Article V. Section 4 (Data Breach) to state: In the event of a Breach as defined in 8 NYCRR Part 121.1 Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:
  - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:
  - i. The name and contact information of the reporting LEA subject to this section.
  - ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
  - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
  - iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
  - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided; and
  - vi. The number of records affected, if known; and
  - vii. A description of the investigation undertaken so far; and
  - viii. The name of a point of contact for Provider.
  - (2) Provider agrees to adhere to all federal and state requirements with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
  - (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.
  - (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians. Where a Breach of Student Data and/or APPR Data occurs that is attributable to Provider and/or its Subprocessors, Provider shall pay for or promptly reimburse LEA for the full cost of notification to Parents, Eligible Students, teachers, and/or principals.
  - (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.
  - (6) Provider and its subprocessors will cooperate with the LEA, the NYSED Chief Privacy Officer and law enforcement where necessary, in any investigations into a Breach. Any costs incidental to the required cooperation or participation of the Provider will be the sole responsibility of the Provider if such Breach is attributable to Provider or its subprocessors.

#### 15. To amend the definitions in Exhibit "C" as follows:

- "Subprocessor" is equivalent to subcontractor. It is a third party who the provider uses for data collection, analytics, storage, or other service to allow Provider to operate and/or improve its service, and who has access to Student Data.

"Provider" is also known as third party contractor. It any person or entity, other than an educational agency, that receives student data or teacher or principal data from an educational agency pursuant to a contract or other written agreement for purposes of providing services to such educational agency, including but not limited to data management or storage services, conducting studies for or on behalf of such educational agency, or audit or evaluation of publicly funded programs. Such term shall include an educational partnership organization that receives student and/or teacher or principal data from a school district to carry out its responsibilities and is not an educational agency and a not-for-profit corporation or other non-profit organization, other than an educational agency.

#### 16. To add to Exhibit "C" the following definitions:

- **Access:** The ability to view or otherwise obtain, but not copy or save, Student Data and/or APPR Data arising from the on-site use of an information system or from a personal meeting.
- APPR Data: Personally Identifiable Information from the records of an Educational Agency relating to the annual professional performance reviews of classroom teachers or principals that is confidential and not subject to release under the provisions of Education Law §§ 3012-c and 3012-d
- Commercial or Marketing Purpose: In accordance with § 121.1(c) of the regulations of the New York Commissioner of Education, the Disclosure, sale, or use of Student or APPR Data for the purpose of directly or indirectly receiving remuneration, including the Disclosure, sale, or use of Student Data or APPR Data for advertising purposes, or the Disclosure, sale, or use of Student Data to develop, improve, or market products or services to Students.
- **Disclose or Disclosure**: The intentional or unintentional communication, release, or transfer of Student Data and/or APPR Data by any means, including oral, written, or electronic.
- **Encrypt or Encryption**: As defined in the Health Insurance Portability and Accountability Act of 1996 Security Rule at 45 CFR § 164.304, encrypt means the use of an algorithmic process to transform Personally Identifiable Information into an unusable, unreadable, or indecipherable form in which there is a low probability of assigning meaning without use of a confidential process or key.
- **Release:** Shall have the same meaning as Disclose
- **LEA:** As used in this DPA and all Exhibits, the term LEA shall mean the educational agency, as defined in Education Law Section 2-d, that has executed the DPA; if the LEA is a board of cooperative educational services, then the term LEA shall also include Participating School Districts for purposes of the following provisions of the DPA: Article I, Section 2; Article II, Sections 1 and 3; and Sections 1, 2, and 3 of Article III.
- **Participating School District**: As used in Exhibit G and other Exhibits to the DPA, the term Participating School District shall mean a New York State educational agency, as that term is defined in Education Law Section 2-d, that obtains access to the Services through a CoSer agreement with LEA, and shall include LEA if it uses the Services in its own educational or operational programs.

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# Exhibit "J" LEA Documents

New York LEAs will provide links to their Data Security and Privacy Policy, Parents Bill of Rights for Data Security and Privacy, and supplemental information for this service agreement in their Exhibit Es.

# Exhibit "K" Provider Security Policy

Provider's Data Security and Privacy Plan can be accessed at

| _   |      |    |    |     |
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|     |      |    |    |     |

## DavisDigital\_StCharles\_MO\_14State\_OHG

Final Audit Report 2025-04-16

Created: 2025-04-16

By: Bonnie Birdsall (bbirdsall@tec-coop.org)

Status: Signed

Transaction ID: CBJCHBCAABAARntO0H88PUjVvqN9IeHzWdojJR68Nzky

## "DavisDigital\_StCharles\_MO\_14State\_OHG" History

Document created by Bonnie Birdsall (bbirdsall@tec-coop.org) 2025-04-16 - 8:18:46 PM GMT

Document emailed to Lindsey Proulx (Iproulx@davisart.com) for signature 2025-04-16 - 8:19:07 PM GMT

Email viewed by Lindsey Proulx (Iproulx@davisart.com) 2025-04-16 - 8:38:02 PM GMT

Document e-signed by Lindsey Proulx (Iproulx@davisart.com)
Signature Date: 2025-04-16 - 8:44:33 PM GMT - Time Source: server

Agreement completed. 2025-04-16 - 8:44:33 PM GMT

### **Davis Digital Privacy Policy**

Davis Publications ("**Davis**", "**we**", or "**us**") understands how important data privacy is to you. We want you to know that data protection is at the very heart of everything we do, and we maintain strict administrative and technical procedures to keep all data safe and secure. In an effort to make this Policy more readable, unless the context indicates or dictates otherwise, we refer to:

- our Davis Digital platform as "Platform"
- schools and school districts, educational agencies and institutions that register for and/or purchase subscriptions to the Platform as "Schools"
- students whose information we may access on behalf of a School as "Students"
- teachers and other individuals authorized by a School to use the Platform in their work directly with Students as "**Teachers**"
- principals and other supervisory or support personnel authorized by a School to use the Platform as "Administrators"
- Teachers and Administrators together as "School Officials"
- each authorized School Official as "you"
- online visitors to our websites as "Website Visitors"

This Policy applies to our Davis Digital platform, which is a cloud-based online platform created for K–12 art educators that includes eBooks, ePortfolios, access to thousands of fine art images, and more. The Platform is designed to give School Officials and Students in a School access—via personal and institution-owned devices—to all the visual art instructional materials that they need for teaching and learning.

We have prepared this Policy in an effort to be transparent about the steps we take to protect information entered in our Platform about Students and School Officials; who has access to that information; and how that information is used.

This Policy describes the types of information we may collect, or that you may provide, when registering with, accessing, or using the Platform. This Policy does not apply to information we collect offline or to information that you may provide to, or which may be collected by, third parties.

Click on the links in the Menu on the above right of this page to read each section:

- 1) How You Can Help
  - a) Managing Platform Access
  - b) Protecting Student Information
    - i) FERPA and Education Records
    - ii) COPPA and Children under the Age of Thirteen
  - c) Information about School Officials and Parents
- 2) How We Collect and Use Information
  - a) Information about Schools
  - b) Information about Students

- c) Automatic Information Collecting and Tracking
- d) Third-Party Information Collection
- 3) How We Share Your Information
  - a) In the Event of a Change of Control
  - b) How Student Information Is Shared
- 4) How We Store and Protect Your Information
  - a) Hosting
  - b) Keeping Information Safe
  - c) Complaint Handling
- 5) Your Choices about Your Information
  - a) Account Information and Settings
  - b) Access to Student Information
  - c) Deleting or Disabling Cookies
  - d) How Long We Keep User Content
- 6) Children's Privacy
- 7) Links to Other Websites and Services
- 8) How to Contact Us
- 9) Changes to Our Privacy Policy

#### 1. How You Can Help

We need your help to work together with us to protect any sensitive information and ensure compliance with all relevant data privacy laws.

#### a. Managing Platform Access

Although this Policy focuses largely on what we will do—and what we confirm we will not do—with information entered in the Platform, we believe Schools and School Officials are critical partners in our collective efforts to protect and ensure only appropriate use of Student-related information entrusted to them and to us. In that regard, it is critical that Schools and School Officials using the Platform understand that, in granting or allowing access to the Platform, they are controlling who has access to Student information.

When we reference "granting or allowing access," we are referring to both intentional actions, such as an Administrator authorizing an account within the Platform for a Teacher, as well as unintentional actions or consequences that may flow from, for example, allowing Students access to Platform login credentials or a School's failure to maintain sufficient data governance or security practices. In cases where FERPA applies (more below), access to certain Student information remains the legal responsibility of the School. In all situations, it is incumbent upon you, prior to granting access, to make an affirmative determination that the requesting party has a legitimate need for access to the Platform and the sensitive information that may be accessible to that party through the Platform.

#### **b. Protecting Student Information**

#### i. FERPA and Education Records

One of the core tenets of the Family Educational Rights and Privacy Act (**FERPA**)—applicable to Schools that receive federal funding (for example, public Schools)—is the protection of the privacy of personally identifiable information (or "**PII**") in Student education records. Under FERPA, "education records" are defined as records, files, documents and other materials that are (1) directly related to a Student; and (2) maintained by an educational agency or institution or by a person acting for such agency or institution. PII from education records includes information such as a Student's full name, address, email address, social security number, or any other information which can be used to distinguish or trace a Student's identity, either directly or indirectly, through linkages with other information.

Schools subject to FERPA are generally required to obtain prior consent from a parent (or, in the case of a Student who has reached 18 years of age, the Student) before disclosing any education records regarding that Student to a third party. There are certain exceptions to this general rule, which can be found *here*. For example, Schools may disclose PII from an education record of a Student without consent if the disclosure is to School Officials whom the School has determined to have legitimate educational interests.

<u>If you are using the Platform on behalf of a School and FERPA applies</u>, before you enter, upload, or access any data concerning a Student, you must confirm that your School has: (1) obtained appropriate consent from the parent or guardian of that Student (or consent from the Student if over the age of 18), or (2) determined that one of the limited exceptions to the consent requirement applies. We will never use Student PII to target Students or their families for advertising or marketing efforts or sell rosters of Student PII to third parties.

#### ii. COPPA and Children under the Age of Thirteen

The intent of the Children's Online Privacy Protection Act (**COPPA**) is to give parents control over commercial websites' and online services' collection, use, and disclosure of information about children under the age of thirteen (13). In accordance with COPPA, this policy provides full notice of our collection, use, and disclosure practices, so that the School may make an informed decision about engaging our services.

Schools contract with us to collect PII from students for the use and benefit of the School, and for no other commercial purpose. As such, Davis is not required to obtain consent directly from parents of Students under the age of 13 and can presume that the School's authorization for the collection of students' PII is based upon the school having obtained the parents' consent. See "Children's Privacy" below for more information on how we collect and use the personal information of children younger than thirteen (13). Our Platform is compliant with the regulations put forth by the COPPA. Davis maintains only that information that enables users to operate the Platform and protects that information as provided herein. For more information about COPPA, click here.

#### c. Information about School Officials and Parents

We collect information from and about you when you provide it to us, and automatically when you use the Platform. Again, "you" refers to an authorized School Official or user of the Platform.

#### 2. How We Collect and Use Information

We collect the following types of information from Schools and end users:

#### a. Information about Schools

We ask for certain information when a School Official registers a School with the Platform, or if the School Official corresponds with us online, including a name, school name, school district (if applicable), school email address and/or account name and password, phone number, message content, and information relating to the School's information systems. We may also retain information provided by a School if the School sends us a message, posts content to our website or through the Platform, or responds to emails or surveys. Once a School begins using the Platform, we will keep records of activities related to the Platform.

We use information that you, as a School Official, provide through the Platform to (as applicable):

- operate, maintain, and provide the features and functionality of the Platform;
- analyze the Platform's functionality;
- grant access to the Platform and any other products or services you may request from us;
- give you notices about your registration and subscription, including expiration and renewal notices;
- carry out our rights and responsibilities under agreements between us and your School; and
- notify you of changes to the Platform (including substantive changes to this Policy or other user policies)

#### **b.** Information about Students

The Platform may access PII about Students in the course of providing the Platform to a School. We consider Student information to be confidential and do not use such data for any purpose other than to provide the Platform on the School's behalf. The type of Student information we receive is what is usually referred to as **school roster information**, which may include, but is not limited to, student name, address, age, as well as sensitive personal information such as ethnicity and disability status. However, the minimum required Student information for the Platform includes the student's name, email address, student ID, and course enrollment. Schools can choose to send more information, but it is not required. We have access to Student information only as requested by the School and only for the purposes of acting on the School's behalf.

If you are a Student or parent, please contact your School if you have questions about the School's use of educational technology service providers like us. See "*How We Share Your Information*" below for more information on the limited ways in which we share School and Student information. See "*Children's Privacy*" below for more information on how we collect and use the personal information of children younger than thirteen (13).

#### c. Automatic Information Collection and Tracking

We automatically collect certain types of usage information when visitors view our websites or use the Platform. We may send one or more cookies—small files placed on the hard drive of your computer or other device—to your computer that uniquely identify your browser, let you log into the Platform faster, and enhance your navigation through the site. A cookie may also convey information to us about how you use the Platform (e.g. the pages you view, the links you click, and other actions you take on the Platform), and allow us to track your usage of the Platform over time. We may collect log file information from your browser or mobile device each time you access the Platform. Log file information may include anonymous information such as your web request, Internet Protocol ("IP") address, browser type, information about your mobile device, number of clicks and how you interact with links on the Platform, pages viewed, and other such information.

We may employ small electronic files known as web beacons (also referred to as clear gifs, pixel tags, and single-pixel gifs) that permit us to, for example, count users who have visited those pages or opened an email, and for other related statistics. In addition, we may also use web beacons in HTML-based emails sent to our Schools to track which emails are opened and which links are clicked by recipients. The information allows for more accurate reporting and improvement of the Platform. We may also collect analytics data, or use third-party analytics tools, to help us measure traffic and usage trends for the Platform.

We do not allow third-party advertising networks to collect information about the users of the <u>Platform.</u> We use or may use the data collected through cookies, log files, device identifiers, and web beacons to (a) remember information so that a user will not have to re-enter it during subsequent visits; (b) provide custom, personalized content and information; (c) to provide and monitor the effectiveness of the Platform; (d) monitor aggregate metrics such as total number of visitors, traffic, and usage on the Platform; (e) diagnose or fix technology problems; and (f) help users efficiently access information after signing in.

#### d. Third-Party Information Collection

As discussed further under "How We Share Your Information," we may use third-party providers to support elements of the Platforms' infrastructure or functionality. These providers may, like us, use automatic information collection technologies to enable or streamline certain features they are providing on our behalf. In all cases, these providers will be contractually bound by us to keep PII confidential and to only use it in order to fulfil their responsibilities to us.

#### 3. How We Share Your Information

Except under limited circumstances as expressly set forth below and under "Third-Party Information Collection" above, we will not disclose any PII relating to Students or School Officials to third parties without your consent or the consent of your associated School. We do not and will not rent or sell information for marketing purposes. We may provide access to PII data storage and disclose PII with your permission to those contractors and other service providers that we use to support our business. These may include individuals (such as data scientists and software developers) and commercial vendors that provide or support elements of the Platform's infrastructure or functionality. In all cases, these providers will be bound by contractual obligations to keep PII confidential and to use it only for the purposes for which we disclose it to them. We may also disclose PII to fulfill the purpose for which you provide it. For example, if you contact us using your email address, we will use that email address to respond to you. We may be required to disclose PII to comply with a court order, law, or legal process (including a government or regulatory request); to meet national security or law enforcement requirements; to comply with statutes or regulations; to enforce our Davis Digital User Agreement; or if we believe in good faith that the disclosure is necessary to protect the rights, property, or personal safety of our users. Before we would do that, we would provide the applicable School with notice of the requirement so that, if the School so chooses, it could seek a protective order or other remedy. If after providing that notice we remain obligated to disclose the demanded PII, we will disclose no more than that portion of the PII that, on the advice of our legal counsel, the order, law, or process specifically requires us to disclose. Of course, if we ever were to engage in any onward transfers of PII with third parties for a purpose other than that for which it was originally collected or subsequently authorized, we would provide you with an optout choice to limit the use and disclosure of your PII.

#### a. In the Event of a Change of Control

If a third-party purchases all or most of our ownership interests or assets, or if we merge with another organization, it is possible that we would need to disclose PII to the other organization in connection with or following the transaction (for example, were we to integrate the Platform with the other organization's product offerings). However, we will not transfer personal information of our customers unless the new owner confirms that it will maintain and provide the Platform as a going concern, and provided that the new owner has agreed to data privacy standards no less stringent than our own. To the extent any such transaction would alter our practices relative to this Policy, we will give you advance notice and any choices they may have regarding PII. We will retain PII for as long as the applicable School uses and/or maintains its subscriptions to the Platform in good standing. Once subscriptions lapse or terminate, unless a written agreement between us and a School provides otherwise, we will retain PII for up to thirty (30) calendar days, after which time it will be destroyed. Any retained PII will, of course, remain subject to the restrictions on disclosure and use outlined in this policy for as long as it resides with us.

#### b. How Student Information Is Shared

In addition to the actions described above, the Platform may facilitate the sharing of Student information with third parties, though only when instructed and authorized to do so on behalf of the School. The Platform does not facilitate the sharing of any Student information with third parties on the Platform except on behalf of the School. Finally, although we outlined earlier in this Policy what constitutes PII, we also want to be clear what information is not PII. Once PII, whether relating to a School Official or Student, has been de-identified, that information is no longer PII. PII may be de-identified through aggregation or various other means. The U.S. Department of Education has issued guidance on de-identifying PII in education records *here*. In order to allow us to proactively address customer needs, we anticipate using de-identified information to improve the Platform and other of our products and services. That said, we will use reasonable de-identification approaches to ensure that in doing so, we are not compromising the privacy or security of the PII you entrust to us.

#### 4. How We Store and Protect Your Information

#### a. Hosting

The Platform is a cloud-based solution hosted on Rackspace in multiple data centers in multiple regions. Consistent with guidance from the U.S. Department of Education when storing sensitive education records, we only store such records used by the Platform in the cloud-based servers located in the United States.

#### **b.** Keeping Information Safe

We maintain strict administrative, technical, and physical procedures to protect information stored on our servers. Access to information is limited to those employees who require it to perform their job functions; in addition, we conduct thorough background checks for these employees. Among other things, PII is encrypted at rest and in transit to and from the Platform using industry-standard encryption technology. We have implemented measures designed to secure PII from accidental loss and from unauthorized access, use, alteration, and disclosure. In addition, all PII is securely stored behind firewalls in the Virtual Private Cloud environment protected by our hosting providers.

#### c. Complaint Handling

We are subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC).

#### 5. Your Choices About Your Information

#### a. Account Information and Settings

School Officials may update and modify account information by signing into the Administrator account. If you have any questions about reviewing or modifying account information, please contact us directly at <a href="mailto:support@davisart.com">support@davisart.com</a>.

#### **b.** Access to Student Information

Student information is provided and controlled by the Schools. If you have any questions about reviewing, modifying, or deleting the personal information of a Student, please contact your School directly.

#### c. Deleting or Disabling Cookies

You may be able to disallow cookies to be set on your browser. Please look for instructions on how to delete or disable cookies and other tracking/recording tools in your browser's technical settings. You may not be able to delete or disable cookies on certain mobile devices and/or certain browsers. For more information on cookies, visit <a href="www.allaboutcookies.org">www.allaboutcookies.org</a>. Remember, disabling cookies may disable many of the features available on our Platform, so we recommend you leave cookies enabled.

#### d. How Long We Keep User Content

Following termination or deactivation of a School account, the Platform may retain profile information and content for a commercially reasonable time and according to our data retention policies for backup, archival, or audit purposes, but any and all Student information associated with the School will be deleted within ninety (90) calendar days of the termination or expiration of the subscription unless instructed otherwise by the school district. Any publicly shared comments or ratings on the Platform may remain in view to other subscribers after an account deletion, but no one will be able to see the identity of a deleted account holder. We may maintain anonymized or aggregated data, including usage data, for analytics purposes. If you have any questions about data retention or deletion, please contact support@davisart.com.

#### 6. Children's Privacy

The Platform does not knowingly collect any information from children under the age of thirteen (13) unless and until the School has obtained appropriate parental consent for the Student to use the Platform. Because the Platform collects and uses Student Data at the direction of and under the control of a School, Davis relies on each School to provide appropriate notice to parents of the School's use of third-party services such as Davis Digital, and for the Schools to provide consent, if necessary, and authorization for Davis to collect Student Data, as permitted by COPPA (see "COPPA and Children Under the Age of Thirteen" above). Please contact us at support@davisart.com if you believe we have inadvertently collected personal information of a child under the age of thirteen without proper consent so that we may delete such data as soon as possible.

#### 7. Links to Other Web Sites and Services

We are not responsible for the practices employed by websites, applications, or services linked to or from the Platform. We recommend that you review the privacy policies of other applications before authorizing any usage.

#### 8. How to Contact Us

Please feel free to contact us with questions at any time.

Email: <a href="mailto:support@davisart.com">support@davisart.com</a>

Mail: Davis Publications, Attn: Davis Digital, 50 Portland Street, Worcester, MA, 01608, USA

Phone: 800.533.2847

#### 9. Changes to Our Privacy Policy

We reserve the right to update this Privacy Policy from time to time. Any such updated Policy will be posted on our website at least thirty (30) days prior to taking effect. Your continued use of the Platform is your acceptance of this policy. **This Privacy Policy was last modified on September 16, 2019.** 

# DavisDigital\_StCharles\_MO\_14State\_VendorSigned

Final Audit Report 2025-04-23

Created: 2025-04-23

By: Ramah Hawley (rhawley@tec-coop.org)

Status: Signed

Transaction ID: CBJCHBCAABAA716i8lbUu6iteAp\_MliOuID9X476r5u1

## "DavisDigital\_StCharles\_MO\_14State\_VendorSigned" History

- Document created by Ramah Hawley (rhawley@tec-coop.org) 2025-04-23 11:47:45 AM GMT
- Document emailed to dtaylor@stcharlessd.org for signature 2025-04-23 11:47:53 AM GMT
- Email viewed by dtaylor@stcharlessd.org
- Signer dtaylor@stcharlessd.org entered name at signing as David Taylor 2025-04-23 11:51:12 AM GMT
- Document e-signed by David Taylor (dtaylor@stcharlessd.org)
  Signature Date: 2025-04-23 11:51:14 AM GMT Time Source: server
- Agreement completed. 2025-04-23 - 11:51:14 AM GMT