



31 Emory Ave Cazenovia, NY 13421	JENNIFER RAUX Director of Instructional Technology Phone: 315.655.1314, X.5380
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**DATE:**

**To Whom it May Concern:**

RE: <Syscloud> Agreement with Cazenovia Central School District

The Cazenovia Central School District would like to contract with your company for the above referenced program/service. Attached you will find the agreement between your company and the Cazenovia Central School District concerning the NYS Ed Law and Regulations 121, Data Security and Privacy. Please review the agreement and return signed to Jennifer Raux, Director of Instructional Technology via email.

Sincerely,

Jennifer Raux  
Director of Instructional Technology, Data Protection Officer  
Cazenovia Central School District  
31 Emory Ave  
Cazenovia, NY 13035  
[jraux@caz.cnyric.org](mailto:jraux@caz.cnyric.org)  
315-655-1314 ext. 5380

**Cazenovia Central School District**

**Data Security and Privacy Contract & Parents' Bill of Rights**

Pursuant to Section 2-d of the Education Law, agreements entered into between the District and a third-party contractor which require the disclosure of student data and/or teacher or principal data that contains personally identifiable information ("PII") to the contractor, must include a data security and privacy plan and must ensure that all contracts with third-party contractors incorporate the District's Parents' Bill of Rights for Data Security and

Privacy.

As such, ("the Contractor") agrees that the following terms shall be incorporated into the contract for services ("the Contract") and it shall adhere to the following:

1. The Contractor's storage, use and transmission of student and teacher/principal PII shall be consistent with the District's Data Security and Privacy Policy available here:
  - a. <http://go.boarddocs.com/ny/cazenovia/Board.nsf/goto?open&id=CBQJDW4CBE06>
2. Contractor shall not sell personally identifiable information nor use or disclose it for any marketing or commercial purpose or permit another party to do so.
3. The exclusive purposes for which the student data or teacher or principal data will be used under the contract are set forth in Paragraph of the Vendor Privacy Policy/Contract only for the term of the Contract as set forth in Paragraph or as summarized below.
4. The Contract shall maintain the following administrative, operational and technical safeguards and practices in place to protect PII, which shall align with the NIST Cybersecurity Framework, including:

- a. PII data will be protected using encryption while in motion and at rest. Please describe:

Data is encrypted in transit at different communication stages or rest through HTTPS and PCoIP protocols using AES 128 or 256 ciphers.

- b. PII will be stored in a manner as to protect its security and to mitigate any potential security risks. Specifically, all student data and/or teacher or principal data will be stored as follows:

SysCloud encrypts customer data as per SOC2 framework and NIST Cybersecurity ver 1.1

The security of this data will be ensured by:

AES 256-bit encryption standard. SysCloud uses encryption to supplement other measures used to protect data at rest. Processes are in place to protect encryption keys during generation, storage, use, and destruction.

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- c. Physical access to PII by individuals or entities described in paragraph 3 above shall be controlled as follows:

A set of processes are in place to create or modify physical access to facilities such as Data

Centers, Office spaces, and work areas.  
Identifies and authenticates users- Persons, Infrastructure, and Software are identified and authenticated before accessing information assets, whether locally or remotely.

5. The Contractor shall ensure that no PII is disclosed to employees, subcontractors, or other persons or entities unless they have a legitimate educational interest and only for purposes necessary to provide services under the Contract.

a. By initialing here , the Contractor represents that it will not utilize any subcontractors or outside entities to provide services under the Contract and shall not disclose any PII other than as required pursuant to paragraph 6 below.

b. If subcontractors are used, describe how the Contractor will manage data privacy and security:

No Subcontractors are used.

6. Contractor shall ensure that all employees, subcontractors, or other persons or entities who have access to PII will abide by all applicable data protection and security requirements, including, but not limited to those outlined in applicable laws and regulations (e.g., FERPA, Education Law Section 2-d). Contractor shall provide training to any employees, subcontractors, or other persons or entities to whom it discloses PII as follows:

Yes, all engineers are trained to understand and abide by all applicable PII laws including FERPA Ed Law 2d.

7. Contractor shall not disclose PII to any other party other than those set forth in paragraph 4 above without prior written parental consent or unless required by law or court order. If disclosure of PII is required by law or court order, the Contractor shall notify the New York State Education Department and the District no later than the time the PII is disclosed unless such notice is expressly prohibited by law or the court order.

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8. Upon expiration of the contract, the PII will be returned to the District and/or destroyed. Describe below the transfer and/or destruction information (i.e., whether, when and in what format the data will be returned to the District, and/or whether, when and how the data will be destroyed).

SysCloud erases or destroys records per the retention policies. Please refer to the link:  
<https://www.syscloud.com/SysCloud-DataRetentionPolicy.pdf>  
The above is the SysCloud Data Retention policy.

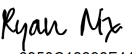
9. The parent, student, eligible student, teacher, or principal may challenge the accuracy of the student data or teacher or principal data collected in accordance with the procedures set forth in the FERPA regulations at 99 C.F.R. Part 34, Subpart C, §§99.20-99.22.
10. The Contractor shall take the following steps to identify breaches or unauthorized releases of PII and to notify the District upon learning of an unauthorized release of PII. Minimum requirements are noted below in 10a, 10b and 10c.
  - a. Provide prompt notification to the District no later than seven (7) calendar days from date of discovery of a breach or unauthorized release of PII. Contractor shall provide notification to the District's data privacy officer by phone and by email.
  - b. Contractor shall cooperate with the District and law enforcement to protect the integrity of the investigation of any breach or unauthorized release of PII.
  - c. Where a breach or unauthorized release is attributed to the Contractor, the Contractor shall pay for or promptly reimburse the District for the full cost of such notification.
11. A complete list of all student data elements collected by the State is available for public review at <http://www.p12.nysed.gov/irs/sirs/documentation/NYSEDstudentData.xlsx>, or parents may obtain a copy of this list by writing to the Office of Information & Reporting Services, New York State Education Department, Room 863 EBA, 89 Washington Avenue, Albany, NY 12234.
12. Parents have the right to file complaints with the District about possible privacy breaches of student data by the District's third-party contractors or their employees, officers, or assignees, or with NYSED. Complaints to NYSED should be directed in writing to the Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany NY 12234, email to [CPO@mail.nysed.gov](mailto:CPO@mail.nysed.gov).

## Cazenovia Central School District

### AGREED TO BY:

Organization: SysCloud Inc

Contractor's Signature:

DocuSigned by:  
  
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Name: Ryan Nix

Title: Director of Sales

Date:

District: Cazenovia Central School District

Administrator's Signature:

Name: Jennifer Raux

Title: Director of Instructional Technology

Date:

## Cazenovia Central School District

### PARENTS' BILL OF RIGHTS – SUPPLEMENTAL INFORMATION ADDENDUM E

- 1. EXCLUSIVE PURPOSES FOR DATA USE:** The exclusive purposes for which “student data” or “teacher or principal data” (as those terms are defined in Education Law Section 2-d and collectively referred to as the “Confidential Data”) will be used by SysCloud (the “”) are limited to the purposes authorized in the contract between the Vendor and Cazenovia Central School District (the “School District”) dated **[April 1st 2024]** (the “Contract”).
- 2. SUBCONTRACTOR OVERSIGHT DETAILS:** The Vendor will ensure that any subcontractors, or other authorized persons or entities to whom the Vendor will disclose the Confidential Data, if any, are contractually required to abide by all applicable data protection and security requirements, including but not limited to those outlined in applicable state and federal laws and regulations (e.g., Family Educational Rights and Privacy Act (“FERPA”); Education Law §2-d; 8 NYCRR Part 121).
- 3. CONTRACT PRACTICES:** The Contract commences and expires on the dates set forth in the Contract unless earlier terminated or renewed pursuant to the terms of the Contract. On or before the date the Contract expires, protected data will be exported to the School District in **original format it was captured]** and/or destroyed by the Vendor as directed by the School District.
- 4. DATA ACCURACY/CORRECTION PRACTICES:** A parent or eligible student can challenge the accuracy of any “education record”, as that term is defined in the FERPA, stored by the School District in a Vendor’s product and/or service by following the School District’s procedure for requesting the amendment of education records under the FERPA. Teachers and principals may be able to challenge the accuracy of APPR data stored by School District in Vendor’s product and/or service by

following the appeal procedure in the School District's APPR Plan. Unless otherwise required above or by other applicable law, challenges to the accuracy of the Confidential Data shall not be permitted.

5. **SECURITY PRACTICES:** Confidential Data provided to the Vendor by the School District will be stored in **AWS Cloud Infrastructure**. The measures that the Vendor takes to protect Confidential Data will align with the NIST Cybersecurity Framework including, but not necessarily limited to, disk encryption, file encryption, firewalls, and password protection.
  
6. **ENCRYPTION PRACTICES:** The Vendor will apply encryption to the Confidential Data while in motion and at rest at least to the extent required by Education Law Section 2-d and other applicable law.