## SOUTH JEFFERSON CENTRAL SCHOOL DISTRICT

District Office PO Box 10 Adams, NY 13605 (315) 583-6104

# CONTRACT ADDENDUM Protection of Student Personally Identifiable Information

## 1. Applicability of This Addendum

The South Jefferson Central School District ("DISTRICT") and McGraw Hill LLC are parties to a contract dated 2/21/2023 ("the underlying contract") governing the terms under which DISTRICT accesses, and Vendor provides, Reading Wonders ("Product"). DISTRICT's use of the Product results in Vendor receiving student personally identifiable information as defined in New York Education Law Section 2-d and this Addendum. The terms of this Addendum shall amend and modify the underlying contract and shall have precedence over terms set forth in the underlying contract and any online Terms of Use or Service published by Vendor.

#### 2. Definitions

- 2.1 "Protected Information", as applied to student data, means "personally identifiable information" as defined in 34 CFR Section 99.3 implementing the Family Educational Rights and Privacy Act (FERPA) where that information is received by Vendor from DISTRICT or is created by the Vendor's product or service in the course of being used by DISTRICT.
- 2.2 "Vendor" means name of vendor identified above.
- 2.3 "Educational Agency" means a school district, board of cooperative educational services, school, or the New York State Education Department; and for purposes of this Contract specifically includes DISTRICT.
- 2.4 "DISTRICT" means the South Jefferson Central School District.
- 2.5 "Parent" means a parent, legal guardian, or person in parental relation to a Student.
- 2.6 "Student" means any person attending or seeking to enroll in an educational agency.
- 2.7 "Eligible Student" means a student eighteen years or older.
- 2.8 "Assignee" and "Subcontractor" shall each mean any person or entity that receives, stores, or processes Protected Information covered by this Contract from Vendor for the purpose of enabling or assisting Vendor to deliver the product or services covered by this Contract.
- 2.9 "This Contract" means the underlying contract as modified by this Addendum.

#### 3. Vendor Status

Vendor acknowledges that for purposes of New York State Education Law Section 2-d it is a third-party contractor and that for purposes of any Protected Information that constitutes education records under the Family Educational Rights and Privacy Act (FERPA) it is a school official with a legitimate educational interest in the educational records.

## 4. Confidentiality of Protected Information

Vendor agrees that the confidentiality of Protected Information that it receives, processes, or stores will be handled in accordance with all state and federal laws that protect the confidentiality of Protected Information, and in accordance with the DISTRICT Policy on Data Security and Privacy, a copy of which is Attachment B to this Addendum.

## 5. Vendor Employee Training

Vendor agrees that any of its officers or employees, and any officers or employees of any Assignee of Vendor, who have access to Protected Information will receive training on requirements of the federal and state law governing confidentiality of such information prior to receiving access to that information.

## 6. No Use of Protected Information for Commercial or Marketing Purposes

Vendor warrants that Protected Information received by Vendor from DISTRICT or by any Assignee of Vendor, shall not be sold or used for any commercial or marketing purposes; shall not be used by Vendor or its Assignees for purposes of receiving remuneration, directly or indirectly; shall not be used by Vendor or its Assignees for advertising purposes; shall not be used by Vendor or its Assignees to develop or improve a product or service; and shall not be used by Vendor or its Assignees to market products or services to students.

## 7. Purpose for Sharing Protected Information

The exclusive purpose for which Vendor is being provided access to Protected Information is to provide the product or services that are the subject of this Contract to DISTRICT.

#### 8. Downstream Protections

Vendor agrees that, in the event that Vendor subcontracts with or otherwise engages another entity in order to fulfill its obligations under this Contract, including the purchase, lease, or sharing of server space owned by another entity, that entity shall be deemed to be an "Assignee" of Vendor for purposes of Education Law Section 2-d, and Vendor will only share Protected Information with such entities if those entities are contractually bound to observe the same obligations to maintain the privacy and security of Protected Information as are required of Vendor under this Contract and all applicable New York State and federal laws.

#### 9. Protected Information and Contract Termination

- 9.1 The expiration date of this Contract is defined by the underlying contract.
- 9.2 Upon expiration of this Contract without a successor agreement in place, upon written request, Vendor shall assist DISTRICT in exporting all Protected Information previously received from, or then owned by, DISTRICT.

- 9.3 Upon DISTRICT's written request, Vendor shall thereafter securely delete and overwrite any and all Protected Information remaining in the possession of Vendor or its assignees or subcontractors (including all hard copies, archived copies, electronic versions or electronic imaging of hard copies of shared data) as well as any and all Protected Information maintained on behalf of Vendor in secure data center facilities.
- 9.4 Vendor shall ensure that no copy, summary or extract of the Protected Information or any related work papers are retained on any storage medium whatsoever by Vendor, its subcontractors or assignees, or the aforementioned secure data center facilities.
- 9.5 To the extent that Vendor and/or its subcontractors or assignees may continue to be in possession of any de-identified data (data that has had all direct and indirect identifiers removed) derived from Protected Information, they agree not to attempt to re-identify de-identified data and not to transfer de-identified data to any party.
- 9.6 Upon written request, Vendor and/or its subcontractors or assignees will provide a certification to DISTRICT from an appropriate officer that the requirements of this paragraph have been satisfied in full.

## 10. Data Subject Request to Amend Protected Information

- 10.1 In the event that a parent, student, or eligible student wishes to challenge the accuracy of Protected Information that qualifies as student data for purposes of Education Law Section 2-d, that challenge shall be processed through the procedures provided by the DISTRICT for amendment of education records under the Family Educational Rights and Privacy Act (FERPA).
- 10.2 Vendor will cooperate with DISTRICT in retrieving and revising Protected Information, but shall not be responsible for responding directly to the data subject.

## 11. Vendor Data Security and Privacy Plan

- 11.1 Vendor agrees that for the life of this Contract the Vendor will maintain the administrative, technical, and physical safeguards described in the Data Security and Privacy Plan set forth in Attachment C to this Contract and made a part of this Contract.
- 11.2 Vendor warrants that the conditions, measures, and practices described in the Vendor's Data Security and Privacy Plan:
  - a. align with the NIST Cybersecurity Framework 1.0;
  - b. equal industry best standard practices including, but not necessarily limited to, disk encryption, file encryption, firewalls, and password protection;
  - c. outline how the Vendor will implement all state, federal, and local data security and privacy contract requirements over the life of the contract, consistent with the DISTRICT data security and privacy policy (Attachment B);
  - d. specify the administrative, operational and technical safeguards and practices it has in place to protect Protected Information that it will receive under this Contract;
  - e. demonstrate that it complies with the requirements of Section 121.3(c) of this Part;

- f. specify how officers or employees of the Vendor and its assignees who have access to Protected Information receive or will receive training on the federal and state laws governing confidentiality of such data prior to receiving access;
- g. specify if the Vendor will utilize sub-contractors and how it will manage those relationships and contracts to ensure Protected Information is protected;
- h. specify how the Vendor will manage data security and privacy incidents that implicate Protected Information including specifying any plans to identify breaches and unauthorized disclosures, and to promptly notify DISTRICT; and
- i. describe whether, how and when data will be returned to DISTRICT, transitioned to a successor contractor, at DISTRICT's option and direction, deleted or destroyed by the Vendor when the contract is terminated or expires.

## 12. Additional Vendor Responsibilities

Vendor acknowledges that under Education Law Section 2-d and related regulations it has the following! obligations with respect to any Protected Information, and any failure to fulfill one of these statutory! obligations shall be a breach of this Contract:

- 12.1 Vendor shall limit internal access to Protected Information to those individuals and Assignees or! subcontractors that need access to provide the contracted services;
- 12.2 Vendor will not use Protected Information for any purpose other than those explicitly authorized in! this Contract!with the understanding that the Vendor also retains aggregate, deidentified, anonymized information for improvement, research, and development purposes;
- 12.3 Vendor will not disclose any Protected Information to any party who is not an authorized! representative of the Vendor using the information to carry out Vendor's obligations under this Contract or! to the DISTRICT unless (1) Vendor has the prior written consent of the parent or eligible student! DISTRICT to!disclose the information to that party, or (ii) the disclosure is required by statute or court order, and notice!of the disclosure is provided to DISTRICT no later than the time of disclosure, unless such notice is!expressly prohibited by the statute or court order;
- 12.4 Vendor will maintain reasonable administrative, technical, and physical safeguards to protect the! security, confidentiality, and integrity of Protected Information in its custody;
- 12.5 Vendor will use encryption technology to protect data while in motion or in its custody from! unauthorized disclosure using a technology or methodology specified by the secretary of the U S.! Department of HHS in guidance issued under P.L. 111-5, Section 13402(H)(2);
- 12.6 Vendor will notify the DISTRICT of any breach of security resulting in an unauthorized release of! student data by the Vendor or its Assignees in violation of state or federal law, or of contractual! obligations relating to data privacy and security in the most expedient way possible and without! unreasonable delay but no more than seven calendar days after the discovery of the breach; and
- 12.7 Where a breach or unauthorized disclosure of Protected Information is attributed to the Vendor, the! Vendor shall pay for or promptly reimburse DISTRICT for the full cost incurred by DISTRICT to send! notifications required by Education Law Section 2-d.

For South Jefferson Central School District

Panula & Bhomas

President of the Board of Education

Date: 03 08 2023

For!McGraw Hill LLC

Kimberly a. Howey

Kimberly Harvey, VP Strategic Services Name, Title

Date: 2/22/2023

## Attachment A – Parents' Bill of Rights for Data Security and Privacy

## South Jefferson Central School District Parents Bill of Rights for Data Privacy and Security

The South Jefferson Central School District, in order to comply with Education Law 2-C and 2-D of NY Education Law publishes this Parents' Bill of Rights for Data Privacy and Security.

New York Education Law Section 2-d and Part 121 of the Commissioner's regulations require school districts to ensure that all of their contracts or other written agreements with third-party contractors pursuant to which the third-party contractor receives Education Law Section 2-d protected district student data and/or teacher or principal data for purposes of providing services to the district, include certain provisions as specified within the statute and its implementing regulations. All third party contractors will receive and agree to comply with the Parent's Bills of Rights and Student Records Policy. The District will notify the Contractor of any significant changes to either policy,

Parents (includes legal guardians or persons in parental relationships) and Eligible Students (students 18 years and older) can expect the following:

- 1. A student's personally identifiable information (PII) cannot be sold or released for any commercial purpose. PII, as defined by Education Law § 2-d and FERPA, includes direct identifiers such as a student's name or identification number, parent's name, or address; and indirect identifiers such as a student's date of birth, which when linked to or combined with other information can be used to distinguish or trace a student's identity. Please see FERPA's regulations at 34 CFR 99.3 for a more complete definition.
- 2. The right to inspect and review the complete contents of the student's education record stored or maintained by South Jefferson Central School. This right may not apply to parents of an Eligible Student.
- 3. State and federal laws such as Education Law § 2-d; the Commissioner of Education's Regulations at 8 NYCRR Part 121, the Family Educational Rights and Privacy Act ("FERPA") at 12 U.S.C. 1232g (34 CFR Part 99); Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. 6501-6502 (16 CFR Part 312); Protection of Pupil Rights Amendment ("PPRA") at 20 U.S.C. 1232h (34 CFR Part 98); the Individuals with Disabilities Education Act ("IDEA") at 20 U.S.C. 1400 et seq. (34 CFR Part 300); protect the confidentiality of a student's identifiable information.
- 4. Safeguards associated with industry standards and best practices including but not limited to encryption, firewalls, and password protection must be in place when student PII is stored or transferred.
- A complete list of all student data elements collected by NYSED is available at www.nysed.gov/data-privacy-security, and by writing to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, NY 12234.
- 6. The right to file complaints with the South Jefferson Central School about possible breaches and unauthorized disclosures by the District or third party contractors of PII. Complaints should be directed to the Data Privacy Security Officer, PO Box 10 Adams, NY, 13605 or by phone to 315 583-6104. Complaints may also be submitted to NYSED at www.nysed.gov/data-privacy-security; by mail to: Chief Privacy Officer, New York State Education Department, 89 Washington Avenue, Albany, NY 12234; by email to privacy@nysed.gov; or by telephone at 518-474- 0937.

- 7. To be notified in accordance with applicable laws and regulations if a breach or unauthorized release of PII occurs.
- 8. South Jefferson Central School employees that handle PII will receive training on applicable state and federal laws, policies, and safeguards associated with industry standards and best practices that protect PII.
- 9. South Jefferson Central School contracts with vendors that receive PII will address statutory and regulatory data privacy and security requirements.

## **Supplemental Information About This Contract**

For purposes of further ensuring confidentiality and security of student data — as well as the security of personally-identifiable teacher or principal data — the Parents' Bill of Rights (above) and the following supplemental information will be included in each contract that the South Jefferson Central School District enters into with a third-party contractor with access to this information:

CONTRACTOR	McGraw-Hill LLC
PRODUCT	Reading Wonders
PURPOSE DETAILS	The exclusive purpose for which Vendor is being provided access to Protected Information is to provide the product or services that are the subject of this Contract to DISTRICT. The product or services are used to provide a basal reading program with components of a structured reading program.
SUBCONTRACTOR DETAILS	Vendor represents that it will only share Protected Information with subcontractors if those subcontractors are contractually bound to observe the same obligations to maintain the privacy and security of Protected Information as are required of Vendor under this Contract and all applicable New York State and federal laws.
DATA DESTRUCTION INFORMATION	The agreement expires!6/30/2027. Upon expiration of this Contract without a successor agreement in place, upon written request, Vendor shall!assist DISTRICT in exporting all Protected Information previously received from, or then!owned by, DISTRICT. Vendor shall thereafter securely delete and overwrite any and all!Protected Information remaining in the possession of Vendor or its assignees or!subcontractors (including all hard copies, archived copies, electronic versions or!electronic imaging of hard copies of shared data) as well as any and all Protected!Information maintained on behalf of Vendor in secure data center facilities. Vendor shall!ensure that no copy, summary or extract of the Protected Information or any related!work papers are retained on any storage medium whatsoever by Vendor, its! subcontractors or assignees, or the aforementioned secure data center facilities.
DATA ACCURACY INFORMATION	In the event that a parent, student, or eligible student wishes to challenge the accuracy of Protected Information that qualifies as student data for purposes of Education Law Section 2-d, that challenge shall be processed through the procedures provided by the DISTRICT for amendment of education records under the Family Education Rights and Privacy Act.
SECURITY PRACTICES	The data is stored in the continental United States (CONUS)or Canada.Vendor will maintain administrative, technical, and physical safeguards that equal!industry best standard practices including, but not necessarily limited to, disk encryption, file! encryption, firewalls, and password protection, and that align with the NIST! Cybersecurity Framework 1.0. Vendor will use encryption technology to protect data! while in motion or in its custody from unauthorized disclosure using a technology or! methodology specified by the secretary of the U.S. Department of !HHS in guidance

issued under P.L. 111-5, Section 13402(H)(2).

For South Jefferson Central School District

For!McGraw Hill LLC

Kimberly a. Hawey

Christina Chamberlain, Superintendent

Date: 3 8 23

Kimberly Harvey, VP Strategic Services Name, Title

Date: 2/22/2023

## Attachment B - South Jefferson Central School District Data Security and Privacy Policy

In accordance with New York State Education Law § 2-d, the District hereby implements the requirements of Commissioner's regulations (8 NYCRR part 121) and aligns its data security and privacy protocols with the National Institute for Standards and Technology Framework for Improving Critical Infrastructure Cybersecurity Version 1.1 (NIST Cybersecurity Framework or "NIST CSF").

In this regard, every use and disclosure of personally identifiable information (PII) by the District will benefit students and the District (for example, improving academic achievement, empowering parents and students with information, and/or advancing efficient and effective school operations). PII will not be included in public reports or other documents.

The District also complies with the provisions of the Family Educational Rights and Privacy Act of 1974 (FERPA). Consistent with FERPA's requirements, unless otherwise permitted by law or regulation, the District will not release PII contained in student education records unless it has received a written consent (signed and dated) from a parent or eligible student. For more details, see policy 7240 and any applicable administrative regulations.

In addition to the requirements of FERPA, the Individuals with Disabilities Education Act (IDEA) provides additional privacy protections for students who are receiving special education and related services. For example, pursuant to these rules, the District will inform parents of children with disabilities when information is no longer needed and, except for certain permanent record information, that such information will be destroyed at the request of the parents. The District will comply with all such privacy provisions to protect the confidentiality of PII at collection, storage, disclosure, and destruction stages as set forth in federal regulations 34 CFR 300.610 through 300.627.

The Superintendent or his/her designee will establish and communicate procedures for parents, eligible students, and employees to file complaints about breaches or unauthorized releases of student, teacher or principal data (as set forth in 8 NYCRR 121.4). The Superintendent is also authorized to promulgate any and all other regulations necessary and proper to implement this policy.

#### References:

Education Law § 2-d 8 NYCRR Part 121

Family Educational Rights and Privacy Act of 1974, 20 USC § 1232(g)), 34 Code of Federal Regulations (CFR) Part 99

Individuals with Disabilities Education Act (IDEA), 20 USC § 1400 et seq., 34 CFR 300.610–300.627

## Attachment C - Vendor's Data Security and Privacy Plan

The DISTRICT Parents Bill of Rights for Data Privacy Security, a signed copy of which is included as Attachment B to this Addendum, is incorporated into and made a part of this Data Security and Privacy Plan.

https://www.mheducation.com/privacy.html

### Attachment C - McGraw Hill LLC Data Privacy and Security Guidelines

This Data Privacy and Security Guidelines ("DPSG" or "Security Guidelines") document sets forth the duties and obligations of McGraw Hill (defined below) with respect to Personal Information (defined below). In the event of any inconsistencies between the DPSG and the Agreement (defined below), the parties agree that the DPSG will supersede and prevail. Capitalized terms not defined herein shall have the meaning ascribed to them in the Agreement.

#### 1. Definitions.

- a. "Agreement" means the Agreement for the Services between the McGraw Hill LLC entity ("McGraw Hill") and Subscriber incorporating the <u>Privacy Notice</u> to which these Security Guidelines are referenced and made a part thereof.
- b. "Applicable Laws" means federal, state and international privacy, data protection and information security-related laws, rules and regulations applicable to the Services and to Personal Information.
- c. "End User Data" means the data provided to or collected by McGraw Hill in connection with McGraw Hill's obligations to provide the Services under the Agreement.
- d. "Personal Information" means information provided to McGraw Hill in connection with McGraw Hill's obligations to provide the Services under the Agreement that (i) could reasonably identify the individual to whom such information pertains, such as name, address and/or telephone number or (ii) can be used to authenticate that individual, such as passwords, unique identification numbers or answers to security questions or (iii) is protected under Applicable Laws. For the avoidance of doubt, Personal Information does not include aggregate, anonymized data derived from an identified or identifiable individual.
- e. "Processing of Personal Information" means any operation or set of operations which is performed upon Personal Information, such as collection, recording, organization, storage, use, retrieval, transmission, erasure or destruction.
- f. "Third Party" means any entity (including, without limitation, any affiliate, subsidiary and parent of McGraw Hill) that is acting on behalf of, and is authorized by, McGraw Hill to receive and use Personal Information in connection with McGraw Hill's obligations to provide the Services.
- g. "Security Incident" means the unlawful access to, acquisition of, disclosure of, loss, or use of Personal Information.
- h. "Services" means any services and/or products provided by McGraw Hill in accordance with the Agreement.

#### 2. Confidentiality and Non-Use; Consents.

- a. McGraw Hill agrees that the Personal Information is the Confidential Information of Subscriber and, unless authorized in writing by Subscriber or as otherwise specified in the Agreement or this DPSG, McGraw Hill shall not Process Personal Information for any purpose other than as reasonably necessary to provide the Services, to exercise any rights granted to it under the Agreement, or as required by Applicable Laws.
- b. McGraw Hill shall maintain Personal Information confidential, in accordance with the terms set forth in this Security Guidelines and Applicable Laws. McGraw Hill shall require all of its employees authorized by McGraw Hill to access Personal Information and all Third Parties to comply with (i) limitations consistent with the foregoing, and (ii) all Applicable Laws.
- c. Subscriber represents and warrants that in connection with any Personal Information provided directly by Subscriber to McGraw Hill, Subscriber shall be solely responsible for (i) notifying End Users that McGraw Hill will Process their Personal Information in order to provide the Services and (ii) obtaining all consents and/or approvals required by Applicable Laws.

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#### 3. Data Security.

McGraw Hill shall use commercially reasonable administrative, technical and physical safeguards designed to protect the security, integrity, and confidentiality of Personal Information. McGraw Hill's security measures include the following:

- a. Access to Personal Information is restricted solely to McGraw Hill's staff who need such access to carry out the responsibilities of McGraw Hill under the Agreement.
- b. Access to computer applications and Personal Information are managed through appropriate user ID/password procedures.
- c. Access to Personal Information is restricted solely to Subscriber personnel based on the user role they are assigned in the system (provided, however, that it is the Subscriber's responsibility to ensure that user roles match the level of access allowed for personnel and that their personnel comply with Applicable Law in connection with use of such Personal Information).
- d. Data is encrypted in transmission (including via web interface) and at rest at no less than 256-bit level encryption.
- e. McGraw Hill or a McGraw Hill authorized party performs a security scan of the application, computer systems and network housing Personal Information using a commercially available security scanning system on a periodic basis.

#### 4. Data Security Breach.

- a. In the event of a confirmed Security Incident, McGraw Hill shall (i) investigate the Security Incident, identify the impact of the Security Incident and take commercially reasonable actions to mitigate the effects of any such Security Incident, (ii) timely provide any notifications to Subscriber or individuals affected by the Security Incident that McGraw Hill is required by law, subject to applicable confidentiality obligations and to the extent allowed and/or required by and not prohibited by Applicable Laws or law enforcement.
- b. Except to the extent prohibited by Applicable Laws or law enforcement, McGraw Hill shall, upon Subscriber's written request and to the extent available, provide Subscriber with a description of the Security Incident and the type of data that was the subject of the Security Incident.

#### 5. Security Questionnaire.

Upon written request by Subscriber, which request shall be no more frequently than once per twelve (12) month period, McGraw Hill shall respond to security questionnaires provided by Subscriber, with regard to McGraw Hill's information security program applicable to the Services, provided that such information is available in the ordinary course of business for McGraw Hill and it is not subject to any restrictions pursuant to McGraw Hill's privacy or data protection or information security-related policies or standards. Disclosure of any such information shall not compromise McGraw Hill's confidentiality obligations and/or legal obligations or privileges. Additionally, in no event shall McGraw Hill be required to make any disclosures prohibited by Applicable Laws. All the information provided to Subscriber under this section shall be Confidential Information of McGraw Hill and shall be treated as such by the Subscriber.

#### Security Audit.

Upon written request by Subscriber, which request shall be no more frequently than once per twelve (12) month period, McGraw Hill's data security measures may be reviewed by Subscriber through an informal audit of policies and procedures or through an independent auditor's inspection of security methods used within McGraw Hill's infrastructure, storage, and other physical security, any such audit to be at Subscriber's sole expense and subject to a mutually agreeable confidentiality agreement and at mutually agreeable timing, or, alternatively, McGraw Hill may provide Subscriber with a copy of any third party audit that McGraw Hill may have commissioned.

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- 7. Records Retention and Disposal.
  - a. Subscriber may access, correct, and delete any Personal Information in McGraw Hill's possession by submitting McGraw Hill's Personal Information Request Form: https://www.mheducation.com/privacy/privacy-request-form.
  - b. McGraw Hill will use commercially reasonable efforts to retain End User Data in accordance with McGraw Hill's End User Data retention policies.
  - c. McGraw Hill will use commercially reasonable efforts to regularly back up the Subscriber and End User Data and retain any such backup copies for a minimum of 12 months.

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