frontline education®

Your Security is our Priority

How We Help Districts Maintain Compliance and Staff and Student Security

Software Solutions

Frontline Education's software solutions support over 4.1 million users daily in the education field across the US and abroad.

From professional development records to substitute placement to special education reports and more, we know districts depend on their digital resources. But at Frontline, we don't just want to provide a data custodian that makes your work simpler. We want it to be safer, too. Both federal laws, like FERPA, and concerned parents alike expect student information to be protected.

That's why we take district and student data security so seriously.

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Staff, Student, District & School Data

Know Your Staff and Student Data is Secure

All of the data Frontline houses is monitored around the clock in five physically and geographically secure datacenters throughout the United States and Canada, ensuring your data is protected from physical intrusions and natural disasters. Your data is encrypted in transit and on our infrastructure.

You Own Your District and School Data

We will never sell, rent, transfer, disclose or distribute your personal or student data without prior written consent. Even if you choose to terminate your contract with Frontline.

Aggregated data that does not contain personally identifiable information regarding Customers' users provided in connection with the Software and Services will be the Confidential Information and property of Frontline.

SOC 2 Type II Certification

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Trust in our industry-leading security program

The SOC 2 is a report based on Trust Services Criteria of the Auditing Standards Board of the American Institute of Certified Public Accountants (AICPA). The SOC 2 report evaluates an organization's information systems regarding security, availability, processing integrity, confidentiality, and privacy. Your employee data should be just as secure as your student data — that's why we undergo regular SOC 2 audits by an independent third-party examiner. SOC 2 Type II certification is one of the most comprehensive and independent verification audits that can be conducted. This credential is critical when you are evaluating a cloud provider for your district. Frontline Education solutions are built for secure and confidential management and storage of the millions of human capital and administrative records amassed by clients every day.

To learn more about Frontline's systems and SOC 2 certification, please contact us.

FERPA & HIPAA Compliant

## Streamline Your *FERPA*, *HIPAA* and State Privacy Compliance Efforts

Frontline has built its products and security program to align with the Family Educational Rights and Privacy Act (FERPA) and the Health Insurance Portability and Accountability Act (HIPAA), so district leaders and parents can have peace of mind concerning their students' information.

Both FERPA and HIPAA require that school districts safeguard personally identifiable information (PII) and protected health information (PHI). Regulations require a combination of technical, administrative and physical security controls to ensure data confidentiality, integrity and availability. Frontline Education's products are designed to provide highly secure technical and physical controls and safeguards.

DON'T JUST TAKE OUR WORD FOR IT

Hear from our happy customers
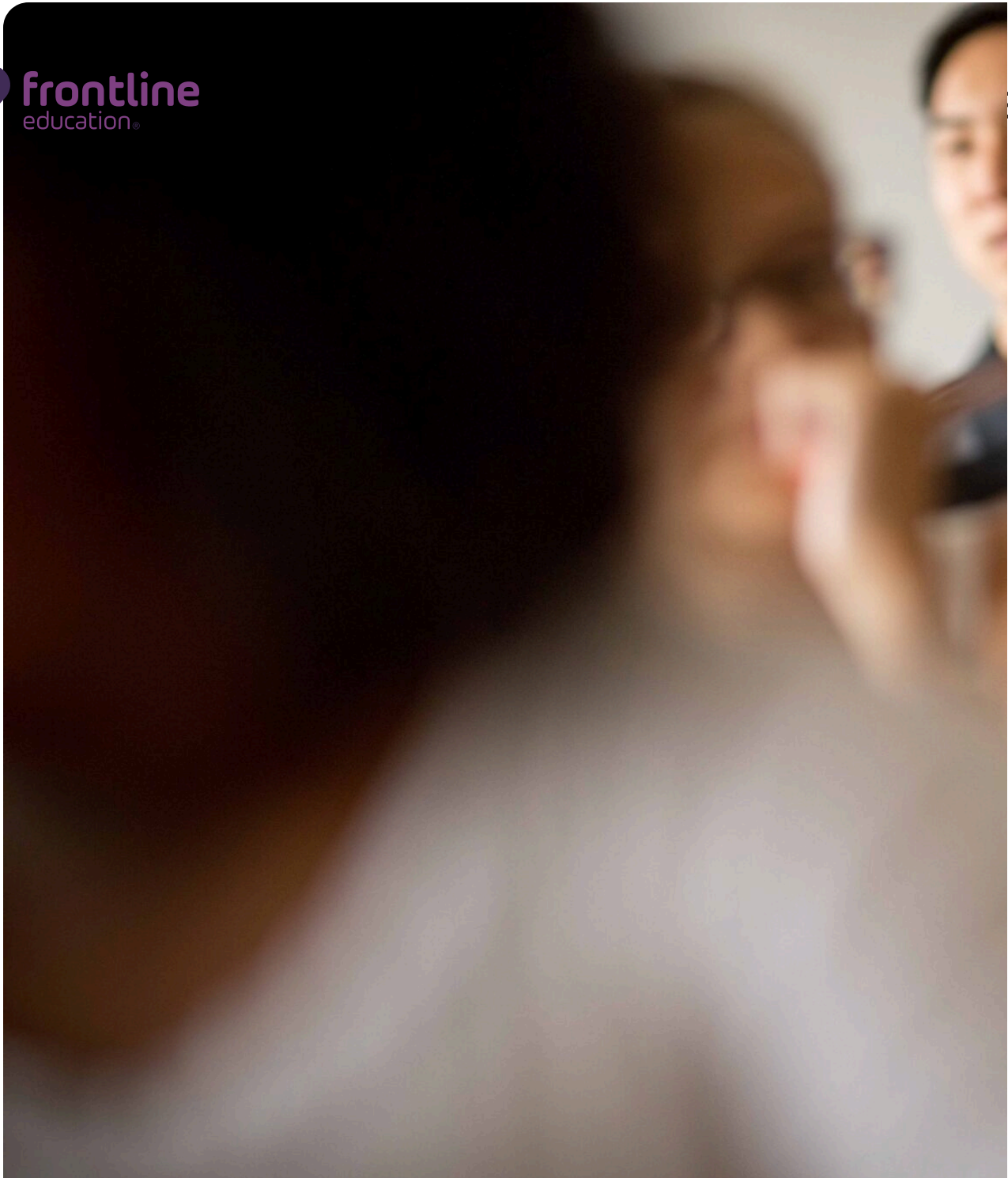
"If I could sum up what the data analytics tools in Frontline me

Michele Trongaard
Associate Superintendent of Business and F

Our Pledge

Our Student Privacy Pledge

Frontline Education signed the Student Privacy Pledge, assuming responsibility for the use and security of private student information. With Frontline, you can assure your district's stakeholders and parents alike that your students' information is in safe hands.

Frontline Takes Student Data Seriously

Frontline Education services use rigorous, industry-accepted security, privacy, and reliability standards to measure and continually improve (such as NIST's Cyber Security Framework, Privacy by Design and Building Security In Maturity Model). We conduct external audits and achieved SSAE No. 16 (SOC 2) certification. Our customers can also use our cloud services to deliver solutions that comply with FERPA, PIPA, HIPAA the Student Privacy Pledge and various data protection standards.

Frontline Education's commitment to security, privacy, reliability, and trust starts with our values and is built into our processes and performance metrics. Our teams foster the implementation of comprehensive information security governance policies based on the NIST Cyber Security Framework and a robust privacy program.

AWS

Amazon Web Services (AWS) provides a secure, robust and resilient foundation on which we have built many of the Frontline systems. AWS allows Frontline to move faster and deliver to market sooner our world class education solutions

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Are you interested in learning more? We can help! Our team can walk you through how Frontline can meet your unique needs.

Schedule a Conversation →

Get Started with Frontline

We know that figuring out how to begin can often be the hardest step. We can help.

Corporate Headquarters:

550 E Swedesford Road, Suite 360, Wayne, PA 19087

Get Started →

WHAT WE DO

WHO WE SERVE

Human Capital Management

Curriculum & Instruction

Student Management

Human Resources

Business Operations

Nurse Director

Analytics

Principals

Finance / Business Office

Special Ed Directors

Superintendents

Technology Directors

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