

# **STANDARD STUDENT DATA PRIVACY AGREEMENT**

**(Iowa Student Data Privacy Consortium Standard Version 1.0)**

Indianola Community School District

*School District or Local Education Agency*

**and**

EdClub, Inc

*Provider*

Version: 1r7

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The designated representative for the LEA for this DPA is:

Name: Ray Coffey Title: Director of Technology  
Address: 1301 East Second Avenue Indianola, IA 50125  
Phone: 515-961-9500 x1512 Email: ray.coffey@indianola.k12.ia.us

The designated representative for the Provider for this DPA is:

Name: Mohsen Attarpour Title: Authorized Person  
Address: 1701 Pennsylvania Ave NW, Ste 200, Washington, DC 20006  
Phone: 202-609-9919 Email: support@edclub.com

**IN WITNESS WHEREOF**, LEA and Provider execute this DPA as of the Effective Date.

**Name of LEA:** Indianola Community School District

By: *Ray Coffey* Date: 23Oct24

Printed Name: Ray Coffey Title/Position: Director of Technology

**Name of Provider:** EdClub, Inc

By: *Mohsen Attarpour* Date: 10/23/2024

Printed Name: Mohsen Attarpour Title/Position: Authorized Person

## STANDARD CLAUSES

Version 1.0

### ARTICLE I: PURPOSE AND SCOPE

1. **Purpose of DPA.** The purpose of this DPA is to describe the duties and responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing the Services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA, with respect to its use of Student Data
2. **Student Data to Be Provided.** In order to perform the Services described above, LEA shall provide Student Data as identified in the Schedule of Data, attached hereto as **Exhibit “B”**.
3. **DPA Definitions.** The definition of terms used in this DPA is found in **Exhibit “C”**. In the event of a conflict, definitions used in this DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, Terms of Service, Privacy Policies etc.

### ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

1. **Student Data Property of LEA.** All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.
2. **Parent Access.** To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education Records and/or Student Data correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of services. Provider shall respond in a reasonably timely manner (and no later than forty five (45) days from the date of the request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA’s request for Student Data in a student’s records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.

3. **Separate Account**. If Student-Generated Content is stored or maintained by the Provider, Provider shall, at the request of the LEA, transfer, or provide a mechanism for the LEA to transfer, said Student-Generated Content to a separate account created by the student.
4. **Law Enforcement Requests**. Should law enforcement or other government entities (“Requesting Party(ies)”) contact Provider with a request for Student Data held by the Provider pursuant to the Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.
5. **Subprocessors**. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this DPA.

### ARTICLE III: DUTIES OF LEA

1. **Provide Data in Compliance with Applicable Laws**. LEA shall provide Student Data for the purposes of obtaining the Services in compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time.
2. **Annual Notification of Rights**. If the LEA has a policy of disclosing Education Records and/or Student Data under FERPA (34 CFR § 99.31(a)(1)), LEA shall include a specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest in its annual notification of rights.
3. **Reasonable Precautions**. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted Student Data.
4. **Unauthorized Access Notification**. LEA shall notify Provider promptly of any known unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

### ARTICLE IV: DUTIES OF PROVIDER

1. **Privacy Compliance**. The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.
2. **Authorized Use**. The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in **Exhibit “A”** or stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein this DPA.
3. **Provider Employee Obligation**. Provider shall require all of Provider’s employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect

to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.

4. **No Disclosure.** Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or permitted by the LEA or this DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to Subprocessors performing services on behalf of the Provider pursuant to this DPA. Provider will not Sell Student Data to any third party.
5. **De-Identified Data:** Provider agrees not to attempt to re-identify De-Identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes: (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which De-Identified Data is presented.
6. **Disposition of Data.** Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to section II 3. The LEA may employ a "**Directive for Disposition of Data**" form, a copy of which is attached hereto as **Exhibit "D"**. If the LEA and Provider employ **Exhibit "D"**, no further written request or notice is required on the part of either party prior to the disposition of Student Data described in **Exhibit "D"**.
7. **Advertising Limitations.** Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits

## ARTICLE V: DATA PROVISIONS

1. **Data Storage.** Where required by applicable law, Student Data shall be stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
2. **Audits.** No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.
3. **Data Security.** The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth in **Exhibit "F"**. Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment to **Exhibit "H"**. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in **Exhibit "F"**. Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.
4. **Data Breach.** In the event of an unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:
  - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:
    - i. The name and contact information of the reporting LEA subject to this section.
    - ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
    - iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.



- iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
  - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
- (2) Provider agrees to adhere to all federal and state requirements with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
- (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.
- (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.
- (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.

## ARTICLE VI: GENERAL OFFER OF TERMS

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as **Exhibit "E"**), be bound by the terms of **Exhibit "E"** to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

## ARTICLE VII: MISCELLANEOUS

1. **Termination.** In the event that either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either party may terminate this DPA and any service agreement or contract if the other party breaches any terms of this DPA.
2. **Effect of Termination Survival.** If the Service Agreement is terminated, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.
3. **Priority of Agreements.** This DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the terms of the DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA shall apply and take precedence. In the event of a conflict between



**Exhibit “H”**, the SDPC Standard Clauses, and/or the Supplemental State Terms, **Exhibit “H”** will control, followed by the Supplemental State Terms. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.

4. **Entire Agreement.** This DPA and the Service Agreement constitute the entire agreement of the Parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Parties. Neither failure nor delay on the part of any Party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.
5. **Severability.** Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the Parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.
6. **Governing Law; Venue and Jurisdiction.** THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY.
7. **Successors Bound:** This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.
8. **Authority.** Each party represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.

9. **Waiver.** No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.

**EXHIBIT "A"**

**DESCRIPTION OF SERVICES**

Providing a subscription to EdClub products as licensed. EdClub products include web-based education tools to teach users skills such as touch typing, digital citizenship, spelling and vocabulary (among others).

**EXHIBIT "B"**  
**SCHEDULE OF DATA**

Category of Data	Elements	Check if Used by Your System
Application Technology Meta Data	IP Addresses of users, Use of cookies, etc.	<input checked="" type="checkbox"/>
	Other application technology meta data-Please specify: User agent	<input checked="" type="checkbox"/>
Application Use Statistics	Meta data on user interaction with application	<input type="checkbox"/>
Assessment	Standardized test scores	<input type="checkbox"/>
	Observation data	<input type="checkbox"/>
	Other assessment data-Please specify: Typing test	<input checked="" type="checkbox"/>
Attendance	Student school (daily) attendance data	<input type="checkbox"/>
	Student class attendance data	<input type="checkbox"/>
Communications	Online communications captured (emails, blog entries)	<input type="checkbox"/>
Conduct	Conduct or behavioral data	<input type="checkbox"/>
Demographics	Date of Birth	<input type="checkbox"/>
	Place of Birth	<input type="checkbox"/>
	Gender	<input type="checkbox"/>
	Ethnicity or race	<input type="checkbox"/>
	Language information (native, or primary language spoken by student)	<input type="checkbox"/>

Category of Data	Elements	Check if Used by Your System
	Other demographic information-Please specify:	<input type="checkbox"/>
Enrollment	Student school enrollment	<input checked="" type="checkbox"/>
	Student grade level	<input checked="" type="checkbox"/>
	Homeroom	<input type="checkbox"/>
	Guidance counselor	<input type="checkbox"/>
	Specific curriculum programs	<input type="checkbox"/>
	Year of graduation	<input type="checkbox"/>
	Other enrollment information-Please specify:	<input type="checkbox"/>
Parent/Guardian Contact Information	Address	<input type="checkbox"/>
	Email	<input type="checkbox"/>
	Phone	<input type="checkbox"/>
Parent/Guardian ID	Parent ID number (created to link parents to students)	<input type="checkbox"/>
Parent/Guardian Name	First and/or Last	<input type="checkbox"/>
Schedule	Student scheduled courses	<input type="checkbox"/>
	Teacher names	<input type="checkbox"/>
Special Indicator	English language learner information	<input type="checkbox"/>
	Low income status	<input type="checkbox"/>
	Medical alerts/ health data	<input type="checkbox"/>

Category of Data	Elements	Check if Used by Your System
	Student disability information	<input type="checkbox"/>
	Specialized education services (IEP or 504)	<input type="checkbox"/>
	Living situations (homeless/foster care)	<input type="checkbox"/>
	Other indicator information-Please specify:	<input type="checkbox"/>
Student Contact Information	Address	<input type="checkbox"/>
	Email	<input checked="" type="checkbox"/>
	Phone	<input type="checkbox"/>
Student Identifiers	Local (School district) ID number	<input checked="" type="checkbox"/>
	State ID number	<input type="checkbox"/>
	Provider/App assigned student ID number	<input checked="" type="checkbox"/>
	Student app username	<input checked="" type="checkbox"/>
	Student app passwords	<input checked="" type="checkbox"/>
Student Name	First and/or Last	<input checked="" type="checkbox"/>
Student In App Performance	Program/application performance (typing program-student types 60 wpm, reading program-student reads below grade level)	<input checked="" type="checkbox"/>
Student Program Membership	Academic or extracurricular activities a student may belong to or participate in	<input type="checkbox"/>
Student Survey Responses	Student responses to surveys or questionnaires	<input type="checkbox"/>
Student work	Student generated content; writing, pictures, etc.	<input type="checkbox"/>

Category of Data	Elements	Check if Used by Your System
	Other student work data -Please specify:	<input type="checkbox"/>
Transcript	Student course grades	<input type="checkbox"/>
	Student course data	<input type="checkbox"/>
	Student course grades/ performance scores	<input checked="" type="checkbox"/>
	Other transcript data - Please specify:	<input type="checkbox"/>
Transportation	Student bus assignment	<input type="checkbox"/>
	Student pick up and/or drop off location	<input type="checkbox"/>
	Student bus card ID number	<input type="checkbox"/>
	Other transportation data – Please specify:	<input type="checkbox"/>
Other	Please list each additional data element used, stored, or collected by your application:	
None	No Student Data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable.	<input type="checkbox"/>



## **EXHIBIT “C”**

### **DEFINITIONS**

**De-Identified Data and De-Identification:** Records and information are considered to be De-Identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student’s identity is not personally identifiable, taking into account reasonable available information.

**Educational Records:** Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student’s cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs.

**Metadata:** means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

**Operator:** means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K–12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an “operator” for the purposes of this section.

**Originating LEA:** An LEA who originally executes the DPA in its entirety with the Provider.

**Provider:** For purposes of the DPA, the term “Provider” means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data. Within the DPA the term “Provider” includes the term “Third Party” and the term “Operator” as used in applicable state statutes.

**Student Generated Content:** The term “Student-Generated Content” means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

**School Official:** For the purposes of this DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and re-disclosure of Personally Identifiable Information from Education Records.

**Service Agreement:** Refers to the Contract, Purchase Order or Terms of Service or Terms of Use.

**Student Data:** Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to, information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data includes Meta Data. Student Data further includes "Personally Identifiable Information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or De-Identified, or anonymous usage data regarding a student's use of Provider's services.

**Subprocessor:** For the purposes of this DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

**Subscribing LEA:** An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

**Targeted Advertising:** means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted Advertising" does not include any advertising to a student on an Internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

**Third Party:** The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

**EXHIBIT "D"**

**DIRECTIVE FOR DISPOSITION OF DATA**

directs Provider to dispose of data obtained by Provider

pursuant to the terms of the Service Agreement between LEA and Provider. The terms of the Disposition are set forth below:

1. Extent of Disposition

Disposition is partial. The categories of data to be disposed of are set forth below or are found in an attachment to this Directive:

Disposition is Complete. Disposition extends to all categories of data.

2. Nature of Disposition

Disposition shall be by destruction or deletion of data.

Disposition shall be by a transfer of data. The data shall be transferred to the following site as follows:

3. Schedule of Disposition

Data shall be disposed of by the following date:

As soon as commercially practicable.

By the following date:

4. Signature

\_\_\_\_\_  
Authorized Representative of LEA

\_\_\_\_\_  
Date

5. Verification of Disposition of Data

\_\_\_\_\_  
Authorized Representative of Provider

\_\_\_\_\_  
Date

**EXHIBIT "E"**

**GENERAL OFFER OF PRIVACY TERMS**

**1. Offer of Terms**

Provider offers the same privacy protections found in this DPA between it and **[Insert Name of Originating LEA]** ("Originating LEA") which is dated **[Insert Date]**, to any other LEA ("Subscribing LEA") who accepts this General Offer of Privacy Terms ("General Offer") through its signature below. This General Offer shall extend only to privacy protections, and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provided by Subscribing LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of: (1) a material change in the applicable privacy statuses; (2) a material change in the services and products listed in the originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Subscribing LEAs should send the signed **Exhibit "E"** to Provider at the following email address: support@edclub.com and privacy@edclub.com

**Name of Provider:** EdClub, Inc

BY: Mohsen Attarpour Date: 10/23/2024

Printed Name: Mohsen Attarpour Title/Position: Authorized Person

**2. Subscribing LEA**

A Subscribing LEA, by signing a separate Service Agreement with Provider, and by its signature below, accepts the General Offer of Privacy Terms. The Subscribing LEA and the Provider shall therefore be bound by the same terms of this DPA for the term of the DPA between the **[Insert Name of Originating LEA]** and the Provider. **\*\*PRIOR TO ITS EFFECTIVENESS, SUBSCRIBING LEA MUST DELIVER NOTICE OF ACCEPTANCE TO PROVIDER PURSUANT TO ARTICLE VII, SECTION 5. \*\***

**Name of LEA:**

BY: \_\_\_\_\_ Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_ Title/Position: \_\_\_\_\_

SCHOOL DISTRICT NAME: \_\_\_\_\_

DESIGNATED REPRESENTATIVE OF LEA:

Name: \_\_\_\_\_ Title: \_\_\_\_\_

Address: \_\_\_\_\_

Telephone Number: \_\_\_\_\_ Email: \_\_\_\_\_

**EXHIBIT “F”****DATA SECURITY REQUIREMENTS****Adequate Cybersecurity Frameworks****2/24/2020**

The Education Security and Privacy Exchange (“Edspex”) works in partnership with the Student Data Privacy Consortium and industry leaders to maintain a list of known and credible cybersecurity frameworks which can protect digital learning ecosystems chosen based on a set of guiding cybersecurity principles\* (“Cybersecurity Frameworks”) that may be utilized by Provider .

## Cybersecurity Frameworks

	<b>MAINTAINING ORGANIZATION/GROUP</b>	<b>FRAMEWORK(S)</b>
<input type="checkbox"/>	National Institute of Standards and Technology (NIST)	NIST Cybersecurity Framework Version 1.1
<input type="checkbox"/>	National Institute of Standards and Technology (NIST)	NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171
<input type="checkbox"/>	International Standards Organization (ISO)	Information technology — Security techniques — Information security management systems (ISO 27000 series)
<input type="checkbox"/>	Secure Controls Framework Council, LLC	Security Controls Framework (SCF)
<input type="checkbox"/>	Center for Internet Security (CIS)	CIS Critical Security Controls (CSC, CIS Top 20)
<input type="checkbox"/>	Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S))	Cybersecurity Maturity Model Certification (CMMC, ~FAR/DFAR)

Please visit <http://www.edspex.org> for further details about the noted frameworks.

\*Cybersecurity Principles used to choose the Cybersecurity Frameworks are located here

**EXHIBIT “G”****Supplemental SDPC State Terms for Iowa**

Version \_\_\_\_\_

[The State Supplement is an ***optional*** set of terms that will be generated on an as-needed basis in collaboration between the national SDPC legal working group and the State Consortia. The scope of these State Supplements will be to address any state specific data privacy statutes and their requirements to the extent that they require terms in addition to or different from the National Standard Clauses. The State Supplements will be written in a manner such that they will not be edited/updated by individual parties and will be posted on the SDPC website to provide the authoritative version of the terms. Any changes by LEAs or Providers will be made in amendment form in an Exhibit (**Exhibit “H”** in this proposed structure).]

## **EXHIBIT “H”**

### **Additional Terms or Modifications**

Version 1.0

LEA and Provider agree to the following additional terms and modifications:

#### **ARTICLE IV: DUTIES OF PROVIDER**

**2. Authorized Use.** The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit “A” or stated in the Service Agreement and/or otherwise ~~permitted authorized~~ under ~~law, including~~ the statutes referred to herein this DPA.

**3. Provider Employee Obligation.** Provider shall require all of Provider’s employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain ~~an~~ appropriate confidentiality agreements ~~s and/or policies for from~~ each employee or agent with access to Student Data pursuant to the Service Agreement.

**5. De-Identified Data:** Provider agrees not to attempt to re-identify De-Identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under ~~law (specifically including FERPA), including and~~ the following purposes: (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA’s written approval of the manner in which De-Identified Data is presented.

**6. Disposition of Data.** Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after ~~providing the LEA with reasonable prior notice~~ ~~3~~ ~~months~~. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to section II 3. The LEA may employ a “**Directive for Disposition of Data**” form, a copy of which is attached hereto as **Exhibit “D”**. If the LEA and Provider employ **Exhibit “D”**, no further written request or notice is required on the part of either party prior to the disposition of Student Data described in **Exhibit “D”**.



## ARTICLE V: DATA PROVISIONS

**2. Audits.** No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the ~~Provider~~, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA. Any such audit shall: (i) be conducted during Provider's regular business hours; (ii) be carried out in a manner that prevents unnecessary disruption to Provider's operations; (iii) be subject to reasonable confidentiality procedures; (iv) be at no cost to Provider; and (v) be limited in scope to the Student Data of LEA (expressly excluding the data and information of Provider's other customers).

**3. Data Security.** The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth in Exhibit "F". Exclusions, variations, or exemptions to the ~~applicable identified~~ Cybersecurity Framework ~~must be detailed in an attachment to Exhibit "H"~~ are set forth in Provider's Information Security and Acceptable Use Policy attached hereto as Schedule V.3. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the ~~applicable~~ Cybersecurity Framework in Exhibit "F". Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.

## ARTICLE VII: MISCELLANEOUS

**7. Successors Bound:** This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business. In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. ~~The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.~~

**8. Authority.** Each party represents that it is authorized to bind itself to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, and shall enforce the terms of this DPA (including confidentiality and destruction of Student Data and any portion thereof contained therein) on all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.

**10. Termination for Convenience.** Either party may terminate the DPA for any or no reason upon providing at least 30 days prior written notice to the other party.

**Schedule V.3**

Provider's Information Security and Acceptable Use Policy

*[See attached]*

**EDCLUB, INC.**  
**INFORMATION SECURITY AND ACCEPTABLE USE POLICY**

**1. Overview**

All EdClub Information Systems that Employees use to carry out their job functions are the property of EdClub. Information Systems are to be used for business purposes in serving the interests of the company and our clients in the course of normal business operations.

Effective security is a team effort requiring the participation and support of every Employee who handles information and/or Information Systems. Every Employee is responsible for knowing, and conducting their activities in accordance with, this policy.

**2. Purpose**

The purpose of this policy is to establish rules governing the acceptable use of EdClub's Information Systems. These rules are designed to protect EdClub, its clients, and its Employees. Failure to adhere to this policy will expose EdClub, its clients, and its Employees to risks, including potential cybersecurity attacks, compromise of network systems and services, and legal issues.

**3. Scope**

This policy applies to all EdClub Employees and Information Systems. All EdClub Employees are responsible for exercising good judgment regarding appropriate use of information, electronic devices, and network resources in accordance with EdClub policies and standards, as well as and local laws and regulations. Exceptions to this policy are documented in Section 5.2.

## 4. Policy

### 4.1 General Use and Ownership

- 4.1.1 EdClub Confidential Information stored on Information Systems remains the sole property of EdClub. Employees must ensure that Confidential Information is protected in accordance with the *Data Protection Standard*.
- 4.1.2 Employees have a responsibility to promptly report the theft, loss, or unauthorized access to or disclosure of EdClub proprietary information.
- 4.1.3 Employees may access, use, or share EdClub Confidential Information only to the extent it is authorized and necessary to fulfill their assigned job duties.
- 4.1.4 Employees are responsible for exercising good judgment regarding the reasonableness of personal use. Individual departments are responsible for creating guidelines concerning personal use of Information Systems. If there is any uncertainty, Employees should consult their supervisor or manager.
- 4.1.5 For security and network maintenance purposes, authorized Employees may monitor equipment, systems, and network traffic at any time, in accordance with the *Audit Policy*.
- 4.1.6 EdClub reserves the right to audit networks and systems on a periodic basis to ensure compliance with this policy.
- 4.1.7 Employees must protect all Confidential Information, including by not sharing, posting, publishing, commenting on, or otherwise disclosing Confidential Information unless they are explicitly authorized to do so.

### 4.2 Security and Proprietary Information

- 4.2.1 Employees must use extreme caution when opening email attachments, which may contain malware. Even emails that appear to be sent by coworkers may be malicious. Upon receipt of an email that looks out of the ordinary or suspicious, Employees shall check with the sender before opening any attachments.
- 4.2.2 Employees must be alert for potential phishing attacks. Phishing is a type of attack usually carried out through malicious emails, in which the sender pretends to be a credible source and requests sensitive information. Attackers can set up web sites under their control that look and feel like legitimate web sites. Phishing emails often have an immediate call to action that ask the recipient to “update your account information” or “login to confirm ownership of your account.” Employees who suspect a phishing attack shall refrain from clicking on any links or opening any attachments, close the email, and report the situation to their supervisor immediately.

- 4.2.3 Employees shall not import any files that were created outside of EdClub’s Information Systems into its Information Systems until those files are first scanned for viruses by an anti-virus program. Similarly, Employees shall not attach devices, including USB keys, to Information Systems unless they have prior approval.
- 4.2.4 All electronic devices that connect to Information Systems shall comply with the *Minimum Access Policy*.
- 4.2.5 System-level and user-level passwords shall comply with the *Password Policy*. Employees are prohibited from providing access to another individual, either deliberately or through failure to secure access.
- 4.2.6 All Information Systems shall be secured with a password-protected screensaver with the automatic activation feature set to 10 minutes or less. Employees shall lock the screen or log off when the device is unattended.
- 4.2.7 Public communications by Employees that use an EdClub email address shall contain a disclaimer stating that the opinions expressed are strictly the Employees’ own and not necessarily those of EdClub, unless posting is in the course of business duties.

### 4.3 Unacceptable Use

The following activities are, in general, prohibited. Employees may be exempted from these restrictions during the course of performing their legitimate job responsibilities (e.g., systems administration staff may have a need to disable the network access of a host if that host is disrupting production services). Any exemption from these restrictions must be approved by EdClub in writing before the conduct occurs.

Under no circumstances may an EdClub Employee engage in any activity that is illegal under local, state, federal, or international law while using Information Systems or Confidential Information.

The examples below are not exhaustive, but attempt to provide a framework for activities that fall into the category of unacceptable use.

#### 4.3.1 System and Network Activities

The following activities are strictly prohibited, with no exceptions:

- (a) Violations of the rights of any person or company protected by copyright, trade secret, patent, intellectual property, or similar laws or regulations, including, but not limited to, the installation or distribution of “pirated” or other software products that are not appropriately licensed for use by EdClub. Employees shall not download software without the approval of a supervisor.

- (b) Unauthorized copying of copyrighted material including, but not limited to, digitization and distribution of photographs from magazines, books, or other copyrighted sources; or copyrighted music.
- (c) Accessing Information Systems for any purpose other than conducting EdClub business.
- (d) Exporting software, technical information, encryption software, or technology in violation of international or regional export control laws. Employees must consult a supervisor before exporting regulated materials.
- (e) Introducing malicious programs into the network or server (e.g., viruses, worms, Trojan horses, e-mail bombs, etc.).
- (f) Revealing account passwords to non-Employees or allowing account access by others, including family and other household members.
- (g) Using Information Systems to actively engage in procuring or transmitting material that is in violation of sexual harassment or hostile workplace laws in the Employee's local jurisdiction. Please see the *EdClub Employee Handbook* for additional information related to EdClub's policy against unlawful harassment.
- (h) Making fraudulent offers of products, items, or services originating from any EdClub account.
- (i) Causing security breaches or disruptions of network communication. Security breaches include, but are not limited to, accessing data of which the employee is not an intended recipient or logging into a server or account that the employee is not expressly authorized to access, unless these activities are in the scope of normal job duties. For purposes of this section, "disruption" includes, but is not limited to, network sniffing, pinged floods, packet spoofing, denial of service, and forged routing information for malicious purposes.
- (j) Port scanning or security scanning, unless prior written notification to EdClub has been made or these activities are part of the Employee's job function.
- (k) Executing any form of network monitoring that will intercept data not intended for the Employee's host, unless this activity is a part of the Employee's normal job function.
- (l) Circumventing user authentication or security of any host, network, or account.
- (m) Introducing honeypots, honeynets, or similar technology on Information Systems.
- (n) Using any program, script, or command, or sending messages of any kind, with the intent to interfere with, or disable, a user's terminal session, via any means, locally or via Information Systems.
- (o) Providing information about, or lists of, EdClub Employees or customers to third parties outside EdClub.



#### 4.3.2 Email and Communication Activities

When using company resources to access and use the Internet, Employees must realize they represent the company.

The following activities are strictly prohibited, without exception:

- (a) Sending unsolicited email messages, including the sending of “junk mail” or other advertising material, to individuals who did not specifically request such material (email spam).
- (b) Any form of harassment via email, telephone, or paging, whether through language, frequency, or size of messages. Employees may not send harassing, intimidating, offensive, abusive, threatening, menacing, or hostile content to anyone by any means.
- (c) Unauthorized use, or forging, of email header information.

#### 3.1 Impersonating anyone else, whether inside or outside the company.

- (d) Creating or forwarding “chain letters,” “Ponzi” or other “pyramid” schemes of any type.

#### 4.3.3 Social Media and Blogging

- (a) Employees are prohibited from using or accessing Social Media or blogging at work for non-EdClub-related reasons. Employees are not prohibited from using social media or blogging outside of work, but any posts, messages, videos, or pictures provided outside of work shall not be related to EdClub, its business practices, intellectual property, trade secrets, trademarks, logos, or other associated information.
- (b) Use of Social Media or blogging for EdClub-related reasons, whether using EdClub’s property and systems or personal computer systems, is subject to the terms and restrictions set forth in this policy. All EdClub-related online dialogue shall be conducted in a professional and responsible manner. Such dialogue shall not otherwise violate EdClub’s policies or be detrimental to EdClub’s best interests. Employees shall not engage in any dialogue that may harm or tarnish the image, reputation and/or goodwill of EdClub and/or any of its Employees. Use of Social Media or blogging from EdClub’s systems is also subject to monitoring.
- (c) EdClub’s *Data Protection Standard* also applies to social media and blogging. As such, Employees are prohibited from revealing any Confidential Information when engaged in Social Media or blogging.
- (d) When using Social Media or blogging, Employees are prohibited from making any discriminatory, disparaging, defamatory, or harassing comments or otherwise engaging in any conduct prohibited by EdClub’s policy against unlawful harassment. Please see the *EdClub Employee Handbook* for more information.

- (e) Employees may not attribute personal statements, opinions, or beliefs to EdClub when using Social Media or engaged in blogging. Unless authorized to speak on behalf of the company via Social Media, Employees shall never claim to speak on behalf of EdClub or express an official company position in such communications. If an employee is expressing his or her beliefs and/or opinions in blogs, the employee shall not, expressly or implicitly, represent that he or she is representing EdClub's viewpoint. Employees assume any and all risks associated with blogging.
- (f) Employees will be held accountable for the information they share online. Any information shared, published, posted, or otherwise disclosed on the Internet should not adversely affect EdClub's image, reputation or good will. Employees are personally responsible for what they share, even if they attempt to modify or delete it. Should EdClub or its clients, agents or assigns suffer any adverse consequences based upon an Employee's violation of this Policy, EdClub reserves the right to hold that Employee fully accountable for its losses.

## **5. Policy Compliance**

### **5.1 Compliance Measurement**

EdClub will verify compliance with this policy through various methods, including but not limited to, business tool reports and internal and external audits. Employees learning of any misuse of Information Systems or violations of this policy must notify management immediately.

### **5.2 Exceptions**

Nothing in this Information Security and Acceptable Use Policy is intended to limit, restrict, inhibit, or interfere in any way with an employee's right to discuss with others and/or post any workplace concerns including wages, hours, terms, and conditions of employment.

Any exception to the policy must be approved in writing by EdClub in advance.

### **5.3 Non-Compliance**

An employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

## **Glossary of Terms**

Terms that are capitalized but not defined have the meanings assigned to them in applicable EdClub policies or procedures.

“Confidential Information” shall mean important or valuable business information that is not available to the public or personal information. Confidential information includes: Personal Information; customer information (personal, financial, and/or business information); internal policies and procedures of EdClub and/or its customers and vendors; product information; Employee information; marketing strategies; financial records or information; trade secrets or any other data that may be considered confidential.

“Data Breach” shall mean an event that causes or could cause the accidental, unauthorized, or unlawful destruction of, loss of, alteration of, disclosure of, or access to, Confidential Information.

“EdClub” or “company” shall mean EdClub, Inc., which includes, individually and collectively, EdClub and its affiliates.

“Employees” shall mean EdClub’s employees, officers, directors, contractors, consultants, temporary workers, and other workers at EdClub.

“Information Systems” shall mean EdClub’s network, accounts, and electronic devices, including Internet/Intranet/Extranet-related systems, computer equipment, mobile devices, licensed and developed software, operating systems, storage media, network accounts providing electronic mail, WWW browsing, and FTP servers that EdClub purchases or leases for EdClub’s business purposes or that EdClub permits to access EdClub’s Information Systems, such as Employees’ personal mobile phones to the extent that Employees use such personal devices for EdClub’s business purposes.

“Personal Information” shall mean information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual.

“Social Media” shall mean web-based technologies used to broadcast messages and participate in dialogues. Examples of Social Media include social networking applications such as Facebook or MySpace; video-sharing applications such as YouTube; micro-blogging applications such as Twitter; collaboration applications such as Wikipedia; and EdClub’s internal networking tools.

**EDCLUB, INC.**  
**DATA PROTECTION STANDARD**

**1. Overview**

EdClub creates, receives, uses, and stores various data, including trade secrets and data about customers. It is the responsibility of every Employee to collect, protect, use, and disclose data only in accordance with this Data Protection Standard (“Policy”).

**2. Purpose**

This Policy establishes EdClub’s rules regarding data protection for Confidential Information.

**3. Scope**

This Policy applies to Employees and others who may have access to EdClub’s Information Systems.

**4. Policy**

4.1 Confidentiality of Confidential Information

- 4.1.1 EdClub invests substantial resources in creating and using various types of data. Improper use or disclosure of data could create legal risk for the Company and result in loss of a competitive advantage. All Confidential Information shall be protected against misuse, Data Breach, and improper or inadvertent disclosure, as described below.
- 4.1.2 These rules apply regardless of whether Confidential Information is stored electronically, on paper, or in any other medium.
- 4.1.3 Employees shall not use Confidential Information for private or commercial purposes, disclose it to unauthorized persons, or use or disclose it in any other unauthorized way. Supervisors shall inform their Employees at the start of the employment relationship about the obligation to protect Confidential Information. This obligation shall remain in force even after employment has ended. Confidential Information shall not be distributed, repurposed, or shared without authorization. For example, Confidential Information should not appear in URLs, error messages, or other public-facing data.
- 4.1.4 Personal Information shall only be collected to the extent that it is required for the specific purpose of which the data subject has been given notice. Any Personal Information that is not necessary for that purpose shall not be collected.

- 4.1.5 Confidential Information shall not be kept longer than is necessary for a legitimate business purpose. Such information shall be destroyed or erased from EdClub's systems when it is no longer required.
- 4.1.6 Private keys shall be kept confidential and protected, whether in transit or at rest. Keys shall be randomly chosen, and will allow for retrieval of information for administrative or forensic use.

## 4.2 Data Security

- 4.2.1 All Employees shall implement appropriate measures designed to ensure the confidentiality, security, and availability of Confidential Information.
- 4.2.2 Confidential Information shall be encrypted when in transit and at rest consistent with current best practices, such as the most recent National Institute for Standards and Technology ("NIST") guidelines.
- 4.2.3 Information Systems shall run operating systems and firmware currently supported by their developers. Operating systems shall be configured according to current best information security practices. Operating systems and firmware shall be kept current with the latest viable patches.
- 4.2.4 Devices capable of doing so shall have installed anti-virus software that shall be configured to run scheduled scans and to obtain the latest definitions as they become available. Anti-virus software shall be approved by management before use.
- 4.2.5 Upon termination of employment, Employees shall return all EdClub devices to EdClub, including mobile devices, laptops, USB keys, and physical media containing Confidential Information. As soon as possible after receiving devices back from Employees, and in any event before permitting another Employee to use the device, EdClub shall erase, destroy, and render unreadable all Confidential Information on the devices in its entirety in a manner that prevents its physical reconstruction through the use of commonly available file restoration utilities.
- 4.2.6 Employees shall participate in ongoing information security training approved by management.
- 4.2.7 Consistent with reasonable best practices, Employees shall implement a comprehensive secure development lifecycle system, including policies, training, audits, testing, emergency updates, proactive management, design reviews, code reviews, a change management process, and regular updates to the secure development lifecycle system itself.

4.2.8 Passwords shall be stored using a non-reversible, iterative, salted, one-way cryptographic hash.

## **5. Compliance**

### **5.1 Compliance Measurement**

EdClub will verify compliance with this Policy through various methods, including but not limited to, periodic walk-throughs, video monitoring, business tool reports, and internal and external audits.

### **5.2 Exceptions**

EdClub must approve any exceptions to the Policy in advance.

### **5.3 Non-Compliance**

An Employee found to have violated this Policy may be subject to disciplinary action, up to and including termination of employment.

## Glossary of Terms

Terms that are capitalized but not defined have the meanings assigned to them in applicable EdClub policies or procedures.

“Confidential Information” shall mean important or valuable business information that is not available to the public or personal information. Confidential information includes: Personal Information; customer information (personal, financial, and/or business information); internal policies and procedures of EdClub and/or its customers and vendors; product information; Employee information; marketing strategies; financial records or information; trade secrets or any other data that may be considered confidential.

“Data Breach” shall mean an event that causes or could cause the accidental, unauthorized, or unlawful destruction of, loss of, alteration of, disclosure of, or access to, Confidential Information.

“EdClub” or “company” shall mean EdClub, Inc., which includes, individually and collectively, EdClub and its affiliates.

“Employees” shall mean EdClub’s employees, officers, directors, contractors, consultants, temporary workers, and other workers at EdClub.

“Information Systems” shall mean EdClub’s network, accounts, and electronic devices, including Internet/Intranet/Extranet-related systems, computer equipment, mobile devices, licensed and developed software, operating systems, storage media, network accounts providing electronic mail, WWW browsing, and FTP servers that EdClub purchases or leases for EdClub’s business purposes or that EdClub permits to access EdClub’s Information Systems, such as Employees’ personal mobile phones to the extent that Employees use such personal devices for EdClub’s business purposes.

“Personal Information” shall mean information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual.

“Social Media” shall mean web-based technologies used to broadcast messages and participate in dialogues. Examples of Social Media include social networking applications such as Facebook or MySpace; video-sharing applications such as YouTube; micro-blogging applications such as Twitter; collaboration applications such as Wikipedia; and EdClub’s internal networking tools.



# EDCLUB, INC.

## MINIMUM ACCESS POLICY

### 1. Overview

All devices connected to Information Systems shall comply with this Minimum Access Policy (the “policy”). Compliance with these requirements is further mandated by the *EdClub Information Security and Acceptable Use Policy*.

### 2. Purpose

The purpose of this policy is to maintain an adequate level of security to protect the confidentiality, availability, and integrity of Confidential Information and Information Systems. This policy defines the rules necessary to achieve this protection and to ensure the secure and reliable operation of Information Systems.

### 3. Scope

This policy applies to all devices connected to Information Systems, all Employees, and all personnel affiliated with third parties (collectively, “Users”) who have access to Information Systems. A written exception is required for any configuration that does not comply with this policy.

### 4. Policy

#### 4.1 Minimum Access

- 4.1.1 Users shall be granted access to Information Systems and Confidential Information on a need-to-know basis. Users shall only receive access to the minimum applications and privileges required for performing their job duties.
- 4.1.2 Users are prohibited from gaining unauthorized access to any Information Systems or in any way damaging, altering, or disrupting the operation of these systems.
- 4.1.3 Information System access shall not be granted to any User without appropriate permissions.

#### 4.2 Privileged Accounts

- 4.2.1 Privileged accounts used by administrators and other personnel with special permissions shall not be used for non-administrator activities. Network services shall run under accounts assigned the minimum necessary privileges.

#### 4.3 Terminating User Access

4.3.1 Any changes in User duties or employment status shall be reported to appropriate managers. The affected User's access shall be immediately revoked if the User has been terminated. User access shall be appropriately modified if the User's work responsibilities have changed.

#### 4.4 Use of Authentication

4.4.1 Information Systems shall require authentication by means of passphrases or other secure authentication mechanisms. Authentication requirements shall be appropriate to the type of data involved and transportation medium. EdClub shall use a third-party provider that is a recognized and trusted authority in the industry to generate any certificates used for authentication.

4.4.2 All network-based authentication shall be strongly encrypted. Traffic for one-time password authentication systems may be exempted from this encryption requirement. Users shall transmit Confidential Information only over TLS or via other secure methods, and shall use only SSL and similar technologies with appropriate safeguards in place.

4.4.3 Information Systems that are left unattended for more than 20 minutes shall be configured to log out automatically and require a User to re-authenticate. Information Systems that do not support an auto-log off function shall be secured with physical access restrictions.

4.4.4 Devices such as printers do not require authentication if the explicit purpose of the device is to provide unauthenticated access. Any devices that do not require authentication shall be physically secure and reasonable efforts shall be made to ensure that such devices are not readily accessible to unauthorized individuals.

#### 4.5 Software Testing and Patch Updates

4.5.1 Devices connected to the EdClub network shall only run software for which timely security patches are available. All available security patches shall be applied according to a regular schedule that is appropriate for the confidentiality level of the affected data.

4.5.2 Confidential Information shall not be used in the development or testing of any products unless EdClub explicitly approves such use in writing beforehand and specific additional safeguards to protect such information are implemented.

#### 4.6 Anti-Malware and Firewall Software

- 4.6.1 Anti-malware software shall be updated and running on Information Systems for which anti-malware software is available. Information Systems shall be scanned regularly for malware.
- 4.6.2 Host-based firewall software shall be running and configured to block all inbound traffic that is not explicitly required for the intended use of the Information System.

#### 4.7 Information System Access Control Systems

- 4.7.1 All Information Systems used for EdClub business, regardless of where such systems are located, shall use an access control system approved by EdClub. In most cases this will involve password-enabled lock screens with an automatic log-off feature. Information Systems that are unlocked or unsecured shall not be left unattended for prolonged periods.
- 4.7.2 When a User leaves an Information System unattended, that User shall properly log out of all applications and networks. Users will be held responsible for all actions taken using devices or login credentials that are assigned to them.
- 4.7.3 Accounts will be locked after multiple failed login attempts. Affected Users shall be required to provide additional proof of identity to obtain access.

#### 4.8 Confidential Information Access

- 4.8.1 Access to Confidential Information will be logged and audited in a manner that allows the following information to be deduced:
  - (a) Access time
  - (b) User account
  - (c) Method of access
  - (d) Privileged commands (which shall be traceable to specific User accounts)
- 4.8.2 All inbound access to EdClub's systems containing Confidential Information shall be logged. Audit results shall be securely stored and made available to the Data Breach Response Team in the event of any data breach.
- 4.8.3 Remote access to EdClub systems shall conform to this policy and shall comply with all applicable statutory requirements related to accessing and storing Confidential Information.

### **5. Policy Compliance**

#### 5.1 Compliance Measurement

EdClub will verify compliance with this policy through various methods, including but not limited to, periodic walk-throughs, video monitoring, business tool reports, and internal and external audits.

## 5.2 Exceptions

Any exception to the policy must be approved by EdClub in advance.

## 5.3 Non-Compliance

A User found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

## **Glossary of Terms**

Terms that are capitalized but not defined have the meanings assigned to them in applicable EdClub policies or procedures.

“Confidential Information” shall mean important or valuable business information that is not available to the public or personal information. Confidential information includes: Personal Information, customer information (personal, financial, and/or business information); internal policies and procedures of EdClub and/or its customers and vendors; product information; Employee information; marketing strategies; financial records or information; trade secrets or any other data that may be considered confidential.

“Data Breach” shall mean an event that causes or could cause the accidental, unauthorized, or unlawful destruction of, loss of, alteration of, disclosure of, or access to, Confidential Information.

“EdClub” or “company” shall mean EdClub, Inc., which includes, individually and collectively, EdClub and its affiliates.

“Employees” shall mean EdClub’s employees, officers, directors, contractors, consultants, temporary workers, and other workers at EdClub.

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“Personal Information” shall mean information that identifies, relates to, describes, is reasonably capable of being associated with, or could reasonably be linked, directly or indirectly, with a particular individual.

“Social Media” shall mean web-based technologies used to broadcast messages and participate in dialogues. Examples of Social Media include social networking applications such as Facebook or MySpace; video-sharing applications such as YouTube; micro-blogging applications such as Twitter; collaboration applications such as Wikipedia; and EdClub’s internal networking tools.

**EDCLUB, INC.**  
**PASSWORD CONSTRUCTION AND PROTECTION POLICY**

**1. Overview**

Passwords are an important aspect of computer security. A poorly chosen password may result in unauthorized access to and/or exploitation of Information Systems and Confidential Information. All Employees and third parties with access to EdClub systems shall take the appropriate steps, outlined below, to select and secure their passwords.

**2. Purpose**

The purpose of this policy is to establish a standard for creation of strong passwords and the protection of those passwords.

**3. Scope**

This policy applies to Employees and all personnel affiliated with third parties (collectively, “Users”) that have accounts that permit access to Information Systems. This policy applies to all passwords, including but not limited to user-level accounts, system-level accounts, web accounts, email accounts, screen saver protection, voicemail, and local router logins.

**4. Policy**

**4.1 Password Creation**

- 4.1.1 Users shall use a separate, unique password for each of their work-related accounts. Users may not use any work-related passwords for their personal accounts or vice versa.
- 4.1.2 User accounts that have system-level privileges shall be protected by a unique password that is different from the passwords for all other accounts maintained by that User to access system-level privileges.

**4.2 Password Construction**

**4.2.1 Password Length**

Longer passwords are more secure. All passwords on EdClub systems shall be at least 10 characters long. However, a password length of at least 14 characters is recommended.

**4.2.2 Password Content**

We highly encourage the use of passphrases (passwords made up of multiple words). Examples include “It’s time for vacation” or “block-curious-sunny-leaves.” These passphrases are easy to remember, easy to type, and improve account security.

Your password must include at least one special character or number. We encourage you to place these characters towards the middle of the password. Placing special characters or numbers only at the end of a password greatly reduces their effectiveness in thwarting security threats.

#### 4.2.3 Unacceptable passwords

EdClub passwords shall not display any of the following characteristics:

- (a) Personal information, such as birthdates, addresses, phone numbers, or names of family members, pets, friends, and fantasy characters.
- (b) Sports or pop culture references.
- (c) Obvious character substitutions, such as substituting 3 for “e” or \$ for “s.”
- (d) Number patterns such as aaabbb, qwerty, zyxwvuts, or 123321.
- (e) Variations of “Welcome123” “Password123” or “Changeme123.”

### 4.3 Password Protection

- 4.3.1 Passwords shall not be shared with anyone, including coworkers. All passwords shall be treated as Confidential Information.
- 4.3.2 Passwords shall not be inserted into email messages, shared via other types of electronic communication, or revealed over the phone to anyone.
- 4.3.3 Passwords may only be stored in “password managers” that are authorized by the organization.
- 4.3.4 Users may not use the "Remember Password" feature of web browsers or other applications.
- 4.3.5 Any User suspecting that his or her password may have been compromised shall report the incident to management and change the password.

### 4.4 Password Change

- 4.4.1 Passwords should only be changed when there is reason to believe a password has been compromised.
- 4.4.2 Password cracking or guessing may be performed on a periodic or random basis by EdClub. If a password is guessed or cracked during one of these scans, the User will

be required to change it to be in compliance with the Password Construction Guidelines.

#### 4.5 Application Development

Application developers shall ensure that their programs contain the following security precautions:

- 4.5.1 Applications support authentication of individual Users, not groups.
- 4.5.2 Applications do not store passwords in clear text or in any easily reversible form.
- 4.5.3 Applications do not transmit passwords in clear text over the network.
- 4.5.4 Applications provide for some sort of role management, such that one User can take over the functions of another without having to know the other's password.

#### 4.6 Multi-Factor Authentication

- 4.6.1 Multi-factor authentication is required for accounts with access to the Personal Information that EdClub processes on behalf of its clients, and highly encouraged for other work-related accounts and personal accounts also.

### **5. Policy Compliance**

#### 5.1 Compliance Measurement

EdClub will verify compliance with this policy through various methods, including but not limited to, periodic walk-throughs, video monitoring, business tool reports, and internal and external audits.

#### 5.2 Exceptions

Any exception to the policy must be approved by EdClub in advance.

#### 5.3 Non-Compliance

A User found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.



## **Glossary of Terms**

Terms that are capitalized but not defined have the meanings assigned to them in applicable EdClub policies or procedures.

“Confidential Information” shall mean important or valuable business information that is not available to the public or personal information. Confidential information includes: Personal Information; customer information (personal, financial, and/or business information); internal policies and procedures of EdClub and/or its customers and vendors; product information; Employee information; marketing strategies; financial records or information; trade secrets or any other data that may be considered confidential.

“Data Breach” shall mean an event that causes or could cause the accidental, unauthorized, or unlawful destruction of, loss of, alteration of, disclosure of, or access to, Confidential Information.

“EdClub” or “company” shall mean EdClub, Inc., which includes, individually and collectively, EdClub and its affiliates.

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# EDCLUB, INC. AUDIT POLICY

## 1. Overview

For security and network maintenance purposes, authorized Employees may monitor equipment, systems, and network traffic at any time. EdClub shall audit networks and systems in accordance with this Audit Policy (“Policy”).

## 2. Purpose

This Policy establishes EdClub’s rules regarding Audits. Audits are meant to verify that security controls are operating properly, a formal data protection system is in place, and all Employees are aware of and use that data protection system.

## 3. Scope

This Policy applies to all EdClub Employees and Information Systems.

## 4. Content of Audit

Audits shall occur at least once per year. Audits shall evaluate whether each element of EdClub’s information security policies is operating as intended. Audits may also address, but are not limited to, the following questions:

### 4.1 Data Origin and Storage

4.1.1 From whom is the Confidential Information collected? Confidential Information obtained from residents of certain jurisdictions may be subject to specialized regulatory regimes, such as the GDPR in the European Union or the CCPA in California.

4.1.2 Where is the Confidential Information stored? Is it held on the premises or in third-party data centers?

4.1.3 What information about EdClub’s data privacy and security practices has been disclosed to the source of the Confidential Information?

4.1.4 Have the purposes of the data collection been disclosed to the source of the Confidential Information?

### 4.2 Minimum Necessary Data

4.2.1 Has it been verified that the purposes of data collection could not be achieved effectively with less Confidential Information?

4.2.2 Is the Confidential Information being collected adequate to serve the stated purpose(s)?

4.3 Accuracy of Data

4.3.1 Have steps been taken to ensure the accuracy of the Confidential Information?

4.3.2 Is there a system of rolling reviews of Confidential Information to keep it up to date?

4.4 Data Retention

4.4.1 Is Confidential Information kept long enough to comply with relevant laws and regulations that define minimum data retention periods?

4.4.2 Is Confidential Information retained for longer than the minimum required retention period? If yes, is there a justification for doing so?

4.5 Appropriate Security Measures

4.5.1 Is the level of security adopted appropriate to the risks represented by the nature of the Confidential Information to be protected? Consideration should be given to the security of Confidential Information and the measures taken to guard against theft, computer viruses, or accidental disclosure.

4.5.2 Are Employees who handle Confidential Information aware of their responsibilities and obligations regarding that data?

4.5.3 Where consultants/contractors have access to Confidential Information, is there a data protection agreement in place that sets out the consultant's or contractor's data security obligations?

4.5.4 Are appropriate measures in place for the secure disposal and/or destruction of Confidential Information that is no longer required?

## Glossary of Terms

Terms that are capitalized but not defined have the meanings assigned to them in applicable EdClub policies or procedures.

“Audit” means a systematic examination to determine whether activities involving the processing of Confidential Information are carried out in accordance with EdClub’s policies. Audits may be performed internally by authorized individuals within EdClub or externally by third parties authorized by EdClub.

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**EDCLUB, INC.**  
**DATA BREACH RESPONSE POLICY**

**1. Overview**

This document sets out the processes to be followed in the event that EdClub experiences a Data Breach or suspects that a Data Breach has occurred. It also includes best practices for preventing a Data Breach from recurring, and remedial measures aimed at preventing recurrence once a particular existing Data Breach has been resolved.

This policy mandates that any individual who suspects that a Data Breach has occurred or is about to occur shall contact, and immediately provide a description of the situation to their manager or a member of the Data Breach Response Team. Effective security is a team effort requiring the participation and support of every EdClub employee and affiliate who handles Confidential Information and/or information systems. Every computer user is responsible for knowing these guidelines and reporting potential theft, Data Breaches, or exposures of Confidential Information in accordance with them.

EdClub will investigate all reported Data Breaches and suspected Data Breaches to confirm whether the Data Breach occurred. EdClub shall follow the procedures in this policy if a Data Breach or suspected Data Breach is reported.

**2. Purpose**

The purpose of the policy is to establish the goals and procedures for responding to a Data Breach. This policy defines what a Data Breach is; roles and responsibilities of staff; and EdClub's reporting, remediation, and feedback mechanisms. The policy shall be well publicized within EdClub and made easily available to all personnel.

Through this policy, EdClub intends to emphasize the importance of data security and detecting and responding to Data Breaches, as well as how EdClub should respond in the context of its established culture of openness, trust, and integrity. EdClub is committed to protecting its customers, employees, partners, and the company itself from illegal or harmful activity by individuals, entities, or state actors, either knowingly or unknowingly.

**3. Scope**

This policy applies to Employees and covers all Confidential Information and Information Systems.

## 4. Policy

### 4.1 Internal Reporting

- 4.1.1 Anyone who becomes aware of an actual or potential Data Breach shall immediately alert EdClub management or a member of the Data Breach Response Team.
- 4.1.2 When reporting an actual or potential Data Breach, the following information shall be provided to the extent it is available:
  - (a) When the actual or potential Data Breach occurred (time and date).
  - (b) Description of the actual or potential Data Breach (type of Confidential Information involved).
  - (c) Cause of the actual or potential Data Breach or how it was discovered.
  - (d) Which systems are affected by the actual or potential Data Breach.
  - (e) Whether corrective action has occurred to remedy or mitigate the actual or potential Data Breach.

### 4.2 Assessing a Potential Data Breach

- 4.2.1 The criteria for determining whether a Data Breach has occurred include:
  - (a) Is Confidential Information involved? If so, is the Confidential Information of a sensitive nature?
  - (b) Is Personal Information involved?
  - (c) Has there been unauthorized access to Confidential Information or Personal Information? Was Confidential Information or Personal Information not appropriately secured, leaving it accessible to malicious actors?
- 4.2.2 The criteria for determining severity of a Data Breach include:
  - (a) The type and extent of Confidential Information, including Personal Information, involved.
  - (b) Whether multiple individuals have been affected.
  - (c) Whether the information is protected by any security measures (e.g., password protection or encryption).
  - (d) The person or kinds of people who may now have access to Confidential Information, electronic or computing devices, or network resources.
  - (e) Whether there is (or could be) a real risk of serious harm to the affected individuals.

- (f) Whether there could be media or stakeholder attention as a result of the actual or potential Data Breach.

#### 4.3 Data Breach Response Team

4.3.1 EdClub will assemble a team of experts to conduct a comprehensive response in the event of an actual or potential Data Breach.

4.3.2 The EdClub Data Breach response team will include the following individuals:

- (a) The Incident Lead. This person manages the company's response efforts to any actual or potential Data Breach. The Incident Lead may be an internal EdClub employee or an external individual. This is often a legal professional who is experienced in data security matters. Responsibilities of the Incident Lead include acting as an intermediary between senior management and other employees, managing and documenting all response efforts, identifying key tasks, managing the budget and resources needed to handle a Data Breach, and analyzing response efforts to develop forward-looking best practices.
- (b) Company executives. EdClub leaders shall participate in the Data Breach response team to ensure proper leadership, backing, and resources are devoted to the Data Breach response plan.
- (c) IT / security personnel. These individuals will help identify compromised data and train the rest of the Data Breach response team to properly preserve evidence and safely take compromised machines offline.
- (d) Customer care and human resources personnel. These individuals will help to respond to external inquiries about the Data Breach.
- (e) Legal representatives. Internal or external legal data security and compliance experts will help shape any Data Breach response and minimize the risk of litigation and fines. The company's legal representatives should establish relationships with necessary outside counsel before a data breach occurs to ensure necessary support is immediately available during a Data Breach.

#### 4.4 Actions to Take Before a Data Breach Occurs

- (a) Preparedness Training. The Data Breach Response Team shall develop best practices for Data Breach prevention and preparedness for each department at the company. Each member of the Data Breach response team shall work with their department to integrate data security efforts into daily work habits. Employees shall undergo security training at least once per year.
- (b) Regularly update policies. As technology advances and the company updates its systems, data security and mobile device policies shall be reviewed and updated annually or more frequently as necessary to address the adoption of new technology or other material changes in business practices. All changes to data security policies shall be clearly communicated to anyone covered under the scope of this policy.

- (c) Invest in proper cyber security. The company shall periodically engage an independent third party to audit its cyber security software, encryption devices, and firewall protection to make sure these security measures are up to date and effective against potential security threats.
- (d) Contract with vendors ahead of time. The company will establish relationships with forensics experts, data security attorneys, and breach notification experts to make sure these individuals are vetted and available to assist as soon as a Data Breach is suspected or has occurred.

#### 4.5 Responding to a Data Breach

4.5.1 Each incident must be dealt with on a case-by-case basis by assessing the circumstances and associated risks to inform the appropriate course of action.

4.5.2 The Data Breach Response Team has the discretion to make changes to this procedure to adapt to the facts of the Data Breach. The following steps shall be taken in response to a Data Breach:

- (a) Record the date and time when the Data Breach was discovered, as well as the date and time when response efforts begin.
- (b) Alert the Data Breach response team and external resources about the Data Breach and begin executing response procedures.
- (c) Immediately contain the Data Breach. Take all affected equipment offline, but do not turn any machines off until the forensic experts arrive. Closely monitor all entry and exit points, especially those involved in the Data Breach. If possible, put clean machines online in place of affected ones. In addition, update credentials and passwords of authorized users. Secure physical areas potentially related to the Data Breach, including installing locks and changing access codes as needed.
- (d) Evaluate and document the risks associated with the Data Breach, including collecting all available evidence of the Data Breach. Interview people who discovered the Data Breach and all other staff members who have information pertaining to the Data Breach.
- (e) Engage legal counsel with data privacy and security expertise to assess EdClub's potential reporting obligations.
- (f) Create a comprehensive communications plan that reaches all affected audiences — Employees, customers, investors, business partners, and other stakeholders. Do not make misleading statements about the Data Breach or withhold key details that could help individuals protect themselves and their information. Also, do not publicly share information that could put individuals at further risk.
- (g) Develop a media strategy, including the timing, content, and method of any announcements to individuals, regulators, or the media.



## 4.6 Data Breach Notification

4.6.1 State and federal regulations may require EdClub to notify those who have been affected by the Data Breach, but specific requirements and deadlines for these notifications vary. The General Data Protection Regulation “(GDPR)” may impose additional notification requirements for breaches involving data of individuals who live in the European Union. Therefore, the company shall engage legal counsel to help tailor the notification process to the particular circumstances of the data breach. As required by law, EdClub will provide incident response documents to relevant government regulators upon request, and will reasonably comply with requests from such regulators for follow-up actions reasonably necessary to secure Confidential Information.

4.6.2 The following general guidelines may be used when determining appropriate customer notification procedures:

- (a) Maintain communication with law enforcement. In some jurisdictions, EdClub may delay notification if law enforcement believes it would interfere with an ongoing investigation.
- (b) Multiple state laws may apply to one Data Breach because such laws generally depend on where the affected individuals reside, not where the business is located.
- (c) If some affected individuals live in a jurisdiction that mandates notification and others live in a jurisdiction that does not, the company should notify all affected individuals to avoid the appearance of unequal treatment.
- (d) Consider hiring a professional data breach resolution vendor to handle the notification process, including the administrative requirements associated with printing and mailing notification letters to affected individuals.
- (e) If the breach involved data of individuals who reside in the European Union, ensure all applicable GDPR requirements are met.

#### 4.7 Remedial Measures After a Data Breach

- 4.7.1 Identify lessons learned and remedial action that can be taken to reduce the likelihood of recurrence and implement the necessary administrative, technical, and physical safeguards necessary to prevent recurrence. This may involve a review of policies and training programs.
- 4.7.2 The following steps may be taken to prevent additional Data Breaches from occurring in the future:
- (a) If service providers were involved in the Data Breach, examine whether those service providers have access to Confidential Information and consider changing, limiting, or revoking their access to such data in the future.
  - (b) Consider conducting an audit to reduce the likelihood of such a Data Breach reoccurring in the future.
  - (c) Check network segmentation to make sure the segmentation plan worked as intended.

### **5. Policy Compliance**

#### 5.1 Compliance Measurement

EdClub will verify compliance with this policy through various methods, including but not limited to, business tool reports and internal and external audits.

#### 5.2 Non-Compliance

An Employee found to have violated this policy may be subject to disciplinary action, up to and including termination of employment.

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