STANDARD STUDENT DATA PRIVACY AGREEMENT

MASSACHUSETTS, MAINE, MISSOURI, NEW HAMPSHIRE, OHIO, RHODE ISLAND, AND VERMONT

MA-ME-MO-NH-OH-RI-VT-DPA, Modified Version 1.0

Regional School Unit #20

and

Houghton Mifflin Harcourt Publishing Company

This Student Data Privacy Agreement ("**DPA**") is entered into on the date of full execution (the "**Effective Date**") and is entered into by and between: Regional School Unit #20, located at 6 Mortland Road, Searsport, ME 04974 USA (the "**Local Education Agency**" or "**LEA**") and Houghton Mifflin Harcourt Publishing Company, located at 125 High Street, Boston, MA 02110 USA (the "**Provider**").

WHEREAS, the Provider is providing educational or digital services to LEA.

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("**FERPA**") at 20 U.S.C. § 1232g (34 CFR Part 99); the Children's Online Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 CFR Part 312), applicable state privacy laws and regulations and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

1. A description of the Services to be provided, the categories of Student Data that may be provided by LEA to Provider, and other information specific to this DPA are contained in the Standard Clauses hereto.

2. **Special Provisions.** *Check if Required*

   √ If checked, the Supplemental State Terms and attached hereto as **Exhibit "G"** are hereby incorporated by reference into this DPA in their entirety.

   √ If Checked, the Provider, has signed **Exhibit "E"** to the Standard Clauses, otherwise known as General Offer of Privacy Terms

3. In the event of a conflict between the SDPC Standard Clauses, the State or Special Provisions will control. In the event there is conflict between the terms of the DPA and any other writing, including, but not limited to the Service Agreement and Provider Terms of Service or Privacy Policy the terms of this DPA shall control.

4. This DPA shall stay in effect for three years. Exhibit E will expire 3 years from the date the original DPA was signed.

5. The services to be provided by Provider to LEA pursuant to this DPA are detailed in **Exhibit "A"** (the "**Services**").

6. **Notices**. All notices or other communication required or permitted to be given hereunder may be given via e-mail transmission, or first-class mail, sent to the designated representatives below.

The designated representative for the Provider for this DPA is:

Name: <u>Selva Mahimaidas</u>   Title: <u>VP, Chief Information Security Officer</u>

Address: <u>125 High Street, Boston, MA 02110</u>

Phone: <u>617-351-5000</u>

Email: <u>legalservices@hmhco.com</u>

The designated representative for the LEA for this DPA is:

Bob Bradford, Director of IT-Data Manager
Title: Director of IT-Data Manager
Phone: 207-548-2327
Address: 6 Mortland Road, Searsport, ME 04974
Email: sdpc-group@rsu20.org

IN WITNESS WHEREOF, LEA and Provider execute this DPA as of the Effective Date.

Regional School Unit #20

By: *Bob Bradford*
Bob Bradford (Jul 26, 2024 09:11 EDT)
Date: 07/26/24

Printed Name: Bob Bradford
Title/Position: Director of IT/Data Manager

Houghton Mifflin Harcourt Publishing Company

DocuSigned by:
By: *Lisa Jacobson*
366CEB4F275E491...
Date: <u>July 25, 2024</u>

Printed Name: <u>Lisa Jacobson</u>
Title/Position: <u>Sr. Director, Bids & Contracts</u>

STANDARD CLAUSES
Version 1.0

ARTICLE I: PURPOSE AND SCOPE

1. **Purpose of DPA**. The purpose of this DPA is to describe the duties and responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing these services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider shall be under the direct control and supervision of the LEA, with respect to the use and maintenance of Student Data

2. **Student Data to Be Provided**. In order to perform the Services described above, LEA shall provide Student Data as identified in the Schedule of Data, attached hereto as **Exhibit "B"**.

3. **DPA Definitions**. The definition of terms used in this DPA is found in **Exhibit "C".** In the event of a conflict, definitions used in this DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, Terms of Service, Privacy Policies etc.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

1. **Student Data Property of LEA**. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.   Notwithstanding the foregoing, Provider retains all right, title and interest in and to any and all of Provider's software, materials, tools, forms, documentation, training and implementation materials and intellectual property (collectively, "Provider Materials".) Provider grants to LEA a personal, nonexclusive license to use the Provider materials for its own non-commercial, incidental use as set forth in the end user license agreement accompanying such Provider Materials and as contemplated herein.

2. **Parent Access**. To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education Records and/or Student Data correct erroneous information. Provider shall respond in a reasonably timely manner (and no later than forty five (45) days from the date of the written request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA's request for Student Data in a student's records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.

3. **Separate Account**. [Intentionally Deleted]

4. **Law Enforcement Requests**. Should law enforcement or other government entities ("Requesting Party(ies)") contact Provider with a request for Student Data held by the Provider pursuant to the Services,

the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.

5. **Subprocessors**. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this DPA.

ARTICLE III: DUTIES OF LEA

1. **Provide Data in Compliance with Applicable Laws**. LEA shall provide Student Data for the purposes of obtaining the Services in compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time.

2. **Annual Notification of Rights**. If the LEA has a policy of disclosing Education Records and/or Student Data under FERPA (34 CFR § 99.31(a)(1)), LEA shall include a specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest in its annual notification of rights.

3. **Reasonable Precautions**. LEA shall take reasonable precautions to secure usernames, passwords, and any other means of gaining access to the services and hosted Student Data.

4. **Unauthorized Access Notification**. LEA shall notify Provider promptly of any known unauthorized access. LEA will assist Provider in any efforts by Provider to investigate and respond to any unauthorized access.

ARTICLE IV: DUTIES OF PROVIDER

1. **Privacy Compliance**. The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.

2. **Authorized Use**. The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit A or stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein this DPA.

3. **Provider Employee Obligation**. Provider shall require all of Provider's employees and agents who have access to Student Data to comply with all applicable provisions of this DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.

4. **No Disclosure**. Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or

permitted by the LEA or this DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to subprocessors performing services on behalf of the Provider pursuant to this DPA. Provider will not Sell Student Data to any third party.

5. **De-Identified Data**: Provider agrees not to attempt to re-identify de-identified Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes: (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de-identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any external document in which the LEA is identifiable, the Provider shall obtain the LEA's written approval within any constraints provided by the LEA.

6. **Disposition of Data**. Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within sixty (60) days of the date of said request and according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified. The LEA may employ a "Directive for Disposition of Data" form, a copy of which is attached hereto as **Exhibit "D"**. Upon receipt of a written request from the LEA, Provider will promptly employ Exhibit "D".

7. **Advertising Limitations.** Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning purposes (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits

ARTICLE V: DATA PROVISIONS

1. **Data Storage**. Where required by applicable law, Student Data shall be stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.

2. **Audits.** At least once a year, except in the case of a verified breach, the Provider will provide the LEA a report from an independent third party audit of its privacy and security controls. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.

3. **Data Security**. The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework based on one of the nationally recognized standards set forth in **Exhibit "F"**. Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment to "Exhibit H". Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in **Exhibit "F"**. Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.

4. **Data Breach**. In the event of an actual unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall follow the following process:

    (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:

        i.   The name and contact information of the reporting LEA subject to this section.
        ii. A list of the types of personal information that were the subject of a breach.
        iii. If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
        iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided; and
        v.   A general description of the breach incident, if that information is possible to determine at the time the notice is provided.

    (2) Provider agrees to adhere to all federal and state requirements applicable to Provider with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.

    (3) Provider further acknowledges and agrees to have a written incident response plan that reflects commercially reasonable practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon written request, with a summary of said written incident response plan.

    (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.

    (5) In the event of a breach originating from LEA's use of the Service, Provider shall reasonably cooperate with LEA to the extent necessary to expeditiously secure Student Data.

ARTICLE VI: GENERAL OFFER OF TERMS

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as **Exhibit "E"**), be bound by the terms of **Exhibit "E"** to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

ARTICLE VII: MISCELLANEOUS

1. **Termination**. In the event that either Party seeks to terminate this DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either party may terminate this DPA and any Service Agreement or contract while in effect if the other party materially breaches any terms of this DPA provided that Provider has been given notice of such breach, in writing, and has had a reasonable period of time, but in no event less than forty-five (45) days, to remedy such breach prior to termination.

2. **Effect of Termination Survival**. If the Service Agreement is terminated, the upon written request by LEA, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.

3. **Priority of Agreements**. This DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this DPA. In the event there is conflict between the terms of the DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA shall apply and take precedence. In the event of a conflict between the SDPC Standard Clauses and the Supplemental State Terms, the Supplemental State Terms will control. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.

4. **Entire Agreement**. This DPA and the Service Agreement constitute the entire agreement of the Parties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Parties relating thereto. This DPA may be amended and the observance of any provision of this DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Parties. Neither failure nor delay on the part of any Party in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.

5. **Severability**. Any provision of this DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the Parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DPA or affecting the validity or enforceability of such provision in any other jurisdiction.

6. **Governing Law; Venue and Jurisdiction**. THIS DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY.

7. **Successors Bound**: This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business. In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the any such successor will assume the obligations of this DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it has reasonable objection to the successor to whom the Provider is selling, merging, or otherwise disposing of its business, provided that all payments that are owed or due for services previously rendered, in part or in full, under any Service Agreement or otherwise between the LEA and Provider in existence at the time of such succession, are paid prior to termination.

8. **Authority.** Each party represents that it is authorized to bind to the terms of this DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.

9. **Waiver**. No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.

EXHIBIT "A"

DESCRIPTION OF SERVICES

All products on the following platforms: Ed, SAM, Thinkcentral, HMOF, Writable, Waggle, Amira, WileyPLUS, VitalSource, Classcraft, and NWEA.

Exhibit "B"

HMH Amira—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X** Cookies, third-party tracking technologies, and server logs are automatically collected; we may also gather information on IP address and/or type of browser/OS.
	Other application technology metadata	**X** Google Analytics; see https://www.amiralearning.com/privacy-policy for information.
Application Use Statistics	**Metadata on user interaction with application**	
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	**X** Anonymous demographic information may be collected in the future.
Enrollment	**Student school enrollment**	
	Student grade level	
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	

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HMH Amira—Student Data Usage Specifications		
Parent/Guardian Contact Information	**Address**	
	Email	
	Phone	
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	
	Teacher names	
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	**X**
	Phone	
Student Identifiers	**Local (School district) ID number**	
	State ID number	
	Vendor/App assigned student ID number	
	Student app username	
	Student app passwords	**X** Encrypted Passwords
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	
Student Program Membership	**Academic or extracurricular activities a student may belong to or**	

HMH Amira—Student Data Usage Specifications		
	participate in	
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	
	Other student work data – Please specify:	
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

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Classcraft—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	**X**
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	
Attendance	**Student school (daily) attendance data**	**X** Entered by the teacher.
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	**X** Entered by the teacher.
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	**X** Class Name
Parent/Guardian Contact Information	**Address**	
	Email	**X**

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Classscraft—Student Data Usage Specifications		
		Entered by the teacher.
	Phone	
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	**X** Assigned by the application.
Parent/Guardian Name	**First and/or Last**	**X** Entered by the teacher.
Schedule	**Student scheduled courses**	
	Teacher names	**X**
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	**X**
	Phone	
Student Identifiers	**Local (School district) ID number**	**X**
	State ID number	
	Vendor/App assigned student ID number	
	Student app username	**X**
	Student app passwords	**X**
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	**X** Entered by the student: Discussions & Kudos; Messaging to Teachers
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	

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Classcraft—Student Data Usage Specifications		
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	**X** Entered by the student.
	Other student work data – Please specify:	**X** Entered by the student or teacher: Student Curriculum Progression (quest progress); Student Use of the Avatar and Pet System; Student Use of the Power System
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

HMH Ed—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	**X**
Assessment	**Standardized test scores**	**X**
	Observation data	On Roadmap
	Other assessment data – Please specify:	
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	**X**
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	**X** Class Enrollment
Parent/Guardian Contact Information	**Address**	
	Email	
	Phone	

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HMH Ed—Student Data Usage Specifications		
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	X
	Teacher names	X
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	X **PLEASE NOTE:** Student email is not required to use HMH Ed software. Many school districts, however, will use email as the student's username to accommodate SSO integrations.
	Phone	
Student Identifiers	**Local (School district) ID number**	X
	State ID number	
	Vendor/App assigned student ID number	X
	Student app username	X
	Student app passwords	X
Student Name	**First and/or Last**	X
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	X
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	

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HMH Ed—Student Data Usage Specifications		
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	**X** (*Writable*)
	Other student work data – Please specify:	
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

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HMOF (my.hrw)—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X** Login Page to Remember Settings
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	**X**
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	**X** Performance-based Assessment Scores; Universal Screener and Progress Monitoring Scores; Curriculum-embedded Assessment Scores
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	**X**
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	**X** Any data element that will connect a student to a class being taught by a teacher for the active date; districts often decide what elements they want to use in

HMOF (my.hrw)—Student Data Usage Specifications		
		building a unique class/roster.
Parent/Guardian Contact Information	**Address**	
	Email	
	Phone	
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	X
	Teacher names	X
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	
	Phone	
Student Identifiers	**Local (School district) ID number**	X
	State ID number	
	Vendor/App assigned student ID number	X
	Student app username	X
	Student app passwords	
Student Name	**First and/or Last**	X
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	
Student Program Membership	**Academic or extracurricular activities a student may belong to or**	

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HMOF (my.hrw)—Student Data Usage Specifications		
	participate in	
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	**X**
	Other student work data – Please specify:	**X** Notes; Annotations; Highlights
Transcript	**Student course grades**	
	Student course data	**X**
	Student course grades/performance scores	**X** Student Course Grades; Performance Scores per Assignment Only
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

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NWEA—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	**X** Interim Assessment Scores
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	**X**
	Place of Birth	
	Gender	**X**
	Ethnicity or race	**X**
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	
Parent/Guardian Contact Information	**Address**	
	Email	
	Phone	

nwea

NWEA—Student Data Usage Specifications		
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	
	Teacher names	**X**
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	
	Phone	
Student Identifiers	**Local (School district) ID number**	**X**
	State ID number	
	Vendor/App assigned student ID number	
	Student app username	
	Student app passwords	
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	

nwea

NWEA—Student Data Usage Specifications		
	Other student work data – Please specify:	**X** Voice Recording (*MAP Reading Fluency* only)
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

nwea

Student Achievement Manager (SAM)—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	**X**
Assessment	**Standardized test scores**	**X**
	Observation data	**X**
	Other assessment data – Please specify:	**X** Performance-based Assessment Scores; Universal Screener and Progress Monitoring Scores; Curriculum-embedded Assessment Scores
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	**X**
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	
Parent/Guardian Contact	**Address**	

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Student Achievement Manager (SAM)—Student Data Usage Specifications		
Information	**Email**	
	Phone	
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	**X**
	Teacher names	**X**
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	**X** Please refer to the SAM Data Management Manual for information: https://www.hmhco.com/product-support/content/techsupport/sam/manuals/HMHSAM_DMM_2_5.pdf
Student Contact Information	**Address**	
	Email	
	Phone	
Student Identifiers	**Local (School district) ID number**	**X**
	State ID number	
	Vendor/App assigned student ID number	**X**
	Student app username	**X**
	Student app passwords	**X**
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	

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Student Achievement Manager (SAM)—Student Data Usage Specifications		
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	
	Other student work data – Please specify:	
Transcript	**Student course grades**	**X**
	Student course data	**X**
	Student course grades/performance scores	**X**
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	**X** Please refer to the SAM Data Management Manual information: https://www.hmhco.com/product-support/content/techsupport/sam/manuals/HMHSAM_DMM_2_5.pdf

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ThinkCentral—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	**X**
Assessment	**Standardized test scores**	**X**
	Observation data	
	Other assessment data – Please specify:	**X** Performance-based Assessment Scores; Universal Screener and Progress Monitoring Scores; Curriculum-embedded Assessment Scores
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	**X**
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	**X** Class Enrollment
Parent/Guardian Contact	**Address**	

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ThinkCentral—Student Data Usage Specifications		
Information	**Email**	
	Phone	
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	**X**
	Teacher names	**X**
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	
	Phone	
Student Identifiers	**Local (School district) ID number**	**X**
	State ID number	
	Vendor/App assigned student ID number	**X**
	Student app username	**X**
	Student app passwords	
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or**	**X**

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ThinkCentral—Student Data Usage Specifications		
	questionnaires	Student Responses on Assignments and Assessments
Student Work	**Student generated content; writing, pictures; etc.**	**X**
	Other student work data – Please specify:	**X** Notes; Annotations; Highlights
Transcript	**Student course grades**	
	Student course data	**X**
	Student course grades/performance scores	**X** Student Course Grades; Performance Scores on Assignments Only
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

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VitalSource—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	
	Student grade level	
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	
Parent/Guardian Contact Information	**Address**	
	Email	
	Phone	

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VitalSource—Student Data Usage Specifications		
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	
	Teacher names	
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	
	Phone	
Student Identifiers	**Local (School district) ID number**	
	State ID number	
	Vendor/App assigned student ID number	
	Student app username	**X**
	Student app passwords	**X**
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or questionnaires**	

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VitalSource—Student Data Usage Specifications		
Student Work	**Student generated content; writing, pictures; etc.**	
	Other student work data – Please specify:	
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

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Waggle—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	**X**
	Student grade level	**X**
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	
Parent/Guardian Contact Information	**Address**	
	Email	
	Phone	

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Waggle—Student Data Usage Specifications		
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	**X**
Schedule	**Student scheduled courses**	**X**
	Teacher names	**X**
Special Indicator	**English language learner information**	**X**
	Low income status	**X**
	Medical alerts	
	Student disability information	**X**
	Specialized education services (IEP or 504)	**X**
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	
	Phone	
Student Identifiers	**Local (School district) ID number**	**X**
	State ID number	
	Vendor/App assigned student ID number	**X**
	Student app username	**X**
	Student app passwords	**X**
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	**X**
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing,**	

Waggle—Student Data Usage Specifications		
	pictures; etc.	
	Other student work data – Please specify:	
Transcript	Student course grades	**X**
	Student course data	**X**
	Student course grades/performance scores	**X**
	Other transcript data – Please specify:	
Transportation	Student bus assignment	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	Please list each additional data element used, stored, or collected by your application.	

WileyPLUS—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X** Please see Google Data Analytics at https://experienceleague.adobe.com/en/docs/analytics/technotes/privacy-overview
	Other application technology metadata	**X**
Application Use Statistics	**Metadata on user interaction with application**	**X** Some parts of the application use IMS Caliper events.
Assessment	**Standardized test scores**	**X** Scores at question-level and grades at assessment-level.
	Observation data	
	Other assessment data – Please specify:	**X** Assessment metadata is created by Wiley.
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	
	Student grade level	
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	

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WileyPLUS—Student Data Usage Specifications		
	Other enrollment information – Please specify:	
Parent/Guardian Contact Information	Address	
	Email	
	Phone	
Parent/Guardian ID	Parent ID number (created to link parents to students)	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses	**X** LTI Course Information
	Teacher names	**X**
Special Indicator	English language learner information	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	Address	
	Email	**X** LTI launch data and for Wiley LMS users / Claim workflow users; First Name, Last Name, and Email Address
	Phone	
Student Identifiers	Local (School district) ID number	
	State ID number	
	Vendor/App assigned student ID number	
	Student app username	
	Student app passwords	
Student Name	First and/or Last	**X** LTI launch data and for Wiley LMS users / Claim workflow users; First Name, Last Name, and Email Address

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WileyPLUS—Student Data Usage Specifications		
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	**X**
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or questionnaires**	
Student Work	**Student generated content; writing, pictures; etc.**	**X** Only assessment content responses are stored.
	Other student work data – Please specify:	
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

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Writable—Student Data Usage Specifications		
Category of Data	**Elements**	**Check if used by your system**
Application Technology Metadata	**IP Addresses of users; Use of cookies; etc.**	**X**
	Other application technology metadata	
Application Use Statistics	**Metadata on user interaction with application**	**X**
Assessment	**Standardized test scores**	
	Observation data	
	Other assessment data – Please specify:	**X** Writing Scores from *Writable*
Attendance	**Student school (daily) attendance data**	
	Student class attendance	
Communications	**Online communications that are captured (emails, blog entries)**	
Conduct	**Conduct or behavioral data**	
Demographics	**Date of Birth**	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language Information (native, preferred, or primary language spoken by student)	
	Other demographics – Please specify:	
Enrollment	**Student school enrollment**	**X**
	Student grade level	
	Homeroom	
	Guidance counselor	
	Specific curriculum	
	Year of graduation	
	Other enrollment information – Please specify:	**X** Class enrollment; classes do have a grade level.
Parent/Guardian Contact Information	**Address**	
	Email	

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Writable—Student Data Usage Specifications		
	Phone	
Parent/Guardian ID	**Parent ID number (created to link parents to students)**	
Parent/Guardian Name	**First and/or Last**	
Schedule	**Student scheduled courses**	
	Teacher names	**X**
Special Indicator	**English language learner information**	
	Low income status	
	Medical alerts	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator – Please specify:	
Student Contact Information	**Address**	
	Email	**X**
	Phone	
Student Identifiers	**Local (School district) ID number**	**X**
	State ID number	
	Vendor/App assigned student ID number	
	Student app username	
	Student app passwords	
Student Name	**First and/or Last**	**X**
Student in App Performance	**Program/application performance (typing program-student types 60 wpm; reading program-student reads below grade-level)**	**X** We do maintain performance against rubrics.
Student Program Membership	**Academic or extracurricular activities a student may belong to or participate in**	
Student Survey Responses	**Student responses to surveys or questionnaires**	

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Writable—Student Data Usage Specifications		
Student Work	**Student generated content; writing, pictures; etc.**	**X**
	Other student work data – Please specify:	
Transcript	**Student course grades**	
	Student course data	
	Student course grades/performance scores	
	Other transcript data – Please specify:	
Transportation	**Student bus assignment**	
	Student pick-up and/or drop-off location	
	Student bus card ID number	
	Other transportation data – Please specify:	
Other	**Please list each additional data element used, stored, or collected by your application.**	

EXHIBIT "C"
DEFINITIONS

De-Identified Data and De-Identification: Records and information are considered to be de-identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student's identity is not personally identifiable, taking into account reasonable available information.

Educational Records: Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs.

Metadata: means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

Operator: means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K–12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an "operator" for the purposes of this section.

Originating LEA: An LEA who originally executes the DPA in its entirety with the Provider.

Provider: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

Student Generated Content: The term "student-generated content" means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

School Official: For the purposes of this DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and re-disclosure of personally identifiable information from Education Records.

Service Agreement: Refers to the Contract, Purchase Order or Terms of Service or Terms of Use.

Student Data: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to, information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline

records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data includes Meta Data. Student Data further includes "personally identifiable information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not constitute that information that has been anonymized or de-identified, or anonymous usage data regarding a student's use of Provider's services.

Subprocessor: For the purposes of this DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

Subscribing LEA: An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

Targeted Advertising: means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted advertising" does not include any advertising to a student on an Internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

Third Party: The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

EXHIBIT "D"
DIRECTIVE FOR DISPOSITION OF DATA

[**Insert Name of District or LEA**] Provider to dispose of data obtained by Provider pursuant to the terms of the Service Agreement between LEA and Provider. The terms of the Disposition are set forth below:

1. Extent of Disposition
    _____Disposition is partial. The categories of data to be disposed of are set forth below or are found in an attachment to this Directive:
      [**Insert categories of data here**]
    _____Disposition is Complete. Disposition extends to all categories of data.

2. Nature of Disposition
    _____Disposition shall be by destruction or deletion of data.
    _____Disposition shall be by a transfer of data. The data shall be transferred to the following site as follows:
      [**Insert or attach special instructions**]

3. Schedule of Disposition
Data shall be disposed of by the following date:
    _____As soon as commercially practicable.
    _____By [**Insert Date**]

4. Signature

_____   _____
Authorized Representative of LEA   Date

5. Verification of Disposition of Data

_____   _____
Authorized Representative of Company   Date

EXHIBIT "F"
DATA SECURITY REQUIREMENTS

Adequate Cybersecurity Frameworks
2/24/2020

The Education Security and Privacy Exchange ("Edspex") works in partnership with the Student Data Privacy Consortium and industry leaders to maintain a list of known and credible cybersecurity frameworks which can protect digital learning ecosystems chosen based on a set of guiding cybersecurity principles* ("Cybersecurity Frameworks") that may be utilized by Provider .

Cybersecurity Frameworks

	MAINTAINING ORGANIZATION/GROUP	FRAMEWORK(S)
☐	National Institute of Standards and Technology	NIST Cybersecurity Framework Version 1.1
☐	National Institute of Standards and Technology	NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171
x	International Standards Organization	Information technology — Security techniques — Information security management systems (ISO 27000 series)
☐	Secure Controls Framework Council, LLC	Security Controls Framework (SCF)
☐	Center for Internet Security	CIS Critical Security Controls (CSC, CIS Top 20)
☐	Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S))	Cybersecurity Maturity Model Certification (CMMC, ~FAR/DFAR)

Please visit http://www.edspex.org for further details about the noted frameworks.
*Cybersecurity Principles used to choose the Cybersecurity Frameworks are located here

EXHIBIT "G"
Massachusetts

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Massachusetts. Specifically, those laws are 603 C.M.R. 23.00, Massachusetts General Law, Chapter 71, Sections 34D to 34H and 603 CMR 28.00; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Massachusetts;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."

2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
3. In Article V, Section 1 Data Storage: Massachusetts does not require data to be stored within the United States.

EXHIBIT "G"
Maine

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Maine. Specifically, those laws are 20-A M.R.S. §6001-6005.; 20-A M.R.S. §951 et. seq., Maine Unified Special Education Regulations, Maine Dep't of Edu. Rule Ch. 101; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Maine;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."

2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.

3. In Article V, Section 1 Data Storage: Maine does not require data to be stored within the United States.

4. The Provider may not publish on the Internet or provide for publication on the Internet any Student Data.

5. If the Provider collects student social security numbers, the Provider shall notify the LEA of the purpose the social security number will be used and provide an opportunity not to provide a social security number if the parent and/or student elects.

6. The parties agree that the definition of Student Data in Exhibit "C" includes the name of the student's family members, the student's place of birth, the student's mother's maiden name, results of assessments administered by the State, LEA or teacher, including participating information, course transcript information, including, but not limited to, courses taken and completed, course grades and grade point average, credits earned and degree, diploma, credential attainment or other school exit information, attendance and mobility information between and within LEAs within Maine, student's gender, race and ethnicity, educational program participation information required by state or federal law and email.

7. The parties agree that the definition of Student Data in Exhibit "C" includes information that:

   a. Is created by a student or the student's parent or provided to an employee or agent of the LEA or a Provider in the course of the student's or parent's use of the Provider's website, service or application for kindergarten to grade 12 school purposes;

   b. Is created or provided by an employee or agent of the LEA, including information provided to the Provider in the course of the employee's or agent's use of the Provider's website, service or application for kindergarten to grade 12 school purposes; or

   c. Is gathered by the Provider through the operation of the Provider's website, service or application for kindergarten to grade 12 school purposes.

EXHIBIT "G"
Missouri

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Missouri. Specifically, those laws are Sections 162.1475 and 407.1500 RSMo; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Missouri;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
3. In Article V, Section 1 Data Storage: Missouri does not require data to be stored within the United States.
4. Replace Article V, Section 4 with the following:
   a. In the event of a Breach of data maintained in an electronic form that includes personal information of a student or a student's family member, Provider shall notify LEA within seventy-two (72) hours. The notice shall include:
      i. Details of the incident, including when it occurred and when it was discovered;
      ii. The type of personal information that was obtained as a result of the Breach; and
      iii. The contact person for Provider who has more information about the incident.
   b. "*Breach*" shall mean the confirmed unauthorized access to or unauthorized acquisition of personal information that compromises the security, confidentiality, or integrity of the personal information. Good faith acquisition of personal information by a person employed by or contracted with, or an agent of, Provider is not a breach provided that the personal information is not used in violation of applicable Federal or Missouri law, or in a manner that harms or poses an actual threat to the security, confidentiality, or integrity of the personal information.
   c. "*Personal information*" is the first name or initial and last name of a student or a family member of a student in combination with any one or more of the following data items that relate to the student or a family member of the student if any of the data elements are not encrypted, redacted, or otherwise altered by any method or technology such that the name or data elements are unreadable or unusable:
      i. Social Security Number;
      ii. Driver's license number or other unique identification number created or collected by a government body;

iii. Financial account information, credit card number, or debit card number in combination with any required security code, access code, or password that would permit access to an individual's financial account;

iv. Unique electronic identifier or routing code in combination with any required security code, access code, or password that would permit access to an individual's financial account;

v. Medical information; or

vi. Health insurance information.

EXHIBIT "G"
Rhode Island

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Rhode Island. Specifically, those laws are R.I.G.L. 16-71-1, <u>et</u>. <u>seq</u>., R.I.G.L. 16-104-1, and R.I.G.L., 11-49.3 <u>et</u>. <u>seq</u>.; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Rhode Island;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."

2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.

3. In Article V, Section 1 Data Storage: Rhode Island does not require data to be stored within the United States.

4. The Provider agrees that this DPA serves as its written certification of its compliance with R.I.G.L. 16-104-1.

5. The Provider agrees to implement and maintain a risk-based information security program that contains reasonable security procedures.

6. In the case of a data breach, as a part of the security breach notification outlined in Article V, Section 4(1) if required by applicable law, the Provider agrees to provide the following additional information:

   i. Information about what the Provider has done to protect individuals whose information has been breached, including toll free numbers and websites to contact:

   1. The credit reporting agencies
   2. Remediation service providers
   3. The attorney general

   ii. Advice on steps that the person whose information has been breached may take to protect himself or herself.

   iii. A clear and concise description of the affected parent, legal guardian, staff member, or eligible student's ability to file or obtain a police report; how an affected parent, legal guardian, staff member, or eligible student's requests a security freeze and the necessary information to be provided when requesting the security freeze; and that fees may be required to be paid to the consumer reporting agencies.

EXHIBIT "G"
Vermont

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Vermont. Specifically, those laws are 9 VSA 2443 to 2443f; 16 VSA 1321 to 1324; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Vermont;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
3. In Article V, Section 1 Data Storage: Vermont does not require data to be stored within the United States.

EXHIBIT "G"
Ohio

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in Ohio. Specifically, those laws are R.C. §§ 3319.32-3319.324, R.C. §§ 1349.17-19, Rule 3301-51-04; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for Ohio;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
2. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
3. In Article V, Section 1 Data Storage: Ohio does not require data to be stored within the United States.

EXHIBIT "G"
New Hampshire

WHEREAS, the documents and data transferred from LEAs and created by the Provider's Services are also subject to several state laws in New Hampshire. Specifically, those laws are RSA 189:1-e and 189:65-68-a; RSA 186; NH Admin. Code Ed. 300 and NH Admin. Code Ed. 1100; and

WHEREAS, the Parties wish to enter into these supplemental terms to the DPA to ensure that the Services provided conform to the requirements of the privacy laws referred to above and to establish implementing procedures and duties;

WHEREAS, the Parties wish these terms to be hereby incorporated by reference into the DPA in their entirety for New Hampshire;

NOW THEREFORE, for good and valuable consideration, the parties agree as follows:

1. All references in the DPA to "Student Data" shall be amended to state "Student Data and Teacher Data." **"**Teacher Data" is defined as at least the following:

   Social security number.
   Date of birth.
   Personal street address.
   Personal email address.
   Personal telephone number
   Performance evaluations.

   Other information that, alone or in combination, is linked or linkable to a specific teacher, paraprofessional, principal, or administrator that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify any with reasonable certainty.

   Information requested by a person who the department reasonably believes or knows the identity of the teacher, paraprofessional, principal, or administrator to whom the education record relates.

   "Teacher" means teachers, paraprofessionals, principals, school employees, contractors, and other administrators.

2. In order to perform the Services described in the DPA, the LEA shall provide the categories of Teacher Data described in the Schedule of Data, attached hereto as **Exhibit "I".**
3. In Article IV, Section 2, replace "otherwise authorized," with "otherwise required" and delete "or stated in the Service Agreement."
4. In Article IV, Section 7 amend each reference to "students," to state: "students, teachers,…"
5. All employees of the Provider who will have direct contact with students shall pass criminal background checks.
6. Provider is prohibited from leasing, renting, or trading Student Data or Teacher Data to (a) market or advertise to students, teachers, or families/guardians; (b) inform, influence, or enable marketing, advertising or other commercial efforts by a Provider; (c) develop a profile of a student, teacher, family member/guardian or group, for any commercial purpose other than providing the Service to LEA; or (d) use the Student Data and Teacher Data for the development of commercial products or services, other than as necessary to provide the Service to the LEA as described in Exhibit A. This section does not prohibit Provider from using Student Data and Teacher Data for adaptive learning or customized student learning

purposes.

7. The Provider agrees to the following privacy and security standards. Specifically, the Provider agrees to:

    (1) Limit system access to the types of transactions and functions that authorized users, such as students, parents, and LEA are permitted to execute;

    (2) Limit unsuccessful logon attempts;

    (3) Employ cryptographic mechanisms to protect the confidentiality of remote access sessions;

    (4) Authorize wireless access prior to allowing such connections;

    (5) Create and retain system audit logs and records to the extent needed to enable the monitoring, analysis, investigation, and reporting of unlawful or unauthorized system activity;

    (6) Ensure that the actions of individual system users can be uniquely traced to those users so they can be held accountable for their actions;

    (7) Establish and maintain baseline configurations and inventories of organizational systems (including hardware, software, firmware, and documentation) throughout the respective system development life cycles;

    (8) Restrict, disable, or prevent the use of nonessential programs, functions, ports, protocols, and services;

    (9) Enforce a minimum password complexity and change of characters when new passwords are created;

    (10) Perform maintenance on organizational systems;

    (11) Provide controls on the tools, techniques, mechanisms, and personnel used to conduct system maintenance;

    (12) Ensure equipment removed for off-site maintenance is sanitized of any Student Data or Teacher Data in accordance with NIST SP 800-88 Revision 1;

    (13) Protect (i.e., physically control and securely store) system media containing Student Data or Teacher Data, both paper and digital;

    (14) Sanitize or destroy system media containing Student Data or Teacher Data in accordance with NIST SP 800-88 Revision 1 before disposal or release for reuse;

    (15) Control access to media containing Student Data or Teacher Data and maintain accountability for media during transport outside of controlled areas;

    (16) Periodically assess the security controls in organizational systems to determine if the controls are effective in their application and develop and implement plans of action designed to correct deficiencies and reduce or eliminate vulnerabilities in organizational systems;

(17) Monitor, control, and protect communications (i.e., information transmitted or received by organizational systems) at the external boundaries and key internal boundaries of organizational systems;

(18) Deny network communications traffic by default and allow network communications traffic by exception (i.e., deny all, permit by exception);

(19) Protect the confidentiality of Student Data and Teacher Data at rest;

(20) Identify, report, and correct system flaws in a timely manner;

(21) Provide protection from malicious code (i.e. Antivirus and Antimalware) at designated locations within organizational systems;

(22) Monitor system security alerts and advisories and take action in response; and

(23) Update malicious code protection mechanisms when new releases are available.

The Provider and LEA agree that (2) Limit unsuccessful logon attempts standard above will be met through the LEA using a single-sign on option. The LEA warrants that will require users to use a single-sign on when using the Services.

Alternatively, the Provider agrees to comply with one of the following standards: (1) NIST SP 800-171 rev 2, Basic and Derived Requirements; (2) NIST SP 800-53 rev 4 or newer, Low Impact Baseline or higher; (3) FedRAMP (Federal Risk and Authorization Management Program); (4) ISO/IEC 27001:2013; (5) Center for Internet Security (CIS) Controls, v. 7.1, Implementation Group 1 or higher; (6) AICPA System and Organization Controls (SOC) 2, Type 2; and (7) Payment Card Industry Data Security Standard (PCI DSS), v3.2.1. The Provider will provide to the LEA on an annual basis and upon written request demonstration of successful certification of these alternative standards in the form of a national or international Certification document; an Authorization to Operate (ATO) issued by a state or federal agency, or by a recognized security standards body; or a Preliminary Authorization to Operate (PATO) issued by the FedRAMP Joint Authorization Board (JAB).

8. In the case of a data breach, as a part of the security breach notification outlined in Article V, Section 4(1), the Provider agrees to provide the following additional information:

   i. The estimated number of students and teachers affected by the breach, if any.

9. The parties agree to add the following categories into the definition of Student Data: the name of the student's parents or other family members, place of birth, social media address, unique pupil identifier, and credit card account number, insurance account number, and financial services account number.

10. In Article V, Section 1 Data Storage: New Hampshire does not require data to be stored within the United States.

EXHIBIT "I" – TEACHER DATA				
Category of Data	**Elements**	**Check if used by NWEA Platform**	**Check if used by HMH platforms (Ed, TC, HMOF, SAM), Classcraft and Flight**	**Check if used by Amira, Waggle, Writable**
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X	X	
	Other application technology meta data- Please specify:			
Application Use Statistics	Meta data on user interaction with application	X	X	
Communications	Online communications that are captured (emails, blog entries)	X		
Demographics	Date of Birth			
	Place of Birth			
	Social Security Number			
	Ethnicity or race			
	Other demographic information-Please specify:			
Personal Contact Information	Personal Address			
	Personal Email	X		
	Personal Phone			
Performance evaluations	Performance Evaluation Information			
Schedule	Teacher scheduled courses		X	
	Teacher calendar			
Special Information	Medical alerts			
	Teacher disability information			
	Other indicator information-Please specify:			
Teacher Identifiers	Local (School district) ID number		X	
	State ID number			
	Vendor/App assigned student ID number			
	Teacher app username	X	X	
	Teacher app passwords	X	X	
Teacher In App Performance	Program/application performance			
Teacher Survey Responses	Teacher responses to surveys or questionnaires			
Teacher work	Teacher generated content; writing, pictures etc.			
	Other teacher work data -Please specify:			
Education	Course grades from schooling			
	Other transcript data -Please specify:			
Other	Please list each additional data element used, stored or collected by your application		Teacher School Email Teacher First Name Teacher Last Name	

Exhibit "K"
Provider Security Policy

Provider's Data Security and Privacy Plan can be accessed at:

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NWEA_HMH_RSU20_7State_VendorSigned

Final Audit Report   2024-07-26

Created:	2024-07-26
By:	Ramah Hawley (rhawley@tec-coop.org)
Status:	Signed
Transaction ID:	CBJCHBCAABAA763BU6nGhmCG9LMaXVsUx2nuaa0DogLf

"NWEA_HMH_RSU20_7State_VendorSigned" History

📄 Document created by Ramah Hawley (rhawley@tec-coop.org)
2024-07-26 - 8:57:30 AM GMT

📧 Document emailed to Bob Bradford (bbradford@rsu20.org) for signature
2024-07-26 - 8:57:37 AM GMT

📄 Email viewed by Bob Bradford (bbradford@rsu20.org)
2024-07-26 - 1:11:22 PM GMT

✍️ Document e-signed by Bob Bradford (bbradford@rsu20.org)
Signature Date: 2024-07-26 - 1:11:54 PM GMT - Time Source: server

✅ Agreement completed.
2024-07-26 - 1:11:54 PM GMT

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