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now the information you provide is collected and used, as well as your rights in connection to your information under applicable laws.

What Information Do We Collect?

We may collect both Personal Information (PI) and non-Personal Information (non-PI) about you through your experience on our websites, from your use of our services and products and via other voluntary contact with you (collectively "Services").

The PI we collect through our Services primarily consists of information you submit to us. Because participation in our Services is voluntary, you have a choice of whether or not to disclose such information. The following are categories of PI we have collected in the past 12 months:

Identifiers

Examples include: a real name, alias, postal address, unique personal identifier, online identifier, Internet Protocol address, email address, account name, Social Security number, driver's license number, passport number or other similar identifiers

Personal information categories listed in the California Customer Records statute (Cal. Civ. Code § 1798.80(e))

Examples include: a name, signature, Social Security number, physical characteristics or description, address, telephone number, passport number, driver's license or state identification card number, insurance policy number, education, employment, employment history, bank account number, credit card number, debit card number, or any other financial information, medical information or health insurance information. Some PI included in this category may overlap with other categories.

Internet or other similar network activity

Examples include: browsing history, search history, or information on a consumer's interaction with a website, application or advertisement

Geolocation data

Physical location only

Sensory data

Audio, electronic and visual only

Professional or employment-related information

Examples include: current or past job history or performance evaluations

In addition to information that you provide to us voluntarily, we receive some additional PI and non-PI whenever you interact with our Services online, including your Internet Protocol (IP) address, browser type and version, referral URLs and other data automatically supplied by most common web browsers.

We may also collect information from third-party sites, as described below in [What Information Do We Collect from Third-Party Sites?](#)

How Is Your Information Used?

The PI we obtain from users, site participants and visitors helps us enhance and refine our Services. Non-PI collected about you through your experience, queries and feedback is used to better understand the entire population that is utilizing our Services and how we might improve the collective experience. Except as noted below, we track and record IP addresses that access our Services for internal reporting, diagnostic analysis and security purposes only.

Your IP address is used to determine, when possible, your approximate geographical location, which affects the computations or outputs provided by our Services for such things as default currency and units of measure based on what country you are in. Your browser type may be used to optimize your display, for example, on mobile devices or to work around limitations of a particular browser. Referrer URLs may be used to generate usage statistics and analyze usage patterns.

If you provide your email address to us, we may email you in response, as well as notify you of other offers or Services that may be of interest. When you send email or other communication to us, we may retain that communication to respond to you and improve our Services. If at any time you want to stop receiving communication from us, please click the unsubscribe link in the footer of any email message from us, or contact our Customer Support [online](#) or by phone at 1-800-WOLFRAM. However, please note that we may still contact you with transactional communications associated with any software or service agreements you have with us or in direct response to any communication you send us.

Disclosures of Your Information

[CCPA Addendum](#)

[Terms of Use](#)

[License Agreements](#)

[Publishing and Submissions](#)

[Terms of Service](#)

[Accessibility](#)

[Trademarks](#)



specific purpose of performing our Services and only within the direct business relationship with Wolfram. Wolfram may share information with affiliates, partners, service providers, authorized resellers and distributors, and relevant third parties in order to fulfill the limited purposes described herein.

In the past 12 months, we have disclosed the following categories of PI for a business purpose:

- Identifiers
- California Customer Records PI categories
- Internet or other similar network activity

We disclose your PI for a business purpose to the following categories of third parties:

- Our affiliates
- Service providers
- Third parties to whom you or your agents authorize us to disclose your PI in connection with products or Services we provide to you

Any collected information (PI and non-PI) associated with your use of our Services may also be subject to disclosure to government authorities or other authorized third parties pursuant to a lawful request, subpoena or other process that legally compels disclosure of that information.

We may also preserve, use or disclose your information if necessary to enforce our Terms of Use and related agreements; to detect, prevent or otherwise address fraud, security or technical issues, including suspiciously high-volume use of our Services; to respond to support requests; or to protect the rights, property or safety of our company, our users or others.

What Information Do We Collect from Third-Party Sites?

When you use our Services to connect to or access data from a third-party site ("TPS"), including but not limited to social networking sites, we may collect PI about you from any TPS profile for which you give our Services access credentials.

By authorizing these Services to access your TPS profile, you are authorizing us, in accordance with this Privacy Policy, to collect, store and use any and all information that your privacy settings at the TPS allow our Services to access through the TPS application programming interface ("API").

Because the linkage between any TPS and our Services is completely voluntary and our Services' abilities to access your information at the TPS require that linkage, and any information transmitted is controlled by your privacy settings at the TPS, you have a choice of whether or not to disclose such information.

Links to Third-Party Websites

From time to time, our Services may contain links to other websites. We do not exercise any control over these websites, and we are not responsible for their privacy practices or content. We encourage all users to read the privacy policies of each and every website visited when following links from our Services. This Privacy Policy applies solely to information collected by our Services.

Cookies

When you visit our websites, they, like most websites, send one or more cookies—small identifiers—to your computer that store information about your session and preferences as well as information that can help improve our Services. While we do use strictly necessary and functional cookies for basic site functionality, as well as security and fraud investigation purposes, our primary purpose in using all other cookies is to enhance and improve your user experience by understanding and remembering your preferences, and by general tracking of our user trends. We utilize the following types of cookies:

Default cookies: These strictly necessary and functional cookies support and facilitate the provision of Services that you have requested on our websites, and may enable enhanced features.

Additional cookies: These cookies collect information that we utilize to support the measurement of our websites. On specific sites, Wolfram may use third-party cookies when working with outside partners for analytics and to optimize delivery of information that may be of interest to you. We do not have access to read or write such third-party cookies, nor do we directly control the manner in which they may be used.

Most browsers are initially set up to accept cookies, but can typically be configured to block all cookies or block all third-party cookies. Please be aware that our websites may not have full functionality for you if your browser is set to block some or all cookies. Depending on your location, you may also be prompted to provide your consent to all cookies, other than strictly necessary and functional cookies, each time you visit our websites. Any information about you collected by us is retained and protected in accordance with the laws governing your location.



initiative Consumer Opt Out website [here](#).

Security

We take appropriate measures to ensure the security of our Services. These include precautions to safeguard your PI against loss, theft and misuse, as well as against unauthorized access, alteration, disclosure or destruction of data.

Despite our efforts to protect your PI, there is always some risk that an unauthorized third party may find a way around our security systems or that transmissions of your information over the internet may be intercepted. Your use of our Services constitutes an acceptance of such risk.

Accessing Our Data Servers

Various Wolfram Services offer some functionality for which they must access our data servers through the internet. When they do so, our data servers receive information similar to what our web servers receive when you visit our websites, as well as various Service-specific identifying information.

Specifically, using Wolfram|Alpha, or utilizing the Wolfram|Alpha functionality within other Services, will trigger the collection of information about the specific query. Some queries may require collecting additional information, such as session information covering the history of Wolfram Mathematica evaluations or the content of Wolfram Finance Platform notebooks containing the Wolfram|Alpha query.

You can choose to prevent these Services from accessing our servers by disconnecting from the internet or by using the Internet & Mail Settings in the Help menu to tell the Service not to connect to the internet. If you choose not to allow these Services to access our servers, our Services will not be able to perform certain functions.

Under normal circumstances, we will never release information on accesses to our servers. We may, however, release information as described above in [Disclosures of Your Information](#).

Accessing Our Services from Third-Party Sources

This section is only applicable to Wolfram|Alpha and the Wolfram Cloud:

These Services may additionally be accessed through web widgets, scripts or gadgets that are embedded on third-party sites. If you choose to access these Services via such tools, then depending on the third-party technology, your PI and input may be passed on to the third party's servers prior to being processed by our Services.

Data Retention and the GDPR

We collect and hold personal data about our customers, users and enthusiasts, employees and others in the European Union who access our resources and services in a manner consistent with the lawful bases as outlined in the European Union's General Data Protection Regulation (GDPR). Please see the [Data Retention Policy Addendum to Wolfram's Privacy Policies](#), which outlines our GDPR compliance in collecting, processing and using your personal data. It also describes how you can contact us to review any personal data and withdraw any consent you have given us to store it.

California Residents

Effective January 1, 2020, the California Consumer Privacy Act (CCPA) allows California residents, upon a verifiable consumer request, certain rights with respect to our collection of their PI. If you are a California resident, please see the [CCPA Addendum to Wolfram's Privacy Policies](#). It outlines how you may contact us to exercise your rights under California law. Please note that you must verify your identity before further action is taken.

Japan Residents

Wolfram Research Asia Ltd. and its wholly related corporate affiliate, Wolfram Research, Inc., which is located in the United States, along with all other Wolfram corporations worldwide, are committed to honoring the privacy rights as identified in the [Act on the Protection of Personal Information \(APPI\)](#) and the [Law Concerning the Proper Transmission of Specified Electronic Mail \(Anti-spam Law\)](#).

Wolfram Research Asia Limited and/or Wolfram Research, Inc. may obtain email addresses listed within websites owned and operated by your institution with which Wolfram has a preexisting business relationship. Accordingly, an email may be sent with the singular purpose of advising the recipient of the existence of this business relationship and benefits and support the recipient has access to.

Our Policy toward Children

Wolfram's Services are not directed at children under 13. We do not knowingly collect PI from children under 13. If a parent or guardian becomes aware that their child has provided us with PI without their consent, they should contact us at myprivacy@wolfram.com. If we become aware that a child under 13 has provided us with PI, we will delete such information from our files.

Changes to This Privacy Policy



For information on policies related to the use of our Services, see our [Legal portal](#).

If you have any questions or concerns about this Privacy Policy, you may contact us [online](#), by email at myprivacy@wolfram.com or by US mail at Wolfram, Attn: Legal Department, 100 Trade Center Drive, Champaign, IL 61820-7237 USA.

By using our Services, you are telling us either that you are 18 years or older and legally able to form contracts, or that an adult with authority to act on your behalf has agreed to these terms and to be responsible for ensuring your compliance with them in your use of the Services and any results you obtain from them. If you don't want to be bound by these terms, do not use the Services or their results.

Effective January 1, 2023

Products

- Wolfram|One
- Mathematica
- Wolfram|Alpha Notebook Edition
- Wolfram|Alpha Pro
- Mobile Apps
- Finance Platform
- System Modeler
- Wolfram Player
- Wolfram Engine
- WolframScript
- Wolfram Workbench
- Volume & Site Licensing
- Enterprise Private Cloud
- Application Server
- [VIEW ALL...](#)

Services

- Technical Consulting
- Corporate Consulting

For Customers

- Online Store
- Product Registration
- Product Downloads
- Service Plans Benefits
- User Portal
- Your Account

Support

- Support FAQ
- Customer Service
- Contact Support

Learning

- Wolfram Language Documentation
- Wolfram Language Introductory Book
- Get Started with Wolfram
- Fast Introduction for Programmers
- Fast Introduction for Math Students
- Webinars & Training
- Wolfram U
- Summer Programs
- Videos
- Books

Public Resources

- Wolfram|Alpha
- Demonstrations Project
- Resource System
- Connected Devices Project
- Wolfram Data Drop
- Wolfram + Raspberry Pi
- Wolfram Science
- Computer-Based Math
- MathWorld
- Hackathons
- Computational Thinking
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