EXHIBIT "H" – Additional Terms or ModificationsVersion Google LLC

LEA and Provider agree to the following additional terms and modifications:

<u>California Student Data Privacy Addendum</u>

This <u>California</u> Student Data Privacy <u>Agreement Addendum</u> ("<u>CA</u> DPA") is entered into on the date of full execution (the "Effective Date") by and between <u>Google LLC</u> ("<u>Google</u>" and/or the "Provider"), located at and [INSERT SCHOOL DISTRICT OR LOCAL EDUCATION AGENCY, located with offices at LEA ADDRESS: STREET, CITY, STATE], (the "Local Education Agency" and/or "LEA,"), and supplements, amends and is incorporated into the Google Workspace for Education (online) Terms of Service, the Google Cloud Platform (online) Terms of Service, or the Google Cloud Master Agreement (as applicable) between Google and Customer (the "Services Agreement"). Capitalized terms used but not defined in this Addendum have the meaning given to them in the Services Agreement. This CA DPA will be effective as of the last signature date below (the CA DPA Effective Date").

WHEREAS, the Provider is providing educational or digital services to LEA.

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 CFR Part 99);

the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 CFR Part 312), applicable state privacy laws and regulations

and

WHEREAS, the Provider and LEA desire to enter into this DPA for the purpose of establishing their respective obligations and duties in order to comply with applicable laws and regulations.

NOW THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

A description of the Services to be provided, the categories of Student Data that
may be provided by LEA to Provider, and other information specific to this DPA
are contained in the Standard Clauses hereto.

2. Special Provisions. Check if Required

⊞ If checked, the Supplemental State Terms and attached hereto as Exhibit "G"

are hereby incorporated by reference into this DPA in their entirety.

☑ If checked, the Provider, has signed Exhibit "E" to the Standard Clauses, otherwise known as General Offer of Privacy Terms

3. In the event of a conflict between the SDPC Standard Clauses, the State or Special

Provisions will control. In the event there is conflict between the terms of the DPA and any other writing, including, but not limited to the Service Agreement and Provider Terms of Service or Privacy Policy the terms of this DPA shall control.

- 4. This DPA shall stay in effect for three years. Exhibit E will expire 3 years from the date the original DPA was signed.
- 5. The services to be provided by Provider to LEA pursuant to this DPA are detailed in <u>Exhibit "A"</u> (the "Services").
- 6. <u>Notices</u>. All notices or other communication required or permitted to be given hereunder may be given via e-mail transmission, or first-class mail, sent to the designated representatives below.

The designated representative for the LEA for this DPA is: Name: Title: Phone: Email: The designated representative for the Provider for this DPA is: Name: Title: Address: Phone: Email: IN WITNESS WHEREOF, LEA and Provider execute this DPA as of the Effective Date. LΕA: By: ______ Date: Printed Name: Title/Position: PROVIDER: Bv: _______ Printed Name: Title/Position:

ARTICLE I: PURPOSE AND SCOPE

1. Purpose of CA DPA. The purpose of this CA DPA is to describe the duties and

responsibilities to protect Student Data including compliance with all applicable federal, state, and local privacy laws, rules, and regulations, all as may be amended from time to time. In performing these services, the Provider shall be considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. The Provider shall be under the direct control and supervision of the LEA, with respect to its use of Student Data considered a School Official with a legitimate educational interest, and performing services otherwise provided by the LEA. Provider will process Student Data in accordance with LEA's instructions as described under Google's data processing terms at https://cloud.google.com/terms/data-processing-addendum

- 2. Student Data to Be Provided. In order to perform the Services described above, the LEA shall provide Student Data. Student Datais included in the definition of Customer Data as such term is defined in the relevant Service Agreement or Terms of Services. For reference purposes only, the Services Agreement(s) are included below and will only become effective upon their execution.
 - Google terms, in effect as of the Effective Date, state:
 - A. <u>Google Cloud Platform Services Agreement</u> (https://cloud.google.com/terms/): <u>""Customer Data"</u> means data provided to Google by Customer or End Users through the Services under the Account.".
 - B. <u>Google Workspace for Education Services Agreement</u>
 (https://workspace.google.com/terms/education_terms.html):
 ""Customer Data" means data submitted, stored, sent or received via the Services
 by Customer or its End Users."
- 3. <u>CA DPA Definitions</u>. The <u>dD</u>efinitions of terms used in this <u>CA</u> DPA is <u>are</u> found in <u>Exhibit "C"</u>. In the event of a conflict, definitions used in this <u>CA</u> DPA shall prevail over terms used in any other writing, including, but not limited to the Service Agreement, <u>Terms of Service</u>, Privacy Policies etc.

ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

1. Student Data Property of LEA. All Student Data transmitted to the Provider pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Provider further acknowledges and agrees that all copies of such Student Data transmitted to the Provider, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this CA DPA in the same manner as the original Student Data. The Parties agree that as between them, all rights, including all intellectual property rights in and to Student Data contemplated per the Service Agreement, shall remain the exclusive property of the LEA. For the purposes of FERPA, the Provider shall be considered a School Official, under the control and direction of the LEA as it pertains to the use of Student Data, notwithstanding the above.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Google Cloud Platform Services Agreement

(https://cloud.google.com/terms/)

"5. Intellectual Property Rights; Protection of Customer Data;

Feedback.

- 5.1 Intellectual Property Rights. Except as expressly stated in this Agreement, this Agreement does not grant either party any rights, implied or otherwise, to the other's content or any of the other's intellectual property. As between the parties, Customer owns all Intellectual Property Rights in Customer Data and Customer Applications, and Google owns all Intellectual Property Rights in the Services and Software.
- 5.2 **Protection of Customer Data.** Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use or process Customer Data for any other purpose. Google has implemented and will maintain technical, organizational, and physical measures to protect Customer Data, as further described in the Cloud Data Processing Addendum."
- B. <u>Google Workspace for Education Services Agreement</u> (https://workspace.google.com/terms/education_terms.html)
 - <u>"5. Intellectual Property Rights; Protection of Customer Data;</u> Feedback; Using Brand Features Within the Services.
 - 5.1 Intellectual Property Rights. Except as expressly stated in this Agreement, this Agreement does not grant either party any rights, implied or otherwise, to the other's content or any of the other's intellectual property. As between the parties, Customer owns all Intellectual Property Rights in Customer Data, and Google owns all Intellectual Property Rights in the Services.
 - 5.2 **Protection of Customer Data.** Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use or process Customer Data for Advertising purposes or serve Advertising in the Services. Google has implemented and will maintain technical, organizational, and physical safeguards to protect Customer Data, as further described in the Cloud Data Processing Addendum.
- 2. <u>Parent Access</u>. To the extent required by law the LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Education

Records and/or Student Data correct erroneous information, and procedures for the transfer of student-generated content to a personal account, consistent with the functionality of services. Provider shall respond in a reasonably timely manner (and no later than forty five (45) days from the date of the request or pursuant to the time frame required under state law for an LEA to respond to a parent or student, whichever is sooner) to the LEA's request for Student Data in a student's records held by the Provider to view or correct as necessary. In the event that a parent of a student or other individual contacts the Provider to review any of the Student Data accessed pursuant to the Services, the Provider shall refer the parent or individual to the will promptly notify LEA and redirect the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information. If Google's Cloud Data Protection Team receives a request from a parent, legal guardian, or eligible student that relates to Customer Personal Data and identifies Customer, Google will follow the process described in the section Data Subject Requests of the Cloud Data Processing Addendum (as described below).

Google practices are consistent with LEA's requirements specified in the provision above.

Google further clarifies that it will comply with this provision in accordance with the terms described in the Cloud Data Processing Addendum at https://cloud.google.com/terms/data-processing-terms. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. <u>Cloud Data Processing Addendum</u> (https://cloud.google.com/terms/data-processing-addendum

"9. Access etc.; Data Subject Rights; Data Export

9.1 Access; Rectification; Restricted Processing; Portability.

During the Term, Google will enable Customer, in a manner consistent with the functionality of the Services, to access, rectify and restrict processing of Customer Data, including via the deletion functionality provided by Google as described in Section 6.1 (Deletion by Customer), and to export Customer Data. If Customer becomes aware that any Customer Personal Data is inaccurate or outdated, Customer will be responsible for using such functionality to rectify or delete that data if required by applicable European Data Protection Law.

9.2 Data Subject Requests.

9.2.1 Responsibility for Requests. During the Term, if Google's Cloud Data Protection Team receives a request from a data subject that relates to Customer Personal Data and identifies Customer, Google will: (a) advise the data subject to submit their request to Customer; (b) promptly notify Customer; and (c) not otherwise respond to that data subject's request without authorization from Customer. Customer will be responsible for responding to any such request including, where

necessary, by using the functionality of the Services.

- 9.2.2 Google's Data Subject Request Assistance. Google will (taking into account the nature of the processing of Customer Personal Data) assist Customer in fulfilling its (or, where Customer is a processor, the relevant controller's) obligations under Chapter III of the GDPR to respond to requests for exercising the data subject's rights by:
 - a. <u>providing Additional Security Controls in accordance with Section</u> 7.1.3 (Additional Security Controls);
 - b. <u>complying with Sections 9.1 (Access; Rectification; Restricted Processing; Portability) and 9.2.1 (Responsibility for Requests); and </u>
 - c. <u>if subsections (a) and (b) above are insufficient for Customer (or the relevant controller) to comply with such obligations, upon Customer's request, providing Customer with additional reasonable cooperation and assistance."</u>
- 3. <u>Separate Account</u>. If Student-Generated Content is stored or maintained by the Provider, Provider shall, at the request of the LEA, transfer, or provide a mechanism for the LEA to transfer, said Student-Generated Content to a separate account created by the student.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. Google will provide the LEA with tools to assist with the above process. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. <u>Google Cloud Platform Services Agreement</u> (https://cloud.google.com/terms/)

"1.2 Admin Console. Customer will have access to the Admin Console, through which Customer may manage its use of the Services."

B. <u>Google Workspace for Education Services Agreement</u> (https://workspace.google.com/terms/education_terms.html)

"1.2 Admin Console. Customer will have access to the Admin Console, through which Customer may manage its use of the Services."

4. <u>Law Enforcement Requests</u>. Should law enforcement or other government entities ("Requesting Party(ies)") contact Provider with a request for Student Data held by the Provider pursuant to the Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless lawfully directed by the Requesting Party not to inform the LEA of the request.

Google practices are consistent with LEA's requirements specified in the

provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Google Cloud Platform Services Agreement

(https://cloud.google.com/terms/)

"7. Confidential Information.

7.2 Required Disclosure. Notwithstanding any provision to the contrary in this Agreement, the recipient or its Affiliate may also disclose Confidential Information to the extent required by applicable Legal Process; provided that the recipient or its Affiliate uses commercially reasonable efforts to (a) promptly notify the other party before any such disclosure of its Confidential Information, and (b) comply with the other party's reasonable requests regarding its efforts to oppose the disclosure. Notwithstanding the foregoing, subsections (a) and (b) above will not apply if the recipient determines that complying with (a) and (b) could (i) result in a violation of Legal Process; (ii) obstruct a governmental investigation; or (iii) lead to death or serious physical harm to an individual."

B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

"7. Confidential Information.

7.2 Required Disclosure. Notwithstanding any provision to the contrary in this Agreement, the recipient or its Affiliate may also disclose Confidential Information to the extent required by applicable Legal Process; provided that the recipient or its Affiliate uses commercially reasonable efforts to (a) promptly notify the other party before any such disclosure of its Confidential Information, and (b) comply with the other party's reasonable requests regarding its efforts to oppose the disclosure. Notwithstanding the foregoing, subsections (a) and (b) above will not apply if the recipient determines that complying with (a) and (b) could (i) result in a violation of Legal Process; (ii) obstruct a governmental investigation; or (iii) lead to death or serious physical harm to an individual."

5. <u>Subprocessors</u>. Provider shall enter into written agreements with all Subprocessors performing functions for the Provider in order for the Provider to provide the Services pursuant to the Service Agreement, whereby the Subprocessors agree to protect Student Data in a manner no less stringent than the terms of this <u>CA</u> DPA.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Google Cloud Platform Services Agreement

(https://cloud.google.com/terms/)

"14.6 Subcontracting. Google may subcontract obligations under the Agreement but will remain liable to Customer for any subcontracted obligations."

B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

"15.6 Subcontracting. Google may subcontract obligations under the Agreement but will remain liable to Customer for any subcontracted obligations."

ARTICLE IV: DUTIES OF PROVIDER

 <u>Privacy Compliance</u>. The Provider shall comply with all applicable federal, state, and local laws, rules, and regulations pertaining to Student Data privacy and security, all as may be amended from time to time.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Google Cloud Platform Services Agreement

(https://cloud.google.com/terms/)

"10. Representations and Warranties. Each party represents and warrants that (a) it has full power and authority to enter into the Agreement, and (b) it will comply with all laws applicable to its provision, receipt, or use of the Services, as applicable."

B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

"10. Representations and Warranties. Each party represents and warrants that (a) it has full power and authority to enter into the

Agreement, and (b) it will comply with all laws applicable to its provision, receipt, or use of the Services, as applicable."

2. <u>Authorized Use</u>. The Student Data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services outlined in Exhibit A or stated in the Service Agreement and/or otherwise authorized under the statutes referred to herein this CA DPA.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement, and the Cloud Data Processing Addendum. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. <u>Google Cloud Platform Services Agreement</u>

(https://cloud.google.com/terms/)

- <u>"5. Intellectual Property Rights; Protection of Customer Data; Feedback.</u>
 - 5.2 Protection of Customer Data. Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use or process Customer Data for any other purpose. Google has implemented and will maintain technical, organizational, and physical and technical measures to protect Customer Data, as further described in the Cloud Data Processing Addendum."
- B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

- "5. Intellectual Property Rights; Protection of Customer Data; Feedback; Using Brand Features Within the Services.
 - <u>**5.2 Protection of Customer Data.</u> Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use or process Customer Data for Advertising purposes or serve Advertising in the Services. Google has implemented and will maintain technical, organizational, and physical safeguards to protect Customer Data, as further described in the Cloud Data Processing Addendum."

C. Cloud Data Processing Addendum

(https://cloud.google.com/terms/data-processing-addendum)

"5.2 Scope of Processing.

5.2.1 Compliance with Customer's Instructions. Customer instructs Google to process Customer Data only in accordance the applicable Agreement (including this Addendum) and with applicable law: (a) to provide, secure, and monitor the Services and TSS; and (b) as further specified via (i) Customer's use of the Services (including the Admin Console and other Services functionality) and TSS; (ii) any other written instructions given by Customer and acknowledged by Google as constituting instructions under this Addendum f (collectively, the "Instructions"). Google will comply with the Instructions unless prohibited by European Law."

3. Provider Employee Obligation. Provider shall require all of Provider's employees and agents who have access to Student Data to comply with all applicable provisions of this CA DPA with respect to the Student Data shared under the Service Agreement. Provider agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Student Data pursuant to the Service Agreement.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. <u>Google Cloud Platform Services Agreement</u> (https://cloud.google.com/terms/)

<u>"5. Intellectual Property Rights; Protection of Customer Data; Feedback.</u>

5.2 Protection of Customer Data. Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use or process Customer Data for any other purpose. Google has implemented and will maintain technical, organizational, and physical and technical measures to protect Customer Data, as further described in the Cloud Data Processing Addendum."

B. <u>Google Workspace for Education Services Agreement</u> (https://workspace.google.com/terms/education_terms.html)

<u>"5. Intellectual Property Rights; Protection of Customer Data; Feedback; Using Brand Features Within the Services.</u>

- 5.2 Protection of Customer Data. Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use, or process Customer Data for Advertising purposes or serve Advertising in the Services. Google has implemented and will maintain technical, organizational, and physical safeguards to protect Customer Data, as further described in the Cloud Data Processing Addendum.
- 4. <u>No Disclosure</u>. Provider acknowledges and agrees that it shall not make any re-disclosure of any Student Data or any portion thereof, including without limitation, user content or other non-public information and/or personally identifiable information contained in the Student Data other than as directed or permitted by the LEA or this <u>CA</u> DPA. This prohibition against disclosure shall not apply to aggregate summaries of De-Identified information, Student Data disclosed pursuant to a lawfully issued subpoena or other legal process, or to subprocessors performing services on behalf of the Provider pursuant to this <u>CA</u> DPA. Provider will not Sell Student Data to any third party.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. <u>Google Cloud Platform Services Agreement</u> (https://cloud.google.com/terms/)

"7. Confidential Information.

7.2 Required Disclosure. Notwithstanding any provision to the contrary in this Agreement, the recipient or its Affiliate may also disclose Confidential Information to the extent required by applicable Legal Process; provided that the recipient or its Affiliate uses commercially reasonable efforts to (a) promptly notify the other party before any such disclosure of its Confidential Information, and (b) comply with the other party's reasonable requests regarding its efforts to oppose the disclosure. Notwithstanding the foregoing, subsections (a) and (b) above will not apply if the recipient determines that complying with (a) and (b) could (i) result in a violation of Legal Process; (ii) obstruct a governmental investigation; or (iii) lead to death or serious physical harm to an individual."

B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

"7. Confidential Information.

7.2 Required Disclosure. Notwithstanding any provision to the contrary in

this Agreement, the recipient or its Affiliate may also disclose Confidential Information to the extent required by applicable Legal Process; provided that the recipient or its Affiliate uses commercially reasonable efforts to (a) promptly notify the other party before any such disclosure of its Confidential Information, and (b) comply with the other party's reasonable requests regarding its efforts to oppose the disclosure. Notwithstanding the foregoing, subsections (a) and (b) above will not apply if the recipient determines that complying with (a) and (b) could (i) result in a violation of Legal Process; (ii) obstruct a governmental investigation; or (iii) lead to death or serious physical harm to an individual."

- 5. <u>De-Identified Data</u>: Provider agrees not to attempt to re-identify <u>any dDe-ildentified</u> Student Data. De-Identified Data may be used by the Provider for those purposes allowed under FERPA and the following purposes:
 - (1) assisting the LEA or other governmental agencies in conducting research and other studies; and (2) research and development of the Provider's educational sites, services, or applications, and to demonstrate the effectiveness of the Services; and (3) for adaptive learning purpose and for customized student learning. Provider's use of De-Identified Data shall survive termination of this <u>CA</u> DPA or any request by LEA to return or destroy Student Data. Except for Subprocessors, Provider agrees not to transfer de- identified Student Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to the LEA who has provided prior written consent for such transfer. Prior to publishing any document that names the LEA explicitly or indirectly, the Provider shall obtain the LEA's written approval of the manner in which de-identified data is presented.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the Cloud Data Processing Addendum. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Cloud Data Processing Addendum

(https://cloud.google.com/terms/data-processing-addendum)

"Appendix 2: Security Measures.

Encryption Technologies. Google makes HTTPS encryption (also referred to as SSL or TLS connection) available. Google servers support ephemeral elliptic curve Diffie-Hellman cryptographic key exchange signed with RSA and ECDSA. These perfect forward secrecy (PFS) methods help protect traffic and minimize the impact of a compromised key, or a cryptographic breakthrough."

6. <u>Disposition of Data</u>. Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, within a maximum period of 180 days of the date of said request and

according to a schedule and procedure as the Pparties may reasonably agree. Upon termination of this CA DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data after providing the LEA with reasonable prior notice. The duty to dispose of Student Data shall not extend to Student Data that had been Deldentified or placed in a separate student account pursuant to section II 3.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the Google Data Processing and Security Terms or the Google Data Processing Amendment, as applicable. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Cloud Data Processing Addendum

(https://cloud.google.com/terms/data-processing-addendum)

"6. Data Deletion

- 6.1 <u>Deletion by Customer</u>. Google will enable Customer to delete Customer Data during the Term in a manner consistent with the functionality of the Services. If Customer uses the Services to delete any Customer Data during the Term and that Customer Data cannot be recovered by Customer, this use will constitute an Instruction to Google to delete the relevant Customer Data from Google's systems in accordance with applicable law. Google will comply with this Instruction as soon as reasonably practicable and within a maximum period of 180 days, unless European Law requires storage.
- 6.2 Return or Deletion When Term Ends. If Customer wishes to retain any Customer Data after the end of the Term, it may instruct Google in accordance with Section 9.1 (Access; Rectification; Restricted Processing; Portability) to return that data during the Term. Subject to Section 6.3 (Deferred Deletion Instruction), Customer instructs Google to delete all remaining Customer Data (including existing copies) from Google's systems at the end of the Term in accordance with applicable law. After a recovery period of up to 30 days from that date, Google will comply with this Instruction as soon as reasonably practicable and within a maximum period of 180 days, unless European Law requires storage."
- 6.3 Deferred Deletion Instruction. To the extent any Customer Data covered by the deletion instruction described in Section 6.2 (Return or Deletion When Term Ends) is also processed, when the applicable Term under Section 6.2 expires, in relation to an Agreement with a continuing Term, such deletion instruction will take effect with respect to such Customer Data when the continuing Term expires. For clarity, this Addendum will continue to apply to such Customer Data until its deletion by Google."
- 7. Advertising Limitations. Provider is prohibited from using, disclosing, or selling Student

Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this <u>CA</u> DPA and its accompanying exhibits <u>LEA agrees and acknowledges that the terms of this provision are limited to Google Cloud Platform and Google Workspace for Education services and they do not apply to Additional Products or Third-Party Offerings.</u>

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. <u>Google Cloud Platform Services Agreement</u> (https://cloud.google.com/terms/)

"5. Intellectual Property Rights; Protection of Customer Data; Feedback.

<u>5.2 Protection of Customer Data.</u> Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use or process Customer Data for any other purpose. Google has implemented and will maintain technical, organizational, and physical measures to protect Customer Data, as further described in the Cloud Data Processing Addendum."

B. Google Workspace for Education Services Agreement (https://workspace.google.com/terms/education_terms.html)

"5. Intellectual Property Rights; Protection of Customer Data; Feedback; Using Brand Features Within the Services.

5.2 Protection of Customer Data. Google will only access use, and otherwise process Customer Data in accordance with the Cloud Data Processing Addendum and will not access, use, or process Customer Data for Advertising purposes or serve Advertising in the Services. Google has implemented and will maintain technical, organizational, and physical safeguards to protect Customer Data, as further described in the Cloud Data Processing Addendum"

ARTICLE V: DATA PROVISIONS

 <u>Data Storage</u>. Where required by applicable law, Student Data shall be stored within the United States. <u>Upon request of the LEA, Provider will provide a list of the locations where</u> Student Data is stored. The LEA must enable the Data Location in the Admin Console.

For clarity, the LEA must enable the Data Location restrictions as a service functionality in the Admin Console. Google further clarifies that any data location restrictions will be subject to the terms of the Cloud Data Processing Addendum. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Cloud Data Processing Addendum

(https://cloud.google.com/terms/data-processing-addendum)

"10. Data Transfers

- 10.1 Data Storage and Processing Facilities. Subject to Google's data location commitments under the Service Specific Terms and to the remainder of this Section 10 (Data Transfers), Customer Data may be processed in any country in which Google or its Subprocessors maintain facilities."
- 2. Audits. No more than once a year, or following unauthorized access, upon receipt of a written request from the LEA with at least ten (10) business days' notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's facilities, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA. Provider will comply with the following terms, unless otherwise specified in the Cloud Data Processing Addendum (https://cloud.google.com/terms/data-processing-addendum):

A. <u>LEA's Audit Rights.</u>

3.

- a. If European Data Protection Law applies to the processing of Customer Personal Data, Provider will allow LEA or an independent auditor appointed by LEA to conduct audits (including inspections) to verify Provider's compliance with its obligations under these terms in accordance with Section 2.B (Additional Business Terms for Reviews and Audits) below. During an audit, Provider will make available all information necessary to demonstrate such compliance and contribute to the audit.
- b. If LEA SCCs apply, Provider will allow LEA (or an independent auditor appointed by LEA) to conduct audits as described in those SCCs and, during an audit, make available all information required by those SCCs, both in accordance with the Additional Business Terms for Reviews and Audits section.

c. LEA may conduct an audit to verify Provider's compliance with its obligations under these terms by reviewing Provider's security documentation including compliance certifications and SOC reports (which reflects the outcome of audits conducted by Provider's Third Party Auditor).

B. Additional Business Terms for Reviews and Audits.

- a. <u>LEA must send any requests for reviews of the SOC 2 report, or audits, to Provider's Cloud Data Protection Team at https://support.google.com/cloud/contact/dpo (and/or via such other means as Provider may provide from time to time).</u>
- b. Following receipt by Provider of a request, Provider and LEA will discuss and agree in advance on: (i) the reasonable date(s) of and security and confidentiality controls applicable to any review of the SOC 2 report; and (ii) the reasonable start date, scope and duration of and security and confidentiality controls applicable to any audit.
- c. Provider may charge a fee (based on Provider's reasonable costs) for any audit under this Section 2.A. Provider will provide LEA with further details of any applicable fee, and the basis of its calculation, in advance of any such audit. LEA will be responsible for any fees charged by any auditor appointed by LEA to execute any such audit.
- d. Provider may object in writing to an auditor appointed by LEA to conduct any audit under Section 2.A if the auditor is, in Provider's reasonable opinion, not suitably qualified or independent, a competitor of Provider, or otherwise manifestly unsuitable. Any such objection by Provider will require LEA to appoint another auditor or conduct the audit itself.
- 4. <u>Data Security</u>. The Provider agrees to utilize administrative, physical, and technical safeguards designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The pProvider shall implement an adequate Ccybersecurity Framework based on one of the nationally recognized standards set forth set forth in Exhibit "F". Exclusions, variations, or exemptions to the identified Cybersecurity Framework must be detailed in an attachment to Exhibit "H". Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Ccybersecurity Fframework in Exhibit "F". Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the Cloud Data Processing Addendum. For reference purposes

A. <u>Cloud Data Processing Addendum (https://cloud.google.com/terms/data-processing-addendum)</u>

"Appendix 2: Security Measures

As from the Terms Effective Date, Google will implement and maintain the Security Measures described in this Appendix 2.

- 1. Data Center and Network Security
- (a) Data Centers.

Infrastructure. Google maintains geographically distributed data centers. Google stores all production data in physically secure data centers.

Redundancy. Infrastructure systems have been designed to eliminate single points of failure and minimize the impact of anticipated environmental risks. Dual circuits, switches, networks or other necessary devices help provide this redundancy. The Services are designed to allow Google to perform certain types of preventative and corrective maintenance without interruption. All environmental equipment and facilities have documented preventative maintenance procedures that detail the process for and frequency of performance in accordance with the manufacturer's or internal specifications. Preventative and corrective maintenance of the data center equipment is scheduled through a standard change process according to documented procedures.

Power. The data center electrical power systems are designed to be redundant and maintainable without impact to continuous operations, 24 hours a day, 7 days a week. In most cases, a primary as well as an alternate power source, each with equal capacity, is provided for critical infrastructure components in the data center. Backup power is provided by various mechanisms such as uninterruptible power supplies (UPS) batteries, which supply consistently reliable power protection during utility brownouts, blackouts, over voltage, under voltage, and out-of-tolerance frequency conditions. If utility power is interrupted, backup power is designed to provide transitory power to the data center, at full capacity, for up to 10 minutes until the backup generator systems take over. The backup generators are capable of automatically starting up within seconds to provide enough emergency electrical power to run the data center at full capacity typically for a period of days.

Server Operating Systems. Google servers use a Linux based implementation customized for the application environment. Data is stored using proprietary algorithms to augment data security and redundancy. Google employs a code review process to increase the security of the code used to provide the Services

and enhance the security products in production environments.

<u>Businesses Continuity. Google has designed and regularly plans and tests its business continuity planning/disaster recovery programs.</u>

(b) Networks and Transmission.

Data Transmission. Data centers are typically connected via high-speed private links to provide secure and fast data transfer between data centers. This is designed to prevent data from being read, copied, altered or removed without authorization during electronic transfer or transport or while being recorded onto data storage media. Google transfers data via Internet standard protocols.

External Attack Surface. Google employs multiple layers of network devices and intrusion detection to protect its external attack surface. Google considers potential attack vectors and incorporates appropriate purpose built technologies into external facing systems.

Intrusion Detection. Intrusion detection is intended to provide insight into ongoing attack activities and provide adequate information to respond to incidents. Google's intrusion detection involves:

- 1. <u>tightly controlling the size and make-up of Google's attack surface through preventative measures;</u>
- 2. employing intelligent detection controls at data entry points; and
- 3. <u>employing technologies that automatically remedy certain dangerous</u> situations.

Incident Response. Google monitors a variety of communication channels for security incidents, and Google's security personnel will react promptly to known incidents.

Encryption Technologies. Google makes HTTPS encryption (also referred to as SSL or TLS connection) available. Google servers support ephemeral elliptic curve Diffie-Hellman cryptographic key exchange signed with RSA and ECDSA. These perfect forward secrecy (PFS) methods help protect traffic and minimize the impact of a compromised key, or a cryptographic breakthrough.

2. Access and Site Controls

(a) Site Controls.

On-site Data Center Security Operation. Google's data centers maintain an onsite security

operation responsible for all physical data center security functions 24 hours a day, 7 days a week. The on-site security operation personnel monitor closed circuit TV (CCTV) cameras and all alarm systems. On-site security operation

personnel perform internal and external patrols of the data center regularly.

Data Center Access Procedures. Google maintains formal access procedures for allowing physical access to the data centers. The data centers are housed in facilities that require electronic card key access, with alarms that are linked to the on-site security operation. All entrants to the data center are required to identify themselves as well as show proof of identity to on-site security operations. Only authorized employees, contractors and visitors are allowed entry to the data centers. Only authorized employees and contractors are permitted to request electronic card key access to these facilities. Data center electronic card key access requests must be made through e-mail, and require the approval of the requestor's manager and the data center director. All other entrants requiring temporary data center access must: (i) obtain approval in advance from the data center managers for the specific data center and internal areas they wish to visit; (ii) sign in at on-site security operations; and (iii) reference an approved data center access record identifying the individual as approved.

On-site Data Center Security Devices. Google's data centers employ an electronic card key and biometric access control system that is linked to a system alarm. The access control system monitors and records each individual's electronic card key and when they access perimeter doors, shipping and receiving, and other critical areas. Unauthorized activity and failed access attempts are logged by the access control system and investigated, as appropriate. Authorized access throughout the business operations and data centers is restricted based on zones and the individual's job responsibilities. The fire doors at the data centers are alarmed. CCTV cameras are in operation both inside and outside the data centers. The positioning of the cameras has been designed to cover strategic areas including, among others, the perimeter, doors to the data center building, and shipping/receiving. On-site security operations personnel manage the CCTV monitoring, recording and control equipment. Secure cables throughout the data centers connect the CCTV equipment. Cameras record on site via digital video recorders 24 hours a day, 7 days a week. The surveillance records are retained for up to 30 days based on activity.

(b) Access Control.

Infrastructure Security Personnel. Google has, and maintains, a security policy for its personnel, and requires security training as part of the training package for its personnel. Google's infrastructure security personnel are responsible for the ongoing monitoring of Google's security infrastructure, the review of the Services, and responding to security incidents.

Access Control and Privilege Management. Customer's administrators and Customer End Users must authenticate themselves via a central authentication system or via a single sign on system in order to use the Services.

Internal Data Access Processes and Policies – Access Policy. Google's internal

data access processes and policies are designed to prevent unauthorized persons and/or systems from gaining access to systems used to process Customer Data. Google designs its systems to (i) only allow authorized persons to access data they are authorized to access; and (ii) ensure that Customer Data cannot be read, copied, altered or removed without authorization during processing, use and after recording. The systems are designed to detect any inappropriate access. Google employs a centralized access management system to control personnel access to production servers, and only provides access to a limited number of authorized personnel. Google's authentication and

authorization systems utilize SSH certificates and security keys, and are designed to provide Google with secure and flexible access mechanisms. These mechanisms are designed to grant only approved access rights to site hosts, logs, data and configuration information. Google requires the use of unique user IDs, strong passwords, two factor authentication and carefully monitored access lists to minimize the potential for unauthorized account use. The granting or modification of access rights is based on: the authorized personnel's job responsibilities; job duty requirements necessary to perform authorized tasks; and a need to know basis. The granting or modification of access rights must also be in accordance with Google's internal data access policies and training. Approvals are managed by workflow tools that maintain audit records of all changes. Access to systems is logged to create an audit trail for accountability. Where passwords are employed for authentication (e.g., login to workstations), password policies that follow at least industry standard practices are implemented. These standards include restrictions on password reuse and sufficient password strength. For access to extremely sensitive information (e.g., credit card data), Google uses hardware tokens.

3. <u>Data</u>

- (a) <u>Data Storage</u>, Isolation and Logging. Google stores data in a multi-tenant environment on Google-owned servers. Subject to any Instructions to the contrary (e.g., in the form of a data location selection), Google replicates <u>Customer Data between multiple geographically dispersed data centers.</u> Google also logically isolates Customer Data and, for Google Workspace and <u>Cloud Identity</u>: (i) Google logically separates each End User's data from the data of other End Users; and (ii) data for an authenticated End User will not be displayed to another End User (unless the former End User or an Administrator allows the data to be shared). Customer will be given control over specific data sharing policies. Those policies, in accordance with the functionality of the Services, will enable Customer to determine the product sharing settings applicable to its End Users for specific purposes. Customer may choose to use logging functionality that Google makes available via the Services.
- (b) <u>Decommissioned Disks and Disk Erase Policy. Disks containing data may</u> experience performance issues, errors or hardware failure that lead them to be <u>decommissioned</u> ("Decommissioned Disk"). Every Decommissioned Disk is

subject to a series of data destruction processes (the "Disk Erase Policy") before leaving Google's premises either for reuse or destruction. Decommissioned Disks are erased in a multi-step process and verified complete by at least two independent validators. The erase results are logged by the Decommissioned Disk's serial number for tracking. Finally, the erased Decommissioned Disk is released to inventory for reuse and redeployment. If, due to hardware failure, the Decommissioned Disk cannot be erased, it is securely stored until it can be destroyed. Each facility is audited regularly to monitor compliance with the Disk Erase Policy.

4. Personnel Security

Google personnel are required to conduct themselves in a manner consistent with the company's guidelines regarding confidentiality, business ethics, appropriate usage, and professional standards. Google conducts reasonably appropriate backgrounds checks to the extent legally permissible and in accordance with applicable local labor law and statutory regulations.

Personnel are required to execute a confidentiality agreement and must acknowledge receipt of, and compliance with, Google's confidentiality and privacy policies. Personnel are provided with security training. Personnel handling Customer Data are required to complete additional requirements appropriate to their role (e.g., certifications). Google's personnel will not process Customer Data without authorization.

5. Subprocessor Security

Before onboarding Subprocessors, Google conducts an audit of the security and privacy practices of Subprocessors to ensure Subprocessors provide a level of security and privacy appropriate to their access to data and the scope of the services they are engaged to provide. Once Google has assessed the risks presented by the Subprocessor, then subject to the requirements described in Section 11.3 (Requirements for Subprocessor Engagement) of these Addendum, the Subprocessor is required to enter into appropriate security, confidentiality and privacy contract terms."

- 5. <u>Data Breach</u>. In the event of an unauthorized release, disclosure or acquisition of Student Data that compromises the security, confidentiality or integrity of the Student Data maintained by the <u>Provider the Provider shall provide notification to LEA within seventy-two (72) hours of confirmation of the incident, unless notification within this time limit would disrupt investigation of the incident by law enforcement. In such an event, notification shall be made within a reasonable time after the incident. Provider shall will follow the following process unless otherwise specified in the Cloud Data Processing Addendum (found at</u>
- **6.** https://cloud.google.com/terms/data-processing-addendum):

- A. <u>Incident Notification</u>. Provider will notify LEA promptly and without undue delay after becoming aware of a Data Incident, and promptly take reasonable steps to minimize harm and secure Customer Data.
- B. Details of Data Incident. Provider's notification of a Data Incident will describe: the nature of the Data Incident including the LEA resources impacted; the measures Provider has taken, or plans to take, to address the Data Incident and mitigate its potential risk; the measures, if any, Provider recommends that LEA take to address the Data Incident; and details of a contact point where more information can be obtained. If it is not possible to provide all such information at the same time, Provider's initial notification will contain the information then available and further information will be provided without undue delay as it becomes available.
- C. <u>Delivery of Notification</u>. Notification(s) of any Data Incident(s) will be delivered to the Notification Email Address.
- D. <u>No Assessment of Customer Data by Provider</u>. Provider has no obligation to assess Customer Data in order to identify information subject to any specific legal requirements.
- E. <u>No Acknowledgement of Fault by Provider</u>. Provider's notification of or response to a Data Incident under this provision, will not be construed as an acknowledgement by Provider of any fault or liability with respect to the Data Incident.
 - (1) The security breach notification described above shall include, at a minimum, the following information to the extent known by the Provider and as it becomes available:
 - i. The name and contact information of the reporting LEA subject to this section.
 - ii. A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
 - iii. If the information is possible to determine at the time the notice is provided, then either
 (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
 - iv. Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is 6provided; and
 - v. A general description of the breach incident, if that information is possible to determine at the time the notice is provided.
 - (2) Provider agrees to adhere to all federal and state requirements

with respect to a data breach related to the Student Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.

- (3) Provider further acknowledges and agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Student Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a summary of said written incident response plan.
- (4) LEA shall provide notice and facts surrounding the breach to the affected students, parents or guardians.
- (5) In the event of a breach originating from LEA's use of the Service, Provider shall cooperate with LEA to the extent necessary to expeditiously secure Student Data.

ARTICLE VI: GENERAL OFFER OF TERMS

Provider may, by signing the attached form of "General Offer of Privacy Terms" (General Offer, attached hereto as Exhibit "E"), be bound by the terms of Exhibit "E" to any other LEA who signs the acceptance on said Exhibit. The form is limited by the terms and conditions described therein.

ARTICLE VII: MISCELLANEOUS

<u>Termination</u>. In the event that either <u>Pp</u>arty seeks to terminate this <u>CA</u> DPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated. Either party may terminate this <u>CA</u> DPA and any service agreement or contract if the other party breaches any terms of this <u>CA</u> DPA.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Google Cloud Platform Services Agreement (https://cloud.google.com/terms/)

"8. Term and Termination.

8.2 Termination for Breach. To the extent permitted by applicable law, either party may terminate this Agreement immediately on written notice if (a) the other party is in material breach of the Agreement and fails to cure that breach within 30 days after receipt of written notice of the breach or (b)

the other party ceases its business operations or becomes subject to insolvency proceedings and the proceedings are not dismissed within 90 days."

B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

- "8. Term and Termination.
- 8.3 Termination for Breach. To the extent permitted by applicable law, either party may terminate this Agreement immediately on written notice if (a) the other party is in material breach of the Agreement and fails to cure that breach within 30 days after receipt of written notice of the breach, or (b) the other party ceases its business operations or becomes subject to insolvency proceedings and the proceedings are not dismissed within 90 days."
- 2. <u>Effect of Termination Survival</u>. If the Service Agreement is terminated, the Provider shall destroy all of LEA's Student Data pursuant to Article IV, section 6.

Google practices are consistent with LEA's requirements specified in the provision above. Google further clarifies that it will comply with this provision in accordance with the terms described in the relevant Services Agreement, and the Cloud Data Processing Addendum. For reference purposes only, Google terms, in effect as of the Effective Date, state:

A. Google Cloud Platform Services Agreement

(https://cloud.google.com/terms/)

"8. Term and Termination.

8.6 Effect of Termination. If the Agreement is terminated, then (a) all rights and access to the Services will terminate (including access to Customer Data, if applicable), unless otherwise described in this Agreement, and (b) all Fees owed by Customer to Google are immediately due upon Customer's receipt of the final electronic bill or as stated in the final invoice."

B. Google Workspace for Education Services Agreement

(https://workspace.google.com/terms/education_terms.html)

"8. Term and Termination.

8.6 Effect of Termination or Non-Renewal. If the Agreement is terminated or not renewed, then (a) all rights and access to the Services will cease (including access to Customer Data), unless otherwise

described in this Agreement, and (b) any and all Fees owed by Customer to Google are immediately due upon Customer's receipt of the final invoice."

C. Cloud Data Processing Addendum

(https://cloud.google.com/terms/data-processing-addendum)

"6. Data Deletion

6.2 Return or Deletion When Term Ends. If Customer wishes to retain any Customer Data after the end of the Term, it may instruct Google in accordance with Section 9.1 (Access; Rectification; Restricted Processing; Portability) to return that data during the Term. Subject to Section 6.3 (Deferred Deletion Instruction), Customer instructs Google to delete all remaining Customer Data (including existing copies) from Google's systems at the end of the Term in accordance with applicable law. After a recovery period of up to 30 days from that date, Google will comply with this Instruction as soon as reasonably practicable and within a maximum period of 180 days, unless European Law requires storage."

- 3. Priority of Agreements. This CA DPA shall govern the treatment of Student Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes identified in this CA DPA. In the event there is conflict between the terms of the CA DPA and the Service Agreement, Terms of Service, Privacy Policies, or with any other bid/RFP, license agreement, or writing, the terms of this DPA the Service Agreement (including the Cloud Data Processing Addendum), shall apply and take precedence. In the event of a conflict between Exhibit H, the SDPC Standard Clauses, and/or the Supplemental State Terms, Exhibit H will control, followed by the Supplemental State Terms. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.
- 4. Entire Agreement. This CA DPA and the relevant Service Agreement (including the URL Terms; (as such term is defined in the relevant Services Agreement)) constitute the entire agreement of the Pparties relating to the subject matter hereof and supersedes all prior communications, representations, or agreements, oral or written, by the Pparties relating thereto. This CA DPA may be amended and the observance of any provision of this CA DPA may be waived (either generally or in any particular instance and either retroactively or prospectively) only with the signed written consent of both Pparties. Neither failure nor delay on the part of any Pparty in exercising any right, power, or privilege hereunder shall operate as a waiver of such right, nor shall any single or partial exercise of any such right, power, or privilege preclude any further exercise thereof or the exercise of any other right, power, or privilege.
- 5. **Severability**. Any provision of this <u>CA</u> DPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition

or unenforceability without invalidating the remaining provisions of this <u>CA</u> DPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the <u>Pp</u>arties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this <u>CA</u> DPA or affecting the validity or enforceability of such provision in any other jurisdiction.

- 6. Governing Law; Venue and Jurisdiction. THIS CA DPA WILL BE GOVERNED BY AND CONSTRUED IN ACCORDANCE WITH THE LAWS OF THE STATE OF THE LEA, WITHOUT REGARD TO CONFLICTS OF LAW PRINCIPLES. EACH PARTY CONSENTS AND SUBMITS TO THE SOLE AND EXCLUSIVE JURISDICTION TO THE STATE AND FEDERAL COURTS FOR THE COUNTY OF THE LEA FOR ANY DISPUTE ARISING OUT OF OR RELATING TO THIS DPA OR THE TRANSACTIONS CONTEMPLATED HEREBY. FOLLOWING:
 - (a) For U.S. City, County, and State Government Entities. If Customer is a U.S. city, county, or state government entity, then the Services Agreement will be silent regarding governing law and venue.
 - (b) For U.S. Federal Government Entities. If Customer is a U.S. federal government entity, then the following applies: ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICES AGREEMENT OR THE SERVICES WILL BE GOVERNED BY THE LAWS OF THE UNITED STATES OF AMERICA, EXCLUDING ITS CONFLICT OF LAWS RULES. SOLELY TO THE EXTENT PERMITTED BY FEDERAL LAW, (I) THE LAWS OF THE STATE OF CALIFORNIA (EXCLUDING CALIFORNIA'S CONFLICT OF LAWS RULES) WILL APPLY IN THE ABSENCE OF APPLICABLE FEDERAL LAW; AND (II) FOR ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICES AGREEMENT OR THE SERVICES, THE PARTIES CONSENT TO PERSONAL JURISDICTION IN, AND THE EXCLUSIVE VENUE OF, THE COURTS IN SANTA CLARA COUNTY, CALIFORNIA.
 - (c) For All Other Entities. If Customer is any entity not identified in Section 14.12(a) (U.S. Governing Law for U.S. City, County, and State Government Entities) or (b) (U.S. Governing Law for Federal Government Entities), then the following applies: ALL CLAIMS ARISING OUT OF OR RELATING TO THE SERVICES AGREEMENT OR THE SERVICES WILL BE GOVERNED BY CALIFORNIA LAW, EXCLUDING THAT STATE'S CONFLICT OF LAWS RULES, AND WILL BE LITIGATED EXCLUSIVELY IN THE FEDERAL OR STATE COURTS OF SANTA CLARA COUNTY, CALIFORNIA, USA; THE PARTIES CONSENT TO PERSONAL JURISDICTION IN THOSE COURTS.
- 7. <u>Successors Bound</u>: This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business In the event that the Provider sells, merges, or otherwise disposes of its business to a successor

during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business.

- A. Assignment. Neither party may assign any part of this CA DPA without the written consent of the other, except to an Affiliate where (a) the assignee has agreed in writing to be bound by the terms of this CA DPA, and (b) the assigning party has notified the other party of the assignment. Any other attempt to assign is void. If LEA assigns this CA DPA to an Affiliate in another jurisdiction such that there is a change in the Provider contracting entity as defined at https://cloud.google.com/terms/google-entity (i) this CA DPA is automatically assigned to the new Provider contracting entity.
- B. Change of Control. If a party experiences a change of Control other than as part of an internal restructuring or reorganization (for example, through a stock purchase or sale, merger, or other form of corporate transaction), that party will give written notice to the other party within 30 days after the change of control.
- 8. <u>Authority</u>. Each party represents that it is authorized to bind to the terms of this <u>CA</u> DPA, including confidentiality and destruction of Student Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Student Data and/or any portion thereof.
- 9. <u>Waiver</u>. No delay or omission by either party to exercise any right hereunder shall be construed as a waiver of any such right and both parties reserve the right to exercise any such right from time to time, as often as may be deemed expedient.
- 10. Conflicting Terms. In the event there is conflict between the terms of the CA DPA and any other writing, including, but not limited to the Service Agreement, the terms of the Services Agreement shall control.

EXHIBIT "A" DESCRIPTION OF SERVICES

[INSERT DETAILED DESCRIPTION OF PRODUCTS AND SERVICES HERE. IF MORE THAN ONE PRODUCT (RESOURCE) OR SERVICE IS INCLUDED, LIST EACH PRODUCT (RESOURCE) HERE]

Google Cloud services are listed in the Google Cloud Platform Services Summary at https://cloud.google.com/terms/services including but not limited to App Engine, Compute Engine, Google Cloud VMware Engine (GCVE), Cloud Storage, BigQuery, among others

Google Workspace for Education Services are listed in the Google Workspace

Services Summary at

https://workspace.google.com/intl/en/terms/user_features.html including but not limited to Google Workspace for Education Fundamentals, Google Workspace for Education Standard, Google Workspace for Education Teaching and Learning Upgrade, and Google Workspace for Education Plus.

I have reviewed and completed Exhibit A. (which includes adding all resources under your company's catalog that will be covered by this DPA)

EXHIBIT "B" SCHEDULE OF DATA

Google processes Customer Data in order to provide its Cloud Services and in accordance with Customer's Instructions and applicable law. The LEAs have full and total control over which data elements are submitted to Google and shall have full access to all data it submitts to Google. The LEA shall have full control over which users it authorizes at all times. -Customer Data is encrypted at rest and in transit as described at the following links https://cloud.google.com/docs/security/encryption-in-transit.

Category of Data	Elements	Check if Used by Your System
Application Technology	IP Addresses of users, Use of cookies, etc.	
Meta Data	Other application technology meta data-Please specify:	
Application Use Statistics	Meta data on user interaction with application	
Assessment	Standardized test scores	
	Observation data	
	Other assessment data-Please specify:	
Attendance	Student school (daily) attendance data	
	Student class attendance data	
Communications	Online communications captured (emails, blog entries)	
Conduct	Conduct or behavioral data	
Demographics	Date of Birth	
	Place of Birth	
	Gender	
	Ethnicity or race	
	Language information (native, or primary language spoken by student)	
	Other demographic information-Please specify:	
Enrollment	Student school enrollment	
	Student grade level	
	Homeroom	
	Guidance counselor	
	Specific curriculum programs	
	Year of graduation	
	Other enrollment information-Please specify:	
Parent/Guardian	Address	
Contact Information	Email	
	Phone	

Category of Data	Elements	Check if Used by Your System
Parent/Guardian ID	Parent ID number (created to link parents to students)	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses	
	Teacher names	
Special Indicator	English language learner information	
	Low income status	
	Medical alerts/ health data	
	Student disability information	
	Specialized education services (IEP or 504)	
	Living situations (homeless/foster care)	
	Other indicator information-Please specify:	
Student Contact	Address	
Information	Email	
	Phone	
Student Identifiers	Local (School district) ID number	
	State ID number	
	Provider/App assigned student ID number	
	Student app username	
	Student app passwords	
Student Name	First and/or Last	
Student In App Performance	Program/application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	
Student Program Membership	Academic or extracurricular activities a student may belong to or participate in	
Student Survey Responses	Student responses to surveys or questionnaires	
Student work	Student generated content; writing, pictures, etc. Other student work data -Please specify:	
	Other student work data -FiedSe Specify.	
Transcript	Student course grades	
	Student course data	
	Student course grades/ performance scores	

Category of Data	Elements	Check if Used by Your System
	Other transcript data - Please specify:	by rour cyclen
Transportation	Student bus assignment	
	Student pick up and/or drop off location	
	Student bus card ID number	
	Other transportation data - Please specify:	
Other	Please list each additional data element used, stored, or collected by your application:	
None	No Student Data collected at this time. Provider will immediately notify LEA if this designation is no longer applicable.	

I have reviewed and selected only the Data Elements that we need to collect in order to provide the services.

EXHIBIT "C" DEFINITIONS

Additional Products means products, services and applications that are not part of the Services but that may be accessible for use in conjunction with the Services.

Confidential Information: Information that one party or its Affiliate ("Disclosing Party") discloses to the other party ("Recipient") under the Services Agreement, and that is marked as confidential or would normally be considered confidential information under the circumstances. Customer Data is Customer's Confidential Information. Confidential Information does not include information that is independently developed by the recipient, is shared with the recipient by a third party without confidentiality obligations, or is or becomes public through no fault of the recipient.

<u>Controller</u> has the meaning given in the GDPR irrespective of whether <u>European Data Protection Law or Non-European Data Protection Law applies</u>. <u>LEA is a controller or processor, as applicable, of Customer Personal Data.</u>

<u>Customer Data:</u> For Google Cloud Platform Customer Data means data provided to Google by Customer or End Users through the Services under the Account. For Google Workspace for Education Services Customer Data means data submitted, stored, sent or received via the Services by Customer or its End Users. For clarity purposes, Student Data is included in the definition of Customer Data.

De-Identified Data and De-Identification: Records and information are considered to be de-identified when all personally identifiable information has been removed or obscured, such that the remaining information does not reasonably identify a specific individual, including, but not limited to, any information that, alone or in combination is linkable to a specific student and provided that the educational agency, or other party, has made a reasonable determination that a student's identity is not personally identifiable, taking into account reasonable available information.

Educational Records: Educational Records are records, files, documents, and other materials directly related to a student and maintained by the school or local education agency, or by a person acting for such school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs. For sake of clarity, Education Records is "Customer Data" as such term is defined in the Rrelevant Services Agreement found at: for GCP. (a) https://cloud.google.com/terms/; and (b) for Google Workspace for Education, https://workspace.google.com/terms/education_terms.html

Metadata: means information that provides meaning and context to other data being collected; including, but not limited to: date and time records and purpose of creation Metadata that have been stripped of all direct and indirect identifiers are not considered Personally Identifiable Information.

Operator: means the operator of an internet website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used for K–12 school purposes. Any entity that operates an internet website, online service, online application, or mobile application that has entered into a signed, written agreement with an LEA to provide a service to that LEA shall be considered an "operator" for the purposes of this section.

LEA or **Local Education Agency** means K12 school districts including public, private and charter schools. LEA excludes higher education schools and/or universities.

Originating LEA: An means a LEA who originally executes the <u>CA</u> DPA in its entirety with the Provider.

<u>Processor</u> has the meaning given in the GDPR irrespective of whether European Data Protection Law or Non-European Data Protection Law applies. LEA is a controller or processor, as applicable, of Customer Personal Data. Google is a processor of Customer Personal Data.

Provider: For purposes of the DPA, the term "Provider" means provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Student Data, or otherwise defined in applicable regulation or law. Within the DPA the term "Provider" includes the term "Third Party" and the term "Operator" as used in applicable state statutes.

Student Generated Content: The term "student-generated content" means materials or content created by a student in the services including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content. For sake of clarity, Student Generated Content is "Customer Data" as such term is defined in the Rrelevant Services Agreement found at: (a) for GCP, https://cloud.google.com/terms/; and (b) for Google Workspace for Education, https://workspace.google.com/terms/education_terms.html.

School Official: For the purposes of this <u>CA</u> DPA and pursuant to 34 CFR § 99.31(b), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of Student Data including Education Records; and (3) Is subject to 34 CFR § 99.33(a) governing the use and re- disclosure of personally identifiable information from Education Records.

Service Agreement: Refers to the <u>Provider's Cc</u>ontract, <u>Ppurchase Oorder or <u>Tterms</u> of <u>Service or <u>Tterms</u> of <u>Uuse including but not limited to the .Google Workspace for Education (online) Terms of Service, the Google Cloud Platform (online) Terms of Service, and/or the <u>Google Cloud Master Agreement (as applicable) between Google and Customer</u>.</u></u></u>

Student Data: Student Data includes any data, whether gathered by Provider or provided by LEA or its users, students, or students' parents/guardians, that is descriptive of the student including, but not limited to, information in the student's educational record or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases,

political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, or any other information or identification number that would provide information about a specific student. Student Data <a href="mailto:mai

Subprocessor: For the purposes of this <u>CA</u> DPA, the term "Subprocessor" (sometimes referred to as the "Subcontractor") means a party other than LEA or Provider, who Provider uses for data collection, analytics, storage, or other service to operate and/or improve its service, and who has access to Student Data.

Subscribing LEA: An LEA that was not party to the original Service Agreement and who accepts the Provider's General Offer of Privacy Terms.

Targeted Advertising: means presenting an advertisement to a student where the selection of the advertisement is based on Student Data or inferred over time from the usage of the operator's Provider's Internet web site, online service or mobile application by such student or the retention of such student's online activities or requests over time for the purpose of targeting subsequent advertisements. "Targeted advertising" does not include any advertising to a student on an Internet web site based on the content of the web page or in response to a student's response or request for information or feedback.

Third Party: The term "Third Party" means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of Education Records and/or Student Data, as that term is used in some state statutes. However, for the purpose of this DPA, the term "Third Party" when used to indicate the provider of digital educational software or services is replaced by the term "Provider."

Third-Party Offerings means (a) third-party services, software, products, and other offerings that are not incorporated into the Services or Software and/or (b) offerings identified in the third-party terms section of the relevant service specific terms.

EXHIBIT "D"

DIRECTIVE FOR DISPOSITION OF DATA

RESERVED

Provider to dispose of data obtained by Provider pursuant to the terms of the Service Agreement between LEA and Provider. The terms of the Disposition are set forth below:

1. Extent of Disposition			
	— Disposition is partial below or are found in	I. The categories of data to be disposed of are in an attachment to this Directive:	⊦set forth
2. Nature of Disposition	— Disposition is compl	lete. Disposition extends to all categories of da	ata.
	— Disposition shall be	by destruction or deletion of data.	
	Disposition shall be the following site as	by a transfer of data. The data shall be transfer follows:	erred to
3. Schedule of Disposition			
Data shall be disposed of t	by the following date:		
<u>-</u> -	As soon as commer	rcially practicable.	
	== _{By}		
4. <u>Signature</u>			
Authorized Representative	of LEA	Date	
5. Verification of Disposition	on of Data		
Authorized Representative	of Company	Date	_

EXHIBIT "E" GENERAL OFFER OF PRIVACY TERMS RESERVED

1. Offer of Terms Provider offers the same privacy protections found in this DPA between it and [School District (LEA).Company]

("Originating LEA") which is dated[Document.CreatedDate] any other LEA ("Subscribing LEA") who accepts this General Offer of Privacy Terms ("General Offer") through its signature below. This General Offer shall extend only to privacy protections, and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provided by Subscribing LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of:

(1) a material change in the applicable privacy statues; (2) a material change in the services and products listed in the originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Subscribing LEAs should send the signed **Exhibit "E"** to Provider at the following email address:

PROVIDER:		
BY:	Date:	
Printed Name:	Title/Position:	
2. Subscribing LEA		
accepts the General Offer of Pr	separate Service Agreement with Provider, and by its signature vacy Terms. The Subscribing LEA and the Provider shall there DPA for the term of the DPA between the	
•	[School District (LEA).Company]	
	EFFECTIVENESS, SUBSCRIBING LEA MUST DELIVER NOTICE C RSUANT TO ARTICLE VII, SECTION 5. **	냳
BY:		
	Date:	
Printed Name:	Title/Position:	
SCHOOL DISTRICT NAME:		
DESIGNATED REPRESENTATIVE	OFLEA:	

Name:			
Title:			
Address:			
, (44, 666,			
Telephone Number:			
Email:			

EXHIBIT "F" DATA SECURITY REQUIREMENTS

Google products regularly undergo independent verification of their security, privacy, and compliance controls, achieving certifications, attestations, and audit reports to demonstrate compliance. Google Cloud certifications and the compliance standards information can be found at https://cloud.google.com/security/compliance/

The security measures undertaken by Provider pursuant to this CA DPA are described in Article V of the main text. Further descriptions of the security measure employed by Provider may be found at the following link:

Cloud Data Processing Addendum: https://cloud.google.com/terms/data-processing-addendum

Adequate Cybersecurity Frameworks 2/24/2020

The Education Security and Privacy Exchange ("Edspex") works in partnership with the Student Data Privacy Consortium and industry leaders to maintain a list of known and credible cybersecurity frameworks which can protect digital learning ecosystems chosen based on a set of guiding cybersecurity principles* ("Cybersecurity Frameworks") that may be utilized by Provider.

Cybersecurity Frameworks

MAINTAINING ORGANIZATION/GROUP	FRAMEWORK(S)
National Institute of Standards and Technology	NIST Cybersecurity Framework Version 1.1
National Institute of Standards and Technology	NIST SP 800-53, Cybersecurity Framework for Improving Critical Infrastructure Cybersecurity (CSF), Special Publication 800-171
International Standards Organization	Information technology — Security techniques — Information security management systems (ISO 27000 series)
Secure Controls Framework Council, LLC	Security Controls Framework (SCF)
Center for Internet Security	CIS Critical Security Controls (CSC, CIS Top 20)
Office of the Under Secretary of Defense for Acquisition and Sustainment (OUSD(A&S))	Cybersecurity Maturity Model Certification (CMMC, ~FAR/DFAR)

Please visit http://www.edspex.org for further details about the noted frameworks.

*Cybersecurity Principles used to choose the Cybersecurity Frameworks are located here

EXHIBIT "G"

Supplemental SDPC State Terms for California Version 1.0 RESERVED

This Amendment for SDPC State Terms for California ("Amendment") is entered into on the date of full execution (the "Effective Date") and is incorporated into and made a part of the Student Data Privacy Agreement ("DPA") by and betwee

, located at

(the "Local Education Agency" or "LEA") and , located at

(the "Provider").

All capitalized terms not otherwise defined herein shall have the meaning set forth in the DPA.

WHEREAS, the Provider is providing educational or digital services to LEA, which services include: (a) aloud based services for the digital storage, management, and retrieval of pupil

include: (a) cloud-based services for the digital storage, management, and retrieval of pupil records; and/or (b) digital educational software that authorizes Provider to access, store, and use pupil records; and

WHEREAS, the Provider and LEA recognize the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable laws and regulations, such as the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. § 1232g (34 C.F.R. Part 99); the Protection of Pupil Rights Amendment ("PPRA") at 20 U.S.C. §1232h; and the Children's Online Privacy Protection Act ("COPPA") at 15 U.S.C. § 6501-6506 (16 C.F.R. Part 312), accordingly, the Provider and LEA have executed the DPA, which establishes their respective obligations and duties in order to comply with such applicable laws; and

WHEREAS, the Provider will provide the services to LEA within the State of California and the Parties recognizes the need to protect personally identifiable student information and other regulated data exchanged between them as required by applicable California laws and regulations, such as the Student Online Personal Information Protection Act ("SOPIPA") at California Bus. & Prof. Code § 22584; California Assembly Bill 1584 ("AB 1584") at California Education Code section 49073.1; and other applicable state privacy laws and regulations; and

WHEREAS, the Provider and LEA desire to enter into this Amendment for the purpose of clarifying their respective obligations and duties in order to comply with applicable California state laws and regulations.

NOW, THEREFORE, for good and valuable consideration, LEA and Provider agree as follows:

- 1. <u>Term</u>. The term of this Amendment shall expire on the same date as the DPA, <u>unless otherwise terminated by the Parties.</u>
- 2. Modification to Article IV, Section 7 of the DPA. Article IV, Section 7 of the DPA (Advertising Limitations) is amended by deleting the stricken text as follows:

Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. This section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees; or (iii) to notify account holders about new education product updates, features, or services or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits.

[SIGNATURES BELOW]

IN WITNESS WHEREOF, LEA and Provider execute this Amendment as of the Effective Date.

LEA:	
Ву:	Date:
Printed Name:	Title/Position:
Provider:	
Ву:	Date:
Printed Name:	Title/Position: