

## EXHIBIT “H” – Additional Terms or Modifications

Version \_\_\_\_\_ Qualtrics, LLC \_\_\_\_\_ LEA

and Provider agree to the following additional terms and modifications:

### ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

4. **Law Enforcement Requests.** Should law enforcement or other government entities (“Requesting Party(ies)”) contact Provider with a request for Student Data held by the Provider pursuant to the Services, the Provider shall notify the LEA in advance of a compelled disclosure to the Requesting Party, unless prohibited by applicable law or lawfully directed by the Requesting Party not to inform the LEA of the request.

### ARTICLE IV: DUTIES OF PROVIDER

6. **Disposition of Data.** Upon written request from the LEA, Provider shall dispose of or provide a mechanism for the LEA to transfer Student Data obtained under the Service Agreement, ~~within sixty (60) days of the date of said request and/or~~ according to a schedule and procedure as the Parties may reasonably agree. Upon termination of this DPA, if no written request from the LEA is received, Provider shall dispose of all Student Data ~~after providing the LEA with reasonable prior notice: in accordance with the data retention policy described in Exhibit A\*~~. The duty to dispose of Student Data shall not extend to Student Data that had been De-Identified or placed in a separate student account pursuant to section II 3. The LEA may employ a “Directive for Disposition of Data” form, a copy of which is attached hereto as **Exhibit “D”**. If the LEA and Provider employ Exhibit “D,” no further written request or notice is required on the part of either party prior to the disposition of Student Data described in **Exhibit “D”**.

Note\* Exhibit A language will include the following:

Provider needs to provide the detailed retention policy details, including the timeline.

### ARTICLE V: DATA PROVISIONS

1. **Data Storage.** Where required by applicable law, Student Data shall be permanently stored within the United States. Upon request of the LEA, Provider will provide a list of the locations where Student Data is stored.
2. **Audits.** No more than once a year, or following unauthorized access, ~~upon receipt of a written request from the LEA with at least ten (10) business days’ notice and upon the execution of an appropriate confidentiality agreement, the Provider will allow the LEA to audit the security and privacy measures that are in place to ensure protection of Student Data or any portion thereof as it pertains to the delivery of services to the LEA.~~ The LEA

may make reasonable inquiries of the Provider regarding the use of the LEA's Student Data and the security measures undertaken by the Provider to protect said Student Data. The Provider will cooperate reasonably with the LEA and any local, state, or federal agency with oversight authority or jurisdiction in connection with any audit or investigation of the Provider and/or delivery of Services to students and/or LEA, and shall provide reasonable access to the Provider's ~~facilities~~, staff, agents and LEA's Student Data and all records pertaining to the Provider, LEA and delivery of Services to the LEA. Failure to reasonably cooperate shall be deemed a material breach of the DPA.

3. **Data Security.** The Provider agrees to utilize administrative, physical, and technical safeguards consistent with industry standards and designed to protect Student Data from unauthorized access, disclosure, acquisition, destruction, use, or modification. The Provider shall adhere to any applicable law relating to data security. The provider shall implement an adequate Cybersecurity Framework that may be based on one of the nationally recognized standards set forth in **Exhibit "F"**. Exclusions, variations, or exemptions to the identified Cybersecurity Framework ~~must~~ may be detailed in an attachment to **Exhibit "H"**. Additionally, Provider may choose to further detail its security programs and measures that augment or are in addition to the Cybersecurity Framework in **Exhibit "F"**. Provider shall provide, in the Standard Schedule to the DPA, contact information of an employee who LEA may contact if there are any data security concerns or questions.

## **ARTICLE VII: MISCELLANEOUS**

7. **Successors Bound.** This DPA is and shall be binding upon the respective successors in interest to Provider in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business. In the event that the Provider sells, merges, or otherwise disposes of its business to a successor during the term of this DPA, the Provider shall provide written notice to the LEA no later than sixty (60) days after the closing date of sale, merger, or disposal. Such notice shall include a written, signed assurance that the successor will assume the obligations of the DPA and any obligations with respect to Student Data within the Service Agreement. The LEA has the authority to terminate the DPA if it ~~disapproves of the successor to whom the Provider is selling, merging, or otherwise disposing of its business~~ reasonably believes that the successor cannot uphold the terms and conditions herein or having a contract with the successor would violate the LEA's policies or state or federal law.

### **EXHIBIT "C"**

#### **DEFINITION**

##### **S**

**Service Agreement:** Refers to the ~~Contract~~ Order Form, Purchase Order ~~or~~ and/or Terms of Service ~~or Terms of Use~~.

**Student Data:** Student Data includes any data, whether gathered by Provider or provided by

LEA or its users, students, or students' parents/guardians, for a school purpose, that is descriptive of the student including, but not limited to, information in the student's educational record ~~or email, first and last name, birthdate, home or other physical address, telephone number, email address, or other information allowing physical or online contact, discipline records, videos, test results, special education data, juvenile dependency records, grades, evaluations, criminal records, medical records, health records, social security numbers, biometric information, disabilities, socioeconomic information, individual purchasing behavior or preferences, food purchases, political affiliations, religious information, text messages, documents, student identifiers, search activity, photos, voice recordings, geolocation information, parents' names, persistent unique identifiers~~, or any other information or identification number that would provide information about a specific student. Student Data includes ~~Meta-Data~~ Metadata containing "Personally Identifiable Information (PII)". Student Data further includes "Personally identifiable information (PII)," as defined in 34 C.F.R. § 99.3 and as defined under any applicable state law. Student Data shall constitute Education Records for the purposes of this DPA, and for the purposes of federal, state, and local laws and regulations. Student Data as specified in **Exhibit "B"** is confirmed to be collected or processed by the Provider pursuant to the Services. Student Data shall not ~~constitute that information that has been anonymized or include properly de-identified, Information~~ or anonymous usage data regarding a student's or LEA's use of Provider's Services.

**EXHIBIT "G"**  
**Supplemental SDPC State Terms for**  
**California Version 1.0**

2. **Modification to Article IV, Section 7 of the DPA.** Article IV, Section 7 of the DPA (Advertising Limitations) is amended by deleting the stricken text as follows: Provider is prohibited from using, disclosing, or selling Student Data to (a) inform, influence, or enable Targeted Advertising; or (b) develop a profile of a student, family member/guardian or group, for any purpose other than providing the Service to LEA. Targeted Advertising is strictly prohibited. However, this section does not prohibit Provider from using Student Data (i) for adaptive learning or customized student learning (including generating personalized learning recommendations); or (ii) to make product recommendations to teachers or LEA employees that are not considered Targeted Advertising; or (iii) to notify account holders about new education product updates, features, or services that are not considered Targeted Advertising or from otherwise using Student Data as permitted in this DPA and its accompanying exhibits.

**EXHIBIT "E"**  
**GENERAL OFFER OF PRIVACY TERMS**

**1. Offer of Terms**

Provider offers the same privacy protections found in this DPA between it and

**San Dieguito Union High School District**  
("Originating LEA") which is dated **09-27-2023**

, to any other LEA ("Subscribing LEA") who accepts this

General Offer of Privacy Terms ("General Offer") through its signature below. This General Offer shall extend only to privacy protections, and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provided by Subscribing LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of:

(1) a material change in the applicable privacy statutes; (2) a material change in the services and products listed in the originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Subscribing LEAs should send the signed **Exhibit "E"** to Provider at the following email address:

\_\_\_\_\_ legal-sales@qualtrics.com \_\_\_\_\_  
**PROVIDER:** \_\_\_\_\_ **Qualtrics** \_\_\_\_\_

BY: \_\_\_\_\_ Mark Creer \_\_\_\_\_ Date: 09-27-2023 \_\_\_\_\_

Printed Name: \_\_\_\_\_ Mark Creer \_\_\_\_\_ Director, Legal Sales  
\_\_\_\_\_ Title/Position: \_\_\_\_\_

**2. Subscribing LEA**

A Subscribing LEA, by signing a separate Service Agreement with Provider, and by its signature below, accepts the General Offer of Privacy Terms. The Subscribing LEA and the Provider shall therefore be bound by the same

terms of this DPA for the term of the DPA between San Dieguito Union High School District the

and the Provider. **\*\*PRIOR TO ITS EFFECTIVENESS, SUBSCRIBING LEA MUST DELIVER NOTICE OF ACCEPTANCE TO PROVIDER PURSUANT TO ARTICLE VII, SECTION 5. \*\***

**LEA:** Ceres Unified \_\_\_\_\_

BY: \_\_\_\_\_  \_\_\_\_\_ Date: 10/08/2023 \_\_\_\_\_

Printed Name: Chris Hagle \_\_\_\_\_ Title/Position: Chief Technology Officer \_\_\_\_\_

SCHOOL DISTRICT NAME: Ceres Unified \_\_\_\_\_

DESIGNATED REPRESENTATIVE OF LEA:

Name: Chris Hagle \_\_\_\_\_

Title: Chief Technology Officer \_\_\_\_\_

2503 Lawrence Street Ceres CA 95307

2095561570

Address: \_\_\_\_\_

Telephone Number: ~~chigle@ceres.k12.ca.us~~ \_\_\_\_\_

Email: \_\_\_\_\_

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