

Agreement #DSPA-1920-\_\_\_\_\_

Approved: \_\_\_\_\_

**DATA SHARING AND PRIVACY AGREEMENT (STAND ALONE)**

**BETWEEN**

School Board of Hamilton County, Florida

and

Liminex, Inc. dba GoGuardian, and acting on behalf of itself and its Affiliates

**CONTRACTOR NAME**

Term (Maximum of 3 Years):

Start Date: 8/1/2023

End Date: 7/31/2026

Administrator Responsible: Chris Combass/Dept. of Teaching & Learning  
Printed Name / Title Department

This Data Sharing and Privacy Agreement ("DSPA") is made and entered into as of the last date signed below, by and between School Board of Hamilton (hereinafter referred to as "LEA"), a body corporate pursuant to s. 1001.40, Florida Statute, whose principal place of business is 400 East Lake Mary Boulevard, Sanford, Florida 32773-7127 and Liminex, Inc. dba GoGuardian, and acting on behalf of itself and its Affiliates (hereinafter referred to as "Contractor"), whose principal place of business is 2030 E. Maple Ave. Suite 100, El Segundo, CA 90245. The Parties agree to the terms as stated herein.

## RECITALS

**WHEREAS**, the Contractor has agreed to provide ("LEA") with certain educational services ("Services") as identified in Attachment "5" – Statement of Work or Proposal; and

**WHEREAS**, in order to provide the Services, the Contractor may receive and the LEA may provide documents or data that are covered by several federal statutes, among them, the Family Educational Rights and Privacy Act ("FERPA") at 20 U.S.C. 1232g (34 CFR Part 99), Children's Online Privacy Protection Act ("COPPA"), at 15 U.S.C. 6501-6506 (16 CFR Part 312), and Protection of Pupil Rights Amendment ("PPRA") at 20 U.S.C. 1232h (34 CFR Part 98); and

**WHEREAS**, the documents and data transferred from LEA and/or accessed by the Contractor in the performance of the Services are also subject to state privacy laws; and

**WHEREAS**, this Agreement complies with Florida Statutes Sections 1001.41 and 1002.22 and Federal laws; and

**WHEREAS**, the Parties wish to enter into this DSPA to ensure that accessing and/or transferring of data resulting from the performance of the Services complies with the requirements of the privacy laws referred to above and to establish implementing procedures and duties; and

**NOW THEREFORE**, for good and valuable consideration, the parties agree as follows:

## ARTICLE I: PURPOSE AND SCOPE

1. **Purpose of DSPA.** For Contractor to provide services to the LEA it may become necessary for the LEA to share certain Data related to the LEA's students, employees, business practices, and/or intellectual property. This agreement describes responsibilities to protect Data between the LEA and Contractor.
2. **Nature of Services Provided.** The Contractor has agreed to provide the following digital educational services described below and as may be further outlined in Attachment "5" – Statement of Work or Proposal attached hereto:
3. **Data to Be Provided.** In order to perform the Services described in the Service Agreement, LEA shall provide the categories of data described below or as indicated in the Schedule of Data, attached hereto as Attachment "1".
4. **DSPA Definitions.** The definitions of terms used in this DSPA are found in Attachment "2".

## ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

1. **Data Property of LEA.** All Data transmitted to the Contractor pursuant to the Service Agreement is and will continue to be the property of and under the control of the LEA. The Contractor further acknowledges and agrees that all copies of such Data transmitted to the Contractor, including any modifications or additions or any portion thereof from any source, are subject to the provisions of this Agreement in the same manner as the original Data. The Parties agree that as between them all rights, including all intellectual property rights in and to Data contemplated per the Service Agreement shall remain the exclusive property of the LEA. For the purposes of FERPA and Pursuant to 34 CFR §§ 99.31(a)(1) and 99.7(a)(3)(iii), the Contractor will provide to LEA the specified services the LEA could otherwise use its employees to perform. Contractor agrees that for purposes of this Agreement, it will be designated a "School Official," under the control and direction of the LEA as it pertains to the use of data, with "legitimate educational interests" as those terms have been interpreted and defined

under FERPA. Contractor may transfer student-generated content to a separate account, according to the procedures set forth below. Contractor agrees to abide by FERPA and Fla. Stat. 1002.22 while performing its service for the LEA.

2. **Parent Access.** LEA shall establish reasonable procedures by which a parent, legal guardian, or eligible student may review Data on the student's records. Contractor shall respond in a reasonably timely manner (and no less than 10 days from the date of request) to the LEA's request for Data in a student's records held by the Contractor to view or correct as necessary. In the event that a parent of a student or other individual contacts the Contractor to review any of the Data accessed pursuant to the Services, the Contractor shall refer the parent or individual to the LEA, who will follow the necessary and proper procedures regarding the requested information.
3. **Separate Account.** Contractor shall, at the request of the LEA, transfer Student-Generated Content to a separate student account.
4. **Third Party Request.** Should a Third Party, including law enforcement and government entities, contact Contractor with a request for data held by the Contractor pursuant to the Services, the Contractor shall redirect the Third Party to request the data directly from the LEA. Contractor shall notify the LEA in advance of a compelled disclosure to a Third Party. The Contractor will not use, disclose, compile, transfer, or sell the Data and/or any portion thereof to any third party or other entity or allow any other third party or other entity to use, disclose, compile, transfer or sell the Data and/or any portion thereof.
5. **No Unauthorized Use.** Contractor shall not use Data for any purpose other than as explicitly specified in the Service Agreement.
6. **Subprocessors.** Contractor shall enter into written agreements with all Subprocessors, listed in Attachment "4", performing functions pursuant to the Service Agreement, whereby the Subprocessors agree to protect Data in a manner consistent with the terms of this DSPA.

#### ARTICLE III: DUTIES OF LEA

1. **Provide Data In Compliance With State and Federal Law.** LEA will allow Contractor access to data necessary to perform the Services and pursuant to the terms of this DSPA and in compliance with FERPA, COPPA, PPRA, and all other privacy statutes cited in this DSPA.
2. **Annual Notification of Rights.** If the LEA has a policy of disclosing education records under 34 CFR § 99.31 (a) (1), LEA shall include a specification of criteria for determining who constitutes a school official and what constitutes a legitimate educational interest in its annual notification of rights, and determine whether Contractor qualifies as a school official.
3. **Reasonable Precautions.** LEA shall take reasonable precautions to secure user names, passwords, and any other means of gaining access to the services and hosted data.
4. **Unauthorized Access Notification.** LEA shall notify Contractor promptly of any known or suspected unauthorized access. LEA will assist Contractor in any efforts by Contractor to investigate and respond to any unauthorized access.

#### ARTICLE IV: DUTIES OF CONTRACTOR

1. **Privacy Compliance.** The Parties expect and anticipate that Contractor may receive personally identifiable information in education records from the District only as an incident of service or training that Contractor provides to the LEA pursuant to this Agreement. The Contractor shall comply with all applicable State and Federal laws and regulations pertaining to data privacy and security, including FERPA, COPPA, PPRA, Florida Statutes Sections 1001.41 and 1002.22, and all other privacy statutes cited in this DSPA. The Parties agree that Contractor is a "school official" under FERPA and has a legitimate educational interest in personally identifiable information from education records because for purposes of the contract, Contractor: (1) provides a service or function for which the LEA would otherwise use employees; (2) is under the direct control of the LEA with respect

to the use and maintenance of education records; and (3) is subject to the requirements of FERPA governing the use and redisclosure of personally identifiable information from education records

2. **Authorized Use**. The data shared pursuant to the Service Agreement, including persistent unique identifiers, shall be used for no purpose other than the Services stated in the Service Agreement and/or otherwise authorized under the statutes referred to in subsection (1), above. Contractor also acknowledges and agrees that it shall not make any re-disclosure of any Data or any portion thereof, including without limitation, meta data, user content or other non-public information and/or personally identifiable information contained in the Data, without the express written consent of the LEA.
3. **Employee Obligation**. Contractor shall require all employees and agents who have access to Data to comply with all applicable provisions of this DSPA with respect to the data shared under the Service Agreement. Contractor agrees to require and maintain an appropriate confidentiality agreement from each employee or agent with access to Data pursuant to the Service Agreement.
4. **No Disclosure**. Contractor may use aggregate data only for the purposes of development, research, and improvement of educational sites, services, or applications, as any other member of the public or party would be able to use de-identified data pursuant to 34 CFR 99.31(b). Contractor agrees not to attempt to re-identify de-identified Data and not to transfer de-identified Data to any party unless (a) that party agrees in writing not to attempt re-identification, and (b) prior written notice has been given to LEA who has provided prior written consent for such transfer. Contractor shall not copy, reproduce or transmit any data obtained under the Service Agreement and/or any portion thereof, except as necessary to fulfill the Service Agreement.
5. **Disposition of Data**. Contractor shall dispose of or delete all Data obtained under the Service Agreement when it is no longer needed for the purpose for which it was obtained and transfer said data to LEA or LEA's designee within sixty (60) days of the date of termination and according to a schedule and procedure as the Parties may reasonably agree. Nothing in the Service Agreement authorizes Contractor to maintain Data obtained under the Service Agreement beyond the time-period reasonably needed to complete the disposition. Disposition shall include:
  - a. (1) the shredding of any hard copies of any Data; (2) Data Destruction; or (3) Otherwise modifying the personal information in those records to make it unreadable or indecipherable. Contractor shall provide written notification to LEA when the Data has been disposed of. The duty to dispose of Data shall not extend to data that has been de-identified or placed in a separate Student account, pursuant to the other terms of the DSPA. The LEA may employ a "Directive For Disposition of Data", a copy of which is attached hereto as Attachment "3". Upon receipt of a request from the LEA, the Contractor will immediately provide the LEA with any specified portion of the Data within three (3) calendar days of receipt of said request.
6. **Advertising Prohibition**. Contractor is prohibited from using or selling Data to (a) market or advertise to students or families/guardians; (b) inform, influence, or enable marketing, targeted advertising, or other commercial efforts by Contractor; (c) develop a profile of a student, family member/guardian or group, for any commercial purpose other than providing the Service to LEA; or (d) use the Data for the development of commercial products or services, other than as necessary to provide the Service to LEA. This section does not prohibit Contractor from generating legitimate personalized learning recommendations.
7. **Access to Data**. Contractor shall make Data in the possession of the Contractor available to the LEA within five (5) business days of a request by the LEA.

#### **ARTICLE V: DATA PROVISIONS**

1. **Data Security**. The Contractor agrees to abide by and maintain adequate data security measures, consistent with industry standards and technology best practices, to protect Data from unauthorized disclosure or acquisition by an unauthorized person. The general security duties of Contractor are set forth below. Contractor may further detail its security programs and measures in Attachment 4 hereto. These measures shall include, but are not limited to:
  - a. **Passwords and Employee Access**. Contractor shall secure usernames, passwords, and any other means of gaining access to the Services or to Data by using a form of multi-factor authentication (MFA) at a minimum level equivalent to the level delineated in Article 4.3 of NIST 800-63-3. Contractor shall only provide access to Data to employees or contractors that are performing the Services.

- b. **Security Protocols.** Both parties agree to maintain security protocols that meet industry best practices in the transfer or transmission of any data, including ensuring that data may only be viewed or accessed by parties legally allowed to do so. Contractor shall maintain all data obtained or generated pursuant to the Service Agreement in a secure computer environment and not copy, reproduce, or transmit data obtained pursuant to the Service Agreement, except as necessary to fulfill the purpose of data requests by LEA.
  - c. **Employee Training.** The Contractor shall provide periodic security training to those of its employees who operate or have access to the system. Further, Contractor shall provide LEA with contact information of an employee who LEA may contact if there are any security concerns or questions.
  - d. **Security Technology.** When the service is accessed using a supported web browser, Secure Socket Layer ("SSL") or equivalent technology shall be employed to protect data from unauthorized access. The service security measures shall include server authentication and data encryption. Contractor shall host data pursuant to the Service Agreement in an environment using a firewall that is periodically updated according to industry standards.
  - e. **Security Coordinator.** Contractor shall provide the name and contact information of Contractor's Security Coordinator for the Data received pursuant to the Service Agreement, pursuant to Attachment "4".
  - f. **Subprocessors Bound.** Contractor may enter into written agreements whereby Subprocessors, listed in Attachment "4" agree to secure and protect Data in a manner consistent with the terms of this Article V. Contractor shall periodically conduct or review compliance monitoring and assessments of Subprocessors to determine their compliance with this Article.
  - g. **Periodic Risk Assessment.** Contractor further agrees to conduct periodic risk assessments and remediate any identified security and privacy vulnerabilities in a timely manner. Upon request, Contractor will provide the LEA with the results of the above risk assessments and will promptly modify its security measures as needed based on those results in order to meet its obligations under this DSPA.
  - h. **Backups.** Contractor agrees to maintain backup copies, backed up at least daily, of Data in case of Contractor's system failure or any other unforeseen event resulting in loss of Data or any portion thereof.
  - i. **Audits.** Upon receipt of a request from the LEA, the Contractor will allow the LEA to audit the security and privacy measures that are in place to ensure protection of the Data. The Contractor will cooperate fully with the LEA and any local, state, or federal agency with oversight authority/jurisdiction in connection with any audit or investigation of the Contractor and/or delivery of Services to students and/or LEA, and shall provide full access to the Contractor's facilities, staff, agents and LEA's Data and all records pertaining to the Contractor, LEA and delivery of Services to the Contractor. Failure to cooperate shall be deemed a material breach of the DSPA.
2. **Data Confidentiality** - Contractor shall implement appropriate measures designed to ensure the confidentiality and security of Protected Information including Personally Identifiable Information (PII), protect against any anticipated hazards or threats to the integrity or security of such information, protect against unauthorized access or disclosure of information, and prevent any other action that could result in substantial harm to LEA or an individual identified with the data or information in Contractor's custody.
- a. Contractor certifies that it has implemented policies and procedures to protect against reasonably foreseeable unauthorized access to, or disclosure of, District Data or PII, and to prevent other reasonably foreseeable events that may result in substantial harm to District or any individual student identified in such PII.
  - b. Contractor shall not permit District Data or PII to be maintained or stored on any Mobile Device or Portable Storage Medium unless such is being used in connection with Vendor's backup and recovery procedures and/or encrypted
  - c. Contractor shall not, without the express prior written consent of District:
    - o Maintain or store District Data or PII outside of the United States,

- Transmit District's Data or PII to any contractors or subcontractors located outside of the United States,
- Distribute, repurpose or share District Data or PII with any Partner Systems not used for providing services to the District,
- Use PII or any portion thereof to inform, influence or guide marketing or advertising efforts, or to develop a profile of a student or group of students for any commercial purpose [or for any other purposes],
- Use PII or any portion thereof to develop commercial products or services,
- Use any PII for any other purpose other than in connection with the services provided to the District,
- Engage in targeted advertising, based on the data collected from the District

3. **Data Breach.** Contractor certifies that it has implemented policies and procedures addressing a potential Security Breach and that it possesses an up to date Security Breach response plan. Such plan shall be made available, upon request, to the District.

Contractor shall comply with all applicable federal and state laws that require notification to individuals, entities, state agencies, or federal agencies in the event of a Security Breach including the State of Florida Database Breach Notification process.

Contractor agrees to comply with the State of Florida Database Breach Notification process and all applicable laws that require the notification of individuals in the event of unauthorized release of personally identifiable information or other event requiring notification. In the event of a breach of any of Contractor's security obligations or other event requiring notification under applicable law ("Notification Event"), Contractor agrees to notify LEA immediately and to indemnify, hold harmless, and defend LEA and its officers, and employees from and against any claims, damages, or other harm related to such Notification Event.

4. When Contractor reasonably suspects and/or becomes aware of a disclosure or security breach concerning any Data covered by this Agreement, Contractor shall notify the LEA immediately and mitigate the damage of such security breach to the greatest extent possible.

- a. Subject to the following requirements, the Contractor shall provide a security breach notification to the LEA.

- i. The security breach notification shall be written in plain language, shall be titled "Notice of Data Breach," and shall present the information described herein under the following headings: "What Happened," "What Information Was Involved," "What We Are Doing," "What You Can Do," and "For More Information." Additional information may be provided as a supplement to the notice.

- ii. The security breach notification described above in section 2(a)(i) shall include, at a minimum, the following information:

- 1) The name and contact information of the reporting individual subject to this section.
- 2) A list of the types of personal information that were or are reasonably believed to have been the subject of a breach.
- 3) If the information is possible to determine at the time the notice is provided, then either (1) the date of the breach, (2) the estimated date of the breach, or (3) the date range within which the breach occurred. The notification shall also include the date of the notice.
- 4) Whether the notification was delayed as a result of a law enforcement investigation, if that information is possible to determine at the time the notice is provided.
- 5) A general description of the breach incident, if that information is possible to determine at the time the notice is provided.

- iii. The security breach notification must include at least:

- 1) Information about what the Contractor has done to protect individuals whose information has been breached.
- 2) Advice on steps that the person whose information has been breached may take to protect himself or herself.

- 3) Information about the steps the Contractor has taken to cure the breach and the estimated timeframe for such cure.
- b. Contractor agrees to adhere to all requirements in applicable state and federal law with respect to a data breach related to the Data, including, when appropriate or required, the required responsibilities and procedures for notification and mitigation of any such data breach.
- c. Contractor further agrees to have a written incident response plan that reflects best practices and is consistent with industry standards and federal and state law for responding to a data breach, breach of security, privacy incident or unauthorized acquisition or use of Data or any portion thereof, including personally identifiable information and agrees to provide LEA, upon request, with a copy of said written incident response plan.
- d. Contractor further agrees that it will provide the notification directly to LEA and will fully cooperate, and assist as specifically requested by LEA, with all efforts by the LEA to notify the affected parent, legal guardian or eligible student of the unauthorized access, which shall include the information listed in subsection (a) above.
- e. The Parties agree that any breach of the privacy and/or confidentiality obligation set forth in the DSPA may, at the LEA's discretion, result in the LEA immediately terminating the Service Agreement and any other agreement for goods and services with Contractor. Termination does not absolve the Contractor's responsibility to comply with the disposition procedures of Data.

#### ARTICLE VI: MISCELLANEOUS

1. **Term.** The Contractor shall be bound by this DSPA for the duration of the Service Agreement or so long as the Contractor maintains any Data. Notwithstanding the foregoing, Contractor agrees to be bound by the terms and obligations of this DSPA for no less than three (3) years.
2. **Termination.** In the event that either party seeks to terminate this DSPA, they may do so by mutual written consent so long as the Service Agreement has lapsed or has been terminated.
3. **Effect of Termination Survival.** If the Service Agreement is terminated, the Contractor shall dispose of all of LEA's Data pursuant to Article IV, section 5.
4. **Priority of Agreements.** This DSPA shall govern the treatment of Data in order to comply with the privacy protections, including those found in FERPA and all applicable privacy statutes cited in this DSPA.
5. **Notice.** All notices or other communication required or permitted to be given hereunder must be in writing and given by personal delivery, facsimile or e-mail transmission (if contact information is provided for the specific mode of delivery), or first class mail, postage prepaid, sent to the designated representatives before:

The designated representative for the Contractor for this Agreement is:

GoGuardian Legal Department  
legal@goguardian.com  
2030 E Maple Ave., Ste. 100  
El Segundo, CA 90245

The designated representative for the LEA for this Agreement is:

Chris Combass  
chris.combass@hamiltonfl.com  
5686 US Hwy 129 S, Suite 1  
Jasper, FL 32052

6. **Severability**. Any provision of this DSPA that is prohibited or unenforceable in any jurisdiction shall, as to such jurisdiction, be ineffective to the extent of such prohibition or unenforceability without invalidating the remaining provisions of this DSPA, and any such prohibition or unenforceability in any jurisdiction shall not invalidate or render unenforceable such provision in any other jurisdiction. Notwithstanding the foregoing, if such provision could be more narrowly drawn so as not to be prohibited or unenforceable in such jurisdiction while, at the same time, maintaining the intent of the parties, it shall, as to such jurisdiction, be so narrowly drawn without invalidating the remaining provisions of this DSPA or affecting the validity or enforceability of such provision in any other jurisdiction.
7. **Authority**. Contractor represents that it is authorized to bind to the terms of this DSPA, including confidentiality and destruction of Data and any portion thereof contained therein, all related or associated institutions, individuals, employees or contractors who may have access to the Data and/or any portion thereof, or may own, lease or control equipment or facilities of any kind where the Data and portion thereof is stored, maintained or used in any way.
8. **Waiver**. Waiver by any party to this DSPA of any breach of any provision of this DSPA or warranty of representation set forth herein shall not be construed as a waiver of any subsequent breach of the same or any other provision. The failure to exercise any right under this DSPA shall not operate as a waiver of such right. All rights and remedies provided for in this DSPA are cumulative. Nothing in this DSPA shall be construed as a waiver or relinquishment of any governmental immunities or defenses on behalf of the LEA, its officers, employees, and agents as a result of the execution of this DSPA or performance of the functions or obligations described herein.
9. **Assignment**. None of the parties to this DSPA may assign their rights, duties, or obligations under this DSPA, either in whole or in part, without the prior written consent of the other party to this DSPA.

#### **ARTICLE VII- GENERAL OFFER OF TERMS**

Provider may, by signing the attached Form of General Offer of Privacy Terms (General Offer, attached hereto as Exhibit "E"), be bound by the terms of this to any other school district who signs the acceptance in said Exhibit.

*[Signature Page Follows]*



**IN WITNESS WHEREOF**, the parties have executed this Data Privacy Agreement as of the last day noted below.

**CONTRACTOR** Liminex, Inc. dba GoGuardian, and acting on behalf of itself and its Affiliates

BY: Tian Wang Date: 8/16/2023

Printed Name: Tian wang Title/Position: Head of Commercial counsel

Address for Notice Purposes: 2030 E Maple Ave., Suite 100, El Segundo, CA 90245

**LEA:** Hamilton County Public Schools

BY: Chris Combass Date: 08/16/2023

Printed Name: Chris Combass Title/Position: Director of Teaching and Learning

Address for Notice Purposes: 5683 US Highway 129 S, Jasper, FL 32052

- Attachment "1" – Schedule of Data
- Attachment "2" – Definitions
- Attachment "3" – Directive for Disposition of Data
- Attachment "4" – Data Security
- Attachment "5" – Scope of Work or Quote
- Attachment "6" – Terms of Use/Privacy Policy

**GoGuardian****Attachment "1"****SCHEDULE OF DATA**

<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by your system</b>
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X
Application Technology Meta Data	Other application technology meta data Please specify:	
Application Use Statistics	Meta data on user interaction with application	X
Assessment	Standardized test scores	
Assessment	Observation data	
Assessment	Other assessment data Please specify:	
Attendance	Student school (daily) attendance data	
Attendance	Student class attendance data	
Communication	Online communications that are captured (emails, blog entries)	X (Including student-teacher chats in the chat feature of GoGuardian Teacher)
Conduct	Conduct or behavioral data	
Demographics	Date of Birth	
Demographics	Place of Birth	
Demographics	Gender	
Demographics	Ethnicity or race	
Demographics	Specialized education services (IEP or 504)	
Demographics	Living situations (homeless/foster care)	
Demographics	Language information (native, preferred or primary language spoken by student)	
Demographics	Other indicator information Please specify:	
Enrollment	Student school enrollment	X
Enrollment	Student grade level	X
Enrollment	Homeroom	
Enrollment	Guidance counselor	
Enrollment	Specific curriculum programs	
Enrollment	Year of graduation	
Enrollment	Other enrollment information Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Parent/Guardian Contact Information	Address	
Parent/Guardian Contact Information	Email	X
Parent/Guardian Contact Information	Phone	X
Parent/Guardian Name	First and/or Last	X
Schedule	Student scheduled courses	X
Schedule	Teacher names	X
Special Indicator	English language learner information	
Special Indicator	Low income status - SES Free and Reduced	
Special Indicator	Medical alerts/health data	
Special Indicator	Student disability information	
Student Contact Information	Address	
Student Contact Information	Email	X
Student Contact Information	Phone	
Student Identifiers	Local (School district) ID number	
Student Identifiers	Vendor/App assigned student ID number	X
Student Identifiers	Student app username	
Student Identifiers	Student app passwords encrypted only for SSO	
Student Name	First and/or Last	X
Student In App Performance	Program / application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	
Student Survey Responses	Student responses to surveys or questionnaires	
Student work	Student generated content; writing, pictures etc.	
Student work	Other student work data Please specify:	
Transcript	Student course grades	
Transcript	Student course data	
Transcript	Student course grades/performance scores	
Transcript	Other transcript data Please specify:	
Transportation	Other transportation data Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Other	Please list each additional data element used, stored or collected through the services defined in Exhibit A	X
Other	GoGuardian's then-current Product Privacy Policy ( <a href="https://www.goguardian.com/policies/product-privacy">https://www.goguardian.com/policies/product-privacy</a> ) describes the Student Data and other information collected.	
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Pear DeckAttachment "1"**SCHEDULE OF DATA**

<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by your system</b>
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X
Application Technology Meta Data	Other application technology meta data Please specify:	
Application Use Statistics	Meta data on user interaction with application	X
Assessment	Standardized test scores	
Assessment	Observation data	
Assessment	Other assessment data Please specify: <b>Ungraded formative assessments</b>	X
Attendance	Student school (daily) attendance data	
Attendance	Student class attendance data	
Communication	Online communications that are captured (emails, blog entries)	
Conduct	Conduct or behavioral data	
Demographics	Date of Birth	
Demographics	Place of Birth	
Demographics	Gender	
Demographics	Ethnicity or race	
Demographics	Specialized education services (IEP or 504)	
Demographics	Living situations (homeless/foster care)	
Demographics	Language information (native, preferred or primary language spoken by student)	
Demographics	Other indicator information Please specify:	
Enrollment	Student school enrollment	
Enrollment	Student grade level	
Enrollment	Homeroom	
Enrollment	Guidance counselor	
Enrollment	Specific curriculum programs	
Enrollment	Year of graduation	
Enrollment	Other enrollment information Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Parent/Guardian Contact Information	Address	
Parent/Guardian Contact Information	Email	
Parent/Guardian Contact Information	Phone	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses	
Schedule	Teacher names	X
Special Indicator	English language learner information	
Special Indicator	Low income status - SES Free and Reduced	
Special Indicator	Medical alerts/health data	
Special Indicator	Student disability information	
Student Contact Information	Address	
Student Contact Information	Email	X
Student Contact Information	Phone	
Student Identifiers	Local (School district) ID number	
Student Identifiers	Vendor/App assigned student ID number	X
Student Identifiers	Student app username	
Student Identifiers	Student app passwords encrypted only for SSO	
Student Name	First and/or Last	X
Student In App Performance	Program / application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	
Student Survey Responses	Student responses to surveys or questionnaires	X
Student work	Student generated content; writing, pictures etc.	X
Student work	Other student work data Please specify:	
Transcript	Student course grades	
Transcript	Student course data	
Transcript	Student course grades/performance scores	
Transcript	Other transcript data Please specify:	
Transportation	Other transportation data Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Other	Please list each additional data element used, stored or collected through the services defined in Exhibit A	X
Other	<i><b>Pear Deck's then-current Product Privacy Policy (<a href="https://www.peardeck.com/policies/product-privacy">https://www.peardeck.com/policies/product-privacy</a>) describes the Student Data and other information collected.</b></i>	
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**EduLastic**

**Attachment "1"**

**SCHEDULE OF DATA**

<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by your system</b>
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X
Application Technology Meta Data	Other application technology meta data Please specify:	
Application Use Statistics	Meta data on user interaction with application	X
Assessment	Standardized test scores	
Assessment	Observation data	
Assessment	Other assessment data Please specify:	
Attendance	Student school (daily) attendance data	
Attendance	Student class attendance data	
Communication	Online communications that are captured (emails, blog entries)	X
Conduct	Conduct or behavioral data	
Demographics	Date of Birth	
Demographics	Place of Birth	
Demographics	Gender	
Demographics	Ethnicity or race	
Demographics	Specialized education services (IEP or 504)	
Demographics	Living situations (homeless/foster care)	
Demographics	Language information (native, preferred or primary language spoken by student)	
Demographics	Other indicator information Please specify:	
Enrollment	Student school enrollment	X
Enrollment	Student grade level	X
Enrollment	Homeroom	
Enrollment	Guidance counselor	
Enrollment	Specific curriculum programs	
Enrollment	Year of graduation	
Enrollment	Other enrollment information Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>



		<b>your system</b>
Parent/Guardian Contact Information	Address	
Parent/Guardian Contact Information	Email	
Parent/Guardian Contact Information	Phone	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses	X
Schedule	Teacher names	X
Special Indicator	English language learner information	X
Special Indicator	Low income status - SES Free and Reduced	
Special Indicator	Medical alerts/health data	
Special Indicator	Student disability information	
Student Contact Information	Address	
Student Contact Information	Email	X
Student Contact Information	Phone	
Student Identifiers	Local (School district) ID number	
Student Identifiers	Vendor/App assigned student ID number	X
Student Identifiers	Student app username	X
Student Identifiers	Student app passwords encrypted only for SSO	X
Student Name	First and/or Last	X
Student In App Performance	Program / application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	X
Student Survey Responses	Student responses to surveys or questionnaires	
Student work	Student generated content; writing, pictures etc.	X
Student work	Other student work data Please specify: <b><i>EduLastic assessments and scores</i></b>	X
Transcript	Student course grades	
Transcript	Student course data	
Transcript	Student course grades/performance scores	
Transcript	Other transcript data Please specify:	
Transportation	Other transportation data Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Other	Please list each additional data element used, stored or collected through the services defined in Exhibit A	X
Other	<b><i>Edulastic's then-current Product Privacy Policy (<a href="https://edulastic.com/privacy-policy">https://edulastic.com/privacy-policy</a>) describes the Student Data and other information collected.</i></b>	
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**Giant Steps****Attachment "1"****SCHEDULE OF DATA**

<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by your system</b>
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X
Application Technology Meta Data	Other application technology meta data Please specify:	
Application Use Statistics	Meta data on user interaction with application	X
Assessment	Standardized test scores	
Assessment	Observation data	
Assessment	Other assessment data Please specify:	
Attendance	Student school (daily) attendance data	
Attendance	Student class attendance data	
Communication	Online communications that are captured (emails, blog entries)	
Conduct	Conduct or behavioral data	
Demographics	Date of Birth	
Demographics	Place of Birth	
Demographics	Gender	
Demographics	Ethnicity or race	
Demographics	Specialized education services (IEP or 504)	
Demographics	Living situations (homeless/foster care)	
Demographics	Language information (native, preferred or primary language spoken by student) A language preference option is available within the Giant Steps product.	X
Demographics	Other indicator information Please specify:	
Enrollment	Student school enrollment	
Enrollment	Student grade level	X
Enrollment	Homeroom	
Enrollment	Guidance counselor	
Enrollment	Specific curriculum programs	
Enrollment	Year of graduation	
Enrollment	Other enrollment information Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Parent/Guardian Contact Information	Address	
Parent/Guardian Contact Information	Email	
Parent/Guardian Contact Information	Phone	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses	
Schedule	Teacher names	X
Special Indicator	English language learner information	
Special Indicator	Low income status - SES Free and Reduced	
Special Indicator	Medical alerts/health data	
Special Indicator	Student disability information	
Student Contact Information	Address	
Student Contact Information	Email	X
Student Contact Information	Phone	
Student Identifiers	Local (School district) ID number	
Student Identifiers	Vendor/App assigned student ID number	X
Student Identifiers	Student app username	
Student Identifiers	Student app passwords encrypted only for SSO	
Student Name	First and/or Last	X
Student In App Performance	Program / application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	X
Student Survey Responses	Student responses to surveys or questionnaires	X
Student work	Student generated content; writing, pictures etc.	X
Student work	Other student work data Please specify: Answers to multiple choice, diagram, text response, drawing, and classification questions.	X
Transcript	Student course grades	
Transcript	Student course data	
Transcript	Student course grades/performance scores	
Transcript	Other transcript data Please specify:	
Transportation	Other transportation data Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Other	Please list each additional data element used, stored or collected through the services defined in Exhibit A	X
Other	Giant Step's then-current Product Privacy Policy ( <a href="https://www.giantsteps.app/policies/product-privacy">https://www.giantsteps.app/policies/product-privacy</a> ) describes the Student Data and other information collected.	
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**TutorMe**

**Attachment "1"**

**SCHEDULE OF DATA**

Category of Data	Elements	Initial if used by your system
Application Technology Meta Data	IP Addresses of users, Use of cookies etc.	X
Application Technology Meta Data	Other application technology meta data Please specify:	
Application Use Statistics	Meta data on user interaction with application	X
Assessment	Standardized test scores	
Assessment	Observation data	
Assessment	Other assessment data Please specify:	
Attendance	Student school (daily) attendance data	
Attendance	Student class attendance data	
Communication	Online communications that are captured (emails, blog entries) <b><i>In-session chats between tutors and students</i></b>	X
Conduct	Conduct or behavioral data	X (Tutors are able to log any misconduct or poor behavior through a survey completed after each tutoring session)
Demographics	Date of Birth	
Demographics	Place of Birth	
Demographics	Gender	
Demographics	Ethnicity or race	
Demographics	Specialized education services (IEP or 504)	
Demographics	Living situations (homeless/foster care)	
Demographics	Language information (native, preferred or primary language spoken by student)	
Demographics	Other indicator information Please specify:	
Enrollment	Student school enrollment	X
Enrollment	Student grade level	
Enrollment	Homeroom	
Enrollment	Guidance counselor	
Enrollment	Specific curriculum programs	
Enrollment	Year of graduation	
Enrollment	Other enrollment information Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

Category of Data	Elements	Initial if used by
Parent/Guardian Contact Information	Address	<b>your system</b>
Parent/Guardian Contact Information	Email	
Parent/Guardian Contact Information	Phone	
Parent/Guardian Name	First and/or Last	
Schedule	Student scheduled courses	
Schedule	Teacher names	
Special Indicator	English language learner information	
Special Indicator	Low income status - SES Free and Reduced	
Special Indicator	Medical alerts/health data	
Special Indicator	Student disability information	
Student Contact Information	Address	
Student Contact Information	Email	X
Student Contact Information	Phone	
Student Identifiers	Local (School district) ID number	X
Student Identifiers	Vendor/App assigned student ID number	X
Student Identifiers	Student app username <b>User name is email address</b>	X
Student Identifiers	Student app passwords encrypted only for SSO	X* ( <i>If integration with product is through an LMS, no passwords are needed</i> )
Student Name	First and/or Last	
Student In App Performance	Program / application performance (typing program- student types 60 wpm, reading program-student reads below grade level)	
Student Survey Responses	Student responses to surveys or questionnaires	X ( <i>Students and tutors must respond to a survey rating their tutoring session on a scale from 1-5</i> )
Student work	Student generated content; writing, pictures etc.	
Student work	Other student work data Please specify: <b>Students may submit writing assignments created outside of the TutorMe platform for tutor review</b>	X
Transcript	Student course grades	
Transcript	Student course data	
Transcript	Student course grades/performance scores	
Transcript	Other transcript data Please specify:	
Transportation	Other transportation data Please specify:	
<b>Category of Data</b>	<b>Elements</b>	<b>Initial if used by</b>

		<b>your system</b>
Other	Please list each additional data element used, stored or collected through the services defined in Exhibit A	X
Other	<b><i>TutorMe's then-current Product Privacy Policy (<a href="https://tutorme.com/policies/privacy-policy">https://tutorme.com/policies/privacy-policy</a>) describes the Student Data and other information collected.</i></b>	
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## Attachment "2"

### DEFINITIONS

**Contractor:** The term "Contractor" means the Contractor of an Internet Website, online service, online application, or mobile application with actual knowledge that the site, service, or application is used primarily for K–12 school purposes and was designed and marketed for K–12 school purposes. This term shall encompass the term "Third Party," as it is found in applicable statutes.

**Data:** Data shall include, but is not limited to, the following: student data, employee data, metadata, user content, course content, materials, and any and all data and information that the District (or any authorized end user(s)) uploads or enters through their use of the product. Data also specifically includes all personally identifiable information in education records, directory data, and other non-public information for the purposes of Florida and Federal laws and regulations. Data as specified in Attachment "1" is confirmed to be collected or processed by the Contractor pursuant to the Services.

**Data Destruction:** Provider shall certify to the District in writing that all copies of the Data stored in any manner by Provider have been returned to the District and permanently erased or destroyed using industry best practices to assure complete and permanent erasure or destruction. These industry best practices include, but are not limited to, ensuring that all files are completely overwritten and are unrecoverable. Industry best practices do not include simple file deletions or media high level formatting operations.

**Educational Records:** Educational Records are official records, files and data directly related to a student and maintained by the school or local education agency, including but not limited to, records encompassing all the material kept in the student's cumulative folder, such as general identifying data, records of attendance and of academic work completed, records of achievement, and results of evaluative tests, health data, disciplinary status, test protocols and individualized education programs. For purposes of this DSPA, Educational Records are referred to as Data.

**NIST 800-63-3:** Draft National Institute of Standards and Technology ("NIST") Special Publication 800-63-3 Digital Authentication Guideline.

**Personally Identifiable Information (PII):** includes but is not limited to: personal identifiers such as name, address, phone number, dates of birth, Social Security number, and student or personnel identification number; "personal information student records"; personally identifiable information contained in student education records as that term is defined in the Family Educational Rights and Privacy Act ("FERPA"), 20 UCS §1232g; "protected health information" as the term is defined in the Health Insurance Portability and Accountability Act, 45 CFR Part 160.103; "nonpublic personal information" as the term is defined in the Gramm-Leach-Bailey Financial Modernization Act of 1999, 15 USC §6809; credit and debit card numbers and/or access codes and other cardholder data and sensitive authentication data as those terms are defined in the Payment Card Industry Data Security Standards; other financial account numbers, access codes, driver's license numbers; and state-or federal identification numbers such as passport, visa or state identify card numbers; and "covered information". In addition, Personally Identifiable Information" or PII" shall include, but are not limited to, Data, metadata, and user or student-generated content obtained by reason of the use of Contractor's software, website, serve, or app, including mobile apps, whether gathered by Contractor or provided by LEA or its users, students, or students' parents/guardians, includes Indirect Identifiers, which is any information that, either alone or in aggregate, would allow reasonable persons to be able to identify a student to a reasonable certainty. For purposes of this DSPA, Personally Identifiable Information shall include the categories of information listed in the definition of Data.

**School Official:** For the purposes of this Agreement and pursuant to 34 CFR 99.31 (B), a School Official is a contractor that: (1) Performs an institutional service or function for which the agency or institution would otherwise use employees; (2) Is under the direct control of the agency or institution with respect to the use and maintenance of education records; and (3) Is subject to 34 CFR 99.33(a) governing the use and re-disclosure of personally identifiable information from student records.

**Service Agreement:** Refers to the Contract or Purchase Order that this DSPA supplements and modifies.

**Student -Generated Content:** The term "student-generated content" means materials or content created by a student during and for the purpose of education including, but not limited to, essays, research reports, portfolios, creative writing, music or other audio files, photographs, videos, and account information that enables ongoing ownership of student content.

**Student Records:** Means both of the following: (1) Any information that directly relates to a student that is maintained by LEA and (2) any information acquired directly from the student through the use of instructional software or applications assigned to the student by a teacher or other LEA employee. For the purposes of this Agreement, student Records shall be the same as Educational Records.

**Subprocessor:** For the purposes of this Agreement, the term “Subprocessor” (sometimes referred to as the “Subcontractor”) means a party other than LEA or Contractor, who Contractor uses for data collection, analytics, storage, or other service to operate and/or improve its software, and who has access to PII.

**Targeted Advertising:** Targeted advertising means presenting an advertisement to a student where the selection of the advertisement is based on student information, student records or student generated content or inferred over time from the usage of the Contractor’s website, online service or mobile application by such student or the retention of such student’s online activities or requests over time.

**Third Party:** The term “Third Party” means a provider of digital educational software or services, including cloud-based services, for the digital storage, management, and retrieval of student records. However, for the purpose of this Agreement, the term “Third Party” when used to indicate the provider of digital educational software or services is replaced by the term “Contractor.”

**Attachment "3"**

**DIRECTIVE FOR DISPOSITION OF DATA blank till time to wrap up data**

\_\_\_\_\_ directs \_\_\_\_\_ to dispose of data obtained by Company pursuant to the terms of the Service Agreement between LEA and Company. The terms of the Disposition are set forth below:

1. Extent of Disposition

\_\_\_ Disposition is partial. The categories of data to be disposed of are set forth below or are found in an attachment to this Directive:

\_\_\_\_\_

\_\_\_ Disposition is Complete. Disposition extends to all categories of data.

2. Nature of Disposition

\_\_\_ Disposition shall be by destruction or deletion of data.

\_\_\_ Disposition shall be by a transfer of data. The data shall be transferred to the following site as follows:

3. Timing of Disposition

Data shall be disposed of by the following date:

\_\_\_As soon as commercially practicable

\_\_\_By \_\_\_\_\_

4. Signature

\_\_\_\_\_  
Authorized Representative of LEA

\_\_\_\_\_  
Date

5. Verification of Disposed Data

\_\_\_\_\_  
Authorized Representative of Company

\_\_\_\_\_  
Date

**Attachment "4"****DATA SECURITY contractor****1. Security Coordinator Information:**GoGuardian Security Team

Named Security Coordinator

infosec@goguardian.com

Email of Security Coordinator

---

 Phone Number of Security Coordinator
**2. Subprocessor List:****GoGuardian**

<b>Service Partner</b>	<b>Use of Service Partner</b>	<b>Service Partner's Privacy Policy</b>
Amazon Web Services (AWS)	For hosting our servers and data analytics	<a href="#">AWS Privacy Notice</a> , <a href="#">AWS Customer Agreement</a> & <a href="#">AWS Security</a>
Amplitude	For product analytics	<a href="#">Amplitude Privacy Notice</a>
Google	For hosting our servers and data analytics	<a href="#">Google Cloud Platform Terms of Service &amp; Security</a> <a href="#">Google Analytics Terms of Service</a>
Lacework, Inc.	Monitor cloud infrastructure	<a href="#">Lacework Privacy Statement</a>
MaestroQA, Inc.	For customer support relating to GoGuardian Beacon	<a href="#">MaestroQA, Inc. Privacy Policy</a>
SingleStore (formerly MemSQL)	For querying speed and reliability (without processing any data)	<a href="#">MemSQL Privacy Notice</a>
Pusher*	For increasing the speed and stability of our products	<a href="#">Pusher Privacy Policy</a>
Salesforce Service Cloud	For customer support	<a href="#">Salesforce Privacy Policy</a>
Segment	For product analytics	<a href="#">Segment Privacy Policy</a>
SendGrid	For sending product-related emails to school personnel	<a href="#">SendGrid Privacy Policy</a>
Tableau	For data analytics	<a href="#">Tableau Privacy Statement</a>
Twilio	For supporting our video conferencing product feature	<a href="#">Twilio Privacy Policy</a>

Service Partner	Use of Service Partner	Service Partner's Privacy Policy
ZenDesk	For online customer support	<a href="#">ZenDesk Privacy Policy</a>

\*Pusher: Pusher is a company based in the United Kingdom that is currently subject to the European Union's General Data Protection Regulation and the United Kingdom's Data Protection Act of 2018.

\*\*The Service Partner's standard Privacy Policy and/or privacy-related terms are linked above, but GoGuardian may enter into additional contractual terms, such as additional privacy and security terms, with these Service Providers.

### **Pear Deck**

Service Partner	Purpose or Description of Use	Service Partner's Privacy Policy
Amplitude	For product analytics	<a href="#">Amplitude Privacy Notice</a>
Databricks	For data analytics	<a href="#">Databricks Privacy Policy</a>
Google Cloud Platform	Data storage - for archived sessions (not for newer sessions)	<a href="#">Google Cloud Platform Terms of Service &amp; Security</a>
Firebase.io	Store information (e.g., real time student responses)	<a href="#">Firebase.io Privacy Statement</a>
Lacework, Inc.	Monitor cloud infrastructure	<a href="#">Lacework Privacy Statement</a>
mongodb.com	Stores information	<a href="#">MongoDB Privacy Policy</a>
Google	Use the APIs to authenticate into our App as well as connect to presentations.	<a href="#">Google Privacy Policy</a>
Microsoft	Use the API to authenticate into our App as well as connect to presentations.	<a href="#">Microsoft Privacy Statement</a>
Tableau	For data analytics	<a href="#">Tableau Privacy Statement</a>

\*The Service Partner's standard Privacy Policy and/or privacy-related terms are linked above, but Pear Deck may enter into additional contractual terms, such as additional privacy and security terms, with these Service Providers.

### **Edulastic**

Service Partner	Purpose or Description of Use	Service Partner's Privacy Policy
Amazon Web Services	For hosting our servers and data analytics	<a href="#">AWS Privacy Notice</a> , <a href="#">AWS Customer Agreement</a> & <a href="#">AWS Security</a>
Amplitude	For product analytics	<a href="#">Amplitude Privacy Notice</a>
Canvas	For rostering student data	<a href="#">Canvas Privacy Policy</a>
Clever	For rostering student data	<a href="#">Clever Privacy Policy</a>
Edlink (formerly Atlas)	For rostering student data	<a href="#">Edlink Privacy Policy</a>
Intercom	For online customer support	<a href="#">Intercom Privacy Policy</a>
Google Classroom	For rostering student data	<a href="#">Google Privacy Policy</a>
Lacework, Inc.	Monitor cloud infrastructure	<a href="#">Lacework Privacy Statement</a>
MaxMind	For product analytics	<a href="#">MaxMind Privacy Policy</a>

Service Partner	Purpose or Description of Use	Service Partner's Privacy Policy
MongoDB	For database and backup storage	<a href="#">MongoDB Privacy Policy</a>
Pendo	For online customer support	<a href="#">Pendo Privacy Policy</a>
Schoology	For rostering student data	<a href="#">Schoology Privacy Policy</a>
Segment	For online customer support	<a href="#">Segment Privacy Policy</a>
Salesforce Service Cloud	For online chat support	<a href="#">Salesforce Privacy Policy</a>
Tableau	For data analytics	<a href="#">Tableau Privacy Statement</a>

\*The Service Partner's standard Privacy Policy and/or privacy-related terms are linked above, but Edulastic may enter into additional contractual terms, such as additional privacy and security terms, with these Service Providers.

### **Giant Steps**

Service Partner	Use of Service Partner	Service Partner's Privacy Policy
Amazon Web Services (AWS)	For hosting our servers and data analytics	<a href="#">AWS Privacy Notice</a> , <a href="#">AWS Customer Agreement</a> & <a href="#">AWS Security</a>
Amplitude	For product analytics	<a href="#">Amplitude Privacy Notice</a>
Google	For hosting our servers and data analytics	<a href="#">Google Cloud Platform Terms of Service &amp; Security</a> <a href="#">Google Analytics Terms of Service</a> <a href="#">YouTube API Terms of Service</a>
Databricks	For data analytics	<a href="#">Databricks Privacy Policy</a>
Datadog	Monitor cloud infrastructure	<a href="#">Datadog Privacy Policy</a>
Salesforce Service Cloud	For customer support	<a href="#">Salesforce Privacy Policy</a>
Segment	For product analytics	<a href="#">Segment Privacy Policy</a>
Tableau	For data analytics	<a href="#">Tableau Privacy Statement</a>

\*The Service Partner's standard Privacy Policy and/or privacy-related terms are linked above, but Giant Steps may enter into additional contractual terms, such as additional privacy and security terms, with these Service Providers.

### **TutorMe**

Service Partner	Purpose or Description of Use	Service Partner's Privacy Policy
Amazon Web Services (AWS)	For hosting our servers and data analytics	<a href="#">AWS Customer Agreement</a> & <a href="#">AWS Security</a>
Amplitude	For product analytics	<a href="#">Amplitude Privacy Notice</a>
Builder	Content management	<a href="https://builder.io/docs/privacy">https://builder.io/docs/privacy</a>
Customer.io	For sending user emails	<a href="#">Customer.io Privacy Policy</a>
Google Firebase	For hosting app database	<a href="#">Google Privacy Policy</a>
Intercom	For online customer support	<a href="#">Intercom Privacy Policy</a>

Service Partner	Purpose or Description of Use	Service Partner's Privacy Policy
Amazon Web Services (AWS)	For hosting our servers and data analytics	<a href="#">AWS Customer Agreement</a> & <a href="#">AWS Security</a>
Amplitude	For product analytics	<a href="#">Amplitude Privacy Notice</a>
Builder	Content management	<a href="https://builder.io/docs/privacy">https://builder.io/docs/privacy</a>
Looker	For data analytics	<a href="#">Looker Privacy Policy</a>
Segment	For data routing	<a href="#">Segment Privacy Policy</a>
SendGrid	For sending product-related emails to school personnel	<a href="#">SendGrid Privacy Policy</a>
Sentry	For error tracking	<a href="#">Sentry Privacy Policy</a>
Thinkific	For hosting test prep courses	<a href="#">Thinkific Privacy Policy</a>
Twilio	For supporting video conferencing feature	<a href="#">Twilio Privacy Policy</a>
Typeform	For sending surveys	<a href="#">Typeform Privacy Policy</a>
Zendesk	For online customer support	<a href="#">ZenDesk Privacy Policy</a>

\*The Service Partner's standard Privacy Policy and/or privacy-related terms are linked above, but TutorMe may enter into additional contractual terms, such as additional privacy and security terms, with these Service Providers.

### 3. **Additional Data Security Requirements:**

#### **Dedicated Security Team**

**Physical Security:** Our offices have an access control and surveillance monitoring solution and 24/7/365 security guards on premises.

**Device Security:** We use Two-Factor Authentication (2FA), which requires separate hardware for authentication for all of our SSO-enabled SaaS applications. We use full disk encryption, vulnerability management, centralized MDM management, and we utilize virus control software.

**Hosting Security:** We are hosted in AWS and GCP and leverage their network infrastructure and security controls. All traffic from product endpoints is SSL encrypted.

**Backup and Data Recovery:** Backups for products and data are stored in AWS or AWS/GCP databases, and are encrypted. We have a disaster recovery plan.

**Change management & Incident Handling:** We manage changes to software using pull request, peer reviews. We have a security incident handling procedure and maintain run book for our products.

**Awareness:** All personnel undergo regular security and privacy awareness training.

Authorized Representative of Company

Date

**OPTIONAL EXHIBIT "E"**  
**GENERAL OFFER OF PRIVACY TERMS**

**1. Offer of Terms**

Provider offers the same privacy protections found in this DPA between it and the LEA to any other school district ("Subscribing LEA") who accepts this General Offer through its signature below. The Provider agrees that the information on the next page will be replaced throughout the Agreement with the information specific to the Subscribing LEA filled on the next page for the Subscribing LEA. This General Offer shall extend only to privacy protections and Provider's signature shall not necessarily bind Provider to other terms, such as price, term, or schedule of services, or to any other provision not addressed in this DPA. The Provider and the Subscribing LEA may also agree to change the data provide by LEA to the Provider to suit the unique needs of the Subscribing LEA. The Provider may withdraw the General Offer in the event of: (1) a material change in the applicable privacy statutes; (2) a material change in the services and products subject listed in the Originating Service Agreement; or three (3) years after the date of Provider's signature to this Form. Provider shall notify the LEA in the event of any withdrawal so that this information may be transmitted to the Subscribing LEAs.

BY: \_\_\_\_\_

Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title/Position: \_\_\_\_\_

**2. Subscribing LEA**

A Subscribing LEA, by signing a separate Service Agreement with Provider, and by its signature below, accepts the General Offer of Privacy Terms. The Subscribing LEA's individual information is contained on the next page. The Subscribing LEA and the Provider shall therefore be bound by the same terms of this DPA.

BY: \_\_\_\_\_

Date: \_\_\_\_\_

Printed Name: \_\_\_\_\_

Title/Position: \_\_\_\_\_

SCHOOL DISTRICT NAME: \_\_\_\_\_

DATE: \_\_\_\_\_

**DESIGNATED REPRESENTATIVE OF LEA:**

Name \_\_\_\_\_  
Title \_\_\_\_\_  
Address \_\_\_\_\_  
Telephone Number \_\_\_\_\_  
Email \_\_\_\_\_

COUNTY OF LEA: \_\_\_\_\_



## FIRST AMENDMENT TO FLORIDA DATA SHARING AND PRIVACY AGREEMENT

This First Amendment (“**Amendment**”) to the Data Sharing and Privacy Agreement (“**DSPA**”), by and between, Liminex, Inc. doing business as GoGuardian, and acting on behalf of itself and its Affiliates (“**Contractor**” or “**Liminex**”) and Local Education Agency provided in the signature block below (“**LEA**”), is effective as of the effective date of the DSPA (“**Effective Date**”). The Parties (defined herein) are subject to a Service Agreement, which is Liminex Products Terms of Service and End User License Agreement (available at <https://www.goguardian.com/policies/eula>) that may be updated from time to time in accordance with the terms therein). To the extent that the terms of this Amendment conflict with the DSPA or the Service Agreement, the terms of this Amendment shall control. Unless otherwise explicitly defined in this Amendment, all capitalized terms shall have the meaning ascribed to them in the following order of priority (1) DSPA; (2) the Service Agreement. The terms of such DSPA and the Service Agreement shall remain in full force and effect except as expressly modified by this Amendment. The DSPA shall be amended between the Parties as follows:

### ARTICLE II: DATA OWNERSHIP AND AUTHORIZED ACCESS

**1. Data Property of LEA.** The third sentence of Section 1 (Data Property of LEA) of Article II (Data Ownership and Authorized Access) is hereby amended by inserting “in accordance with applicable law” at the end of such sentence.

**2. Parent Access.** The first sentence of Section 2 (Parent Access) of Article II (Parent Access) is hereby amended by replacing “10 days from the date of request” with “a commercially reasonable amount of time not to exceed thirty (30) calendar days of a written request by the LEA”.

**3. Separate Account.** Section 3 (Separate Account) of Article II (Data Ownership and Authorized Access) is hereby amended by replacing “Contractor shall” with “Contractor may”.

**4. Third Party Request.** Section 4 (Third Party Request) of Article II (Data Ownership and Authorized Access) is hereby amended:

- by inserting “unless prohibited by law or legal process” at the end of the second sentence.
- by inserting “except as necessary to fulfill the Service Agreement or as otherwise instructed by LEA or permitted under this DSPA” at the end of the third sentence.

**6. Subprocessors.** Section 6 (Subprocessors) of Article II (Data Ownership and Authorized Access) is hereby deleted in its entirety and replaced with the following:

Contractor shall enter into written agreements with all Subprocessors performing functions pursuant to this Service Agreement, whereby the Subprocessors agree to protect Data in a manner consistent with the terms of this DSPA. Contractor shall provide LEA with a list of Subprocessors with access to Personally Identifiable Information (PII) in Attachment 4.

#### **ARTICLE IV: DUTIES OF CONTRACTOR**

**4. No Disclosure.** Section 4 (No Disclosure) of Article IV (Duties of Contractor) of the DSPA is hereby deleted in its entirety and replaced with the following:

De-Identified Information may be used by the Contractor for the purposes of development, research, and improvement of educational sites, services, or applications, pursuant to 34 C.F.R. 99.31(b) and in compliance with the statutes listed in Article IV subsection (1) (Privacy Compliance). Contractor agrees not to attempt to re-identify De-Identified Information and not to transfer De-Identified Information to any party unless that party agrees in writing not to attempt re-identification. Contractor shall not copy, reproduce, or transmit any Data obtained under the Service Agreement and/or any portion thereof; except as necessary to fulfill the Service Agreement or as otherwise instructed by LEA or permitted under this DSPA.

**5. Disposition of Data.** Section 5 (Disposition of Data) of Article IV (Duties of Contractor) is hereby amended as follows:

- The first and second sentences are hereby deleted in their entirety and replaced with: “Upon written request and in accordance with the applicable terms in this Section 5, Contractor shall dispose or delete all Data obtained under the Service Agreement when it is no longer needed for the purpose for which it was obtained.”
- “commercially reasonable efforts to complete:” is inserted prior to (1) in the first sentence of subsection (a); and
- “three (3) calendar days of receipt of said request” in the fifth sentence of subsection (a) is hereby deleted and replaced with “a commercially reasonable amount of time not to exceed thirty (30) calendar days of a written request by the LEA”.

**7. Access to Data.** Section 7 (Access to Data) of Section IV (Duties of Contractor) is hereby amended as follows: “five (5) business days of a request by the LEA” is deleted and replaced with “a commercially reasonable amount of time not to exceed thirty (30) calendar days of a written request by the LEA”.

#### **ARTICLE V: DATA PROVISIONS**

**1b. Security Protocols.** The last clause of the last sentence of Subsection 1(b) (Security Protocols) of Article V (Data Provisions) is hereby modified to read “except as necessary to fulfill the Service Agreement or as otherwise instructed by LEA or permitted under this DSPA.”

**1g. Periodic Risk Assessment.** The second sentence of Subsection 1(i) (Period Risk Assessment) of Article V (Data Provisions) is hereby deleted in its entirety and replaced with the following:

Upon written request, Contractor will provide the LEA with a written confirmation that the Contractor has conducted such periodic risk assessments and will promptly modify its security measures as needed based on those results in order to meet its obligations under this DSPA.

**1h. Backups.** Subsection 1(h) (Backups) of Article V (Data Provisions) is hereby amended by replacing “daily” with “regular”.

**1i. Audits.** Subsection 1(i) (Audits) of Article V (Data Provisions) is hereby deleted in its entirety and replaced with the following:

Provided LEA gives Contractor advance written notice, LEA shall have the right, but shall be under no obligation to conduct reasonable audit(s) no more than once per twelve (12) month period of Contractor’s records concerning its compliance obligations as set forth in this Article V. Contractor shall make such records and other documents available to LEA upon request, provided such records and documents remain Contractor’s Confidential Information.

**2. Data Confidentiality.** Subsection 2(c) (Data Confidentiality) of Article V (Data Provision) is hereby amended:

- by inserting “unless maintained or stored by a Subprocessor listed in Attachment 4” at the end of the sentence in the first bullet point.
- by inserting “unless contractor or subcontractor is listed as a Subprocessor in Attachment 4” at the end of the sentence in the second bullet point.
- by inserting “except as necessary to fulfill the Service Agreement or as otherwise instructed by LEA or permitted under this DSPA” at the end of the sentence in the third bullet point.
- by deleting “[or for any other purposes]” from the sentence in the fourth bullet point.

- by deleting “or any portion thereof” from the sentence in the fifth bullet point.
- by replacing “data” with “Data” in the sentence in the seventh bullet point.

**3. Data Breach.** Section 3 (Data Breach) of Article V (Data Provisions) is hereby amended to add the following at the end of the last sentence of the third paragraph:

“up to and not to exceed the amount that LEA paid Contractor for the Liminex Offering(s) giving rise to such claim for the calendar year in which such claim arose.”

**4. Untitled.** The portions of Section 4 of Article V (Data Provisions) excerpted below are hereby deleted in its entirety and replaced with the following:

When Contractor reasonably suspects and/or becomes aware of a disclosure or security breach concerning any Data covered by this Agreement, Contractor shall notify the LEA in accordance with the State of Florida Database Breach Notification process and all applicable laws that require the notification of individuals in the event of unauthorized release of personally identifiable information and promptly take appropriate action to stop the unauthorized release of Data.

## **ARTICLE VI: MISCELLANEOUS**

**1. Term.** The second sentence of Section 1 (Term) of Article VI (Miscellaneous) is hereby deleted in its entirety.

**2. Termination.** Section 2 (Termination) of Article VI (Miscellaneous) is hereby amended by adding the following as the second sentence:

Either party shall have the right to terminate the DSPA and Service Agreement in the event of a material breach of the terms of this DSPA by the other party.

**4. Priority of Agreements.** Section 4 (Priority of Agreements) of Article VI (Miscellaneous) is hereby amended to insert the following after the first sentence:

In the event there is conflict between the DSPA and the Service Agreement, the DSPA shall apply and take precedence. In the event the terms of the DSPA are silent as to any term or condition that is expressly provided for in the Service Agreement, the term or condition of the Service Agreement shall apply. Except as described in this paragraph herein, all other provisions of the Service Agreement shall remain in effect.

**9. Assignment.** Section 9 (Assignment) of Article VI (Miscellaneous) is hereby modified to insert the following at the end of the sentence:

“except in connection with a merger, acquisition, or other corporate transaction in which the successor entity is bound to the same terms herein.”

**13. Successors Bound.** The following provision is hereby inserted as Section 10 (Successors Bound) to Article VI (Miscellaneous):

**10. Successors Bound.** This DPA is and shall be binding upon the respective successors in interest to Contractor in the event of a merger, acquisition, consolidation or other business reorganization or sale of all or substantially all of the assets of such business.

## **ATTACHMENT 2: DEFINITIONS**

**De-Identifiable Information.** Attachment “2” (Definitions) is hereby amended to insert the following definition below the definition of Contractor:

**De-Identifiable Information:** De-identified information means aggregated and/or anonymized data which may be derived from Data or other confidential information; provided such De-identified information cannot reasonably be used to identify any student, user, or any other individual. Contractor shall own any de-identified information created under this DSPA and may use de-identified information in accordance with applicable law.

**Data.** The definition of Data in Attachment “2” (Definitions) is hereby deleted in its entirety and replace with:

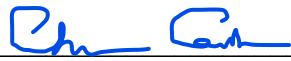
**Data:** Data is information that is reasonably identifiable of a student or employee of District, which shall include, but is not limited to, the following information when reasonably identifiable of such an individual: student data, employee data, metadata, user content, course content, materials, and any and all data and information that the District (or any authorized end user(s)) uploads or enters through their use of the product. Data also specifically includes all personally identifiable information in education records, directory data, and other non-public information for the purposes of applicable Florida and Federal laws and regulations. Data as specified in Attachment “1” is confirmed to be collected or processed by the Contractor pursuant to the Services. De-Identifiable Information is not considered Data.

**Personally Identifiable Information (PII).** The definition of Personally Identifiable Information (PII) in Attachment “2” (Definitions) is hereby amended by inserting “, as applicable under relevant law to Contractor:” after “**Personally Identifiable Information (PII):** includes but is not limited to”.

**Signed and Agreed:**

**For and on behalf of LEA:**

LEA Name: School Board of Hamilton County, Florida

Signature: 

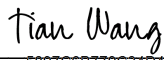
Signatory Name: Chris Combass

Title: Director of Teaching and Learning

Dated: 08/16/2023

**For and on behalf of Contractor:**

Contractor Name: Liminex, Inc. DBA GoGuardian, and acting on behalf of itself and its Affiliates

Signature:   
DocuSigned by: 5897C6B779C34D4...

Signatory Name: Tian wang

Title: Head of Commercial Counsel

Dated: 8/16/2023